## **Collin Roehner**

From: Sent: To: Cc: Subject: Angie Calhoun Friday, February 10, 2017 3:06 PM Consumer Correspondence Diane Hood FW: To CLK Docket 160143

Consumer Correspondence

-----Original Message-----From: Consumer Contact Sent: Friday, February 10, 2017 3:06 PM To: Angie Calhoun Subject: To CLK Docket 160143

Copy on file, see 1235949C. Also filed for outages, see 1235947W. DHood

-----Original Message-----From: <u>consumerComplaint@psc.state.fl.us</u> [mailto:consumerComplaint@psc.state.fl.us] Sent: Friday, February 10, 2017 1:06 PM To: Consumer Contact Subject: E-Form Repairs TRACKING NUMBER: 122503

CUSTOMER INFORMATION Name: Kirby Clarke Telephone: (863) 303-4608 Email: <u>13kirbyclarke13@gmail.com</u> Address: 1252 Blue Jay Rd Wauchula FL 33873

BUSINESS INFORMATION Business Account Name: Kirby Clarke Account Number: H26 Address: 1252 Blue Jay Rd Wauchula FL 33873

Water County Selected: Hardee

COMPLAINT INFORMATION Complaint: Repairs against Charlie Creek Utilities, LLC Details:

proposed significant increase was not accompanied by plan to get pipes up to current code presently pipes are thin walled PVC which are not allowed by today's standards This causes an inordinate amount of breakages water outages sand and PVC debris in the lines any help from this commission in this matter would be greatly appreciated. Sincerely Kirby Clarke