

Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Thursday, February 02, 2017 8:22 AM
To: 'Karen Becker'
Subject: RE: Proposed rate increase for Seminole County

Good morning Ms. Becker,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Karen Becker [<mailto:kwbecker@embarqmail.com>]
Sent: Wednesday, February 01, 2017 6:57 PM
To: Records Clerk
Subject: Proposed rate increase for Seminole County

I am opposed to the proposed rate increase. I can understand that equipment needs replacing, but a responsible company plans for this, and does not wait until the situation is dire, then demand an enormous increase to pay for it all. 10% is unsupportable, and I'm quite sure, plucked out of thin air. Unfortunately, you are a monopoly and your dissatisfied customers cannot go elsewhere.

Step back, use good business practices and don't be so greedy.

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