Collin Roehner

From: Sent: To: Cc: Subject: Janet Brunson Wednesday, February 01, 2017 11:55 AM 'madysma22@gmail.com' Consumer Correspondence Docket No. 160186-EI - Gulf Power Company Rate Increase Request

Dear Ms. Niquet:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments-written and verbal-become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, <u>www.FloridaPSC.com</u>. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello Assistant Director

From: Kayla Niquet [mailto:madysma22@gmail.com] Sent: Saturday, January 28, 2017 4:08 PM To: Records Clerk Subject: Docket # 160186-El

To whom it may concern,

I have recently found out about Gulf Power wanting a 155 percent increase in base rates. As a customer and citizen it is extremely troublesome that my electric bill will be increasing for no reason of my own. I do not experience any power outages to constitute paying that much over. Unless they're asking me to pay for other

peoples outages, which is by no means my responsibility or fault. It still does not justify that much of an increase. They also make enough money through the monopoly that they have here, that we shouldn't have to increase our bills at all. As a single parent, every single penny counts. Please take into consideration that the majority of the single parents are living with bare minimum and increasing rates for a utility that is mandatory for living could have dire repercussions for the single parents in our community. I hope and pray this request for their increased rates is not approved. Thank you so much.

Sincerely, Kayla Niquet