

FLORIDA UTILITY SERVICES 1, LLC

3336 GRAND BOULEVARD • SUITE 102 • HOLIDAY, FLORIDA 34690

352-302-7406 • MIKE@FUS1LLC.COM

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COMMISSION
CLERK

12/1/2016

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RE: Docket # 160239.

Dear Commission Clerk:

Please add my comments to the above docket file.

Thank you,



Mike Smallridge

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Comments on changes for limited application proceedings:

1. Line 13 page 7 should say who this rule specifically applies to. I believe " A water utility's" is unclear. Maybe it would read clearer if it said something like " A class???? Or " Class A or B" etc., in contrast to page 8 line 18 that says " A Class C...."
2. Line 15 page 7, five years is too long. It is not realistic to expect the utility to keep every customer complaint for 5 years its too long. Most of the time it hard for some utilities to produce receipts from the past year much less customer complaints from 5 years ago. By Keeping this time frame you are setting yourself up for failure. This would also apply to page 8 line 20.

On behalf of my utilities,



Mike Smallridge