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GREG SHAFER DIRECTOR (850) 413-6410

## **Public Service Commission**

March 28, 2017

Ms. Ellen Tomassi and Signatories 1072 Bluejay Rd. Wauchula, FL 33873

COMMISSIONERS:

RONALD A. BRISÉ

JIMMY PATRONIS
DONALD J. POLMANN

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JULIE I. BROWN, CHAIRMAN

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Re: Docket No. 160143-WU - Application for an increase in wastewater rates in Hardee County by Charlie Creek Utilities, LLC

Dear Ms. Tomassi and Signatories:

Thank you for the petition, of which you were a signatory that expressed concerns regarding Charlie Creek Utilities, LLC's (Charlie Creek) application for a rate increase. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, the petition has been placed on the correspondence side of the docket file for all to review.

We understand your concerns of poor customer service, water disruptions, and poor water quality in regards to Charlie Creek. During a rate case, the Commission's accountants, engineers, and economists examine the Utility's financial and engineering information to make a recommendation to the Commissioners. With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory as dictated by Chapter 367, Florida Statutes. Staff filed its recommendation on March 23, 2017, in Docket No. 160143-WU, which addresses the issues in the petition and is available on the Commission's website at <a href="https://www.floridapsc.com">www.floridapsc.com</a>. The Commissioners are scheduled to vote on staff's recommendation on April 4, 2017.

Ms. Tomassi and Signatories Page 2 March 28, 2017

Hopefully, this letter addresses your concerns. If you have any additional questions, or require assistance, please feel free to contact Marissa Friedrich at (850) 413-6473 or by email at <a href="mailto:mfriedri@psc.state.fl">mfriedri@psc.state.fl</a>.

Sincerely,

Shannon J. Hudson Economic Supervisor

Division of Economics

cc: Office of Commission Clerk (Docket No. 160143-WU)