LP WATERWORKS, INC.

FILED FEB 07, 2017 DOCUMENT NO. 01528-17 FPSC - COMMISSION CLERK

February 7, 2017

Office of Commission Clerk Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: Docket No. 160222-WS - Application for Staff Assisted Rate Case (SARC) in Highlands County by LP Waterworks, Inc. – Response to Staff's Second Data Request

Dear Commission Clerk,

Please find attached LP Waterworks, Inc.'s (LPWW) response to Staff's First Data Request No. 13 in the above referenced docket.

1. Please explain why the utility collected a charge of \$22.00 for a normal reconnection charge when its approved normal reconnection charge is \$15.00 per staff's audit Finding #4.

Response: These charges were incorrectly applied to two accounts during the test year. The utility's outside billing contractor erroneously applied these charges, which are similar to the other regulated utilities. This error has been corrected and the customers have received refunds to their accounts for the difference. (See attached Adjustments)

2. Please explain why the utility collected NSF charges that were not approved by the Commission per staff's audit Finding #4.

<u>Response</u>: This charge was incorrectly applied to one account during the test year. The utility's outside billing contractor erroneously applied this charge, which are similar to the other regulated utilities. This error has been corrected and the customer has received a refund to the accounts for this charge. (See attached Adjustment) LP Waterworks, Inc. requests the Commission approve a NSF charge consistent with Section 68.065, Florida Statutes in this current SARC.

3. Does LP Waterworks, Inc. plan to file a tariff revision with the Commission to include NFS charges?

<u>Response</u>: LP Waterworks, Inc. requests the Commission approve a NSF charge consistent with Section 68.065, Florida Statutes in *Docket No. 160222-WS – Application for Staff Assisted Rate Case (SARC) in Highlands County by LP Waterworks, Inc.*

4. Do the current miscellaneous service charges in place for the utility recover all costs associated with processing and administering each applicable charge? If not, please provide the necessary cost justification pursuant to Section 367.091(b), F.S.

Response: LP Waterworks, Inc. does not believe the currently approved charges recover all the costs associated with processing and administering each applicable charge. The appropriate cost justification is attached. LP Waterworks request the following charges:

	R	egular Hours	A	fter Hours
Connection/Reconnection	\$	25.57	\$	38.36
Violation Reconnection	\$	44.14	\$	66.22
Premise Visit	\$	25.57	\$	38.36

5. Please provide utility related electric bills for January 2017, which includes meter number and location, kilowatts used, dollar paid and the electric company's account number, showing the effect of the rate increase that became effective January 1, 2017 for LP Waterworks, Inc. per your request of consideration in *Re: Docket No. 160222-WS – Application for Staff Assisted Rate Case (SARC) in Highlands County by LP Waterworks, Inc. – Pro Forma Purchase Power Adjustment.*

Response: See attached bills. In addition, LP Waterworks received another Notice of Rate Increase in its February bills for new rates effective February 1, 2017. The notice has been attached. Additional bills for February which have been received to date are also attached.

6. In your response to Audit Report 16-320-4-1, you attached six invoices summing up to \$1,407, that are allocated to Accounts 633/733 – Legal Fees. Some of these fees were classified as nonrecurring expenses in the staff's audit Finding #5; however, you disagreed. Staff needs further clarification on this matter. Please fill the empty boxes of the attached worksheet and provide any supporting documents in order to properly classify these expenses as recurring or nonrecurring.

Response: See Below:

Invoice	Utility's	Amount	Company	Frequency	Recurring or	Detailed
Date	Acct.		949 ₃ 7 ARCO	of Service	Nonrecurring	Description
8/10/2016	633	\$46.50	Hill Ward Hend	Variable /	Nonrecurring	Corporate
				One Time	8	Documents
						change in
						shareholders
06/13/2016	633	\$139.50	Hill Ward Hend	Variable /	Nonrecurring	Corporate
				One Time		Documents

						change in shareholders
05/10/2016	633/733	\$227.50	Hill Ward Hend	Annually	Recurring	Preparation of Corporate Annual report with Sec. of State
3/14/2016	633/733	\$300.00	Hill Ward Hend	Annually	Recurring	Preparation of Annual minutes and corporate status with Sec. of State
3/14/2016	633/733	\$269.50	Hill Ward Hend	Annually	Recurring	Shareholder Agreement
12/10/2015	633/733	\$424.00	Hill Ward Hend	Annually	Recurring	Review annual financial info for shareholders re:/ Subscription Agreements

Respectfully Submitted,

Troy Rendell
Manager of Regulated Utilities
// for LP Waterworks, Inc.



Adjustment Input
US Water Services Corporation Jump To...

System Functions

21

3

Return Edit

Adjustment Number

73641

Type

LPWW - Reconnect Adj

Action Code

Next Billing Cycle

Account

1189222

Service

Service Type

Service Location

Meter

-7.00

Amount Usage

Consumption

Comments

Was charged \$22.00 when fee was to have been \$15.00 in 10/15. Adjustment of \$7.00 has been made.

Project Number

Default GL

LPWW Connection Fee

Override GL

LPWW Connection Fee



Adjustment Input
US Water Services Corporation Jump To...

System Functions

21

3

Return Edit

Adjustment Number

73642

Туре

LPWW - Reconnect Adj

Action Code

Next Billing Cycle

Account

54795564

Service

Service Type

Service Location

Meter

Amount

-7.00

Usage

Consumption

Comments

Customer changed \$22.00 versus \$15.00 in 4/2016. Credit of \$7.00 applied to account.

Project Number

Default GL

LPWW Connection Fee

Override GL

LPWW Connection Fee

Return Edit

U.S. Water

Adjustment Input
US Water Services Corporation Jump To...

System Functions

21

Return Edit

Adjustment Number

73643

Туре

LPWW - Returned Check Fee

Action Code

Next Billing Cycle

Account

1189114

Service

Service Type

Service Location

Meter

Amount

-25.00

Usage

Consumption

Comments

NSF Fee of \$25.00 credited from 8/16. Lake Placid does not have a NSF fee at this time.

Project Number

Default GL

LPWW Returned Check Fee

Override GL

LPWW Returned Check Fee

Return Edit

+ Maus To Top Of The De ...

(2)

Costs		00000	Iministrative Assistant	Te	Utility echnician					
Connection/Reconnection Violation Reconnection	Hours Hours		0.25 0.25		0.5 1					
Hourly Rate Benefits Vehicle/Hour Overhead		\$	28.00	\$ \$ \$ \$	18.00 10.80 2.68 5.67	*	CF 14			
Total Hourly Cost		\$	28.00	\$	37.14	\$	65.14	tegular Hours	Afte	er Hours
Connection/Reconnection		\$	7.00	\$	18.57			\$ 25.57	\$	38.36
Violation Reconnection		\$	7.00	\$	37.14			\$ 44.14	\$	66.22
Premise Visit		\$	7.00	\$	18.57			\$ 25.57	\$	38.36





ACCOUNT NUMBER

23309 63287

JANUARY 2017

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-877-372-8477

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

LP WATERWORKS INC ATTN: AMY WILLIAMS

4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SERVICE ADDRESS

234 SHORELINE DR, CAMP FL WTR PLANT

DUE DATE JAN 25 2017 **TOTAL AMOUNT DUE**

111 49

NEXT READ DATE ON OR **ABOUT**

FEB 02 2017

DEPOSIT AMOUNT ON ACCOUNT

Blanket Cash

PIN: 928218506

METER READINGS

METER NO.	002642964		
PRESENT	(ACTUAL)	031731	
PREVIOUS	(ACTUAL)	030903	
DIFFERENCE		000828	
FOTAL KWH		828	
PRESENT KW	(ACTUAL)	0008.90	
BASE KW		9	
_OAD FACTOR		11.6%	

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED FOR \$111.49 ON 01/25/17

PAYMENTS RECEIVED AS OF DEC 22 2016

100.51 THANK YOU

060 GENERAL SERVICE - NON DEMAND SEC BILLING PERIOD..12-01-16 TO 01-03-17 33 DAYS CUSTOMER CHARGE

11.59 ENERGY CHARGE 828 KWH @ 6.81700¢ 56.44 FUEL CHARGE 828 KWH a 3.66700¢ 30.36 ASSET SECURITIZATION CHARGE 828 KWH @ 0.22200¢ 1.84

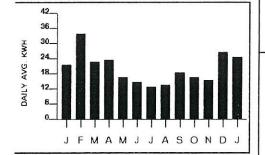
*TOTAL ELECTRIC COST 100.23 GROSS RECEIPTS TAX 2.57 STATE AND OTHER TAXES ON ELECTRIC 8.69

TOTAL CURRENT BILL

111.49

TOTAL DUE THIS STATEMENT

\$111.49



- ENERGY USE -

DAILY AVG. USE -USE ONE YEAR AGO -

25 KWH/DAY 22 KWH/DAY *DAILY AVG. ELECTRIC COST - \$3.04

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Entered; COA Code: Approved:___ Paid: EFT Date:

MM 0001990

BILL # 2 OF 2 GRP 1417

Duke Energy

ACCOUNT NUMBER - 23309 63287

002667 000001317

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LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD





ACCOUNT NUMBER

23309 63287

FEBRUARY 2017

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-877-372-8477

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

LP WATERWORKS INC ATTN: AMY WILLIAMS

4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SERVICE ADDRESS

234 SHORELINE DR. CAMP FL WTR PLANT

ABOUT MAR 03 2017

DUE DATE

FEB 23 2017

TOTAL AMOUNT DUE

111.57

NEXT READ DEPOSIT AMOUNT

DATE ON OR ON ACCOUNT

Blanket Cash

PIN: 928218506

METER READINGS

METER NO.	002642964		
PRESENT	(ACTUAL)	032548	
PREVIOUS	(ACTUAL)	031731	
DIFFERENCE		000817	
TOTAL KWH		817	
PRESENT KW	(ACTUAL)	0018.60	
BASE KW		19	
LOAD FACTOR	?	6.2%	

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED FOR \$111.57 ON 02/23/17

PAYMENTS RECEIVED AS OF JAN 24 2017

111.49 THANK YOU

060 GENERAL SERVICE - NON DEMAND SEC BILLING PERIOD...01-03-17 TO 02-01-17 29 DAYS

CUSTOMER CHARGE 11.59 ENERGY CHARGE 817 KWH @ 6.97000¢ 56.94 FUEL CHARGE 817 KWH @ 3.66700¢ 29.96 ASSET SECURITIZATION CHARGE 817 KWH @ 0.22200¢ 1.81

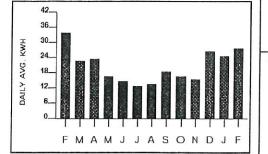
*TOTAL ELECTRIC COST 100.30 GROSS RECEIPTS TAX 2.57 STATE AND OTHER TAXES ON ELECTRIC 8.70

TOTAL CURRENT BILL 111.57

TOTAL DUE THIS STATEMENT

Water

\$111.57



Duke Energy Florida utilized fuel in the following proportions to generate your power: Coal 20%, Purchased Power 21%, Gas 58%, Oil 0%. Nuclear 0% (For Prior 12 months ending December 31, 2016).

- ENERGY USE -

DAILY AVG. USE -USE ONE YEAR AGO - 28 KWH/DAY 34 KWH/DAY

*DAILY AVG. ELECTRIC COST - \$3.46

BF_BL_DEF_20170201_214405_2.CSV-2693-000000347

Duke Energy

ACCOUNT NUMBER - 23309 63287

002693 000000347

MM 0001275

BILL # 1 OF 2 GRP 878

LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD





ACCOUNT NUMBER

88511 84193

131.50

JANUARY 2017

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-877-372-8477

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SERVICE ADDRESS 1535 US HIGHWAY 27 S PUMP, CAMPER CORRAL

DUE DATE JAN 24 2017 **TOTAL AMOUNT DUE**

NEXT READ DATE ON OR **DEPOSIT AMOUNT** ON ACCOUNT

ABOUT FEB 02 2017

Blanket Cash

PIN: 928218506

METER READINGS

METER NO.	(086269	94
PRESENT (ACTUAL		058694
PREVIOUS (ACTUAL :		057698
DIFFERENCE			000996
PRESENT ONPE	AK		014769
PREVIOUS ONF	PEAK		014519
DIFFERENCE C	NPEAK		000250
TOTAL KWH			996
ON PEAK KWH			250
PRESENT KW	(ACTUAL	.)	0008.03
PRESENT PEAK	. KW		0004.04
BASE KW			8
ON-PEAK KW			4
LOAD FACTOR			17.3%

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED FOR \$131.50 ON 01/24/17 PAYMENTS RECEIVED AS OF DEC 21 2016 135.49 THANK YOU 060 GENERAL SERVICE - NON DEMAND SEC BILLING PERIOD..11-30-16 TO 12-30-16 30 DAYS CUSTOMER CHARGE ENERGY CHARGE 996 KWH @ 6.81700¢ 67.90 FUEL CHARGE 996 KWH a 3.66700¢ 36.52 2.21

ASSET SECURITIZATION CHARGE 996 KWH a 0.22200¢ *TOTAL ELECTRIC COST

118.22

GROSS RECEIPTS TAX STATE AND OTHER TAXES ON ELECTRIC

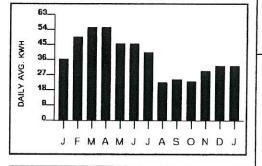
3.03 10.25

TOTAL CURRENT BILL

131.50

\$131.50

TOTAL DUE THIS STATEMENT



- ENERGY USE -DAILY AVG. USE -33 KWH/DAY USE ONE YEAR AGO -37 KWH/DAY *DAILY AVG. ELECTRIC COST - \$3.94

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Date:	1/241	17		

ZP03 0005618

Duke Energy

ACCOUNT NUMBER - 88511 84193

047958 000001855

destabblishildestilladessabblishstart - 磁 LP WATERWORKS INC

ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD







ACCOUNT NUMBER

88511 84193

FEBRUARY 2017

FOR CUSTOMER SERVICE OR **PAYMENT LOCATIONS CALL:** 1-877-372-8477

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE:

1-800-228-8485

LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SERVICE ADDRESS

1535 US HIGHWAY 27 S PUMP, CAMPER CORRAL

DUE DATE FEB 23 2017 TOTAL AMOUNT DUE

180.30

NEXT READ DATE ON OR ABOUT

DEPOSIT AMOUNT ON ACCOUNT

MAR 03 2017

Blanket Cash

PIN: 928218506

METER READINGS

METER NO.	008	3626994
PRESENT	(ACTUAL)	060080
PREVIOUS	(ACTUAL)	058694
DIFFERENCE		001386
PRESENT ONF	EAK	015125
PREVIOUS ON	PEAK	014769
DIFFERENCE	ONPEAK	000356
TOTAL KWH		1386
ON PEAK KWH		356
PRESENT KW	(ACTUAL)	0014.94
PRESENT PEA	K KW	0012.05
BASE KW		15
ON-PEAK KW		12
LOAD FACTOR		11.7%

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED FOR \$180.30 ON 02/23/17

PAYMENTS RECEIVED AS OF JAN 23 2017

131.50 THANK YOU

060 GENERAL SERVICE - NON DEMAND SEC BILLING PERIOD..12-30-16 TO 02-01-17 33 DAYS CUSTOMER CHARGE 11.59 ENERGY CHARGE 1386 KWH a 6.97000¢ 96.60 FUEL CHARGE 1386 KWH a 3.66700¢ 50.82 ASSET SECURITIZATION CHARGE 1386 KWH @ 0.22200¢ 3.08

generate your power: Coal 20%, Purchased Power 21%, Gas 58%, Oil 0%,

Nuclear 0% (For Prior 12 months ending December 31, 2016).

*TOTAL ELECTRIC COST GROSS RECEIPTS TAX STATE AND OTHER TAXES ON ELECTRIC

162.09 4.16 14.05

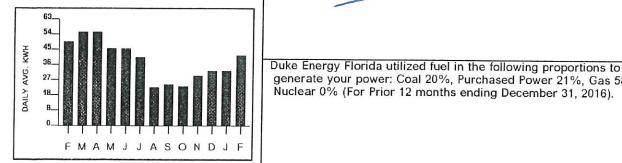
180.30

TOTAL CURRENT BILL

TOTAL DUE THIS STATEMENT

\$180.30

water



- ENERGY USE -

DAILY AVG. USE -USE ONE YEAR AGO -

42 KWH/DAY 50 KWH/DAY

*DAILY AVG. ELECTRIC COST - \$4.91

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MM 0001276 BILL # 2 OF 2 GRP 878

Duke Energy

ACCOUNT NUMBER - 88511 84193

002694 000000347

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LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD





ACCOUNT NUMBER

63307 92488

JANUARY 2017

FOR CUSTOMER SERVICE OR **PAYMENT LOCATIONS CALL:** 1-877-372-8477

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SERVICE ADDRESS

160 COUNTY ROAD 29 PUMP LAKE PLACID

FL 33852

DUE DATE FEB 14 2017 **TOTAL AMOUNT DUE** 15.16

\$15.16

NEXT READ DEPOSIT AMOUNT DATE ON OR ON ACCOUNT

ABOUT

FEB 23 2017 Blanket Cash

PIN: 928218506

METER READINGS

METER NO.	006361943		
PRESENT	(ACTUAL)	000696	
PREVIOUS	(ACTUAL)	000677	
DIFFERENCE		000019	
TOTAL KWH		19	

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED FOR \$15.16 ON 02/14/17 PAYMENTS RECEIVED AS OF JAN 16 2017 12.84 THANK YOU

060 GENERAL SERVICE - NON DEMAND SEC BILLING PERIOD..12-22-16 TO 01-23-17

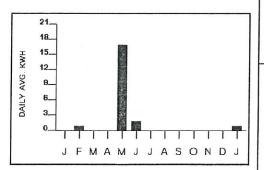
32 DAYS CUSTOMER CHARGE 11.59 **ENERGY CHARGE** 19 KWH @ 6.81700¢ 1.30 FUEL CHARGE 19 KWH a 3.66700¢ .70 ASSET SECURITIZATION CHARGE 19 KWH @ 0.22200¢ 0.04

*TOTAL ELECTRIC COST 13.63 GROSS RECEIPTS TAX .35 STATE AND OTHER TAXES ON ELECTRIC 1.18

TOTAL CURRENT BILL 15.16

TOTAL DUE THIS STATEMENT





ENERGY USE —

DAILY AVG. USE -1 KWH/DAY USE ONE YEAR AGO -0 KWH/DAY

*DAILY AVG. ELECTRIC COST -\$.43

BF_BL_DEF_20170123_213132_2.CSV-2722-000000699

MM 0001411 BILL # 1 OF 2 GRP 1058

Duke Energy

ACCOUNT NUMBER - 63307 92488

002722 000000699

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LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD





JANUARY 2017



ACCOUNT NUMBER

68733 75301

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-877-372-8477

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

LP WATERWORKS INC.

ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652

SERVICE ADDRESS

178 SHORELINE DR LIFT, CAMP FL

DUE DATE FEB 14 2017 **TOTAL AMOUNT DUE**

44.10

NEXT READ DATE ON OR

DEPOSIT AMOUNT ON ACCOUNT

ABOUT FEB 23 2017

Blanket Cash

11.59

PIN: 928218506

METER READINGS

METER NO.	006650576		
PRESENT	(ACTUAL)	065575	
PREVIOUS	(ACTUAL)	065313	
DIFFERENCE		000262	
TOTAL KWH		262	

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED FOR \$44.10 ON 02/14/17

PAYMENTS RECEIVED AS OF JAN 16 2017

33.75 THANK YOU

060 GENERAL SERVICE - NON DEMAND SEC BILLING PERIOD..12-22-16 TO 01-23-17

Wastewater

CUSTOMER CHARGE ENERGY CHARGE 262 KWH @ 6.81700¢

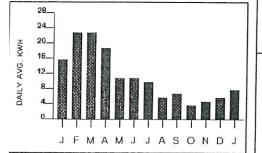
17.86 FUEL CHARGE 262 KWH a 3.66700¢ 9.61 ASSET SECURITIZATION CHARGE 262 KWH a 0.22200¢ 0.58

*TOTAL ELECTRIC COST 39.64 GROSS RECEIPTS TAX 1.02 STATE AND OTHER TAXES ON ELECTRIC 3.44

TOTAL CURRENT BILL 44.10

TOTAL DUE THIS STATEMENT

\$44.10



- ENERGY USE -

DAILY AVG. USE -8 KWH/DAY USE ONE YEAR AGO -16 KWH/DAY

*DAILY AVG. ELECTRIC COST - \$1.24

3F_BL_DEF_20170123_213132_2.CSV-2723-000000699

MM 0001412 BILL # 2 OF 2 GRP 1058

Duke Energy

ACCOUNT NUMBER - 68733 75301

002723 000000699

մըկիկոլիրիրոնդրիկիկիկիկիրիներիների LP WATERWORKS INC

ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD



JANUARY 2017



ACCOUNT NUMBER

07053 84425

FOR CUSTOMER SERVICE OR **PAYMENT LOCATIONS CALL:**

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SERVICE ADDRESS 160 COUNTY ROAD 29, CAMP FL SEWAGE

DUE DATE JAN 25 2017

TOTAL AMOUNT DUE

293.99

NEXT READ DATE ON OR **DEPOSIT AMOUNT** ON ACCOUNT

ABOUT FEB 02 2017

Blanket Cash

PIN: 928218506

1-877-372-8477

METER READINGS

METER NO.	004536884		
PRESENT	(ACTUAL)	019838	
PREVIOUS	(ACTUAL)	017356	
DIFFERENCE		002482	
TOTAL KWH		2482	
PRESENT KW	(ACTUAL)	0010.33	
BASE KW		10	
_OAD FACTOR		31.3%	

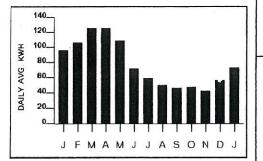
YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED FOR \$293.99 ON 01/25/17 PAYMENTS RECEIVED AS OF DEC 22 2016 208.41 THANK YOU 070 GENERAL SERVICE - DEMAND SEC GSD-1 BILLING PERIOD..12-01-16 TO 01-03-17 33 DAYS CUSTOMER CHARGE 11.59 ENERGY CHARGE 2482 KWH a 2.40000¢ 59.57

FUEL CHARGE 2482 KWH @ 3.66700¢ 91.01 97.10 10 KW a \$9.71000 DEMAND CHARGE ASSET SECURITIZATION CHARGE 2482 KWH @ 0.20300¢ 5.04

*TOTAL ELECTRIC COST 264.31 GROSS RECEIPTS TAX 6.78 STATE AND OTHER TAXES ON ELECTRIC 22.90 TOTAL CURRENT BILL 293.99

TOTAL DUE THIS STATEMENT

\$293.99



- ENERGY USE -

DAILY AVG. USE -USE ONE YEAR AGO - 75 KWH/DAY 97 KWH/DAY

*DAILY AVG. ELECTRIC COST -\$8.01

BF_BL_DEF_20170103_230346_3.CSV-2666-000001317

Entered: COA Code: Approved: Paid: Date:

MM 0001989

BILL # 1 OF 2 GRP 1417

Duke Energy

ACCOUNT NUMBER - 07053 84425

002666 000001317

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LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD







ACCOUNT NUMBER

07053 84425

FEBRUARY 2017

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-877-372-8477

WEB SITE: www.duke-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SERVICE ADDRESS 160 COUNTY ROAD 29, CAMP FL SEWAGE

DUE DATE FEB 24 2017 **TOTAL AMOUNT DUE** 378.03

NEXT READ DATE ON OR ABOUT MAR 03 2017

DEPOSIT AMOUNT

ON ACCOUNT

Blanket Cash

PIN: 928218506

METER READINGS

METER NO.	0045	36884
PRESENT	(ACTUAL)	023310
PREVIOUS	(ACTUAL)	019838
DIFFERENCE		003472
TOTAL KWH		3472
PRESENT KW	(ACTUAL)	0011.34
BASE KW		11
LOAD FACTOR	!	43.8%

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED \$378.03 ON 02/24/17 FOR

PAYMENTS RECEIVED AS OF JAN 24 2017

293.99 THANK YOU

070 GENERAL SERVICE - DEMAND SEC BILLING PERIOD...01-03-17 TO 02-02-17 CUSTOMER CHARGE

11.59 ENERGY CHARGE 3472 KWH @ 2.46400¢ 85.55 FUEL CHARGE 3472 KWH @ 3.66700¢ 127.32 DEMAND CHARGE 11 KW @ \$9.85000 108.35 ASSET SECURITIZATION CHARGE 3472 KWH @ 0.20300¢ 7.05

*TOTAL ELECTRIC COST GROSS RECEIPTS TAX STATE AND OTHER TAXES ON ELECTRIC

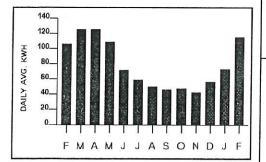
339.86 8.71 29.46

TOTAL CURRENT BILL

378.03

TOTAL DUE THIS STATEMENT

\$378.03



Duke Energy Florida utilized fuel in the following proportions to generate your power: Coal 20%, Purchased Power 21%, Gas 58%, Oil 0%. Nuclear 0% (For Prior 12 months ending December 31, 2016).

- ENERGY USE -

DAILY AVG. USE -USE ONE YEAR AGO - 116 KWH/DAY 108 KWH/DAY

*DAILY AVG. ELECTRIC COST - \$11.33

BF_BL_DEF_20170202_213627_1.CSV-38128-000000342

Wastevater

ZP03 0003741

Duke Energy

ACCOUNT NUMBER - 07053 84425

038128 000000342

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LP WATERWORKS INC ATTN: AMY WILLIAMS 4939 CROSS BAYOU BLVD



All rates effective with February 2017 billing

Important information about a change to Duke Energy Florida's 2017 rates

Duke Energy's vision is to lead the way to cleaner, smarter energy solutions that

Duke Energy Florida's electric rates are set by the state. As a regulated utility, Duke Energy Florida's rates cover the costs necessary to produce and deliver reliable power to the company's 1.7 million customers who rely on electricity as part of their daily lives.

We received Florida Public Service Commission approval to recover the costs related to purchasing the Osprey Energy Complex starting with February 2017 billing. The addition of the clean natural gas plant will help support long-term growth and future energy needs in a cost effective manner. Commercial and industrial customers should expect to see increases of 1.0 to 1.5 percent in February.

In March, we anticipate a change to the Asset Securitization Charge (ASC). While the total dollars collected in rates will stay relatively constant, customer rates may change, at least twice a year, due to fluctuations in sales. The required formulabased true-up process adjusts for the difference between the estimated and actual amounts collected. Pending final approval by the Public Service Commission, we expect the ASC charges for commercial and industrial customers to decrease, which will result in bill reductions of less than 0.5 percent. We work hard on behalf of our customers to ensure safe, reliable, cleaner energy 24/7. We are leveraging innovative technology across our Florida service territory to upgrade the energy grid, improve reliability and help customers become more energy efficient - all while keeping energy costs below the state and national averages.

You can help reduce your electric bill by managing your energy use. Duke Energy provides free business energy audits and tips for customers. Visit duke-energy.com/FLbusiness, call 877.372.8477 or send an email to fl.bec@duke-energy.com.



Please note the information concerning billing adjustments that is listed following the rate schedules.

Unless stated otherwise, all rates are quoted at secondary voltage.

General Service

Non-Demand (GS-1) Customer Charges: Unmetered Accounts\$6.54 per month	Demand (GSD-1) (For customers with or greater)	
Metered Accounts: Secondary Delivery Voltage \$11.59 per month Primary Delivery Voltage \$146.56 per month Transmission Delivery Voltage \$722.90 per month	Primary Delivery	ery Voltage y Voltage elivery Voltage
Energy and Demand Charge	Demand Charge Energy Charge	
Non-Demand — Optional Time of Use (GST-1) Customer Charges: Secondary Delivery Voltage: For Single-Phase Service \$19.01 per month For Three-Phase Service \$19.01 per month Primary Delivery Voltage \$153.99 per month Transmission Delivery Voltage \$730.32 per month Energy and Demand Charges: On-Peak \$17.183¢ per kWh Off-Peak \$2.269¢ per kWh	Primary Delivery	
Non-Demand — 100 Percent Load Factor Usage (GS-2) (For customers with fixed wattage loads operating continuously throughout the billing period)	Optional Load Management (G (Energy Management Program) (Under this rate, a customer receive	
Customer Charges: Unmetered Accounts \$6.54 per month Metered Accounts \$11.59 per month Energy and Demand Charge 3.157¢ per kWh	allowing specified company by means premises.) Restrict	electrical equipn s of load manage

nnual kWh consumption of 24,000 kWh

Secondary Delivery Voltage Primary Delivery Voltage Transmission Delivery Voltage	\$146.56 per month
Demand Charge	

(GSDT-1)

Secondary Deliv	ery Voltage	\$19.01 per month
	y Voltage	
Transmission De	elivery Voltage	. \$730.32 per month
emand Charges:	Base On-Peak	
ergy Charges:	On-Peak	5.194¢ per kWh

(GSLM-1)

ives load management monthly credits for oment to be interrupted at the option of the gement devices installed on the customer's premises.) Restricted to existing customers as of July 20, 2000.

Optional Load Management (GSLM-2)

(Under this rate, customers receive monthly credit for running their backup generator when Duke Energy requests.)

Interruptible Service (IS-1,* IS-2)

(Under this rate, customers receive load management monthly credits for allowing their entire electrical service to be interrupted during any time period that the company's generating resources are required to maintain service to the company's firm power customers.)

Customer Charges:
Secondary Delivery Voltage
Primary Delivery Voltage
Transmission Delivery Voltage
Demand Charge
Demand Credit (IS-1*)
Demand Credit (IS-2) (Load factor adjusted) \$10.88 per kW
Energy Charge

Optional Time of Use (IST-1,* IST-2)

Primary Delivery	rery Voltage
Demand Charges:	Base
	(IST-1*)
Demand Credit	(IST-2) (Load factor adjusted) \$10.88 per kW
	On-Peak 1.570¢ per kWh
1730 15	Off-Peak 0.973¢ per kWh

^{*/}S-1 and IST-1 closed to new accounts 4/16/96

Standby Service (SS-1, SS-2, SS-3)

(Rate schedules available upon request)

On-Peak Periods for Time-of-Use Rates

On-Peak periods for TOU rates are Monday through Friday as follows:

November through March	6 to 10 a.m.	. / 6 to 10 p.m.
April through October		noon to 9 p.m.

All other hours, including Saturday, Sunday and six major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas) and the adjacent weekday if a holiday falls on Saturday or Sunday, are considered Off-Peak.

Curtailable Service (CS-1, CS-2, CS-3)

(Under this rate, customers receive monthly credits for agreeing to curtail a portion of their average billing kW — minimum of 500 kW — during any time period that the company's generating resources are required to maintain electrical service to the company's firm power customers.)

Customer Charges:
Secondary Delivery Voltage
Primary Delivery Voltage
Transmission Delivery Voltage
Demand Charge
Demand Credit (CS-1†)
Demand Credit (CS-2) (Load factor adjusted) \$8.16 per kW
Demand Credit (CS-3) (Contracted kW)
Energy Charge

Optional Time of Use (CST-1,† CST-2, CST-3)

Customer Charges:	
Secondary Delivery Voltage	month
Primary Delivery Voltage\$210.93 per	
Transmission Delivery Voltage	month
Demand Charges: Base \$4.93	per kW
On-Peak \$7.05	per kW
Demand Credit (CST-1 [†])	per kW
Demand Credit (CST-2) (Load factor adjusted)	per kW
Demand Credit (CST-3) (Contracted kW)	per kW
Energy Charges: On-Peak	
Off-Peak 1.010¢ pe	

[†]CS-1 and CST-1 closed to new accounts 4/16/96

Lighting Service (LS-1)

(Rate schedules available upon request)

Fixture and Maintenance Metered Charge depends upon fixture type
Customer Charges (per line of billing):
Metered \$3.42 per month
Unmetered \$1.19 per month
Energy and Demand Charge. 2.644¢ per kWh

Temporary Service (TS-1)

(Rates from appropriate General Service schedules are applied to service under TS-1.)

Service charges Reconnect service after disconnection for after normal business hours......\$50.00 Billing adjustments Each of the rate schedules listed is subject to a Fuel Cost Recovery Factor (the cost of fuel) and an Asset Securitization Charge Factor (the cost of nuclear asset-recovery bonds). The Energy Charges include an Energy Conservation Cost Recovery Factor (the cost of energy conservation programs), a Capacity Cost Recovery Factor (a portion of the cost of purchasing electricity from sources other than Duke Energy Florida), and an Environmental Cost Recovery Clause Factor (the cost of new environmental programs not in base rates). These factors are reviewed annually by the Florida Public Service Commission and adjusted to reflect changes in the annual costs incurred. Fuel Cost Recovery Factor (Based on metering voltage) For General Service Non-Demand and General Service 100% Load Factor Rate Classes: Distribution Secondary Levelized...... 3.667¢ per kWh Off-Peak...... 3.245¢ per kWh Distribution Primary Levelized...... 3.630¢ per kWh Off-Peak...... 3.213¢ per kWh Off-Peak..... 3.181¢ per kWh For General Service Demand, Curtailable and Interruptible Rate Classes: Distribution Secondary

Distribution Primary

 On-Peak
 4.573¢ per kWh

 Off-Peak
 3.245¢ per kWh

 Levelized.
 3.630¢ per kWh

 On-Peak
 4.527¢ per kWh

 Off-Peak
 3.213¢ per kWh