

Collin Roehner

From: Janet Brunson
Sent: Wednesday, January 25, 2017 10:28 AM
To: 'Bruce Frantz'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Rate Increase Request

Dear Mr. Frantz:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: Bruce Frantz [<mailto:linkinhead6@gmail.com>]
Sent: Saturday, January 21, 2017 1:14 PM
To: Consumer Contact
Subject: Notice of increase on power rates

Gulf Power has had increase after increase for the last three years to repair and improve its power grid. Maybe the Public Service Commission should look at the bonuses paid to the top personnel of Gulf Power for every increase in local rates. Do their bonuses increase with every rate increase?

Since past increases, my power grid has had more spikes and brown out episodes. I can not agree on a price increase when the power grid seems to be getting worse with every increase. Furthermore, the local jobs in Florida are paying less to support an increase in rates and this increase could just enslave Floridians to an inflated bill or having no power in their homes.

If Gulf Power wishes to use the national price per kilowatt as a reason for an increase, then can they prove their cost is the same and can they justify the wages they pay their top personnel for the areas they do business in?

Bruce Frantz