

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Wednesday, February 08, 2017 3:54 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket 160186  
**Attachments:** Re Power bill

[Customer correspondence](#)

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**From:** Diane Hood  
**Sent:** Wednesday, February 08, 2017 3:09 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160186

Copy on file, see 1235698C. My email to the customer is part of the customers reply back to the PSC. DHood

## Collin Roehner

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**From:** Ldydi1986 <ladydi1986@yahoo.com>  
**Sent:** Wednesday, February 08, 2017 2:52 PM  
**To:** Diane Hood  
**Subject:** Re: Power bill

Thank you very much for your quick reply. I was advised it was Gulf Power. Their rates are to raise to \$48 per month minimum charge even if it is not used. Plus \$10 a month on top of the bill.

I appreciate your input thank-you.

Dianne Richmond. ps I have been with Gulf power since moving into the area in 1990

Sent from my iPhone

> On Feb 8, 2017, at 1:09 PM, Diane Hood <[DHOOD@PSC.STATE.FL.US](mailto:DHOOD@PSC.STATE.FL.US)> wrote:

>

> 02/08/2017

>

> Dear Ms. Richmond:

>

> Thank you for contacting the Florida Public Service Commission.

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> In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

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> You may send this information to me via e-mail at

> [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

>

> Sincerely,

> Ruth McHargue

> Regulatory Program Administrator

> Office of Consumer Assistance and Outreach Florida Public Service

> Commission

> 1-800-342-3552

> [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

>

> Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request.

> Therefore, your e-mail message may be subject to public disclosure.

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> -----Original Message-----

> From: Ldydi1986 [<mailto:ladydi1986@yahoo.com>]

> Sent: Wednesday, February 08, 2017 10:51 AM

> To: Records Clerk

> Subject: Power bill

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> To whom is dealing with 'this'

>

- > This is pure greed why do they want to raise? Their profits are high enough. We the people struggle enough especially the elderly on a fixed budget.
- >
- > Aside from the fact that their standing charge is outrageous, especially for people whom turn down their electricity to the bare minimum to save money.
- >
- > Mothers with little babies who have to work because of high bills makes this even more of a blow.
- >
- > Please do not allow this to happen. Obviously this is pure greed as the other companies do not charge as much, especially standing charges. Hoping you will look at this from everyone's point Of view.
- > Thanks very much Dianne Richmond
- >
- > Sent from my iPhone