CORRESPONDENCE MAR 07, 2017 DOCUMENT NO. 03199-17

Collin Roehner

From: Ellen Plendl

Sent: Tuesday, March 07, 2017 11:47 AM

To: Consumer Correspondence **Subject:** Docket No. 160101-WS

Attachments: FW Financially Raped by the Florida Public Service Commission; Consumer Inquiry -

Utilities, Inc. of Florida

See attached correspondence and PSC reply to add to the correspondence side of Docket 160101-WS.

Collin Roehner

From: Randy Roland

Sent: Tuesday, March 07, 2017 11:44 AM

To: 'LSandCS521@cfl.rr.com'

Subject: Consumer Inquiry - Utilities, Inc. of Florida

Mr. & Mrs. Leonard A. Salvo LSandCS521@cfl.rr.com

Dear Mr. & Mrs. Salvo:

The Governor's Office of Citizen Services forwarded your E-mail to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) application for increase in water and wastewater rates in Seminole County.

The FPSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, FPSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision. The Commissioners are tentatively expected to vote on this matter at the June 6, 2017 Commission Conference. We will add your comments to the correspondence side of Docket 160101-WS.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, www.floridapsc.com and click on the Clerk's Office tab, then access Dockets and type in case number 160101-WS.

Sincerely,

Randy Roland Regulatory Program Administrator Florida Public Service Commission

Collin Roehner

From: Governor Scott's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Tuesday, March 07, 2017 11:24 AM

To: Ellen Plendl

Subject: FW: Financially Raped by the Florida Public Service Commission

From: Lenny & Cathy [mailto:LSandCS521@cfl.rr.com]

Sent: Tuesday, March 07, 2017 11:18 AM

To: Governor Rick Scott < GovernorRick.Scott@eog.myflorida.com >

Cc: Rep. Cortes < bob.cortes@MyFloridaHouse.gov >; Rep. Plakon < scott.plakon@myfloridahouse.gov >; Commissioner

Constantine < lconstantine@seminolecountyfl.gov>

Subject: Financially Raped by the Florida Public Service Commission

Dear Governor Scott,

Subject: Floridians are Financially Raped by the Florida Public Service Commission

We Floridians living in Central Florida need your HELP! We have been getting financially raped by the Florida Public Service Commission for years. Now we are looking at another Water Rate Increase Requested, under **Docket No.160101-WS Utilities Inc. of Florida of 158% per-month.**

Governor, my wife and I voted for you hoping you would put the Voters of Florida first. Unlike the previous administration in Washington DC, President Trump is not willing to give away the milk and the cow, but he wants our money to stay in the USA. I do hope your feelings concur.

Those of us living in Central Florida are facing a water rate increases of about 158% by a foreign owned water called CORIX. Corix Utilities is based in Vancouver British Columbia. They own sixteen utilities companies in Central Florida and own fifteen other water companies throughout the South Eastern United States.

According to the last census, the per-capita household income in zip code 32714 is \$25,978. There are over 45,000 thousand low income seniors living in Seminole County Florida.

The Florida Public Service Commission has historical has granted increases from 22% to 49% over the past ten years. Governor Scott, the buck stops with YOU.

We had Rep. Bob Cortes, Rep. Scott Plakon and Commissioner Lee Constantine speak on our behalf at the Public Service Commission meeting on February 2nd 2017. They said that legislatively, they would try to get something done, but we all know that takes time. However, I feel a few phone calls from your office to the right people on this matter would work wonders.

To give you an example from my household; my wife and I used \$9.85 of water last month. After adding in the tax and surcharges our bill was \$52.00. If we get a 79% increase (half of what they're asking), my \$9.85 of water we used, will be billed \$93.08. If we get a 158% increase, my \$9.85 of water we used, will be billed \$134.16.

As a side note, our total income for two 75 year old retired people was \$23,000.00 and change in 2016. We seniors received zero percent from Social Security this year, but a \$100,000,000,000.00 billion dollar company wants more of our money.

THIS WATER COMPANIES RATES NEED TO BE FROZEN.

WE NEED YOUR HELP GOVERNOR! WHEN WILL THE INCREASE END?

Thank you in advance for any help you can render.

Sincerely

Mr. & Mrs. Leonard A. Salvo

407-299-9151