Collin Roehner

From: Sent: To: Cc: Subject: Janet Brunson Monday, February 06, 2017 1:52 PM 'keszey@hotmail.com' Consumer Correspondence RE: To CLK Docket 160101

Dear Mr. Keszey:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, <u>www.floridapsc.com</u> and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello Assistant Director

-----Original Message-----From: <u>consumerComplaint@psc.state.fl.us</u> [mailto:consumerComplaint@psc.state.fl.us] Sent: Friday, February 03, 2017 2:35 PM To: Consumer Contact Subject: E-Form Other Complaint TRACKING NUMBER: 122466

CUSTOMER INFORMATION Name: Stephen Keszey Telephone: (718) 288-1033 Email: <u>keszey@hotmail.com</u> Address: 2749 Deer Berry Court Longwood FL 32779 BUSINESS INFORMATION Business Account Name: stephen keszey Account Number: Address: 2749 Deer Berry Court Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION Complaint: Other Complaint against Utilities, Inc. of Florida Details: Docket No. 16101-WS, Utilities, Inc. of Florida.

Isn't the PSC's job to safeguard Floridians against such outrageous business practices and price gouging? Especially from a company whose parent company is foreignly held? OUTRAGEOUS rate increase proposal! STOP THIS and perhaps even fine them for proposing such a "mafia-like" rate-hike!!