Collin Roehner

From: Sent: To: Subject: Collin Roehner on behalf of Records Clerk Friday, February 03, 2017 8:23 AM 'Bill Butz' RE: Docket # 160101-WS

Good morning Mr. Butz,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

-----Original Message-----From: Bill Butz [<u>mailto:webutz@yahoo.com</u>] Sent: Thursday, February 02, 2017 8:20 PM To: Records Clerk Subject: Docket # 160101-WS

This email address was not included in the mailing from Utilities Inc.

I attended the meeting in Altamonte Springs today.

Would like to apologize to Graham, Brown, and Brise for having to listen to the repetition of most of the speakers before the break. I was uncomfortable listening to their inability to say ditto.

I mailed my comments on 1/16/17 which included several questions which I have received no answer to, nor heard any reference to today.

You appeared to be more concerned with complaints about the current operation of the utility, instead of explaining how you evaluate the requests from Utilities Inc. for their one rate request, and the resulting increase in rates for most of us.

I would like an explanation of the phrase you used on the front page of your handout under #2 ".....the company to earn a FAIR rate of return on its investment."

It says in your handout that "Correspondence will be placed in the docket file." Does anybody read it? William Butz

503 Bramblewood Ct. Longwood, FL 32779 407-774-0068

Sent from my iPad