

Collin Roehner

From: Angie Calhoun
Sent: Monday, February 06, 2017 4:39 PM
To: Consumer Correspondence
Cc: Janet Brunson; Diane Hood
Subject: FW: To CLK Docket 160101
Attachments: E-Form Other Complaint TRACKING NUMBER 122474; E-Form Other Complaint TRACKING NUMBER 122477; E-Form Other Complaint TRACKING NUMBER 122475; E-Form Other Complaint TRACKING NUMBER 122479

Customer correspondence

From: Diane Hood
Sent: Monday, February 06, 2017 4:27 PM
To: Angie Calhoun
Subject: To CLK Docket 160101

Copies on file. DHood

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Monday, February 06, 2017 2:48 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122479

CUSTOMER INFORMATION

Name: Thomas Easton
Telephone:
Email:
Address: 327 Coble Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Thomas Easton
Account Number:
Address: 327 Coble Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Utilities Inc. is requesting an obscene rate increase. As a taxpayer, I ask you to consider what other business can double (or more) prices in one request to the PSC? Answer: Only a monopoly can!! As taxpaying citizens, we have NO choice for my our water/sewer service. If pricing is outrageous and/or service becomes intolerable, we have no choice but to pay the price or relocate. That is not a choice a taxpaying homeowner should be forced to make. I respectfully submit that the proposed Utilities Inc. increase should be implemented ratably over a reasonable time period, say 10 years.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Monday, February 06, 2017 11:56 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122477

CUSTOMER INFORMATION

Name: Guy Blakey
Telephone: (407) 683-4737
Email: guyblakey@gmail.com
Address: 321 Coble Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Guy Blakey
Account Number:
Address: 321 Coble Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Utilities Inc is requesting an outrageous rate increase. As a taxpaying citizen, I ask you to consider what other business can double prices in one fell swoop? Only a monopoly!!!! We have NO choice for our water service. If pricing is obscene and/or service becomes abysmal, I have no choice but to pay the bandit or move. That my friends is not a choice a taxpaying homeowner should be forced to make. I respectfully submit that the proposed Utilities Inc. increase should be implemented ratably over a reasonable time period, say 10 years.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Monday, February 06, 2017 9:29 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122475

CUSTOMER INFORMATION

Name: Connie Memory
Telephone: (407) 312-6792
Email: ckm626@aol.com
Address: 112 Albrighton Dr Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Connie Memory
Account Number:
Address: 112 Albrighton Dr Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

I cannot believe that our water bills are going to double. I am proud to say that I have lived in the Wekiva Subdivision for 41 years. However, I don't see how young families will be able to afford to move into this wonderful community with these kind of water prices. I understand every business occasionally must have price hikes but it should be gradual, overtime, not one big slam like they are trying to give us now. Personally, I am a widow and I know there are many senior citizens like myself in Seminole County who will be hit very hard if this increase is allowed to occur! Please consider carefully the effect this will have on our community and our county. I have always been proud of living in Seminole County, good schools, reasonable taxes, etc. HELP!!

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Monday, February 06, 2017 9:05 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122474

CUSTOMER INFORMATION

Name: Karl Willard (personal)
Telephone: (407) 620-1177
Email: kpwillard@gmail.com
Address: 325 Coble Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Karl Willard (personal) Account Number:
Address: 325 Coble Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Utilities Inc. of Florida recently announced request to effectively increase Sanlando Utilities customer's rates double or more appears to be profit motivated and unnecessary. The increase on the backs of its long time customers is unreasonable and I expect your office to maintain a strong stand in the favor of the utility customers including implementing a more gradual rate increase over time that is not as significant in total scope.