

Collin Roehner

From: Janet Brunson
Sent: Monday, February 27, 2017 7:57 AM
To: 'Robert_Cruise@navyfederal.org'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Rate increase

Dear Mr. Cruise:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments—written and verbal—became a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

From: Robert_Cruise@navyfederal.org [mailto:Robert_Cruise@navyfederal.org]
Sent: Friday, February 24, 2017 3:15 PM
To: Records Clerk
Subject: Proposed Gulf Power Rate increase

Agreed that the below is outrageous:

AARP Florida: Proposed Gulf Power Rate Increase Request Is 'Outrageous'; Raise Your Voice to FL Regulators

Posted on 02/07/17



St. Petersburg, Fla. – AARP Florida State Director Jeff Johnson issued the following statement urging AARP members and other consumers in the Panhandle to raise their voices on a proposed \$106.8 million Gulf Power Co. rate increase.

"AARP believes this proposed rate increase asks too much of residential ratepayers," Johnson said. The Gulf Power proposal would increase the fixed charge portion of bill, he noted, which is the amount that ratepayers pay regardless of whether they use any electricity.

"That fixed charge would go from \$18 per month to \$48 per month. Gulf Power already has the highest fixed charge of any major utility in the state," Johnson said. "A 155 percent increase to the monthly customer charge is outrageous. It gives customers less control over their electricity spending by making more of the bill fixed."

"If approved, this rate increase would give Gulf Power a rate of return of 11 percent, which is out of line with what other utilities receive around the nation. AARP hopes the Florida Public Service Commission will consider the impact of this rate increase on consumers of all ages, but especially on older, rural consumers who can only dream of getting this kind of return on their hard-won savings, if any."

Ratepayers can write or email the Public Service Commission until March 15 to express their viewpoints on the rate increase.. To weigh in on the Gulf Power rate increase, Gulf Power ratepayers can submit their testimony in one of two ways:

1. email your testimony to the Public Service Commission Clerk at clerk@psc.state.fl.us
2. mail a paper copy of your testimony to:

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Be sure to include: a) your first and last name; b) address where you receive Gulf Power service; and c) the docket number 160186 on your testimony so that it can be included for consideration.

Johnson urged Panhandle consumers to consider attending the Public Service Commission hearing on the Gulf Power Co. rate request in Tallahassee March 20-24 or watch live on the Florida Channel.

The post [AARP Florida: Proposed Gulf Power Rate Increase Request Is 'Outrageous'; Raise Your Voice to FL Regulators](#) appeared first on [AARP States](#).

Rob Cruise

Manager, IT Asset Management

Navy Federal Credit Union

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Navy Federal is a Computerworld 2016 Best Place to Work in IT.