

Collin Roehner

From: Janet Brunson
Sent: Friday, February 10, 2017 10:41 AM
To: 'groomssp@gmail.com'
Cc: Consumer Correspondence
Subject: Docket No. 160186 - Gulf Power Rate Increase

Dear Ms. Grooms:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

From: MARY GROOMS [<mailto:groomssp@gmail.com>]
Sent: Thursday, February 09, 2017 11:48 AM
To: Records Clerk
Subject: 160186

My name is Mary Grooms. We receive our Gulf Power bill at 1229 Pine St in Gulf Breeze, Florida. What Gulf Power is proposing (rate increase) is atrocious! My husband is disabled & I am on social security. We don't get "rate increases" and will be harmed if you allow the increase. Do we buy our medicine or pay our electric bill? There are many others in our area who are on a very limited income. Tell Gulf Power to stop offering all those "FREE" services if they need more money. I have to live within my means and they should do the same! PLEASE do not allow them another rate increase so that they can increase their profits.