

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Monday, January 23, 2017 4:26 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket 160186  
**Attachments:** Gulf Power's request for rate increase; Notice of increase on power rates; Gulf Power Proposed Increase; Docket number 160186-El; Gulf Power rate increase; E-Form Other Complaint TRACKING NUMBER 122301

Customer correspondence

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**From:** Diane Hood  
**Sent:** Monday, January 23, 2017 4:20 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160186

Copies on file. DHood

## Collin Roehner

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Monday, January 23, 2017 3:47 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 122301

### CUSTOMER INFORMATION

Name: Wynona Tulkoff  
Telephone: (850) 547-9241  
Email: [marvy@embarqmail.com](mailto:marvy@embarqmail.com)  
Address: 2715 sherwood drive Bonifay FL 32425

### BUSINESS INFORMATION

Business Account Name: Wynona Tulkoff  
Account Number: 78390-57034  
Address: 2715 sherwood drive Bonifay FL 32425

### COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

#### Details:

Proposed hike increase much too high please have elected officials vote against proposal.  
thank you.

## Collin Roehner

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**From:** Peggy Childers <cookiespk@hotmail.com>  
**Sent:** Monday, January 23, 2017 3:33 PM  
**To:** Consumer Contact  
**Subject:** Gulf Power rate increase

Being a Florida resident since 1958, I am aware that the PSC has rarely (if ever) not granted Gulf Power rate increases. However, now that I am retired after 32 years of service in the community college system, I want to express my sincere concern that there may be another increase (\$10+ ) to residential customers!

The \$10 seems excessive...as you can understand, if all utilities and other companies keep increasing at that rate, those of us on limited incomes will once, again, be "behind the 8 ball"....it would seem to me Gulf Power might consider increasing at a lower rate for residential customers so it will not burden the customer! I am sure

there are other areas where rate increases might come about..especially for businesses! Looking at the percentage rate, 6.9%..I am sure you are aware that social security recipients received a total of \$4 monthly increase (what an insult)...and Gulf Power is demanding \$10 increase! There has got to be a better solution for all concerned.

I encourage the PSC to help consumers and if you must award an increase, please have a percentage more in line

with the customers, especially those retirees who, honestly, can't continue to pay these increases from all agencies who demand them!

Thank you,

Peggy K Childers  
Milton FL

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**From:** Sandy Woods <woodsan33@yahoo.com>  
**Sent:** Monday, January 23, 2017 11:05 AM  
**To:** Consumer Contact  
**Subject:** Docket number 160186-El

To: The office of Commission Clerk,

Regarding the proposed changes in rates.

This is my rejection of change in rate.  
Not being able to attend the service hearing, I am using this email as my notice.  
My name is Sandy Woods, 215 Yacht Club Dr., Niceville, Fl. 32578

Thank you,  
Sandy Woods

## Collin Roehner

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**From:** Pastor Hemley <pastorhemley@bellsouth.net>  
**Sent:** Monday, January 23, 2017 12:10 AM  
**To:** Consumer Contact  
**Subject:** Gulf Power Proposed Increase

Dear Florida Public Service Commission,

I want to make this as short and clear as possible. I think it is a bad idea to let Gulf Power take advantage of lower fuel prices to hike our rates. I am all for have quality care and paying my fair share but the proposal just does not seem justified.

First of all there are too many hypothetical assumptions in their proposal. They make it look like it won't be all that bad as long as fuel prices stay low. We all know they will eventually climb much higher than they are now as our economy rebounds. Unfortunately that would mean a lot higher increase in our power bills than Gulf Power is suggesting.

Secondly they do not give any pressing issues or reasons for the increase. They just mention long-term investing. As a bill paying citizen I would like to see something much more concrete and the actual potential increase shown to us all. I can tell by reading their proposal that they are only giving us best case scenario and in the small print of the legal documents I can assure you that the rates will be higher as fuel goes up as well as other factors not mentioned in this proposal.

Please stand for the people and make Gulf Power show the worst case scenario and present legitimate reasons to increase our rates across the board.

I am proud to be a Gulf Power customer and I believe they are a great company. I just don't believe this is the time for a rate hike. They have to be saving a tremendous amount of money in fuel for their vehicles and things are cheaper than ever. PLEASE take this into consideration since I cannot drive to Tallahassee and attend the meeting.

God bless you all and thank you for serving our wonderful state. I thankful to be a Floridian where most the time our government is conservative and has common sense.

Blessings,  
Pastor Jeff Hemley

5688 Heatherton Rd. , Milton Fl. 32570

Phone: 850-449-9341

PS This is the email Gulf Power gave us to contact you guys. If there is a another or better way to be heard then please let me know. God bless you all for your service.

## Collin Roehner

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**From:** Bruce Frantz <linkinhead6@gmail.com>  
**Sent:** Saturday, January 21, 2017 1:14 PM  
**To:** Consumer Contact  
**Subject:** Notice of increase on power rates

Gulf Power has had increase after increase for the last three years to repair and improve its power grid. Maybe the Public Service Commission should look at the bonuses paid to the top personnel of Gulf Power for every increase in local rates. Do their bonuses increase with every rate increase?

Since past increases, my power grid has had more spikes and brown out episodes. I can not agree on a price increase when the power grid seems to be getting worse with every increase. Furthermore, the local jobs in Florida are paying less to support an increase in rates and this increase could just enslave Floridians to an inflated bill or having no power in their homes.

If Gulf Power wishes to use the national price per kilowatt as a reason for an increase, then can they prove their cost is the same and can they justify the wages they pay their top personnel for the areas they do business in?

Bruce Frantz

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**From:** CHERYL PICKEN <capfatcity@gmail.com>  
**Sent:** Friday, January 20, 2017 6:09 PM  
**To:** Consumer Contact  
**Subject:** Gulf Power's request for rate increase

Why do they want to increase our rates when their costs have lowered?! We should all benefit from decreased fuel prices. Therefore we are opposed to the proposed rate increase. Hank and Cheryl Picken, 820 West Beach Drive, P.O. Box 594, Panama City, Fl 32402.