### CORRESPONDENCE FEB 17, 2017 DOCUMENT NO. 02027-17

# **Collin Roehner**

From: Sent: To: Cc: Subject: Attachments: Ruth McHargue Friday, February 17, 2017 1:53 PM Consumer Correspondence Janet Brunson; Diane Hood FW: To CLK Docket 160186 rate increase; Re rate increase

#### Customer correspondence

From: Diane Hood Sent: Friday, February 17, 2017 8:15 AM To: Ruth McHargue Subject: To CLK Docket 160186

Copy on file, see 1236317C. DHood

### **Collin Roehner**

From:	Sandra C. Mayne's laptop <scmayne1@bellsouth.net></scmayne1@bellsouth.net>
Sent:	Thursday, February 16, 2017 4:53 PM
То:	Consumer Contact
Subject:	Re: rate increase

Gulf Power 16% increase, have been a customer for 60 years. Thank you for your reply. Howard Mayne On Feb 16, 2017, at 7:02 AM, Consumer Contact <<u>Contact@PSC.STATE.FL.US</u>> wrote:

02/16/2017

Dear Mr. Mayne:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

You may send this information to me via e-mail at contact@psc.state.fl.us

Sincerely, Ruth McHargue Regulatory Program Administrator Office of Consumer Assistance and Outreach Florida Public Service Commission 1-800-342-3552 contact@psc.state.fl.us

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: HOWARD R MAYNE [mailto:scmayne1@bellsouth.net] Sent: Saturday, January 07, 2017 1:10 PM To: Consumer Contact Subject: rate increase

As a 79 year old retiree, living on social security which has had no increase in net dollar benefits in three years this increase is excessive. A compromise of a 3% increase or \$4.50 per month would be a fair proposal.

Howard Mayne 8833 Burningtree Road Pensacola, FL 32514

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From:	
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Subject:	

HOWARD R MAYNE <scmayne1@bellsouth.net> Saturday, January 07, 2017 1:10 PM Consumer Contact rate increase

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Howard Mayne 8833 Burningtree Road Pensacola, FL 32514