

Collin Roehner

From: Office of Commissioner Brown
Sent: Tuesday, February 14, 2017 9:46 AM
To: Commissioner Correspondence
Subject: FW: UIF Boil Water Notice and DENY Rate Increase 160101

Please place in Docket Correspondence, Consumers and their Representatives, in Docket No. 160101-WS.

Thank you.

Joann

From: Lee Robida [<mailto:leerobida@gmail.com>]
Sent: Tuesday, February 14, 2017 9:31 AM
To: Office of Commissioner Brisé; Office of Commissioner Brown; Commissioner.Edgar@psc.state.fl.us; Office Of Commissioner Graham; Office of Commissioner Patronis
Cc: Ann Marie Ryan; Cameron Polom
Subject: UIF Boil Water Notice and DENY Rate Increase 160101

Dear Commissioner,

Re: Rate Increase 160101

I am writing this morning, February 14, 2017 to say again, that we need to get a better water company in our community of Summertree. As well as to register yet again another complaint of the poor quality of service. Upon waking up this morning at 5:45am, our water pressure was well below what is needed to have reliable service and water usage.

Upon calling Utilities Inc., of Florida, and making it known, and told I would be called back in twenty minutes, we used the water in our house hold, until we finally did receive a call back at 8:50 AM, stating that due to water main breaks in our system, that there would be another BOIL WATER NOTICE. That also some residents DID NOT HAVE WATER.

So now we have to live with another boil water notice for the next 48 hours.

Yesterday on Feb. 13th 2017, we noticed that the company was in the process of tearing down one of the well's and buildings inside our community, next to the SRF club house. Could the water main break be there and due to substandard quality of work? I do not know, that fact yet.

But I will tell you this, Commissioners, you have got to stop listening to the staffers as well as Utilities Inc., of Florida, and LISTEN TO THE RESIDENT'S here in Summertree, as well as the entire state of Florida,

communities, that UIF operates service for, and HALT any more Rate Increase that this Poorly Operated, Alternative Fact Utility company wants.

Floridians SHOULD NOT have to live like this.

Please DENY UIF any more rate increases and please give or say a NO VOTE of Confidence and tell them, that's it's in their best interest to SALE the SUMMERTREE OPERATIONS.

Thank You

Lee Robida

Summertree

New Port Richey FL