

Collin Roehner

From: Janet Brunson
Sent: Thursday, February 09, 2017 3:05 PM
To: 'gvannhorn@gmail.com'
Cc: Consumer Correspondence
Subject: Docket Number 160186-EI - Gulf Power Rate Increase

Dear Ms. Vann-Horn:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

From: Gwen Vann-Horn [<mailto:gvannhorn@gmail.com>]
Sent: Wednesday, February 08, 2017 8:13 PM
To: Records Clerk
Subject: RE: Docket Number 160186

Ms. Carlotta Stauffer
Commission Clerk
Public Service Commission
Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Docket Number 160186

Dear Ms. Stauffer:

I have been made aware via AARP Florida that Gulf Power has filed a petition to increase its rates. I am writing you to share my disapproval of this rate increase and to state that I cannot afford any increases in rates.

I am widowed and currently work two jobs to make ends meet. This rate increase would put a tremendous amount of pressure on my already stretched budget. Please reconsider this rate increase for those of us who truly can't afford a larger bill.

My service address is 6501 Hwy 98 West, Apt. 414, Pensacola, FL 32506. I am very careful about my power bill, even going so far when I leave for work to turn off and unplug everything possible to save on the power. I heat and cool very sparingly so my bill is not more than I can pay. I live in a one-bedroom apartment, very small, and my bill already floats between \$65-85/per month. From the information I have received, the "fixed" charge portion of the bill will jump from \$18/month to \$48/month even if no electricity is used. That is an unbearable burden and if this information is correct, my monthly bill would be over \$100 every month, creating a huge strain upon me.

Please reconsider this increase. It is going to hurt good people trying to make an honest living.

Gwen Vann-Horn
Concerned Gulf Power Customer