## **Collin Roehner**

From:	Collin Roehner on behalf of Records Clerk
Sent:	Tuesday, January 31, 2017 11:19 AM
То:	'Crystal Mullet'
Subject:	RE: Utilities, Inc. of Florida rate increase request Docket No. 160101-WS

Good morning Ms. Mullet,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

From: Crystal Mullet [mailto:cjmullet@cfl.rr.com]
Sent: Tuesday, January 31, 2017 10:46 AM
To: Records Clerk
Cc: lconstantine@seminolecountyfl.gov
Subject: Utilities, Inc. of Florida rate increase request Docket No. 160101-WS
Importance: High

Florida Public Service Commission Director, Office of Communications Clerk 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0870

Utilities, Inc. states that they are asking for a 7.5% increase (system-wide). Looking at page #4 of the letter dated January 3, 2017, our area of Seminole-Sanlando (water), the letter indicates the (water) rate increase would actually result in a 0.4% decrease. HOWEVER, consulting the Rate Schedule page (page 9):

1. - Residential and General Service - Base Facility Charge by Meter Size

- The proposed increase for a 5/8" x 3/4" meter INCREASES from \$4.49 to \$11.54, which represents an increase of \$7.05 (**157% INCREASE**)

2. - Charge per 1,000 gallons - Residential

- The proposed increase from \$.95 per 1,000 gallons (for the 1st 6,000 gallons), plus \$1.43 per 1,000 gallons (for 6,001 - 15,000 gallons) to \$1.97 per 1,000 gallons (for the 1st 8,000 gallons).

- Using this info, a hypothetical household currently would pay \$5.70 (6,000 gallons) + \$2.86 (2,000 gallons) for a total of \$8.56 (8,000 gallons) vs. the proposed rates of \$15.76 (8,000 gallons), which represents an increase of \$7.20 (84% INCREASE)

3. - Total for current household, using 8,000 gallons (including Seminole County Tax @ 4%): \$13.57; total for proposed household, using 8,000 gallons (including Seminole County Tax @ 4%): \$28.39

4. - Overall total increase (including Seminole County Tax @ 4%): \$14.82 (109% INCREASE!)

This rate increase will most certainly place a financial burden on the Citizens who can least afford it...the elderly who are on fixed incomes and low income families. A 100+% increase is unreasonable...access to AFFORDABLE water, to all Citizens, is crucial.

I implore the Florida Public Service Commission to deny this rate increase.

Sincerely, Crystal Mullet Unincorporated Seminole County