STATE OF FLORIDA

CORRESPONDENCE JAN 17, 2017 **DOCUMENT NO. 00523-17**

OFFICE OF

CONSUMER ASSISTANCE & OUTREACH CYNTHIA L. MUIR

DIRECTOR

(850) 413-6482

Public Service Commission

January 13, 2017

Ms. Darlene Pshena 114 Shoemaker Defuniak Springs, Florida 32433

Dear Ms. Pshena:

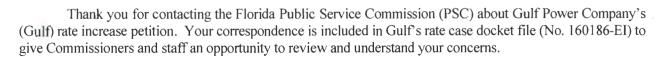
COMMISSIONERS:

RONALD A. BRISÉ

JIMMY PATRONIS DONALD J. POLMANN

ART GRAHAM

JULIE I. BROWN, CHAIRMAN



Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments-written and verbal-become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello

Assistant Director

BSD/jmb