

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name MARILYN FORTUNE

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CONSUMER COMMENTS

To whom it may concern:

FIRST THING I WANT TO DO IS THANK YOU FOR COMING TO PENNBROOKE FAIRWAYS TO HEAR OUR COMPLAINTS

I AM A 82 YR OLD FEMALE LIVING ON A VERY FIXED INCOME, MY HUSBAND DIED 10 YRS AGO. I HAVE LIVED HERE 16 YRS. THE WATER QUANTITY IS TERRIBLE! SO MUCH RUST, LOW, LOW PRESSURE, IF EVERYONE IS WATERING AROUND ME, MY SPRINKLERS WONT EVER GO BACK AND FORTH. I HAVE HAD MY OUTSIDE WALLS CLEANED 6 TIMES. I DO NOT DRINK THE WATER AT ALL. I HAVE REPLACED ALL MY KITCHEN & BATH ROOM FIXTURES & WATER HEATERS. WE ARE ONE OF THE HIGHEST PRICES IN LAKE COUNTY FOR WATER. MY WATER BILL IS MORE THAN MY ELECTRIC BILL. WHY CANT WE MERGE WITH THE CITY OF LEESBURG WATER?? PLEASE HELP US! IF THIS APPLICATION GOES THROUGH, I WILL PUT MY HOUSE UP FOR SALE

THANK YOU FOR YOUR TIME

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MARILYN FORTUNE



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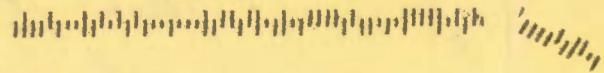


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