

**Ashley Quick**

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**From:** Janet Brunson  
**Sent:** Thursday, January 12, 2017 3:06 PM  
**To:** 'danadunnigan@gmail.com'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160186-EI - Gulf Power Rate Increase

Dear Ms. Dunnigan:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

**From:** Dana Dunnigan [<mailto:danadunnigan@gmail.com>]  
**Sent:** Thursday, January 12, 2017 11:05 AM  
**To:** Records Clerk  
**Subject:** Gulf Power Rate Increase

To Whom It May Concern:

I live in Panama City, Florida. My husband and I recently lost our business, and we just can't afford power bills to keep rising. Is Gulf Power really losing money?

My sister lives here, she works for the State of Florida and has for the last 22 years, and her salary has actually decreased over the last several years. She struggles monthly to make ends meet.

My parents are both on social security, and are falling behind on their bills already, just to be able to eat every month. Will they be able to pay a higher electric bill. I think not.

This affects thousands of people, and they usually get their increases automatically. When is the last time Gulf Power was turned down for a rate increase? What is their bottom line? We all have to have them, but does it do any good, if more people start falling into a collections category?...

Please consider this carefully.

Thank you,  
31 year user of Gulf Power,

Dana Dunnigan