

Collin Roehner

From: Janet Brunson
Sent: Monday, February 06, 2017 1:16 PM
To: 'margoymackenzie@hotmail.com'
Cc: Consumer Correspondence
Subject: Docket No. 160191-WS - Utilities Inc. Rate Increase Request

Dear Ms. MacKenzie:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello
Assistant Director

From: Margo MacKenzie [<mailto:margoymackenzie@hotmail.com>]
Sent: Friday, February 03, 2017 9:55 AM
To: Records Clerk
Subject: docket 160191-WS

Utilities Inc has requested a rate hike almost equivalent to 50% because it wants to bring it's costs in line with other utilities costs. They do not state that this hike is because they aren't profitable, or have to lay off employees because their costs exceed their revenue, but mainly want the raise because they want it. I have seen no plans to spend any the in income, if granted the raise, to improve services. I'm retired school teacher and would like a raise because retired teachers in Michigan and other northern states are making close to

\$100,000 in retirement, but I can assure you I will not see anything like a 50% raise in my Social Security payment or state of Florida retirement payment. Please do not allow this outrageous hike to take place. I understand a small hike, as expenses increase everywhere, but the requested hike is unreasonable.

Thank you,
Margo MacKenzie