

Collin Roehner

From: Janet Brunson
Sent: Wednesday, January 18, 2017 9:43 AM
To: 'pstedge374@cox.net'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Rate Increase

Dear Ms. Stedge:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: pstedge374@cox.net [<mailto:pstedge374@cox.net>]
Sent: Friday, January 13, 2017 9:17 AM
To: Records Clerk
Subject: 160186 Gulf Power Rate Hike

My name is Patricia Stedge ,my husband and I live in Crestview we are customers of Gulf Power. This rate hike is very high and we disagree to it . We keep hearing that Gulf Power is Decreasing our bills by 3% and now they want a 7%. No ! We are people that live paycheck to paycheck just like a lot of others, this bill hike even though it might be for better

services is not exceptable, they are starting to use solar power, the last time I checked the Wind and the Sun were free to us. So I don't think that bill hike is feesable, No to Gulf Power that's a lot of money for us to pay for our electric .Mark and Patricia Stedge Crestview Fl 32539