CORRESPONDENCE
APR 03, 2017
DOCUMENT NO. 04007-17

Cypress Lakes

Homeowners Association of Lakeland, Inc.

9678 Cypress Lakes Drive
Lakeland, Fl 33810

March 30, 2017

Chairman Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Associate Public Counsel Erik L. Sayier
Office of Public Counsel
111 West Madison Street, Room 812
Tallahassee, FL 32399

RECEIVED-FPSC
2017 APR -3 AM 9:05
COMMISSION CLERK

Dear Chairman Brown and Associate Counsel Sayier,

Cypress Lakes input to Docket No. 160101-WS

Our community, Cypress Lakes of Lakeland, Fl., is faced with a major restructuring by Utilities, Inc. of our water and wastewater operation involving a proposed consolidation of its twelve similar facilities owned by them in Florida. This restructuring involves the administrative consolidation of the twelve stand-alone facilities into a single company, Utilities, Inc. of Florida as well as the rate structure consolidation.

This consolidation causes us major problems as we are the only element of that company operating in Polk County and the consolidated rate structure proposed will abnormally impact our sales opportunity to Canadians and Snowbirds (part-time residents from Northern states) due to an abnormal base rate increase of over 30 %.

We have had a stand-alone facility since the original developer of the community was unable to get Polk County Utility to extend its distribution operation to Cypress Lakes community. The facility was purchased from the current owner, the Blair Group. Our residents' major complaints have dealt with the water quality. Many are required to add major pieces of equipment (filters, softeners, etc... to achieve a drinkable product. It would be to our advantage to retain the stand-alone status while working to improve product quality and cost, which is competitively higher than surrounding communities.

Unfortunately, the Public Service Commission and Utilities, Inc. has established a consolidation agreement without any knowledge or input from our management or our Homeowners association. In addition the PSC has already held a Customer Hearing at Cypress Lakes on the proposed consolidated rate structure. Utilities, Inc. of Florida has already advised the PSC and Office of Public Counsel that an immediate investment of $ 30M is required by the new company; Cypress Lakes needs no major investment but our residents will be assessed part of the cost.

Other issues we perceive that should be addressed in this matter are attached. Survey results are summarized also in an attachment; three samples of the survey forms used are also attached. The 750 individual survey responses from Cypress Lakes residents have been to the Public Service Commission, Office of Commission Clerk for documentation.

Sincerely,

Gwen Snook, President

Cypress Lakes Homeowners Association

Mitchell Krach, General Manager

Cypress Lakes Community

Cc: Florida Public Service Commission

Office of Commission Clerk

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Attachments: 1. CYPRESS LAKES ISSUES FOR PUBLIC SERVICE COMMISSION AND STAFF

2. CYPRESS LAKES WATER/WASTEWATER SURVEY RESULTS

3.CYPRESS LAKES SURVEY FORMS (3)

CYPRESS LAKES ISSUES FOR PUBLIC SERVICE COMMISSION AND STAFF: DOCKET NO. 160101-WS

The timing of the action by Utilities, Inc. in regard to Utilities Inc. of Florida has created significant concern among the management and residents of Cypress Lakes. Neither Cypress Lakes management nor the Homeowners Association [CLHA] were notified that consolidation was being proposed to the Public Service Commission for twelve companies owned by Utilities, Inc.in Florida. Further, the Office of Public Counsel provided a filing by Utilities, Inc. in October, 2016 that proposed a stand-alone rate structure for Cypress Lakes. No mention was made of a consolidated structure.

A major impact to that activity is twofold. The Association and management would like to retain the stand-alone status of the facility: product quality and cost associated with the water system must be addressed. Efforts to secure improvement by Utilities, Inc. in these areas have been unsuccessful. Second, the expanded base rate of the consolidated rate proposal, which filing only became available to us one day before the PSC Customer Hearing at Cypress Lakes in February, would put our management at significant sales disadvantage as we will be the only community in Polk County with a rate structure that penalizes two major groups of our residents – Canadians and Snowbirds. Canadians will face an increase in water payments of sixty dollars for the six months that they cannot be in residence in the United States and Snowbirds will face an additional charge of ten dollars each month they do not use any water.

A legal question in this regard is whether a utility company with stand-alone entities is required to notify those companies of its intent to consolidate prior to filing a formal request to do so. Resolution of the issue may require legal action in the Federal Court in the home state of the parent company, Illinois.

The second major item of concern to our residents is **the two different charge structures for wastewater**. Three of the companies in the consolidation are handled completely by flat rate and at least three others have both metered and flat rate structures. Explanations provided at the Customer hearing when this issue was raised were totally inadequate. The proposed flat rate structure is biased badly; the base rate for the metered wastewater customers is only ten dollars per month less than the flat rate. This means that our 1500 customers with an average water usage of almost 3000 gallons per month with a consumption rate of almost $ 5.00 per 1000 gallons will be contributing toward the wastewater cost of the flat rated user. **There is only one acceptable answer on this issue; either all customers are flat rated on wastewater or all customers have metered water usage.**

Third, the water situation as presented in the consolidated rate structure and as our current situation has been treated is completely out of control. The proposed initial water usage charge has been reduced by approximately 200 %; this will encourage increased water usage for nonessential demands such as lawn watering, car washing and other conservation destroying options. If the proposed base rate and consumption usage reflect actual operations data (and they are closely allied to Polk County Utility water charges), then water usage charges have been inflated for the past years by Utilities, Inc. Further, Cypress Lakes residents were advised from the stand-alone rate filing that they have been overcharged for the past two years based on return of equity calculations. Also, again this year, the

Utility was allowed a 0.99% increase midyear in the water rate; so we would receive no financial recognition for the two year overcharge as well as being required to pay for the rate case evaluation involving water over the next four years. **Has usage control and environmental impact been relegated to a lower priority in the case of consolidated water rate structure?**

Fourth, examination of the Utilities, Inc of Florida filing shows no oversight by the twelve companies involved. **This is unacceptable as the Office of Public Counsel has advised us that individual elements of the consolidated company will no longer be allowed the privilege of presenting discussion regarding any future rate increase request at the PSC Hearing. Therefore, we believe that the filing must be amended to establish an internal advisory committee that will be allowed to present alternate considerations at the PSC Hearing on future rate increases.**

Fifth, the Office of Public Counsel representative at the Cypress Lakes Customer Hearing stated Utilities, Inc. of Florida indicated that an investment of $ 30 M would be required in the short term for facilities upgrade and replacement. **However, the filing gives no indication of where such investment would be made.** Cypress Lakes residents are concerned because we have no short term investment needs as the wastewater facility was completely upgraded less than ten years ago and 40 % of the water plant nvestment is also less than fifteen years old. But if the consolidated rate structure is adopted; our residents will face the rate burden of at least one twelfth of that proposed $ 30 M investment without any benefit. T**herefore, Cypress Lakes is strongly opposed to the consolidated rate structure.**

Other issues may arise as OPC and PSC staff consider these matters; we believe that PSC Staff should advise all companies of any significant changes being proposed to the current filling before their final report is filed.

CYPRESS LAKES WATER/ WASTEWATER SURVEY RESULTS; DOCKET NO. 160101-WS

In order to quantify the feelings of the Cypress Lakes residents concerning the action taken by Utilities, Inc. to consolidate its administration and rate structure for its twelve companies within Florida, the Cypress Lakes Homeowners Association [CLHA] undertook to survey its members on issues arising from this proposed consolidation.

Three elements were considered by the residents in responding to the survey. One dealt with the overall impact of the action including historical perspective, the second concerned the impact on one major group of residents, the Snowbirds and the third concerned the impact on another major group, the Canadians. All residents expressed their opinions on the first topic, the overall impact, whereas only the specific groups impacted, the Snowbird and the Canadians, responded to their issue. Each element was addressed with its own individual survey form. In addition to the specific questions on each form, a space was provided for comments.

Between March 1st and March 22nd, 750 responses were received from the residents. Of this number, 530 responses were received on the overall impact form, 172 were received from Snowbirds and 48 from Canadians. The first groups represented about one-third of our resident families and the other two groups represent about one fourth of those groups. Of the 750 responses, 215 persons added written comments on the survey form. Sample survey forms were provided to the Public Service Commission and the Office of Public Counsel while packaged completed forms were forwarded to the Clerk of the Public Service Commission for incorporation into Docket No. 1`60101-WS records

Specific results are summarized as follows:

> Form 1 (overall impact) – 530 responses with 411 positive responses to historical performance, 430 response to product quality and 459 responses to rate structure. In the Comment area, with 215 entries, there were 120 comments about rate structure, 105 comments concerning product quality issues of odor, smell, taste, etc..., 38 comments regarding additional equipment added by the resident to achieve a usable product since as filters, softener, etc... and 6 comments about chemical elements present in the product such as calcium.
>
> Form 2 dealt specifically with the negative rate structure change that impacts the Snowbird's user's cost when they are not present – which is a variable time frame for that group. In addition to the 172 total responses, 27 included specific comments.
>
> Form 3 dealt specifically with the negative rate structure change that impacts the Canadian's user's cost when they are not present – which by United States law must be at least six months. Of the overall 48 responses, 37 responders added specific comments.

The survey clearly shows that the residents of Cypress Lakes are not in favor of the consolidation change being proposed by Utilities, Inc. particularly in the case of the rate structure.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name _____

Address _____

_____

Date _____ Signature _____

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name_____

Address _____

_____

Date_____ Signature_____

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name_____

Address _____

_____

Date_____ Signature_____

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENT SURVEY

SURVEY SHEET NO. 1

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMEN	CHEMICAL	FORM
AUSTIN	Y	Y	Y					
AUSTIN	Y	Y	Y					
PALLANTE	Y	Y	Y					
MARKO	Y		Y	Y				
PEFFER	Y	Y	Y					
McCLORY	Y	Y	Y				Y	
OGDEN			Y					
OGDEN			Y					
MISIEWICZ			Y					
MISIEWICZ			Y					
LEACH			Y					
LEACH	Y	Y						
HONEYWELL		Y						
HONEYWELL		Y						
PACE		Y						
SALLADA		Y	Y					
PITCHER		Y	Y					
KEE		Y	Y			Y		
SWEET			Y		Y			
DRAGON		Y	Y					
DRAGON			Y	Y				
DRAGON			Y					
DRAGON		Y	Y					
HALLEEN			Y					
HALLEEN		Y	Y					
KEE			Y	Y				
MOTT			Y		Y			
MOTT			Y		Y			
ALLEN		Y	Y					
HANSEN		Y	Y					
ALLEN		Y	Y	Y				
HEPHERDSON			Y					
GOOD		Y	Y	Y				
HOLT			Y					
PATTON			Y	Y				
GRACIE	Y	Y	Y		Y			
GARLAND	Y	Y	Y					
FANOS			Y	Y				
O'HARA	Y	Y	Y					
CHANDLER			Y	Y	Y			
HUGHETT	Y	Y	Y	Y	Y			
FISCHER	Y	Y	Y					
DeGEORGE	Y	Y	Y	Y	Y			
DeGEORGE	Y	Y	Y	Y	Y			
MILLER	Y	Y	Y	Y	Y	Y		
DeGEORGE	Y	Y	Y	Y	Y	Y		
HILLMAN	Y	Y	Y					
ALVENSAARI		Y	Y					
ALVENSAARI		Y						
SUMMARY	17	38	46	13	10	3	1	50/0/0

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Anthony Austin

Address 2019 Big Cypress Blvd

Lakeland FL. 33810

Date 3-3-2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March ~~15~~ 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MAUREEN AUSTIN

Address 2019 BIG CYPRESS BLVD

LAKELAND FL 33810

Date 3-3-2017 Signature Maureen Austin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March ~~XX~~ 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LENORE PALLANTE

Address 2146 FIRESTONE WAY

Date 2/26/17 Signature Lenore Pallante

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID E. MARKO

Address 9505 CYPRESS LAKES DRIVE

LAKELAND, FL 33810

Date 2-26-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**: Current rates are obscene & Utilities needs to increase it's operational efficiencies. Consolidated rate structure is only a way to have adequate (not great) water supplement those that don't. Somewhat like Obamacare!

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bette Peffer

Address 9518 Loon Ct.

Lakeland Fl 33810

Date Feb 26, 2017 Signature Bette Peffer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BARBARA McCLOREY

Address 9595 CYPRESS LAKES DR

LAKELAND, FL 33810

Date Feb 26 2017 Signature Barbara McClorey

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Rates already too high.

Too much Calcium in water.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marla Ogden

Address 9361 Top Flight Dr
Lakeland, Fl 33810

Date 2/24/17 Signature Marla Ogden

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name VICTOR OGDEN

Address 9361 TOP FLIGHT DR

LAKELAND FL 33810

Date 2-24-17 Signature Victor Ogden

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William Misiewicz

Address 9378 Top Flight Drive

Date 2-25-2017 Signature William Misiewicz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Gertrud Misiewicz _____
Resident/Renter

_____
Resident/Renter

Print name(s) Gertrud Misiewicz _____

Florida Address 9378 F-Light Drive

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DORIS LEACH

Address 9357 Top Flight Dr.

Date 2/26/17 Signature Doris Leach

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Doris Leach _____
Resident/Renter **Resident/Renter**

Print name(s) DORIS LEACH _____

Florida Address 9357 Top Flight Dr.
Lakeland

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Vincent Honeywell

Resident/Renter _____ Resident/Renter

Print name(s) Vincent Honeywell _____

Florida Address 2114 Cypress Cross Drive

Lakeland Florida 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☐ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

_____

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Cheryl N. Honeywell
Resident/Renter _____ Resident/Renter

Print name(s) Cheryl N. Honeywell _____

Florida Address 2114 Cypress Cross Drive

Lakeland, Fl. 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☐ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert + Debra Pace

Address 2867 Sunbird Court

Lakeland, FL 33810

Date 2/25/17 Signature Debra Pace Robert Pace

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Ronald Sallada _____
Resident/Renter

_____
Resident/Renter

Print name(s) Ronald Sallada _____

Florida Address 9508 Robellini Ct Lakeland FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

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_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) _____ _____
Resident/Renter Resident/Renter

Print name(s) CHARLES M. PITCHER SHARON A. PITCHER

Florida Address 2050 Big Cypress Blvd

LAKELAND FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) _____ _____

Resident/Renter Resident/Renter

Print name(s) NORMAN KEE - PATRICIA KEE

Florida Address 9264 WOODSTORK DRIVE LAKELAND, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**

The water quality of our water does not justify this rate increase.

☒ **Rate Structure**

We are severely penalized by a consolidated rate structure

☒ **Other Comments**:

ANOTHER FOREIGN CORPORATION (OUTSIDE STATE OF FLORIDA) WHO HAS NO CONCERN EXCEPT A RAID ON OUR MONEY

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jeannine Sweet

Address 2001 Big Cypress Blvd

Lakeland, Co 33810

Date 2/26/17 Signature Jeannine Sweet

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☑ **Other Comments**:

water Smells at Times

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Lorraine Dragon _____
Resident/Renter **Resident/Renter**

Print name(s) LORRAINE DRAGON

Florida Address 1856 Big Cypress Blvd Lakeland Fl

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LORRAINE DRAGON

Address 1856 BIG CYPRESS BLVD
LAKELAND FL

Date 2-24-17 Signature Lorraine Dragon

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

Charge TOO Much

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT DRAGON

Address 1850 BIG CYPRESS BLVD

Date 2/24/17 Signature Robert Dragon

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) R. Bret Dragon _____
Resident/Renter

_____
Resident/Renter

Print name(s) ROBERT DRAGON _____

Florida Address 1856 BIG CYPRESS

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT HALLEEN

Address 2237 BIG CYPRESS BLVD

LAKELAND, FL 33810

Date 2-24-2017 Signature Robert M. Halleen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Robert M. Halleen _____
Resident/Renter

_____
Resident/Renter

Print name(s) ROBERT M. HALLEEN _____

Florida Address 2237 BIG CYPRESS BLVD

LAKELAND, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name NORMAN J. KEE

Address 9264 WOODSTOCK DRIVE

LAKELAND, FL 33810

Date 2/25/2017 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments**:

OUR WATER/SEWER IS UP-TO-DATE I DON'T WANT TO PAY ANOTHER COMMUNITY WHO IS NOT

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Madeline T Mott

Address 2361 Snowy Plover DR

Lakeland FL 33810

Date 2/25/17 Signature Madeline T Mott

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☑ **Other Comments**:

We are on a fixed income.

The quality of our water at Cypress Lakes is terrible

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Rex M Mott

Address 2361 Snowy Plover DR

Lakeland FL 33810

Date 2/25/17 Signature Rex M Mott

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☑ **Other Comments:**

The quality of water is terrible

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Kathleen M Allen _____
Resident/Renter Resident/Renter

Print name(s) Kathleen M. Allen _____

Florida Address 2433 Sandcrane Tr., Lakeland, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Richard H Hansen — Resident/Renter; Linda M Hansen — Resident/Renter

Print name(s) RICHARD H. HANSEN; LINDA M. HANSEN

Florida Address 9540 CYPRESS LAKES DRIVE
LAKELAND, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Lowell S. Allen _____
Resident/Renter

_____
Resident/Renter

Print name(s) Lowell S. Allen _____

Florida Address 2433 Sandcrane Trail, Lakeland, FL

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☒ **Other Comments**:
Consolidation?? How about passing economies of scale onto your customers

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID T. SHEPARDSON

Address 2818 PEAVINE TRAIL

LAKELAND, FL 33810

Date 2/26/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) _____ (Resident/Renter) _____ (Resident/Renter)

Print name(s) DAVID T. SHEPARDSON — BARBARA M SHEPARDSON

Florida Address 2818 PEARLINE TRAIL, LAKELAND, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Ronald Good (Resident/Renter) Darlene Good (Resident/Renter)

Print name(s) RONALD GOOD DARLENE GOOD

Florida Address 2158 FIRESTONE WAY, LAKELAND, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☒ **Other Comments**:
Consolidated rate structure only benefits Utilities Inc + our base rates (sewer + water) will increase. Our community will NOT have a voice @ rate hearings if consolidation is approved.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Althea Holt

Address 2414 Mulligan Dr.
Lakeland Fl. 33810

Date 2-27-17 Signature Althea Holt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) James Patton — Resident/Renter; Ruth A. Patton — Resident/Renter

Print name(s) JAMES PATTON; RUTH PATTON

Florida Address 1885 BIG CYPRESS BLVD, LAKELAND, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:
OUTLANDISH AND TOTALLY UNFAIR CONSOLIDATED RATE STRUCTURE! STRUCTURE IS TOTALLY SELFSERVING AND DOES NOT HAVE ANY BENEFITS FOR CYPRESS LAKES TOTALLY 1 SIDED PROPOSAL!

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Al & Judy Gracie

Address 2123 Firestone Way
Lakeland, FL 33810

Date 2-27-2017 Signature Judy Gracie

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:
Water quality is non-drinkable

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID & KATHLEEN GARLAND

Address 9319 Hoosier Cir.

LAKELAND, FL. 33810

Date 2/27/17 Signature Kathleen Garland

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Brenda Fanos

Address 2352 Little Cypress DRive

Lakeland FL 33810

Date 2/26/17 Signature Brenda Fanos

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments**:

My water bill here per month is what I paid for 3 months worth in Michigan. Love Living in Florida but becomes increasingly harder to make it on a fixed Retired income.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Julie O'Hara + Jesse O'Hara

Address 2533 Snowy Plover Dr.

Lakeland, FL 33810

Date 2/26/17 Signature Julie O'Hara
Jesse O'Hara

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name EDWARD + EDITH CHANDLER

Address 9738 CYPRESS LAKES DR

LAKELAND FL 33810

Date 2/26/17 Signature Edward Chandler
Edith Chandler

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments:**

WE ARE TIRED OF PAYING MORE + MORE FOR WATER WE HAVE TO TREAT TO DRINK

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LINDA HUGHETT

Address 2235 FIRESTONE WAY

LAKELAND FL 33810

Date 2-27-2017 Signature Linda Hughett

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

CAN'T DRINK THE WATER

CAN'T AFFORD INCREASE- NOT RECEIVING SOCIAL SECURITY INCREASE! INCOME DOESN'T INCREASE

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANINE FISCHER

Address 9121 SLY FOX LOOP

LAKELAND FL 33810

Date 2/27/2017 Signature Janine M. Fischer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John P. DiGeorge

Address 9448 Max Flyer Dr
Lakeland FL. 33810

Date 2-27-2017 Signature John Patrick DiGeorge.

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:
The water sucks. You can't drink it, wash or cook unless you install water filter or boil the water. We pay $105 a month for water for 3 people who use $700 gals month.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John & Anne DiGeorge

Address 9505 Robellini Court
Lakeland FL 33810

Date 2-27-2017 Signature [signature] [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments:**

We own 2 properties in CL & the water stinks, has to be boiled for personal use. Our renter pays $50 mnth for 1 person & no more than up North. Water company increases 5 times in 5 years - no better water - no better service! Rates are not justified by quality of water

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lorri Miller

Address 9460 Maxfly Dr
Lakeland FL 33810

Date 2-27-2017 Signature Lorri Miller

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**
- ☑ **Other Comments:** WATER is so hard that it stains sinks/tubs. WATER IS NOT DRINKABLE. I Buy BOTTLED WATER TO drink. WATER Bill is already $45 month for 1 person.

DIRECTIONS FOR RETURNING COMMENT FORMS: The raise is not warranted.
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Anne + John DiGeorge

Address 9448 Max Fly Dr

Lakeland FL 33810

Date 2-28-2017 Signature Anne DiGeorge
John DiGeorge

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:
The water is smelly, is not drinkable and is far more costly than outside this community. We had to put in a water softener + water filtration system to be able to wash, shower + cook with water. Water Co. raises bill every year since we live here 5yrs

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name WAYNE HILLMAN

Address 2815 PEAVINE TRAIL

LAKELAND, FL. 33810

Date 2-27-17 Signature Wayne E Hillman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Robert D. Talvensaari _____
Resident/Renter Resident/Renter

Print name(s) Robert D. Talvensaari _____

Florida Address 9531 Cedar Tr. Ln Lakeland Fla 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

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_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Darlene Tahvensaari

Resident/Renter Resident/Renter

Print name(s) Darlene Tahvensaari

Florida Address 9531 Cedar Tree Lane

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENT SURVEY

SURVEY SHEET NO. 2

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

					COMMENTS			
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMEN	CHEMICAL	FORM
STEWART	Y	Y	Y	Y				
WENGER	Y	Y	Y					
FOSTVIET	Y	Y	Y			Y		
LEBRUN			Y		Y	Y		
BIRD	Y	Y	Y					
WHITTAKER	Y	Y	Y					
WEISSMAN	Y	Y	Y					
WILSON	Y	Y	Y					
ARTHELEMAY	Y	Y	Y					
GREGORICH	Y		Y					
VALIMONT	Y	Y	Y					
VALIMONT	Y	Y	Y					
LOGAN	Y	Y	Y			Y		
LEONARD		Y	Y					
LEONARD			Y	Y				
KAPOLKA	Y	Y	Y	Y				
KAPOLKA	Y	Y	Y					
HOFFMAN		Y	Y	Y		Y		
NEWMAN			Y					
ENDZIORSKI		Y	Y	Y				
STIREWALT		Y	Y			Y		
SAIONZ	Y	Y	Y		Y			
ONNEMAKER	Y	Y	Y	Y				
LEONARD	Y	Y	Y					
LEONARD	Y	Y	Y					
PITKIN	Y	Y	Y					
PITKIN	Y	Y	Y					
HALL			Y	Y				
JUDD	Y	Y	Y	Y	Y			
JUDD	Y	Y	Y	Y		Y		
NEWMAN		Y	Y					
WINCHELL	Y	Y	Y					
WINCHELL	Y	Y	Y					
TRZASKOS		Y	Y		Y			
TRZASKOS			Y		Y			
NEWLAND	Y	Y						
WALTERS	Y	Y	Y					
HART	Y	Y	Y					
HART	Y	Y	Y					
HEIKKILA	Y	Y	Y					
HEIKKILA	Y	Y	Y					
IIGHTINGALE	Y	Y	Y		Y	Y		
IIGHTINGALE	Y	Y	Y		Y	Y		
SCOTT	Y							
COLLINS	Y							
WALTERS	Y	Y						
COLLINS	Y							
ENVISSUTO		Y	Y	Y	Y			
TANNY	Y	Y	Y	Y	Y			
REYNOLDS		Y						
SUMMARY	37	41	44	11	9	7	0	50/0/0

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lois Smith Stewart

Address 9553 Cypress Lakes Dr.

Lakeland, FL, 33810

Date Feb 22, 2017 Signature Lois Smith Stewart

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**
- ☑ **Other Comments**:

Water was free when I brought here.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT WENGER

Address 2337 LITTLE CYPRESS DR.
LAKELAND, FL 33810

Date 2/27/17 Signature Robert L. Wenger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ed & Madeline Fostveit

Address 2330 Warbler Cir

Lakeland FL 33810

Date 2/27/2017 Signature Madeline M Fostveit

Edwin Fostveit

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**
- [x] **Other Comments**:

We also pay Culligan so we can drink the water

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Wm LE Brun Sr

Address 9702 Cypress Lakes Dr

Date 2/25/17 Signature William Le Brun Sr

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☑ **Other Comments**:

We have and change 3 filters to sustain clean water

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RON BIRD

Address 2510 SNOWY PLOVER DRIVE

LAKELAND, FL. 33810

Date 02-28-17 Signature Ronald L. Bird

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [X] **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Larry Whittaker

Address 2381 Little Cypress Drive

Lakeland FL 33810

Date 2/28/2017 Signature Larry Whittaker

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PAUL WEISSMAN

Address 9362 HOOSIER CIR

LAKELAND FL 33810

Date 2-28-17 Signature Paul Weissman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GERALD WILSON

Address 2348 PEAVINE CIR

Date 2/28/17 Signature Gerald Wilson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RAYMOND P. BARTHELEMY

Address 2320 PRESTWICK PASS

LAKELAND FL 33810

Date 2-28-2017 Signature Raymond Barthelemy

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Pete Gregorich

Address 9803 Moorhen Drive

Lakeland, Fl 33810

Date Feb 28, 2017 Signature Pete Gregorich

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Clifford Valimont

Address 2207 Cypress Cross Loop

Lakeland Fl. 33810

Date 2/28/17 Signature C Clifford Valimont

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments:**

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nancy Valimont

Address 2207 Cypress Cross Loop

Lakeland Fl. 33810

Date 2/28/17 Signature Nancy Valimont

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

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_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PAMELA LOGAN

Address 9521 MAIDENCANE CT

LAKELAND FL

Date 2-28-2017 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by,

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert F. Logan

Address 9521 Maidencane Ct

Lakeland, FL. 33810

Date 2/28/17 Signature Robert F Logan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments:**

Water Meters are difficult to read because lens is cloudy

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) _____ _____
Resident/Renter Resident/Renter

Print name(s) SUSAN LEONARD DAVID LEONARD

Florida Address 2822 PEAVINE TRAIL

LAKELAND, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SUSAN LEONARD

Address 2822 PEAVINE TRAIL

LAKELAND FL 33810

Date 2-27-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments**:

RATES ARE ALREADY TOO HIGH. WATER ALWAYS HAS A FOUL SMELL AND THE WATER/SEWER RATES ARE HIGH FOR THE QUALITY OF WATER

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RICHARD KAPOLKA

Address 9894 GRACKLE ~~LANE~~ LOOP

LAKELAND, FL 33810

Date 2-28-2017 Signature Richard J Kapolka

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

PAY ATTENTION TO PETITIONS.
DON'T PASS THEM OVER

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Enid Kapolka

Address 9894 Grackle Loop

Lakeland FL 33810

Date Feb 28, 2017 Signature Enid Kapolka

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) _____ Resident/~~Renter~~ Margaret Hoffman Resident/~~Renter~~

Print name(s) KENNETH HOFFMAN MARGARET HOFFMAN

Florida Address 2051 RED CEDAR DR LAKELAND FL 33810

FULL TIME FLORIDA RESIDENTS

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**

The water quality of our water does not justify this rate increase.

☒ **Rate Structure**

We are severely penalized by a consolidated rate structure

☒ **Other Comments**:

WATER PLUGS BRITA WATER FILTER WITHIN 30 DAYS
SEWER CHARGES OCCUR ON WATER USED FOR IRRIGATION
NEED TO USE IMPACT FEES TO FUND GROWTH / NOT RESIDENT CHARGES

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROLEIGH NEWMAN

Address 2252 B16 CYPRESS BLVD

LAKELAND FL 33810

Date 2/27/17 Signature R Newman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) A. Kendziorski Resident/Renter Barbara Kendziorski Resident/Renter

Print name(s) ALEX KENDZIORSKI BARBARA KENDZIORSKI

Florida Address 9939 KILLDEER LN. LAKELAND, FL. 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:
I BELIEVE IT'S RATHER SILLY, WASTEFUL AND DUMB THAT WE ARE FORCED TO WATER OUR LAWNS AND WASH OUR CARS WITH THE SAME WATER WE DRINK AND COOK WITH!

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Rebecca Stirewalt (Resident/Renter) David Stirewalt (Resident/Renter)

Print name(s) REBECCA STIREWALT DAVID STIREWALT

Florida Address 9552 Cedar Tree Lane

Lakeland Fl 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**

The water quality of our water does not justify this rate increase.

☒ **Rate Structure**

We are severely penalized by a consolidated rate structure

☑ **Other Comments**:

We have had to get water softner for our home to make it for use, Thats another 35 dollar a Month So don't see where Rate increases are needed other Neighbors have done the same

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

CYPRESS LAKES
10,000 N. 98
LAKELAND - FL.
33810-4323

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CAROL AND JIM SAIONZ

Address 2358 MULLIGAN DR.
LAKELAND - FLORIDA 33810-4323

Date FEB 27, 2017 Signature Carol and Jim Saionz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

WATER REQUIRES IMPROVEMENT HERE IN CYPRESS LAKES.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Debra Nonnemaker

Address 1761 Big Cypress Blvd.
Lakeland, FL 33810

Date 2/27/17 Signature Debra Nonnemaker

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [x] **Other Comments**:

There is no need to have treated water to wash cars and water outdoor plants. In other counties we have separate system for reclaimed water. This increase is hard for a widow living on one paycheck.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Diane Leonard

Address 1630 Big Cypress Blvd

Lakeland FL 33810

Date 3/27/17 Signature Diane Leonard

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

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_____

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bruce Leonard

Address 1630 Big Cypress Blvd
Lakeland FL 33810

Date 2/27/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Paul Pitkin

Address 1635 Big Cypress Blvd

Lakeland, FL 33810

Date Feb 27/17 Signature Paul Pitkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kathy Pitkin

Address 1635 Big Cypress Blvd.

Lakeland, Fl. 33811

Date Feb 27/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

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_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra S Hall

Address 2108 Moorhen Ct

Lakeland FL 33810

Date Feb 25, 2017 Signature Sandra S Hall

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☑ **Other Comments**:

The people that live in Cypress Lakes including myself are all seniors. We live on Social Security and cannot afford raises in utilities — We don't even get Social Security raises to offset the increase —

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sherry Judd

Address 2373 Little Cypress Dr

Lakeland FL 33810

Date 2/28/17 Signature Sjudd

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments:**

quality of water – faucets & shower heads clog with sediments
orange ring around stopper in basin of sinks
water not drinkable, cost of water too high already!

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JEFFREY JUDD

Address 2373 LITTLE CYPRESS DRIVE

LAKELAND, FL 33810

Date 2/27/17 Signature Jeffrey Judd

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

WE PAY EXTRA MONEY FOR FILTERS ON OUR DRINKING WATER, OUR MAIN SHOWER, AND A WHOLE HOUSE FILTER AND STILL HAVE OBVIOUS RESIDUE FROM WATER CONTAMINANTS. IT IS ABSURD TO CONSIDER PAYING MORE MONEY FOR THIS WATER!!

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) R Newman _____

Resident/Renter _____ **Resident/Renter**

Print name(s) ROLEIGH NEWMAN _____

Florida Address 2252 BIG CYPRESS BLVD LAKELAND FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Durwood Winchell

Address 2867 Pearwine TRL

Date 2/28/17 Signature Durwood Winchell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jeanne Winchell

Address 2867 Peavine Trl

Date 2/28/17 Signature Jeanne Winchell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) _____ _____
Resident/Renter — Resident/Renter

Print name(s) DAVID TRZASKOS _____

Florida Address 9378 HOOSIER CIRCLE LAKELAND 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:
The water quality is terrible, and is very hard on all the plumbing. I should not have to buy drinking water for what I pay for water in Cypress Lakes!

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name David Trzaskos

Address 9378 Hoosier Circle

Lakeland FL 33810

Date 3-1-17 Signature David E Trzaskos.

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments:**

Poor water quality and water that is very expensive and not usable for drinking, cooking, and hard on the plumbing.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAY NEWLAND

Address 2230 COMMON COON DR

LAKELAND FL 33810

Date 2/28/17 Signature Kay Newland

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**

☒ **Water Quality of our water does not justify this rate increase.**

☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Clarence Walters

Address 1713 Big Cypress Blvd.

Lake Land FL. 33810

Date 2-28-17 Signature Clarence Walters

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**
- ☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bill Hart

Address 2335 Warbler Circle

Date 2-28-17 Signature Bill Hart

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Carol Hart

Address 2335 Warbler Circle

Date 2-28-17 Signature Carol Hart

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Betty Heikkila

Address 2855 Sunbird Ct

Lakeland, FL 33810

Date 02/28/17 Signature Betty Heikkila

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert Heikkila

Address 2855 Sunbird Ct

Lakeland, FL 33810

Date 02/28/17 Signature Robert Heikkila

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RONALD NIGHTINGALE

Address 2149 FIRESTONE WAY

LAKELAND FL. 33810

Date 2-28-2017 Signature Ronald Nightingale

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

Water tastes terrible. We have to buy bottled water in order to have drinking water. Water smell is rancid. I have charcoal filters in my house to try to elimate some of the ~~sodom~~ odors.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANET NIGHTINGALE

Address 2149 FIRESTONE WAY

LAKELAND, FL. 33810

Date 2-28-2017 Signature Janet Nightingale

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
Water very hard. We have a water softner to try to save our pipes and appliances. Have to buy drinking water!

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARIE SCOTT

Address 9205 Woodstork DR.
Lakeland Fl. 33810

Date Feb 28, 2017 Signature Marie Scott

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MIDA COLLINS

Address 9240-SPATTERDOCK CT.

LAKELAND, FLA. 33810

Date 2/28/17 Signature Midas Collins

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marianna Walters

Address 1713 Big Cypress Blvd.
Lakeland, FL. 33810

Date 2-28-17 Signature Marianna Walters

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT COLLINS

Address 9240- SPATTERDOCK CT.

LAKELAND, FLA. 33810

Date 2/28/17 Signature Robert D. Collins

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Robert Benvissuto _____
Resident/Renter Resident/Renter

Print name(s) Robert Benvissuto _____

Florida Address 1223 Big Cypress Blvd.

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☑ **Other Comments**:
Twice a year I have had water w/ rotten eggs smell before and after Northerns arrive and leave. The piping system holds bad water when not flushed through. - Sewage is too high, 1/3 of my water is outside use.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Tammy Stewart

Address 9922 Cypress Lakes Drive

Lakeland FLA 33810

Date 2/28/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Really another increase?
Make water so that it is drinkable and
don't have to buy jugs of H2O. to drink.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 3

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

					COMMENTS			
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
REYNOLDS		Y						
BEASLEY	Y	Y	Y		Y			
RYDER	Y	Y	Y	Y				
RYDER	Y	Y	Y	Y				
VAN DUYN	Y	Y	Y		Y	Y		
SKOPIC	Y	Y	Y					
WOODS		Y						
YOUNG	Y	Y	Y	Y				
PICCIANO	Y	Y	Y					
BECK	Y		Y					
PICCIANO	Y	Y	Y					
CAPOZZI	Y	Y	Y	Y				
SINKIS	Y	Y	Y	Y				
JUSTU S		Y						
SCHAEBERLE		Y	Y	Y				
BEGIER	Y	Y	Y					
PIERSON	Y	Y	Y	Y	Y	Y		
SANKO	Y	Y	Y		Y			
DRENTH	Y	Y	Y					
HECKMAN	Y	Y	Y		Y	Y		
LEE	Y	Y	Y		Y			
O'CONNOR			Y					
HARTLEY	Y	Y	Y					
WEIR	Y	Y	Y		Y			
WETZEL	Y							
LUDWIG	Y	Y	Y					
HATHAWAY	Y	Y	Y					
POSTEMSKI	Y	Y	Y					
RICHESON	Y	Y	Y					
RUSSELL	Y	Y	Y					
SHAW	Y		Y					
MORTIMER	Y	Y	Y		Y			
DURAND		Y						
SHERRILL	Y	Y	Y					
NICOLETTA	Y	Y	Y					
MATTINGLY	Y	Y	Y					
CONGILEO	Y	Y						
CAMPBELL	Y	Y	Y					
MURRAY	Y	Y	Y					
SANDRIDGE	Y	Y						
ALBRITTON	Y	Y	Y					
ALBRITTON	Y	Y	Y		Y	Y		
EFFELFINGER	Y	Y	Y	Y				
EFFELFINGER	Y	Y	Y	Y				
CAMERON	Y	Y	Y					
REINHART			Y					
LOVE			Y	Y	Y			
HELM	Y	Y	Y	Y				
LANGLOIS	Y		Y					
KOLB		Y						
SUMMARY	41	43	42	11	10	4	0	50/0/0

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charles + Debra Reynolds

Address 2303 Snowy Plover Drive

Lakeland FL 33810

Date 2/28/2017 Signature Debra Reynolds

Charles Reynolds

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ronald Beasley

Address 9842 Moorhen DR

Lakeland FL 33810

Date Feb 28-2017 Signature Ronald W Beasley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Water tastes bad

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lin Ryder

Address 9675 Troon Ct.

Lakeland, Fl. 33810

Date 3/1/17 Signature Lin S Ryder

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

We shouldn't have to pay extra when it only benefits other communities & not ours.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LARRY A RUDER

Address 9675 TROON CT
LAKELAND FL

Date 3/1/17 Signature Larry A Ruder

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:
WE SHOULDN'T BE PENALIZED FOR OTHER COMMUNITIES SHORT FALLS BY US BEING INCREASED WRONGLY

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Phillip VanDuyn

Address 2910 Dollar Bonnet LN

Lakeland FL. 33810

Date Feb. 28 2017 Signature Phillip VanDuyn

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**

☑ **Water Quality of our water does not justify this rate increase.**

☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

* Very bad tasting Bad Smell. It's his wife, Mary, Went had to buy a filtration system (money) to just cook and bath. The cost just to have water, bad water is terrible

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nancy A. Skopic

Address 1844 Big Cypress Blvd.

Lakeland, Fl 33810

Date 3-1-17 Signature Nancy A Skopic

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nancy A. Woods

Address 9585 Anglers Way

Lakeland, FL 33810

Date 2/28/17 Signature Nancy A. Woods

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Irving & Helen Young

Address 1777 Big Cypress Blvd.
Lakeland Florida

Date 3/1/2017 Signature Irving C. Young

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
☒ **Water Quality of our water does not justify this rate increase.**
☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:
The Raising of Lot Rent, water and sewerage is Devastating A Lot of Lives For the people who purchased Homes in Cypress Lakes

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John Picciano

Address 2223 Common Loon Dr.

Date 2/28/17 Signature John Picciano

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lewis Beck

Address 9517 Fountain Terrace

Lakeland FL 33810

Date 3/1/2017 Signature L Beck

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARY ANN PICCIANO

Address 2233 COMMON LOON DR.

Date 2/28/17 Signature Mary Ann Picciano

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Adele Capozzi

Address 9423 Big Apple Ln

Date 2/28/17 Signature Adele Capozzi

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Incomes do not justify a increase

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ADELE SINKIS

Address 9546 CYPRESS LAKES DR.

LAKELAND FL 33810

Date 3/1/17 Signature Adele Sinkis

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Please lower our rates

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Pamela J. Justus

Address 2881 Peavine Trail

Lakeland FL

Date 3-1-17 Signature Pamela J. Justus

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) S A Schaeberle — Resident/~~Renter~~ | MICHAEL SCHAEBERLE — Resident/Renter

Print name(s) SONIA A. SCHAEBERLE | M. S. Schaeberle

Florida Address 9762 Cypress Lakes Drive, Lakeland, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**

The water quality of our water does not justify this rate increase.

☒ **Rate Structure**

We are severely penalized by a consolidated rate structure

☒ **Other Comments**:

Don't feel that sewage usage is the same amount (volume) as water usage. Some of the water used is never run through the sewer lines as it was used to irrigate the landscape

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name NORMAN BEGIER

Address 9374 HOOSIER CIRCLE

LAKELAND, FL 33810

Date 2/28/17 Signature N. Begier

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DENNIS & CAROL PIERSON

Address 2356 LITTLE CYPRESS DR

Date Feb 28/17 Signature Carol Pierson
Dennis P

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
WE DO NOT DRINK CL's WATER/ WE BUY BOTTLED
IT IS SO HARD - NO ONE WILL WARRANT NEW TAPS ETC.
A WATER SOFTNER IS VERY EXPENSIVE - WHY SHOULD
WE NEED A SOFTNER
ANYWAYS

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DONNA M. SANKO

Address 2861 PEAVINE TR.

LAKELAND, FL 33810

Date 2/28/17 Signature Donna M. Sanko

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Black sediment in toilet tanks. - Had to Replace both toilets. - Cloudy Water - Off tasting water!

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marlene Drenth

Address 9473 Big Apple

Date 2/28/16 Signature Marlene

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William R. Heckman

Address 2456 Snowy Plover Dr.

Lakeland, FL 33810

Date 2/28/2017 Signature William R. Heckman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Water quality is not good; we are having to use a water filter and water softener.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Natalie Lee

Address 2429 Bogie Cir.

Date 3-1-17 Signature Natalie Lee

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments:**

We do not drink the water. Have it tested at Periodic-a-penny & they show how bad the water is

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Tony J. J. O'Connor

Address 9338 Hoosier Circle

Lakeland FL 33810

Date 3-1-2017 Signature T J O'Connor

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lois Hartley

Address 2386 Little Cypress Dr.

Lake Land Fl 33810

Date March 1, 2017 Signature Lois Hartley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Claude + Linda Weir

Address 2107 Sabal Palm Drive

Lakeland, Fla. 33810

Date 3/1/2017 Signature Claude M Weir

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Water isn't fit to drink

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name James Wetzel

Address 2368 Little Cypress Drive

Lakeland, Fla.

Date 3/1/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [ ] **Water Quality of our water does not justify this rate increase.**
- [ ] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments:**

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Ludwig

Address 2327 Warbler Circle

Date 3-1-17 Signature Linda Ludwig

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAREN HATHAWAY

Address 2181 Horseshoe Dr.
Lakeland, FL 33810

Date 3/1/17 Signature Karen Hathaway

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name NICK POSTEMSKI

Address 9241 SPATTERDOCK CT.

LAKELAND, FL

Date 3-1-2017 Signature Nick Postemski

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John Richeson

Address 9484 Maxfly Drive
Lakeland, Fla

Date 3-1-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN Russell

Address 9532 TROON Lane

LAKELAND FL 33810

Date 3-1-17 Signature John Russell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Byron Shaw

Address 9504 Fountain Terrace

Lakeland, Fl. (Cypress Lakes) 33810

Date 2-27-2017 Signature Byron Shaw

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name IRENE MORTIMER.

Address 9392 Hoosier Circle

LAKELAND, FL 33810

Date Nov. 1/2017 Signature Irene Mortimer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments:**

Other than for cooking, it is recommended you use a prisifer or bottled water. At times the water at Cypress smells like a swamp.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ellen Durand

Address 2150 Cypress Cross Drive
Lakeland Florida 33810

Date 3/1/17 Signature Ellen Durand

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sallee Sherriel

Address 2251 Cypress Cross Loop

Lkld, FL 33810

Date 3/1/17 Signature S. A. Sherriel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SANDRA Nicoletta

Address 2111 Cypress Cross

Lakeland

Date 3-1-2017 Signature Sandra Nicoletta

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kevin Mattingly

Address 9765 Cypress Lakes Dr.
Lakeland

Date Mar. 1, 2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Rosemarie Congileo

Address 9765 Cypress Lakes Dr.
Lakeland Florida

Date 3/1/2017 Signature Rosemarie Congileo

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Roger Campbell

Address 2362 Warbler Circle

Lakeland FL 33810

Date 3/1/17 Signature Roger Campbell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Tom & Bonnie Murray

Address 2301 Peavine Circle
Lakeland Florida

Tom Murray
2301 Peavine Cir.
Lakeland, FL 33810

Date Feb 28/17 Signature Tom Murray

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bernadette Sandridge-Egger

Address 9598 Cypress Lakes Drive

Lakeland, FL 33810

Date March 1, 2017 Signature Bernadette Sandridge-Egger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John A. Albritton

Address 1857 Big Cypress BLVD

Lakeland, FL 33810

Date 2/28/2017 Signature John A. Albritton

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra J. Albritton

Address 1857 Big Cypress BLVD
Lakeland, FL 33810

Date 2/28/2017 Signature Sandra J. Albritton

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
I cannot emphasize enough how poor the quality of the water. If I leave the water sit on a kitchen item it leaves white stains, the sink stains after 1 day of cleaning it thoroughly. I find sometimes a burning in my throat so I got a PUR filter.

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARIE HEFFEIFINGER

Address 2904 PEAVINE TRAIL

LAKELAND, FL 33810

Date 2/28/17 Signature Marie Heffeifinger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Having heard that you are restricting attendance at your meeting, A question our freedom of speech! If this is so remember elections are coming! Sad very sad!

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William Heffelfinger

Address 2904 Peavine Trail

Lakeland, FL. 33810

Date 2-28-2017 Signature William Heffelfinger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

We will Show up enmasse on Election Day.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ron & JoAnn Cameron

Address 9337 Top Flight Dr.

Lakeland FL 33810

Date 2/28/17 Signature Ron Cameron

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**

☒ **Water Quality of our water does not justify this rate increase.**

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☐ **Other Comments**:

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Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara Reinhart

Address 2411 Mulligan Dr.

Lakeland FL 33810

Date 2/28/17 Signature Barbara Reinhart

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Michael Love

Address 2350 Mulligan DR

Date 2-2-17 Signature M Love

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments:**

WATER SMELLS VERY BAD + TASTES AWFUL, COMES OUT OF OUTSIDE BIB LOADED WITH WHITE FOAM EVERY TIME HOSE IS USED. MINIMUM CHARGE WHEN WATER IS TURNED OFF (SNOBIRDS) IS EXCESSIVE

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Paul Helm (wife Margaret (Margie Helm)

Address 2922 Dollar Bonnet Lane

Lakeland, FL 33810

Date _____ Signature _____

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

We are only here at Cypress Lakes January through May — and don't like being charged for water + Sewer the 8 months we are living in Michigan!!

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name René A Langlois

Address 1848 Big Cypress Blvd

Lakeland Fl 33810

Date 2-28-17 Signature René A. Langlois

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Debra Kolb

Address 2365 Snowy Plover Dr
Lakeland FL

Date 3/1/17 Signature Debra Kolb

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Richard Kolb

Address 2365 Snowy Plover Dr
Lakeland Fl

Date 3/1/17 Signature Richard Kolb

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 4

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
CIESLA	Y	Y	Y	Y	Y	Y		
LOCEY	Y	Y	Y					
HEPLER	Y	Y	Y					
HELDING	Y	Y	Y	Y				
DANIEL	Y	Y	Y					
DANIEL	Y	Y	Y					
GLOWEN	Y	Y	Y					
LONGVAL	Y	Y	Y					
CRAWFORD	Y	Y	Y					
HENDERSON	Y	Y	Y	Y	Y			
WINSTON	Y	Y	Y		Y			
ONACCURSO	Y	Y	Y					
MILLER	Y	Y	Y					
SEIDEL	Y		Y					
JONES	Y	Y	Y		Y			
SMITH	Y	Y	Y					
TWYMAN	Y	Y			Y			
SMITH		Y	Y					
LONGVAL	Y	Y	Y					
BROWN			Y					
RININGER	Y	Y	Y					
MERRITT	Y	Y	Y					
MERRITT	Y	Y	Y		Y	Y		
CLARK	Y	Y	Y					
FINNEY		Y	Y		Y	Y		
FILLION	Y	Y	Y					
FILLION	Y	Y	Y					
SMITH	Y	Y	Y					
SMITH	Y	Y	Y					
HUMPHREY	Y	Y	Y					
MARTIN	Y	Y	Y					
CRAWFORD			Y					CANADIAN
McDONALD			Y					"
MORTIMER			Y		Y			"
MacKINNON			Y					"
BOURQUE			Y					"
GALIPEAU			Y					"
BLAIN			Y	Y				"
NIXON			Y					"
NIXON			Y	Y				"
DEMPSTER			Y					"
MILLEY			Y	Y				"
MILLDY			Y					"
PIERSON			Y	Y				"
HEBERT			Y	Y				"
HENDERSON			Y		Y			"
WALKER			Y					"
NANTES			Y	Y	Y			"
JOHNSTONE			Y					"
JOHNSTONE			Y					"
SUMMARY	28	29	49	9	10	3	0	31/0/19

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Andre & Elaine Ciesla

Address 2949 Dollar Bonnet Lane

Lakeland FL 33810

Date 3/1/17 Signature Elaine Ciesla

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

our water continues to smell -
We've had the added expense of a water softener
All the toilets & sinks have a reddish ring

DIRECTIONS FOR RETURNING COMMENT FORMS: this consolidation is NOT a good idea for us at Cypress Lakes! We will not be saving any money.

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOSEPH LOCEY

Address 2164 BIG CYPRESS BLVD

LAKELAND FL

Date 3/1/17 Signature Joseph Locey

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charlotte J. Hepler

Address 2921 Peavine Trl.

Lakeland, Fl. 33810

Date 3-01-17 Signature Charlotte J Hepler

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Thomas and Barbara Helding

Address 2417 Big Cypress BLVD

Lake Land FL 33810

Date 2/28/17 Signature Barbara Helding

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**
- [X] **Other Comments**:

Base rates are high For every month when NOT used.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Beverly Daniel

Address 9507 Manila Ct.
Lakeland, FL 33810

Date 2/28/2017 Signature Beverly Daniel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mark Daniel

Address 9507 Manila Ct.
Lakeland, FL 33810

Date 2/28/2017 Signature Mark Daniel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Paul Glowen

Address 2999 Peavine Trail
Lakeland FL 33810

Date 3-1-2017 Signature Paul Glowen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra Longval

Address 2152 Big Cypress Blvd
Lakeland, FL 33810

Date 3-1-17 Signature Sandra M. Longval

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GLEN CRAWFORD

Address 2343 PUTT LANE

Date MAR 1/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GERRY HENDERSON

Address 2407 HULLIGAN DRIVE

LAKELAND FL

Date Mar 1 2016 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Acc of the above

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sharon Winston

Address 2930 Dollar Bonnet Lane
Lakeland, Florida 33810

Date 2/28/17 Signature Sharon Winston

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
Water is polluted and undrinkable! Has a horrible smell and taste. We should be getting water tests sent to us.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SYLVIA BONACCORSO

Address 2897 PEAVINE TRAL

LAKELAND, FL

Date 3/1/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Margaret A Miller

Address 2418 Mulligan Dr
Lakeland, FL 33810

Date 3/1/17 Signature Margaret A Miller

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT & PATRICIA SEIDEL

Address 9586 ANGLERS WAY

LAKELAND, FL 33810

Date 3/1/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Jones

Address 2431 Bogie Circle

Lakeland, Fl. 33810

Date 3/2/2017 Signature Linda Jones

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Water has odor to it.
Must use bottled water for coffee, otherwise film on cups

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ALFRED W. SMITH

Address 9637 CYPRESS LAKES DR

LAKELAND, FL 33810

Date 3-2-17 Signature Alfred W. Smith

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Louise Twyman

Address 2104 Sabal Palm Dr
Lakeland Fl 33810

Date 3/2/17 Signature Louise Twyman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments:**
The water smells therefor
the drains smell

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara Smith

Address 9637 Cypress Lakes Dr

Date 3/2/16 Signature Barbara K Smith

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March ~~31st~~ 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John Longval

Address 2152 Big Cypress Blvd.
Lakeland, FL 33810

Date 3/1/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GAVIN BROWN (MR/S)

Address 2866 PEAVINE TRAIL

LAKELAND 33810

Date 2/28/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jo Ann Rininger

Address 2960 Dollar Bonnet Ln.

Lakeland, Fl. 33810

Date 3-1-17 Signature Jo Ann Rininger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kathleen Merritt

Address 3244 Big Cypress Blvd
Lakeland, FL 33810

Date 3/1/17 Signature Kathleen Merritt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert Merritt

Address 2244 Big Cypress Blvd
Lakeland, FL 33810

Date 3/1/17 Signature Robert L. Merritt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
☑ **Water Quality of our water does not justify this rate increase.**
☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:
We have a water filter installed on our faucet to make the water acceptible for drinking & cooking.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Doreine Clark

Address 2954 Dollar Bonnet Ln.

Lakeland, Fl. 33810

Date 3/1-17 Signature Doreine Clark

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) M P Finney II (Resident/Renter) Cecelia M Finney (Resident/Renter)

Print name(s) M.P. FINNEY II Cecelia M. FINNEY

Florida Address 3010 PEAVINE TRAIL, LAKELAND, FL. 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:
WE HAVE AN EXTERNAL FILTER, USE A BRITA AND STILL BUY BOTTLED WATER. COSTS US A LOT OF MONEY!

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marcel Fillion

Address 9903 Killdeer Lane

Lakeland, FL 33810

Date 3/3/17 Signature Marcel Fillion

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Claudette Fillion

Address 9903 Killdeer Lane

Lakeland, FL 33810

Date 3/3/17 Signature Claudette Fillion

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LARRY H. SMITH

Address 9981 JAYBIRD DR

LAKELAND FL 33810

Date 3/2/17 Signature Larry H Smith

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March ~~1st~~ 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOANN SMITH

Address 9981 JAYBIRD DR

LAKELAND, FL 33810

Date 3/2/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Return Date: by March ~~1st~~ 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Claudia Humphrey

Address 9516 Robellini Ct

FC 33810

Date 3/3/17 Signature Claudia Humphrey

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name TREVOR MARTIN

Address 9623 CYPRESS LAKES DR

LAKELAND FL 33810

Date 3/3/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GLEN CRAWFORD

Address 2343 PUTT LANE

Date MAR 1/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name HUGH MCDONALD

Address 2327 PUTT LANE

Date MARCH 1 2017 Signature Hugh McDonald

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name IRENE MORTIMER

Address 9392 Hoosier Circle

LAKELAND FL 33810

Date 3/1/17 Signature Irene Mortimer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments**:

The quality of water in Cypress Lakes is terrible and at times smells like a swamp. Bottled water is definitely recommended for drinking.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15TH

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name FAITH MACKINNON

Address 2226 COMMON LOON DRIVE
CYPRESS LAKES LAKELAND

Date MAR 02/17 Signature Faith MacKinnon

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15TH
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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Raymond Bourque

Address 9209 Spa Herdock

Date March 20 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JASON GALIPEAU

Address 1676 BIG CYPRESS BLVD.
LAKELAND 33810

Date 2/3/17 Signature Jason Galipeau

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**
Since we are Snow Birds for the 7 or 8 months we are not Here we are still paying our share (already) So Lets say enough is enough.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15TH
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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GARRETT BLAIN

Address 1676 BIG CYPRESS BLVD

LAKELAND 33810

Date MARCH 2/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☒ **Other Comments**:

ALTHOUGH ONLY HERE 5 MONTHS I STILL PAY FOR UTILITIES YEAR ROUND. ENOUGH IS ENOUGH! MAYBE CUTTING FAT WAGES WILL HELP.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jane Nixon

Address 9915 Killdeer Ln.
Lakeland

Date Feb. 28/17 Signature Jane Nixon

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:
Your proposed rate increase is simply unfair. Proceed in this manner and you will scare off potential customers. Use common sense!

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Larry Nixon

Address 9915 Killdeer Ln

Lakeland

Date Feb. 28/17 Signature L-Nixon

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments:**

We Canadians contribute immensely to your economy, but price gouging like this proposed increase will go a long way towards convincing us to spend our winters elsewhere.

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Return Date: by March 15TH

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID DEMPSTER

Address 9468 BIG APPLE LANE

LAKELAND, FLA. 33810

Date MARCH 2/2017 Signature D. Dempster

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments:**

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert G. Milley

Address 2369 Little Cypress Dr.
Lakeland FL

Date Mar 02, 2017 Signature Robt G Milley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**

No additional capital expenditures but yet a significant base rate increase requested by the company

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dorothy JoAn Miley

Address 2369 Little Cypress DR
LAKELAND FL 33810

Date March 2, 2017 Signature Dorothy Joan Miley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DENNIS & CAROL PIERSON

Address 2356 LITTLE CYPRESS DR
LAKELAND FL.

Date Feb 28/17 Signature Carol Pierson
Dennis P

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments**:
MONEY MONEY MONEY THE ROOT OF ALL EVILS!
SLOWLY DRIVING THE CANADIANS OUT!
WE ALREADY PAY A BIG DIFFERENCE ON THE DOLLAR
MEXICO IS APPARENTLY GOOD FOR CANADIANS...
WE SPEND ALOT OF MONEY WHEN WE ARE HERE, FLORIDA
MAY MISS THE CANADIANS
WHEN WE DON'T
COME ANYMORE...

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Susan Hebert

Address 2316 Snowy Plover Dr.
Lakeland, FL 33810

Date 2/24/17 Signature Susan Hebert

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a ~~Canadian~~ US citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

This just isn't fair to us not here full time!

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GERALDINE HENDERSON

Address 2407 MULLIGAN DRIVE

Date 2/2/2016 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**

The water quality does not justify a raise in cost

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15TH

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANE WALKER

Address 2435 Bogie Circle

Date Feb 27, 2017 Signature Jane Walker

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

1 ☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

1
6

☐ **Other Comments:**

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15TH

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DIANNE / DAVID NANTES

Address 9546 ANGLERS WAY

CYPRESS LAKES, LAKELAND, 33810

Date Feb 27/17 Signature Dianne Nantes

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments:**

- POOR WATER QUALITY
- PAY FOR 12 MONTHS BUT ONLY USE FOR 5 MONTHS
- HIGH BASE CHARGE WITH 7 MONTHS NON USAGE

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BOB JOHNSTONE

Address 2416 SAND WEDGE CT

LAKELAND FL 33810

Date FEB 28 2017 Signature Robert Johnstone

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JAN JOHNSTONE

Address 2416 SAND WEDGE CT

LAKELAND FL 33810

Date FEB 28 2017 Signature Jan Johnstone

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 5

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
AKERFELDT			Y					CANADIAN
CAMERON			Y					"
MURRAY			Y	Y				"
BRIGGS			Y					SNOWBIRD
McELROY			Y					"
McELROY			Y					"
NEWLAND			Y					"
WINCHELL			Y					"
MITCHELL			Y					"
PUTNAM			Y					"
PUTNAM			Y		Y	Y		"
ONACCORSO			Y					"
SEIDEL			Y					"
DANIELS			Y					"
SCOTT			Y					"
KAUTH			Y					"
PIERSON			Y					"
VILORTIMER			Y					"
CHARTRAIN			Y					"
CHARTRAIN			Y					"
RISTOFFERSEN			Y					"
SEXTON			Y					"
COLLINS			Y					"
COLLINS			Y					"
HART			Y					"
HART			Y					"
GATCHELL			Y					"
MURRAY			Y					"
CAMERON			Y					"
RICHARDSON			Y					"
POWERS			Y					"
HAWORTY			Y					"
DERMATIS			Y					"
DOMURAT			Y					"
MULLIGAN			Y					"
CRAWFORD			Y					"
HENDERSON			Y		Y			"
MILLEY			Y					"
HAWN			Y		Y			"
FILLIION			Y					"
FILLION			Y					"
PHILBRICK			Y					"
THEISEN			Y					"
THEISEN			Y					"
JONES			Y					"
MILLEY			Y					"
LUKOWICH			Y					"
KRIEGER			Y					"
DEAMER			Y					"
LEDERMAN			Y					"
SUMMARY	0	0	50	1	3	1	0	0/46/4

CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert + Beverly Akerfeldt

Address 2113 Horseshoe Dr

Lakeland FL 33810

Date Feb 27/17 Signature B Akerfeldt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ron & JoAnn Cameron

Address 9337 Top Flight Dr

Lakeland FL. 33810

Date Feb 28/17 Signature Ron Cameron

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Tom Murray
2301 Peavine Cir.
Lakeland, FL 33810

Address _____

Date Feb 28/17 Signature Tom Murray

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

VERY TIRED OF PAYING MORE THAN OUR FAIR SHARE JUST BECAUSE WE OWN A 2ND HOME. AND SO ARE DEEMED TO BE GOOD FOR IT AS A REVENUE STREAM

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PETER BRIGGS

Address 9694 CYPRESS LAKES DRIVE
LAKELAND, FL 33810

Date 2/25/2017 Signature Peter Briggs

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KATHY MCELROY

Address 9464 MAXFLY

LAKELAND, FL.

Date 2/24/17 Signature Kathy McElroy

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name FRANK MCELROY

Address 9464 MAXFLY

CAKELAND, FL.

Date 2/24/17 Signature Frank McElroy

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAY NEWLAND

Address 2230 COMMON LOON DR
LAKELAND FL 33810

Date 2/28/17 Signature Kay Newland

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jeanne Winchell

Address 2867 Pearine Trl

Date 2/28/17 Signature Jeanne Winchell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Durwood Winchell

Address 2867 Peavine TRL

Date 2/28/17 Signature Durwood Winchell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name A. Edwin Putnam

Address 9948 Killdeer Lane

Lakeland Fl. 33810

Date 7/28/17 Signature A. Edwin Putnam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☒ **Other Comments**:

Water quality was and continues to be bad. We had to install a water softening system just so we could drink the water and keep the dishes from discoloring in the dishwasher.

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joyce A. Putnam

Address 9948 Killdeer Lane

Lakeland, FL 33810

Date 2/28/17 Signature Joyce A. Putnam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☒ **Other Comments**:

We can only drink the water because we installed a water softening system. The shower no longer smells and the dishes are cleaner.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROY BONACCORSO

Address 2897 PEAVINE TRAIL

Date 2/27/17 Signature [signature]

CONSUMER COMMENTS

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☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT SEIDEL

Address 9586 ANGLERS WAY

LAKELAND, FL 33810

Date 2/27/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GEORGE DANIELS

Address 9367 HOOSIER CIR

LAKELAND FLA

Date 2-28-16 Signature George Daniels

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DENNIS R. SCOTT

Address 2308 MULLIGAN DR

LAKELAND, FL 33810

Date 2/28/17 Signature Dennis R Scott

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William Kauth

Address 3129 Cypress Cross Dr.
Lakeland, FL.

Date 2/26/17 Signature William Kauth

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away!!!!!**

☐ **Other Comments:**

We are only here Nov thru April!!! We pay twice as much here for our water as we do in Illinois!!!!

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DENNIS & CAROL PIERSON

Address 2356 LITTLE CYPRESS DR.
LAKE LAND FL

Date 2/28/17 Signature Carol Pierson
Dennis P

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments**:

WE PAY FOR THE WATER WE USE 6 MONTHS. WHEN WE'RE HERE.
WE PAY A BIG HUNK FOR WATER WHEN WE ARE NOT HERE. AND YOU WANT TO INCREASE IT BY $10/MON WHATS WITH THAT?

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name IRENE MORTIMER.

Address 9392 Hoosier Circle

LAKELAND, FL 33810

Date Mar. 1, 2017 Signature Irene Mortimer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments:**

The quality of water in Cypress Lakes is terrible and at times smells like a swamp. Bottled water is definitely recommended for drinking.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Raymond C. Martrain

Address 9521 Mulligan Lane

Lakeland, FL 33810

Date 3/1/17 Signature Raymond C Martrain

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Vivian R. Chartrain

Address 9521 Mulligan Lane
Lakeland, FL 33810

Date 3/1/17 Signature Vivian R. Chartrain

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jim & Nancy Christoffersen

Address 2348 Little Cypress Drive

Lakeland Florida

Date 2/28/17 Signature Nancy Christoffersen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ANTHONY & ALICE SEXTON

Address 9867 MOORHEN DRIVE

LAKELAND, FL 33810

Date 3-1-17 Signature Alice M. Sexton

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MILDA COLLINS

Address 9240 - SPATTERDOCK CT.

LAKELAND, FLA. 33810

Date 2/28/17 Signature Milda Collins

CONSUMER COMMENTS

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☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT COLLINS

Address 9240 - SPATTERDOCK CT.

LAKELAND, FLA. 33810

Date 2/28/17 Signature Robert D. Collins

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Return Date: by March 15TH

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Carol Hart

Address 2335 Warbler Circle

Date 2-28-17 Signature Carol Hart

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bill HART

Address 2335 Warbler Circle

Date 2-28-17 Signature Bill Hart

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lynn Gatchell

Address 2396 Peavine Circle
Lakeland Fl 33810

Date 3/1/17 Signature Lynn Gatchell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Tom Murray
2301 Peavine Cir.
Lakeland, FL 33810

Address _____

Date Feb 28, 17 Signature Tom Murray

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

Very Tired of Paying More Than Our Fair Share Just Because We Own A 2nd Home and So Are Deemed To Be Good For It As A Revenue Stream.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ron & JoAnn Cameron

Address 9337 Top Flight Dr.

Lakeland FL 33810

Date Feb 28/17 Signature Ron Cameron

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KENNETH & PAM RICHARDSON

Address 2967 DOLLAR BONNET LN

LAKELAND FL 33810

Date 2/28/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Thomas Powers

Address 2103 Sabal Palm Dr.

Lakeland, FL. 33810

Date 3-1-2017 Signature Thomas Powers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ANDY + CAROLE HAWORTH.

Address 9515 CEDAR TREE LANE

LAKELAND, 33810.

Date 3/1/2017 Signature Andy Haworth.

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Dermatis

Address 1961 Big Cypress Blvd., Lakeland

Date 3/1/2017 Signature Linda L Dermatis

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara Domurat

Address 9823 Grackle Loop
Lakeland, FL 33810

Date 2/28/17 Signature Barbara Domurat

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name David + Margaret Mulligan

Address 9496 Big Apple Lane

Date 3/1/2017 Signature David Mulligan
Margaret L Mulligan

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GLEN CRAWFORD

Address 2343 PUTT LANE

Date MAR 1/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GERALDINE HENDERSON

Address 2407 MULLIGAN DR

LAKELAND FL

Date Nov 1 2016 Signature Geraldine Henderson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments:**

Water quality is too poor to have a raise in Cost

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DOROTHY JOAN Milley

Address 2369 Little Cypress DR

LAKELAND FL 33810

Date March 2/17 Signature D Joan Milley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Earl Hawn

Address 9512 Fountain Terrace
Lakeland, FL 33810

Date 3/1/17 Signature Earl Hawn

CONSUMER COMMENTS

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☑ **Other Comments:**
The water quality ~~is~~ may meet FL standards but has a bad taste and smell.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Claudette Fillion

Address 9903 Killdeer Lane
Lakeland, FL 33810

Date 3/3/17 Signature Claudette Fillion

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marcel Fillion

Address 9903 Killdeer Lane
Lakeland, FL 33810

Date 3/3/17 Signature Marcel Fillion

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Donald Philbrick

Address 2319 Warbler Cir.
Lakeland, FL 33810

Date Mar. 3, 2017 Signature Donald Philbrick

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Diane Theisen

Address 2430 Bogie Circle
Lakeland, FL 33810

Date 3-1-17 Signature Diane Theisen

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Herbert Theisen

Address 2430 Bogie Circle

Lakeland, Florida 33810

Date 3/1/17 Signature Herbert Theisen

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Jones

Address 2431 Bogie Circle

Lakeland, Fl. 33810

Date 3/2/2017 Signature Linda Jones

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert G. Milley

Address 2369 Little Cypress Dr.
Lakeland FL

Date Mar 02, 2017 Signature Robt G Milley

CONSUMER COMMENTS

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No additional capital expenditures but yet a significant base rate increase requested by the company

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PAUL LUKOWICH

Address 9684 TROON COURT

LAKELAND FL 33810

Date 02/28/2017 Signature Paul Lukowich

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOYCE KRIEGER

Address 9477 Big Apple Lane

LAKELAND FL 33810

Date 2/28/17 Signature Joyce P Krieger

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN & DONNA DEAMER.

Address 9442 BIG APPLE LANE
LAKE LAND.

Date 2/28/17 Signature D Deamer

CONSUMER COMMENTS

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☐ **Other Comments**:

Our rates should not increase annually.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ANNE LEBERMAN

Address 1424 CUYAHOGA ST

AKRON, O 44313

Date 2/28/17 Signature Anne Leberman

CONSUMER COMMENTS

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CYPRESS LAKES RESIDENT SURVEY

SURVEY SHEET NO. 6

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
BRYANT			Y					
LINDBLOM	Y	Y	Y					
BRYANT			Y					
DOWD			Y					
DOWD			Y					
FUNK	Y	Y	Y					
LUX	Y	Y	Y					
HEIMLICH	Y	Y	Y					
BLAIR	Y	Y	Y					
TOOTHMAN	Y	Y	Y					
WILEY	Y	Y	Y					
EZEKIEL	Y	Y	Y					
THOMPSON	Y	Y	Y	Y				
CUMMINGS	Y	Y	Y		Y	Y	Y	
SCHROEDER	Y	Y				Y		
SCHROEDER	Y	Y	Y					
CHRISTY	Y	Y						
DECKER	Y	Y	Y		Y			
ELLIFRITZ	Y	Y	Y					
DEAMER	Y	Y	Y		Y [TESTED			
VAN DAM	Y	Y	Y					
BONTEMPS	Y	Y	Y					
GIBSON	Y							
McEWAN	Y	Y	Y					
ROSER	Y	Y	Y					
McEWAN	Y	Y	Y					
ROSER	Y	Y	Y					
LEAFLOOR	Y	Y	Y					
VAN DAM		Y	Y					
CAPOZZI	Y	Y	Y	Y				
MALEHORN			Y					SNOWBIRD
HEILEMANN			Y					"
HEILEMANN			Y			Y		"
ESTES			Y					"
ROBINSON			Y					"
PAPE			Y					"
CRAWFORD			Y					"
HALL			Y					"
LEAFLOOR			Y					"
McEWAN			Y					"
MARCIL			Y					CANADIAN
MARCIL			Y					"
HUMPHREYS			Y	Y				"
BIGGER			Y					"
PARKER			Y	Y				"
PARKER			Y	Y				"
McGOVERN			Y	Y				"
LEAFLOOR			Y					"
CRAWFORD			Y					"
DEAMER			Y	Y				"
SUMMARY	25	25	47	7	3	2	0	30/10/10

CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Nan GARY A BRYANT

Address 1734 BIG cypress BLVD

Lakeland FL

Date 2/28/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Albert and Richard Lindblom

Address 2830 Peavine Trail

Lakeland FL 33810

Date 2-28-17 Signature RG Albert Lindblom

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANE L BRYANT

Address 1734 BIG cypress BLVD
Lakeland FL

Date 2/28/17 Signature Jane L Bryant

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William Dowd

Address Spatterdock CT

Lakeland FL 33810

Date 3-1-17 Signature William Dowd

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Christine M. Dowd

Address 9213 Spatterdock Ct

Lakeland, FL 33810

Date 3/1/17 Signature Christine M. Dowd

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SHIRLEY FUNK

Address 2210 CYPRESS CROSS LOOP

LAKELAND FL 33810

Date 2-28-17 Signature Shirley Funk

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Shirley J. Lux

Address 2002 Red Cedar Dr

Lakeland, FL. 33810

Date 2-28-17 Signature Shirley J Lux

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name TERESA HEIMLICH

Address 2810 PEAVINE TRL

LAKELAND, FL

Date 2/28/2017 Signature Teresa Heimlich

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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- ☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARILYN BLAIR

Address 2309 MULLIGAN DRIVE

LAKELAND FL 33810-4324

Date 2/28/2017 Signature Marilyn Blair

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra K. Worley

Address 9859 Moorhen Dr

[redacted] Lakeland, FL. 33810

Date 02-28-17 Signature Sandra K Worley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

any water that leaves the ring IN you bathroom steal, you most likely will not drink.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mely Toothman

Address 9634 Cypress Lakes DR.
Lakeland, FL. 338

Date _____ Signature Mely Toothman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KATHLEEN WILEY

Address 2178 FIRESTONE WAY

LAKELAND FL 33810

Date 2/28/17 Signature Kathleen Wiley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Theresa Ezekiel

Address 2131 Firestone Way

Lakeland, FL. 33810

Date 2-28-17 Signature Theresa Ezekiel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John & Jean Thompson

Address 2165 Firestone Way

Lakeland FL 33810-4307

Date 2-28-17 Signature John Thompson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Water Rates are To High
Now - We don't Need a Increase

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CAROL ANN CUMMINGS

Address 9248 WOOD STORK DR

LAKELAND, FL 33810

Date 2-28-17 Signature Carol Ann Cummings

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:
EVEN WITH A WHOLE HOUSE SYSTEM & EXPENSIVE FILTERS & A BRITA COUNTER FILTER MY WATER IS TERRIBLE. MY SINKS & COMMODES & SHOWER HAVE ORANGE STAINS FROM RUST & CALCIUM DEPOSITS

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Christen Schroeder

Address 9953 Cypress Lakes Dr

Lakeland, FL 33810

Date 02/28/17 Signature Christen Schroeder

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Water Pressure is low

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mark R. Schroeder

Address 9953 Cypress Lakes Dr
Lakeland, FL 33810

Date 2/28/17 Signature MarkSchroeder

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ruthann Christy

Address 2361 Little Cypress Dr.
Lakeland, FL 33810

Date 2-28-17 Signature Ruthann Christy

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marion Decker

Address 2448 Big Cypress
Lakeland FL 33810

Date 2-28-17 Signature Marion Decker

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments:** Water Stinks

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SANDRA ELLIFRITZ

Address 9642 Cypress Lakes Dr
Lakeland, FL 33810

Date Feb. 28, 2017 Signature Sandra Ellifritz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
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- [ ] **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN & DONNA DEAMER

Address 9442 BIG APPLE LANE

LAKELAND

Date 2/28/17 Signature D. Deamer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

HAD WATER TESTED & QUALITY IS BAD.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nadine VanDam

Address 9525 Troon Lane
Lakeland, fl

Date 2-28-17 Signature NadineVanDam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BARBARA A. BONTEMPO

Address 2239 Common Hood DR

LAKELAND, FL. 33810

Date 2/28/17 Signature Barbara A Bontempo

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Earl Gibson

Address 9418 Birdie Circle

Lakeland, Fla - 33810

Date 2/28/17 Signature Earl Gibson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN MCEWAN

Address 9654 CYPRESS LAKES DRIVE

LAKELAND FL. 33810

Date 2/28/17 Signature John J. McEwan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name STEVEN ROSER

Address 9241 WOODSTORK DR

LAKELAND, FL 33810

Date 2/28/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy MCEWAN

Address 9654 CYPRESS LAKES DRIVE.
LAKELAND FLORIDA 33810

Date 2/28/17 Signature Judy McEwan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARGARET ROSER

Address 9241 WOODSTORK DR

LAKELAND FL 33810

Date 2/28/17 Signature Margaret Roser

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name WAYNE & RACHELLE LEAFLOOR

Address 9859 CYPRESS LAKES DR.

LAKELAND, FL. 33810

Date Feb. 28/17 Signature R. Leafloor

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Richard Van Dam

Address 9525 Troon Ln

Date 2/28/17 Signature Richard Van Dam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PASQUALE CAPOZZI

Address 9423 BIG APPLE LANE

Date 2/28/17 Signature Pasquale Capozzi

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [X] **Other Comments**:
HOW CAN YOU ASK SENIORS FOR ANOTHER INCREASE WHEN WE CAN NOT GET A 1% FOR SOCIAL SECURITY THATS A DISGRACE

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RICK AND SUSAN MALEHORN

Address 2914 DOLLAR BONNET LANE

LAKELAND, FL 33810

Date 2/28/2017 Signature Susan Malehorn

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ALBERT HEILEMANN

Address 2246 CYPRESS CROSS LOOP

LAKELAND FL 33810

Date 2/27/17 Signature Albert Heilemann

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Arlene Heilemann

Address 2246 CYPRESS CROSS LOOP
LAKELAND, FL 33810

Date 2/27/17 Signature Arlene Heilemann

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments:**

Meter reading is during the months we are away and very irradict. Some months - 1100 other months 2400 gallons

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BARBARA ESTES

Address 2225 Big Cypress Blvd.

Date 2-27-17 Signature Barbara Estes

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JAMES A. ROBINSON

Address 9505 TROON LANE

Date 2-28-17 Signature James A Robinson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHARLOTTE PAPE

Address 9540 Troon Lane

Lakeland, FL 33810

Date 2/28/2017 Signature Charlotte Pape

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHRISTINA CRAWFORD

Address 2343 PUTT LANE

Date Feb 28/17 Signature Christina Crawford

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ken Hall

Address 9540 Troon Lane

Lakeland, FL 33810

Date 2/28/2017 Signature Kenneth Hall

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name WAYNE & RACHELLE LEAFLOOR

Address 9859 CYPRESS LAKES DR.
LAKELAND, FL. 33810

Date Feb. 28/17 Signature R. Leafloor

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy McEWAN

Address 9654 CYPRESS LAKES DRIVE
LAKELAND FLORIDA 33810

Date 2/28/17 Signature Judy McEwan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Suzanne Marcil

Address ~~6358~~ 9483 Max Fly Dr. Cypress Lakes Res.
Lakeland

Date Feb 27-2017 Signature Suzanne Marcil

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charles Marcil

Address 9483 Maxfly Dr. Cypress Lakes Resort Lakeland

Date Feb 27 2017 Signature Charles Marcil

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Brenda Humphreys + David Henderson
Address 1974 Big Cypress Blvd
Lakeland Florida 33810
Date Feb 28/17 Signature Brenda Humphreys

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

Only Lawn irrigation usage for over 6 months each year. There should be a low base, not an increasing amount.

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOAN BIGGER

Address 2235 COMMON LOON DR

LAKELAND, FLA 33810

Date Jul 28, 2017 Signature Joan Bigger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ERNEST PARKER

Address 2026 RED CEDAR DRIVE

LAKELAND FLORIDA 33810

Date _____ Signature E. Parker

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments:**

Not acceptable!

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Betty Parker

Address 2026 Red Cedar Dr.
Lakeland Florida 33810

Date 2/2/17 Signature B L Parker

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

how many MORE increases!

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT Mc GOVERN

Address 9881 GRACKLE LOOP

LAKELAND FL 33810

Date 2/28/2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**

COST OF LIVING IN FLORIDA IS BECOMING AN ISSUE FOR CANADIANS WHO ARE EITHER REDUCING THEIR VISITS TO FLORIDA OR CANCELLING. THIS IS NOT GOOD NEWS FOR THE LOCAL ECONOMY.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name WAYNE & RACHELLE LEAFLOOR
Address 9859 CYPRESS LAKES DR.
LAKELAND, FL. 33810
Date Dec. 28/17 Signature B. Leafloor

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHRISTINA CRAWFORD

Address ~~2344~~ 2343 PUTT LANE

Date Feb 28/17 Signature Christina Crawford

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN & DONNA DEAMER

Address 9442 BIG APPLE LANE
LAKELAND.

Date 2/28/17 Signature D Deamer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:
Rates should not increase annually.

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 15TH
All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 7

DOCKET NO. 160101-W5

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
COUDRIET			Y					
CRAWFORD	Y	Y	Y					
KELLEY	Y	Y	Y	Y	Y	Y		
PAPE	Y	Y	Y					
HALL	Y							
KELLY	Y	Y	Y					
HACKETT		Y	Y	Y				
HACKETT			Y	Y	Y			
KESTER	Y	Y	Y					
KESTER	Y	Y	Y					
BRUCE	Y	Y				Y		
YORK	Y	Y			Y			
MARTIN	Y	Y	Y		Y			
MARTIN	Y	Y	Y					
DOUTT	Y	Y	Y					
STEGNER	Y	Y	Y	Y				
DICKS		Y	Y					
SCHWARTZ	Y	Y	Y					
LEHEW	Y	Y	Y					
PATZINGER	Y							
AITTAMA	Y	Y	Y	Y				
STEGNER	Y		Y					
BROOKS	Y	Y	Y		Y		Y	
LEMBARSAKY	Y	Y	Y					
ELLIOTT	Y	Y	Y					
DAVIS	Y	Y	Y					
KING	Y	Y	Y					
NELSON	Y	Y	Y					
BALL	Y	Y	Y					
TCHEKOWSKIK			Y	Y				
DANIELS	Y		Y					
KOSMICKI	Y	Y	Y		Y			
VIcMICHAEL	Y	Y	Y		Y			
'OPOLAWSKI	Y	Y	Y					
OLMSTEAD	Y	Y	Y					
OLMSTEAD	Y	Y	Y					
VIARUSAZAK	Y	Y	Y	Y				
KEILEY	Y	Y	Y					
BENECKE	Y	Y	Y					
SULLIVAN	Y	Y	Y					
HINK			Y					
HINK	Y	Y						
AYERS	Y	Y	Y					
CORNEAU			Y					
SCHELL	Y	Y	Y		Y	Y		
BROWN	Y	Y	Y				Y	
TOPP		Y	Y					
MAY		Y	Y		Y		Y	
CROSS	Y							
BRYANT	Y	Y	Y	Y				
SUMMARY	25	25	47	8	9	3	3	50/0/0

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LORRAINE Cowdriet

Address 1358 Big Cypress
Lakeland

Date 3-1-17 Signature Lorraine Cowdriet

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHRISTINA CRAWFORD

Address 2343 PUTT LANE

Date Feb 28/17 Signature Christina Crawford

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Brian + Judy Kelley

Address 9872 Moorhen Drive

Lakeland Fl. 33810

Date 2/28/2017 Signature Brian Kelley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

We had to purchase a filtering system due the taste + smell of the water. A rate increase is unacceptable

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charlotte Pape

Address 9540 Troon Lane

Lakeland FL 33810

Date 2/28/2017 Signature Charlotte A Pape

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kenneth Hall

Address 5540 TROON LANE

LAKELAND, FL 33810

Date 2-8-17 Signature Kenneth Hall

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**

☐ **Water Quality of our water does not justify this rate increase.**

☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments:**

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Doreen Kelly

Address 2158 Horseshoe Dr

Lakeland

Date Feb 28/17 Signature D. Kelly

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Harold B. Hackett — Sandra L Hackett

Resident/Renter — Resident/Renter

Print name(s) _____ _____

Florida Address 9516 Mulligan Lane, Lakeland, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**

The water quality of our water does not justify this rate increase.

☑ **Rate Structure**

We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

We see no benefit to consolidation for our community.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra Hackett

Address 9516 Mulligan Lane
Lakeland, FL 33810

Date 3/1/17 Signature Sandra L Hackett

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments:**

Cost such times as the water quality at Cypress Lakes is improved Don't burden us with the problems of others!!

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROSEMARIE J. KESTER

Address 9946 CYPRESS LAKES DRIVE

LAKELAND, FLORIDA 33810

Date 2-28-2017 Signature Rosemarie J. Kester

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN KESTER

Address 9946 CYPRESS LAKES DR

LAKELAND, FL 33810

Date 2-28-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Franklin + Donna Bruce

Address 2168 Big Cypress Blvd

Date 2-28-17 Signature Donna M. Bruce

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

would like better water pressure

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William & Rosalind York

Address 9547 - Cedar Tree Ln.
Lakeland, Fl 33810

Date 2/28/20 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:
Once I moved here I have found the water to be extremely harsh, not good for consumption or body use

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Melvin Martin

Address 9104 Sly Fox Loop

Lakeland, FL 33810

Date 02/28/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

poor water

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Martin

Address 9104 Sly Fox Loop

Lakeland, Florida

Date 9/28/17 Signature Linda J. Martin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Harry R Doutt

Address 2941 Dollar Bonnet Ln

Lakeland, Florida 33810

Date 2-28-17 Signature Harry R Doutt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Roy Stegner

Address 2318 Warbler Cir.

Date 2/28/17 Signature Roy Stegner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☒ **Other Comments**:
  Consolidation isn't fair for Cypress Lakes. Our local plant is rather new, with less serious problems than the plants in the other communities

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Alan & Victoria Dicks

Address 2517 Snowy Plover Dr.

Lakeland Fl. 33810

Date 2-28-17 Signature Victoria L Dicks

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Carolyn & James Schwartz

Address 2146 Horseshoe Dr

Lakeland, FL 33810

Date 2-28-2017 Signature Carolyn S. Schwartz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jeanne Lehew

Address 2146 Horseshoe Drive
Lakeland, Fl 33810

Date 2-28-17 Signature Jeanne Lehew

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MR + MRS LARRY + BARBARA PATZINGER

Address 2854 PEAVINE TRL

LAKELAND FLA (CYPRESS LAKES)

Date 2-28-17 Signature Larry Patzinger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Heidi Aittama

Address 9411 Birdie Circle

Date 2-28-17 Signature Heidi Aittama

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Many people are on a fixed income and rate increases are not justified.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PATRICIA STEGNER

Address 2318 WARBLER CIR.

Date 2/28/17 Signature Pat Stegner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KATHRYN BROOKS

Address 2828 CURLEW DR

LAKELAND FL 33810

Date 2/28/2017 Signature Kathryn Brooks

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☑ **Other Comments**:

CYPRESS LAKES WATER IS HIGHLY CORROSIVE; THE MINERAL CONTENT MUST BE EXTREMELY HIGH

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Roseline Klembarsky

Address 2941 Dollar Bonnet

Lake Land Fla

Date 2/28/17 Signature Roseline Klembarsky

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name WILLIAM AND MARGARET ELLIOTT

Address 9427 BIG APPLE LANE

LAKELAND, FL. 33810

Date 28 Feb 2017 Signature Wm & Margaret Elliott

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Davis

Address 9770 Cypress Lks Dr

Lakeland, Fla 33810

Date 2-28-17 Signature Linda Davis

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda King

Address 9770 Cypress Lks Dr

Lakeland Fla 33810

Date 2-28-17 Signature Linda King

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jan Nelson

Address 3202 Par Cir

Lakeland FL 33810

Date 2/28/17 Signature Janice R. Nelson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Richard BALL

Address 2182 Firestone Way

Lakeland, FL 33810

Date 2-28-17 Signature Richard Ball

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JEAN WITCHEKOWSKI

Address 2132 BIG CYPRESS BLVD

LAKELAND, FL 33810

Date 3-1-17 Signature Jean Witchekowski

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments**:

WATER BILL IS VERY HIGH DURING SUMMER WHEN WE'RE NOT USING ANY WATER. (OUT OF STATE 4 MONTHS)

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GEORGE DANIELS

Address 9367 HOOSIER CIR

LAKELAND, FLA

Date 2-28-16 Signature George Daniels

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Catherine Kosmicki

Address 2302 Putt Ln

Lakeland Fl 33810

Date 2/27/17 Signature Catherine Kosmicki

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Water smells, even with whole house filter

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT McMICHAEL

Address 2302 PRETT LN

LAKELAND, FL 33810

Date 2/27/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☑ **Other Comments**:

WATER SMELLS AND QUALITY IS POOR PROVEN BY THE FACT THAT THEY KEEP CHANGING THE RATE OF FLOSHING AT THE END OF THE LINE BY MY HOUSE.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bob Poplawskt

Address 1668 Big Cypress Blvd

LAKELAND, FL. 33810

Date 2-28-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Gail Olmstead

Address 2360 Little Cypress DR
Lakeland, Fl 33810

Date 2-28-17 Signature Gail Olmstead

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Richard Olmstead

Address 2360 Little Cypress Dr
Lakeland FL 33810

Date 2-28-17 Signature Richard E. Olmstead

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name George + Joan Marszak

Address 9431 Big Apple Lane

Lakeland, FL. 33810

Date 2/26/17 Signature George J Marszak

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**

☒ **Water Quality of our water does not justify this rate increase.**

☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments:**

Our Rates for Water + Waste-Water Are ridiculous At Cypress Lakes!

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KATHLEEN / PETER KEILEY

Address 2329 PRESTWICK PASS

LAKELAND, FL. 33810

Date Dec. 28, 2017 Signature Kathleen Keiley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PATRICIA BENECKE

Address 9516 MAIDENCANE CT.

LAKELAND, FL. 33810

Date 2-28-17 Signature Patricia Benecke

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Connie Sullivan

Address 9441 Big Apple Lane
Lakeland FL

Date 2-28-17 Signature Connie P Sullivan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dennis Hink

Address 2356 Peaconic Circle
Lakeland, FL 33810

Date 3-28-17 Signature Dennis Hink

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Kay Hink — Resident/Renter Dennis Hink — Resident/Renter

Print name(s) Kay Hink

Florida Address 2356 Prairie Circle

Lakeland, FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

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_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John E. Ayers

Address 9209 Woodstork Dr

Lakeland, FL 33810

Date Feb 28, 2017 Signature John E Ayers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sylvie Corneau

Address 2123 Sabal Palm Drive
Lakeland FL 33810

Date 02/25/2017 Signature Sylvie Corneau

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Cynthia Schell

Address 9955 Killdeer Lane

Lakeland, FL 33810

Date 2/27/17 Signature Cynthia Schell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Water quality does not justify ANY rate increase. We are already forced to spend money on an ongoing basis for water filter systems to compensate for poor quality.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Connie S. Brown

Address 9698 Cypress Lakes Dr

Lakeland, Fl. 33810

Date 2-28-17 Signature Connie S. Brown

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Calcium is a big problem.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT & SUSAN TOPP

Address 9697 Cypress Lakes Dr.

LAKELAND, FL 33810

Date 2-28-17 Signature Susan Topp

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John + Betty May

Address 9703 Cypress Lake Dr.

Lakeland Fl. 33810

Date 2-28-17 Signature John R. May

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☑ **Other Comments:**

We CAN NOT Keep CALCIUM Build up OUT OF Bath Rooms Sink + Toilets. NOT good QUALITY OF WATER.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ron Cross

Address 9723 Cypress Lake

Date _____ Signature _____

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Jane L Bryant (Resident/Renter) GARY A. BRYANT (Resident/Renter)

Print name(s) JANE L BRYANT GARY A BRYANT

Florida Address 1734 Big cypress Blvd
Lakeland Fl 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☒ **Other Comments**:
The COST OF WATER + Sewage when the WATER is Shut off as we are Seasonal Residents

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 8

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
DAMATO	Y	Y	Y		Y			
COX	Y		Y					
STEIGER			Y					
HOFFLAND	Y		Y					
WILSON	Y	Y	Y					
TOOTHMAN	Y	Y	Y					
BIGGER	Y	Y	Y					
ITCHEKOWSKI	Y	Y						
HEAD	Y	Y		Y				
RINGLE	Y	Y						
BALL	Y	Y	Y					
BASTA	Y	Y	Y					
MANSFIELD	Y	Y	Y					
MacMILLAN	Y	Y	Y					
RINGLE	Y	Y	Y					
CLARK	Y	Y	Y					
KING	Y	Y	Y					
HENDERSON	Y	Y	Y		Y			
SIMES	Y	Y	Y					
HELMAN	Y	Y	Y	Y	Y			
MORAN			Y	Y				
PHALEN	Y	Y	Y					
WAIRATH			Y	Y		Y		
MERRITT			Y	Y				
POQUETTE	Y	Y			Y		Y	
LUDDEKE	Y	Y	Y					
LUDDEKE	Y	Y	Y					
KEEN	Y	Y	Y			Y		
LUKOWICH	Y	Y	Y					
LEWIS	Y	Y	Y					
CHAPELKLE			Y		Y			CANADIAN
JOESPH			Y	Y				"
JOESPH			Y	Y	Y			"
DEMPSTER			Y	Y				"
McEWAN			Y					SNOWBIRD
BONTEMPS			Y					"
VAN DAM			Y					"
VAN DAM			Y					"
HARKLESS			Y					"
MAYBANK			Y					"
HUMPHEYS			Y		Y			"
CLARK			Y					"
KING			Y					"
BIGGER			Y					"
KING			Y					"
DAVIS			Y					"
JORDAN			Y					"
JAMIESON			Y					"
HEILEMANN			Y	Y				"
ESTES			Y					"
SUMMARY	35	33	46	9	7	2	1	30/16/4

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara D'Amato

Address 2344 Peavine Circle

Lakeland, FL 33810

Date 3/1/17 Signature Barbara D'Amato

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [X] **Other Comments:**

Water quality at times has an order as well as being off color. The company opens lines at end of lines to drain into road for hours at a time, Who pays for this water that goes into the storm drain??

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Fred Cox

Address 2341 PRESTWICK PASS
LAKELAND FL. 33810

Date 3-1-17 Signature Frederick H. Cox

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name NEAL STELGER

Address 2123 SABAL PALM DR
LAKELAND FL 33810

Date 25 FEB 2017 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra Hoffland

Address 2341 Prestwick Pass

Lakland, FL 33810

Date 02/27/2017 Signature Sandra S. Hoffland

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Betty L. Wilson

Address 9638 Cypress Lakes DR

Lakeland, Fl. 33810

Date 28 Feb Signature Betty L. Wilson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Glen G. Toothman

Address 9634 Cypress Lakes DR
Lakeland, Fl. 33810

Date 18 Feb Signature Glen G Toothman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:

_____

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOAN BIGGER

Address 2235 COMMON LOON DR.

LAKELAND, FLA. 33810

Date Feb. 28, 2017 Signature Joan Bigger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Theodore Witchkowski _____
Resident/Renter **Resident/Renter**

Print name(s) THEODORE WITCHKOWSKI

Florida Address 2132 BIG CYPRESS BLVD

LAKELAND, FL

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda & Steve Head

Address 9445 Ultra Drive

Lakeland, FL 33810

Date 2/28/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [ ] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [x] **Other Comments**:

When my electric bill is as high as my water bill there is a problem

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dave Ringle

Address 2128 Big Cypress Blvd
Lakeland, FL 33810

Date 2/28/17 Signature David C Ringle

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Florence Ball

Address 2182 Firestone Way

Lakeland, Fl. 33810

Date 2-28-17 Signature Florence Ball

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William Basta JR

Address 2220 Big Cypress Blvd

Lakeland, FL 33810

Date 2/28/2017 Signature William Basta

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LAVERN M ANSFIELD

Address 1709 Big Cypress Blvd.

Date 2/28/2017 Signature Lavern Mansfield

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John MacMillan

Address 2849 Peavine Trl

Lakeland fl 33810

Date 2/28/2017 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ANNETTE RINGLE

Address 2128 BIG CYPRESS BLVD.

LAKELAND, FL 33810

Date 2/28/17 Signature Annette Ringle

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CATHY CLARK

Address 2926 PEAVINE TRAIL

LAKELAND, FL 33810

Date 2-28-17 Signature Cathy Clark

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marcy King

Address 2926 Pebble Trail

Lakeland, Fl 33810

Date 2-28-17 Signature Marcy King

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Brenda Humphreys + David Hederson

Address 1974 Big Cypress Blvd

Lakeland, Florida 33810

Date Feb 28, 2017 Signature Brenda Humphreys

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

We do not consume the water as it is not acceptable quality for consumption. Rather we are already paying additional amounts each month for bottled water.

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SANDRA SIMES

Address 3021 REVIVE TR,
LAKELAND, FLA

Date 2/28/17 Signature Sandy Simes

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara J. Helman

Address 9460 Big Apple Lane

Date 3/2/2017 Signature Barbara J. Helman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

My bill is to high now for one person.
My Water also Smells Terrible

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JACK & THERES MORAN

Address 9404 ULTRA DR

LAKELAND, FL 33810

Date 2-28-17 Signature John & Theres Moran

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Who is paying for the long water waste for long periods at the end of Ultra and probably seven other dead locations?

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John Leo Phalen

Address 9314 Top Flight Dr

Lakeland Florida 33810

Date Feb. 28, 2017 Signature John Leo Phalen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sally Wairath

Address 9441 Ultra Drive Lakeland FL 33810

Date 2-28-17 Signature Sally Wairath

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments:**

Meters are not read on same day each month, And that makes a difference in cost of monthly charge Have lived here 24 years and the meter has never been calibrated to make sure it is working properly.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ardelle Anne Merritt

Address 9441 Ultra Drive

Lakeland, Fl 33810

Date 2-28-17 Signature Ardelle Anne Merritt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments:**

If another park has a costly problem why should we have to pay some of the cost.

Our water has a strong ~~od~~ odor at times + pressure is low.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARILYN POQUETTE

Address 2216 COMMON LOON DR.

LAKELAND, FL. 33810

Date 3/2/17 Signature Marilyn J. Poquette

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Odor to water. Black deposits in toilet from water

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JEAN HUDETZ

Address 9520 CYPRESS LAKES DR

LAKELAND, FL 33810

Date 3-2-17 Signature Jean M. Hudetz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name EDWARD LUDDEKE

Address 9520 CYPRESS LAKES DR,
LAKELAND, FL 33810

Date 3-2-17 Signature Edward Luddeke

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charles Keen / Bonnie Thomas

Address 2274 Cypress Cross Loop

Lakeland, FL 33810

Date 3/1/17 Signature Bonnie Thomas

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

How often are the meters replaced? or checked for accurate calculation? Is there a list of when meters have been replaced which is published?

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PATRICIA E LUKOWICH

Address 9684 TROON CT

LAKELAND FL 33810

Date 02/25/2017 Signature Patricia E Lukowich

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Donna Lewis

Address 9931 Cypress Lakes Dr

Date 2-28-17 Signature Donna Lewis

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Pearl Chapelle

Address 2154 Firestone Way
Lakeland, Florida

Date Feb. 28/17 Signature P Chapelle

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**

Extremely hard water
Too many morcals

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15TH
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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BEVERLY JOSEPH

Address 2036 RED CEDAR DR

LAKELAND, FLA 33810

Date FEB 28/17 Signature Beverly Joseph

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments**:

IN LESS THAN 4 MONTHS OWNERSHIP ALREADY HAD AN INCREASE. PERHAPS A LOWER RATE WHILE NOT IN RESIDENCE WOULD BE MORE APPROPRIATE. PRICE GOUGING FOR SENIORS ON FIXED INCOMES UNFAIR.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RONALD R. JOSEPH

Address 2036 RED CEDAR DR.

LAKELAND FL 33810

Date FEB 28/17 Signature Ronald R. Joseph

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☒ **Other Comments**:

CONSOLIDATION BENEFITS UTILITIES INC. WITH LOWER OVERHEAD, I FEEL A RATE INCREASE IS PRICE GOUGING, NOTHING LESS. WATER QUALITY, SERVICE ISSUES & BILLING PROBLEMS SHOULD BE A UTILITIES INC. PRIORITY, NOT RATE INCREASING.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15TH

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Roberta Dempster

Address 9468 Big Apple Lane (Cypress Lakes)
Lakeland, Fla. 33810

Date Feb. 28/17 Signature Dempster

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☒ **Other Comments:**

The cost of water/month has gone up dramatically since we purchased in 2015. For the same 5 month period in 2015/16 to today, the cost of utilities has increased 62%. We do not agree with your latest proposed increase.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15TH
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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN MCEWAN

Address 9654 CYPRESS LAKES DRIVE.
LAKELAND FLORIDA 33810

Date 2/28/17 Signature John J McEwan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15TH
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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BARBARA A. BONTEMPO

Address 2239 Common Hood Dr

LAKELAND FL 33810

Date 2/28/17 Signature Barbara A Bontempo

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RICHARD VAN DAM

Address 9525 TROON LN.

LAKELAND FLA 33810

Date 2-28-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments:**

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nadine VanDam

Address 9525 Troon Lane
Lakeland fl 33810

Date Feb. 28, 2017 Signature Nadine VanDam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ronald + Mary Carolyn HARKLESS

Address 9914 Cypress Lakes Dr.
Lakeland, FL 33810

Date 3/2/17 Signature R Harkless

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Gene & Julie Maybank

Address 2315 Snowy Plover

Lakeland Fl 33810

Date 3/1/17 Signature Julie Maybank

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Brenda Humphreys + David Hederson

Address 1974 Big Cypress Blvd
Lakeland, Florida 33810

Date Feb 28/17 Signature Brenda Humphreys

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

For over 6 months each year, our only water use is for lawn irrigation - no use of sewer and only minimal water amounts while in Florida, the water is not consumed and we supplement with bottled water at an additional cost.

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CATHY CLARK

Address 2926 PEAVINE TR

LAKELAND, FLA 33810

Date 2-28-17 Signature Cathy Clark

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marcy King

Address 2926 Peavine Trail

Lakeland Fl 33810

Date 2-28-17 Signature Marcy King

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOAN BIGGER

Address 3335 COMMON LOON DR.
LAKELAND, FLA 33819

Date Feb 28, 2017 Signature Joan Bigger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LINDA KING

Address 9770 CYPRESS LKS DR

LAKELAND FLA 33810

Date 2-28-17 Signature Linda King

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LINDA DAVIS

Address 9770 CYPRESS LAKES DR

LAKELAND, FL 33810

Date 2-28-17 Signature Linda Davis

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara Jordan

Address 2380 Pequine Cr

Date 2-28-17 Signature Barbara Jordan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN JAMIESON

Address 9472 BIG APPLE LN.

LAKE LAND

Date 2-28-17 Signature John F Jamieson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Arlene Heilemann

Address 2246 CYPRESS CROSS LOOP
LAKELAND, FL 33810

Date 2/27/17 Signature Arlene Heilemann

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments:**

We are snowbirds with minimal usage during 6 months. However, we have $50.00+ monthly bills even at the current rates.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15TH
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CYPRESS LAKES RESIDENT SURVEY

SURVEY SHEET NO. 9

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMEN	CHEMICAL	FORM
DIGILIO	Y	Y	Y	Y				
DeMARCO	Y							
DUKE	Y	Y	Y					
OLDEKAMP			Y					
)LDENKAMP	Y	Y						
DUKE	Y	Y	Y					
BOSTIC	Y	Y	Y	Y				
BOSTIC	Y	Y	Y	Y				
MICELI	Y	Y	Y					
GAMBILL	Y	Y	Y					
MILLER	Y	Y	Y	Y				
PRINCE	Y	Y	Y	Y				
CARTINE	Y	Y	Y					
CROSS		Y			Y			
DANIELS	Y	Y	Y					
ESTES			Y					SNOWBIRD
ATTEBERY	Y	Y	Y	Y	Y			LETTER
ELKINS	Y	Y	Y	Y	Y	Y		LETTER
HORTON	Y	Y	Y	Y				
HORTON	Y	Y	Y					
TURNER	Y	Y	Y		Y			
TURNER	Y	Y	Y		Y			
ALLEN	Y	Y	Y					
ROOKSBANK			Y	Y				CANADIAN
TURNER	Y	Y	Y	Y				
TURNER	Y	Y	Y	Y				
COOLEY	Y	Y	Y		Y			
CHLICHTING	Y	Y	Y					
DERRICK						Y		
SZCZYGIEL	Y							
HOLMES	Y		Y					
LEONARD	Y	Y	Y					
LEONARD	Y	Y	Y					
BECHAM		Y						
CASKEY	Y	Y	Y					
LAMKIN	Y	Y	Y					
MORELAND		Y	Y			Y		
KOCH	Y	Y	Y	Y				
SCHMAKEL	Y			Y				
REAGAN				Y				
BOWERS			Y	Y				SNOWBIRD
JOYCE	Y	Y	Y					
LOCEY	Y	Y	Y					
POLING	Y	Y	Y					
HUFFER	Y	Y	Y					
JOYCCE	Y	Y	Y					
OLLER-TIMPE	Y	Y	Y					
TIMPE	Y	Y	Y					
BOWERS	Y	Y	Y	Y				SNOWBIRD
GOULDS		Y	Y					
SUMMARY	40	40	41	16	6	3	0	46/3/1

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Victor Digilio

Address 2250 Cypress Cross Loop.
Lakeland Fl

Date 2-28-17 Signature Vic Digi

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
No Rate Increase

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charles De Marco

Address 1769 Big Cypress Blvd

Lakeland FL 33810-2375

Date 2/28/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [ ] **Water Quality of our water does not justify this rate increase.**
- [ ] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jerry Duke

Address 1626 Big Cypress Blvd
Lakeland, Fl 33810

Date 2-27-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Karen OldenKamp

Address 9554 Anglers

Lakeland FL 33810

Date 2-28-2017 Signature Karen Oldenkamp

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Harm J. Oldenkamp _____
Resident/Renter

_____
Resident/Renter

Print name(s) Harm J. Oldenkamp _____

Florida Address 9554 Anglers Way, Lakeland, Florida 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

_____

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Maureen Duke

Address 1626 Big Cypress Blvd
Lakeland, Fl 33810

Date 2-27-17 Signature Maureen Duke

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nancy M. Bostic

Address 2913 Peavine Trail
Lakeland, FL 33810

Date 02/27/17 Signature Nancy M. Bostic

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**
- [X] **Other Comments:**

It is unfair to Cypress Lakes to be "bracketed" with other parks.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John Bostic

Address 2913 Pearine Trail

Lakeland, FL 33810

Date 2-28-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Consolidating rate structure is unfair for Cypress Lakes.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name TONY + JOANNE MICELI

Address 2760 SNOWY PLOVER DR.
LAKELAND, FL 33810

Date 2/28/17 Signature Joanne Miceli

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

_____

_____

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Randy & Linda Gambill

Address 2238 Cypress Cross Loop

Lakeland FL 3310

Date 2/28/17 Signature Linda Gambill

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Maureen Miller

Address 2316 Peavine Circle

Lakeland Florida

Date 2/28/2017 Signature Maureen Miller

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- x☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Paul & Sandra Prince

Address 4852 Grackle Loop

Lakeland, FL 33810-2315

Date 2/28/17 Signature Paul Jay Prince

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

We pay FAR MORE for water than similar communities up North.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Stephan + Brenda Cartine

Address 2055 Red Cedar Drive

Date 2/28/17 Signature Brenda Cartine

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kathleen Cross

Address 9722 Cypress Lakes Dr
Lakeland, Fl

Date 2/28/17 Signature Kathleen Cross

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
The water often smells and taste like Chlorine, can't stand the taste.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Betty Daniels

Address 9367 Hoosier Circle

Lakeland FL

Date 2/28/17 Signature Betty Daniels

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JAMES ESTES

Address 2225 BIG CYPRESS BLVD

Date 2.28.17 Signature James Estes

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15TH

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name ROBERT R ATTEBERY

Address 9944 KILLDEER LANE

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CONSUMER COMMENTS

FOLD & TAPE – See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

COMMENTS ON UTILITIES, INC CONSOLIDATION

1. I object to the concept of consolidating all Utilities, Inc. companies in Florida:
   a. There will be no way to know what portion of the income and liabilities of Cypress Lakes is attributable to the overall company financial statements.
   b. There will be no way to complain and/or ask questions about the rate structure; i.e. are Cypress Lakes rates (or rate increases) due to expenses of maintaining Cypress Lakes facilities, or are Cypress Lakes revenues subsidizing problems that other entities are having at their facilities. In other words, why should Cypress Lakes be forced to pay for other entities problems? Our facilities are newer than many other entities and shouldn't have major problems for the forseeable future.
   c. When facilities updates are necessary, why should Cypress Lakes pay for those updates and receive no benefits from those updates (or visa versa). Each entities should stand on its own for both revenues and expenses.
   d. Management will be prone to "hide" problems and blame them on some other entity with no accountability to increase the productivity of the various segments.
2. Utilities, Inc. has never addressed the problems within Cypress Lakes. For example, the smell of the water, the taste and have no regard for customer satisfaction. The individual entities within the company will have no incentive in listening to Cypress Lakes complaints since we will be only a portion of the whole and other entities may have bigger problems that will take priority. Other problems that have never been adequately resolved include flushing of the system in different areas with no communication to residents as to rationale.
3. My bill has been "mis-read" many times resulting in higher charges. This frequently occurs during the summer months when we are out-of-state due to being "snowbirds". My water is shut off but I still receive a bill for gallons that shouldn't occure with no usage.
4. My over-all bill will be higher because of a higher "base" bill. Again, since I am a "snow-bird", I will have to pay for water not used. Bills are also higher due to the use of irrigation of the lawn, particular in the sewer portion of the bill. Irrigated water doesn't go into the sewer but the sewer bill doesn't reflect that. There should be a separate meter for water that irrigates the lawn and only charged for water, not sewer fees

SUBMITTED BY:

Robert R Attebery

ROBERT R. ATTEBERY

9944 KILLDEER LANE.

LAKELAND, FL 33810

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Alvin & Louise Elkins

Address 9245 Wood Stork Drive

Lakeland, FL 33810

Date 3/8/17 Signature Alvin L. Elkins

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**
- ☑ **Other Comments**: comments

I have attached a paper with several about our water company and the quality of the water we receive.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 15th

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CL - Public Service Commission – Water Rates Discussion - 2/2/17

1. Most of us who live here in Cypress Lakes come from various places in the north where we were fortunate to have first class water. Speaking for my wife and myself, we resided in Central New Jersey for 33 ½ years, where we had delicious Artesian Well Water in our house.

2. My wife and I have lived here in Cypress Lakes for 9 ½ years, and in that time we have had to purchase a Water Conditioner Tank, Water Filter Cartridges, and many cases of bottled water. I have had to do all this in order for us to have decent water in our house that we are able to drink and use. Needless to say, this has been a big expense for us.

3. I also have to continuously purchase 40 lb. bags of salt pellets to put into my water conditioner. Let me tell you that these bags are heavy to lift, and as I get older every year, those bags get even heavier to lift.

4. When you consider what I have just said, please tell me why our water company is entitled to any increase in water rates for the second class water that we receive. None of us are being provided with clean, quality water that we are able to drink and use in our houses.

5. Last, but not least, did you ever notice all the Cancer medical facilities that we have here in Lakeland, as well as in the rest of Florida. I'm sure that many of the residents in this state have acquired Cancer as a result of the horrible filthy water we are forced to use. My wife and I lost our son 3 ½ years ago, at age forty, do to Brain Cancer. Although we may not know the actual reason for his passing, can anybody here say that it was not from the water in Florida? Please help us so that we can live in our senior years in good health.

Thank you!

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert R. Horton

Address 9835 Grackle Loop

Lakeland, FL. 33810

Date 03.09.17 Signature Robert R Horton

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Most of the Residents are on a Fixed income. Rate Hikes are unacceptable.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Patty L. Horton

Address 9835 Grackle Loop

Lakeland, FL 33810

Date 3-6-17 Signature Patty L. Horton

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID H TURNER

Address 2315 PRESTWICK PASS

LAKELAND, FL 33810

Date 3-9-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

WATER ALWAYS HAS BAD SMELL + taste.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANET TURNER

Address 9323 HOOSIER CIR

LAKELAND, FL 33810

Date 3-9-17 Signature Janet S Turner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Water has BAD odor + BAD taste

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name David D. Allen

Address 9851 Moorhen

Lakeland FL 33810

Date March 9, 2017 Signature David D Allen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JENNIFER BROOKSBANK

Address 2121 BIG CYPRESS BLVD
LAKELAND 33810

Date 9/Feb/17 Signature Jennifer Brooksbank

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

Enough is enough

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name David H Turner

Address 9323 Hoosier Cir

Lakeland, FL 33810

Date 3-9-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Water has bad odor + bad taste

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JAN TURNER

Address 2315 PRESTWICK PASS

LAKELAND, FL 33810

Date 3-9-17 Signature Janet Turner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Water has eggy smell + funny taste.

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARY Cooley

Address 2325 Prestwick Pass
Lakeland, FL 33810

Date 03/09/17 Signature Mary Cooley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**: Water in Bathroom will gag you in the AM - Try that brushing your teeth

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mel Schlichting

Address 9877 Grackle Loop

Lakeland, FL 33810

Date 3/8/17 Signature M E Schlichting

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mike & Louise Derrick

Address 9477 Ultra Dr.

Lakeland, FL

Date 3-8-17 Signature Louise Derrick

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☑ **Other Comments**:

Water meter readings have been read incorrectly past two times. My husband and I have only purchased the house since Oct. of last year and the bill was higher than it should have been.

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy Szczygiel

Address 2445 Sandcrane Trl
Lakeland FL 33810

Date 3/9/17 Signature Judy Szczygiel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March ~~15~~ 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Margaret Holmes

Address 2364 Little Cypress Dr.

Lakeland, FL

Date 3/9/17 Signature Margaret Holmes

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bruce Leonard

Address 1630 Big Cypress Blvd
Lakeland FL 33810

Date 3-3-17 Signature Bruce Leonard

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Diane Leonard

Address 1630 Big Cypress Blvd
Lakeland FL 33810

Date 3-3-17 Signature Diane Leonard

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra Barham

Address 9351 Purple Martin Dr

Lakeland

Date 3/2/19 Signature Sandra Barham

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jo Caskey

Address 9525 Mulligan Lane

Lakeland, FL 33810

Date 3-1-17 Signature Jo Caskey

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jim Lamkin

Address 2402 Mulligan Dr.
Lakeland, FL 33810

Date 3-1-17 Signature Jimmie Lamkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) _____ _____

Resident/Renter **Resident/Renter**

Print name(s) JEROME MORELAND KATHLEEN MORELAND

Florida Address 2136 SABAL PALM DR. LAKELAND 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

WE ALSO HAVE A HOME IN NJ - WATER SOURCE IN NJ 61.17 ÷ 7000 = .0087

INFLA 121.62 ÷ 8310 = .0146

THIS IS WITHOUT NEW MINIMUMS

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara Koch

Address 2234 Firestone Way

Lakeland, FL 33810

Date 3-3-17 Signature Barbara Koch

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

Senior, can't afford increase

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CAROLE SCHMAKEL

Address 9370 PURPLE MARTIN

Date 3-3-17 Signature Carole Schmakel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Too expensive already. Cannot afford it.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joan Reagan

Address 2425 Sandcrane Trail

Lakeland, FL 33810

Date 3-3-2017 Signature Joan Reagan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

Cannot afford more money

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAREN BOWERS

Address 2218 Cypress Cross Loop Lakeland, FL 33810

Date 3-2-17 Signature Karen Bowers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments:**

When away for 6 months, Minimum rate is too high.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name S. Anne Joyce

Address 2959 Dollar Bonnet Ln

Lakeland, FL 33810

Date 3/3/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dolores Locey

Address 2164 Big Cypress Blvd.

Date 3-4-17 Signature Dolores Locey

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Diane Poling

Address 9653 Cypress Lakes Dr.
Lakeland, Fl. 33810

Date 3-4-17 Signature Diane E. Poling

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judith A Hoffer

Address 2122 Cypress Cross Dr
Lakeland, FL 33810

Date 3/5/17 Signature Judith A Hoffer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John I. Joyce

Address 2959 Dollar Bonnet Ln

Lakeland, Fl 33810

Date 3/5/17 Signature John I Joyce

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Elaine Holler-Timpe

Address 9468 Max Fly Dr

Lakeland, Fl 33810

Date 3/6/17 Signature Elaine Holler-Timpe

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ■ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ■ **Water Quality of our water does not justify this rate increase.**
- ■ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JAMES TIMPE

Address 9468 MAL FLY DRIVE

Date 3-5-17 Signature James Timpe

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Karen Bowers (Resident/Renter) EDWIN Bowers (Resident/Renter)

Print name(s) KAREN BOWERS EDWIN BOWERS

Florida Address 2218 Cypress Cross Loop Lakeland, Fl 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☒ **Other Comments**:
When gone for the Summer, the min. is too high

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nancy Gould

Address 9807 Moorhen Dr

Lakeland, FL 33810

Date 3/5/16 Signature Nancy Gould

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:

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Return Date: by March 1st

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CYPRESS LAKES RESIDENT SURVEY

SURVEY SHEET NO. 10

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMEN	CHEMICAL	FORM
HICKS	Y	Y	Y					
COOPER	Y	Y	Y					
COOPER	Y	Y						
KENT	Y	Y	Y					
KENT	Y	Y	Y					
GANDER		Y						
BUTTS	Y	Y	Y	Y	Y			
BOETTCHER	Y							
BOETTCHER	Y							
DONEY	Y	Y	Y	Y				
FOSTER	Y	Y	Y					
PRICE	Y	Y	Y					
HEERBLET			Y					
HERBLET			Y	Y	Y			
SUCHENSAKI	Y	Y	Y					
WILLIAMS	Y	Y	Y					
JRZENKNABE	Y	Y	Y					
WEBER	Y	Y			Y			
RUSSELL	Y	Y	Y		Y			
SCHUBRING		Y						
WEBB-KELLEY	Y	Y	Y		Y	Y		
VINKELMAnn		Y	Y					
SUMMER	Y	Y	Y		Y			
JOHNSTON	Y	Y						
M ILTER	Y	Y	Y		Y	Y		
PALLOS	Y	Y	Y	Y				
SCHMIDT	Y	Y	Y					
SCHMIDT	Y	Y	Y					
SMITH	Y	Y	Y	Y				
MITCHELL	Y	Y	Y					
MITCHELL	Y	Y	Y					
SINGER	Y	Y	Y					
SINGER	Y	Y	Y					
SHARP			Y					
FITZGERALD			Y	Y				SNOWBIRD
MORTIMER	Y	Y	Y					
KRAMER	Y	Y	Y					
DESJARDINS	Y	Y	Y					
PETERREIONS	Y	Y	Y					
FELBINGER	Y	Y	Y					
PUTNAM	Y		Y		Y	Y		
PUTNAM	Y		Y		Y	Y		
FICK			Y					
EVANS	Y	Y	Y					
COUDREIT			Y					
COUDREIT			Y					
PELLAK			Y					
HANSEN			Y					SNOWBIRD
ACCETTA	Y	Y	Y					
HANSEN			Y					
SUMMARY	40	40	41	6	9	4	0	48/2/0

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Melvin and Sandy Hicks

Address 2311 Putt Lane

Lakeland, FL 33810

Date 3/28 Signature Sandra Hicks

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Curtis Cooper

Address 2317 Mulligan Dr.

Lakeland FL. 33810

Date 3-1-17 Signature Curtis L. Cooper

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Shirley Cooper

Address 2317 Mulligan Dr.
Lakeland, FL 33810

Date 02-28 Signature Shirley D Cooper

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mary Kent

Address 1876 Big Cypress Blvd

Lakeland, FL 33810

Date 3/4/17 Signature Mary Kent

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charles Kent

Address 1876 - Big Cypress Blvd

Lakeland, FL 33810

Date 3/4/17 Signature Charles Kent

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Shirley A Gonder

Address 9360 Top Flight Dr.

Lakeland, FL 33810-4347

Date 3-7-17 Signature Shirley A Gonder

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ■ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LYDIA N. BUTTS

Address 2219 Cypress Cross Loop #416
LAKELAND, FL 33810

Date 3/8/17 Signature Lydia N. Butts

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Used to own property in Charlotte County. Notorious about raising water rates. I also find it very disconcerting that I have to purchase bottled water to ensure safe drinking water. Any increase totally unacceptable!!!

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Karen Boettcher

Address 2204 Par Circle

Date 3/8/17 Signature Karen S. Boettcher

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Randy Baetcher

Address 2204 Par Circle
Lakeland Fla 33810

Date 3/8/17 Signature Randy Baetcher

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAY DONEY

Address 9356 MOORHEN DR.

LAKELAND, FL. 33810

Date 3-6-17 Signature Kay Doney

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**: Rates to high

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Fred & Lois Foster

Address 2340 Leavine Cir

Date 3/8/17 Signature Fred Foster

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Constance J. Price

Address 1872 Big Cypress BLVD
Lakeland FL 33810

Date 2-27-17 Signature Constance J. Price

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Patricia A. Herblet

Address 9977 Jaybird Drive (Cypress Lakes)
Lakeland FL 33810

Date 3-5-2017 Signature Patricia A. Herblet

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Patrick D Herblet

Address 9977 Jaybird Dr.
Lakeland FL 33810

Date 3-10-17 Signature Patrick D Herblet

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments:**

Please do what is right for the tax paying citizen for a change. Taxing the citizen out of existence. Rates are already to high for low quality of water we have.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jim + Jane Sychenski

Address 2845 Peavine Trail

Lakeland FL 33810

Date 3/5/17 Signature Jane Sychenski

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANE WILLIAMS

Address 2429 SANDCRANE TRAIL

LAKELAND, FL 33810

Date 3/8/17 Signature Jane Williams

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name George Kuzenknabe

Address 2417 Prairie Trail

Lakeland, FL 33810

Date 3/9/17 Signature George Kuzenknabe

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Donald + Kathleen Weber

Address 2530 Red Bird Lane

Lakeland, FL 33810

Date 3/6/2017 Signature Kathleen Weber

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

Sometimes we have a odor from the water that smells like rotten eggs. Unacceptable

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Evelyn Russell

Address 9532 Troon Ln

Lakeland, FL 33810

Date 3/5/2017 Signature Evelyn L. Russell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
- [X] **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments:**

Severe odor & taste.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March ~~1st~~ 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name EDWARD SCHLEBRING - CAROL MATSON

Address 9369 TOP FLIGHT DR.

LAKELAND FL. 33810

Date 3/6/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JUDITH WEBB - KELLEY

Address 9872 MOOR HEN DRIVE

LAKELAND 33810

Date 3-6-17 Signature Judith Webb-Kelley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:

WATER SMELL, TASTE, QUALITY, DOES NOT JUSTIFY ANY INCREASES. WE USE BOTTLED WATER + FILTERING SYSTEMS

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert Winkelmann

Address 1755 Big Cypress Blvd

Date 3/6/2017 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SUZANNE SUMNER

Address 9471 MAY FLY DR

LAKELAND FL 33810

Date 3/6/18 Signature Suzanne Sumner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

WATER SMELLS & TURNS TUBS & SHOWERS orange

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Ruth C Johnston _____
Resident/Renter Resident/Renter

Print name(s) Ruth C Johnston _____

Florida Address 9535 Cedar Tree Lane

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Susan L Milter

Address 2370 Warbler Circle
Lakeland Fl 33810

Date 3/6/17 Signature Susan L Milter

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [x] **Other Comments**:
Water quality is terrible unable to drink it! had to go and purchase a whole house treatment system -

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Steve & Joyce Pallos

Address 2107 Cypress Cross Dr.

Lakeland, FL 33810

Date 3-6-2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

We are seniors on a fixed income that does not go up. Rather we suffer unwarrented increases!

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Wayne Schmidt

Address 9412 ULTRA Drive

Lakeland

Date 3-6-17 Signature Wayne Schmidt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Alice Schmidt

Address 9412 ULTRA Dr

Lakeland

Date 3-6-17 Signature Alice Schmidt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DONALD E SMITH

Address 9706 CYPRESS LAKES DR

LAKELAND, FL 33810

Date 03-06-2017 Signature Donald E. Smith

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

CONSERVING WATER USAGE TO SAVE MONEY IS FUTILE, IT ONLY ALLOWS DEVELOPMENT OF NEW HOMES WHICH AGAIN CAUSES OUR WATER RATES TO INCREASE. THIS COMMUNITY IS MADE UP OF ELDERLY ON FIXED INCOME.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name HOWARD MITCHELL

Address 2367 WARBLER CIRCLE

LAKELAND FL. 33810

Date 3-4-2017 Signature Howard Mitchell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RUTH MITCHELL

Address 2367 WARBLER CIRCLE

LAKELAND, FL. 33810

Date 3-4-2017 Signature Ruth Mitchell

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Alice Singer

Address 9520 Mulligan LA

Lakeland, FL 33810

Date 3/5/17 Signature Alice Singer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Richard + ~~Alice~~ Singer

Address 9520 Mulligan Lane

Lakeland FL 33810

Date 3/5/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GAIL SHARP

Address 2368 PEAVINE CIRCLE

Date 3-6-17 Signature Gail Sharp

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Arlys Fitzgerald.

Address 2315 Putt Lane
Lakeland, Fl. 33810

Date 3-6-17. Signature Arlys Fitzgerald

Arlys Fitzgerald

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:
This next is above and beyond
that was allowed, at one time.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office in Clubhouse
Return Date: by March 15TH
All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert Mortimer

Address 9392 Hoosier Circle

LAKELAND, FL 33810.

Date Mar 2/17 Signature Robert Mortimer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mary Lou Kromer

Address 9393 Top Flight Dr.
Lakeland, Fl. 33810

Date 2-28-17 Signature Mary Lou Kromer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name NOELLA DESJARDINS

Address 9524 MULLIGAN LANE

Date Mar 4/17 Signature Noella Desjardins

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAREN PETERREINS

Address 9742 CYPRESS LAKES DR.

LAKELAND, FL 33810

Date 3-5-17 Signature Karen Peterreins

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Thomas Feldbinger

Address 2366 Warbler Circle

Lakeland FL 33810

Date 3-6-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joyce A. Putnam

Address 9948 Killdeer Lane

Lakeland, FL 33810

Date 3/6/17 Signature Joyce A. Putnam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

We have a water softening system to allow us to drink the water and to eliminate the smell in the shower

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name A. Edwin Putnam

Address 9948 Killdeer Lane

Lakeland Fl. 33810

Date 3/6/17 Signature A. Edwin Putnam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

We had to purchase a water softening system to be able to drink the water.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BARBARA J. FICK

Address 9834 MOORHEN DRIVE

Lakeland. FL 33810-

Date 2.27.17 Signature Barbara J Fick

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARIANE EVANS

Address 2381 PEAVINE CIRCLE

LAKELAND, FL 33810

Date 3/4/17 Signature Mariane Evans

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LORRAINE Coadriet

Address 1358 Big Cypress Blvd
Lakeland

Date 3-8-17 Signature Lorraine Coadriet

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name William Coudreet

Address 1358 Big Cypress Blvd
Lakeland

Date 3/8/17 Signature William Coudreet

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHRIS PELLAK

Address 2361 PEAVINE CIRCLE

LAKELAND

Date 3/8/17 Signature Chris Pellak

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Hansen

Address 9540 Cypress Lakes Dr
Lakeland Fl

Date 3-8-17 Signature Linda M Hansen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PATRICK & DIANNE ACCETTA

Address 2335 SNOWY PLOVER DR.

LAKELAND, FL 33810

Date 3/8/17 Signature Dianne Accetta

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENT SURVEY

SURVEY SHEET NO. 11

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMEN	CHEMICAL	FORM
HANSEN			Y					SNOWBIRD
DUMAS	Y	Y	Y					
PETRARCA	Y							
ALLEN			Y	Y				SNOWBIRD
PETRARECA	Y	Y	Y					
1UNCHALFEN		Y						
REWERS	Y	Y	Y					
REWERS	Y	Y	Y					
MAVIAS	Y	Y	Y					
STEWART			Y					
LUCKOW	Y	Y	Y					
SENGBUSCH	Y	Y	Y					
SENGBUSCH	Y	Y	Y					
STEGNER	Y	Y	Y					
BURKEMPER			Y	Y	Y			
BANZHOF	Y	Y	Y		Y		Y	
LAMKIN	Y	Y	Y	Y	Y			
HOFFMAN	Y	Y	Y			Y		
GAUNT	Y	Y	Y		Y			
MILTER	Y	Y	Y		Y	Y		
ESALA	Y	Y	Y	Y	Y			
LEBRECQUE	Y	Y	Y	Y	Y			
MANN	Y	Y	Y					
McLAUGHLIN	Y		Y	Y				
SNOOK		Y	Y					
WILSON	Y	Y	Y					
RONDEAU	Y		Y					
McKEEVER	Y		Y					
CASTLE		Y						
SCHWITTERS	Y	Y	Y	Y				
SCHWITTERS	Y			Y				
SNOOK	Y		Y					
BONIFIELD	Y	Y	Y					
CRIPPS			Y	Y	Y			
CRIPPS			Y		Y			
FITZPATRICK	Y	Y	Y					
FERNANDEZ	Y	Y	Y					
BECK	Y		Y					
PITKIN	Y	Y	Y					
PITKIN	Y	Y	Y					
INSONEAULT			Y					SNOWBIRD
NORRIS			Y					"
LANDRY			Y					"
HILL			Y					"
WILCOX			Y					"
ELWOOD			Y					"
ELWOOD			Y					"
KNIGHT	Y	Y	Y	Y	Y			
DEIPARINE			Y					SNOWBIRD
McALLISTER			Y					"
SUMMARY	32	29	46	10	10	2	1	39/11/0

SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RICHARD H. & LINDA M. HANSEN

Address 9540 CYPRESS LAKES DRIVE

LAKELAND FL 33810

Date 3/8/17 Signature Richard & Linda Hansen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name EVELYN C DUMAS

Address 9383 HOOSLER CIRCLE
LAKELAND

Date 2/28/17 Signature Evelyn C. Dumas

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Petrarca

Address 2139 Firestone Way
Lakeland FL 33810

Date 3/8/2017 Signature Linda E Petrarca

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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SNOWBIRDS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROSE MARY ALLEN

Address 2328 PRESTWICK PASS
LAKELAND, FL. 33810

Date MAR 1, 2017 Signature Rose Mary Allen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

We already pay a base RATE FOR the six MONTHS our House is UNOCCUPIED. TWO people IN THIS HOUSE (WHEN occupied) use very MINIMAL water. The Rates are high already.

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charles Petrarca

Address 2139 Firestone Way
Lakeland FL 33810

Date 3/8/2017 Signature Charles A Petrarca

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ARNOLD E. MUNCHALFEN

Address 9305 Top Flight Dr
Lakeland FL

Date 3/7/2017 Signature Arnold E Munchalfen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Shelley Rewers

Address 9901 Cypress Ln Dr
Lakeland, FL 33810

Date 3-7-17 Signature Shelley Rewers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Florida Consumer Water/Wastewater Alliance

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Louise Rewers

Address 9583 Cypress Lakes DR

LAKELAND FL 33810

Date 3-7-17 Signature Louise Rewers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charlene Mavias

Address 9901 Cypress Lw Dr
Lakeland, Fl 33810

Date 3-7-17 Signature Charlene Mavias

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joan Stewart

Address Top Flight

Date 3/7/2017 Signature Joan Stewart

CONSUMER COMMENTS

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☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charlene Luckow

Address 2138 Cypress Cross Dr

Lakeland, Fl 33810

Date 3/7/17 Signature Charlene Luckow

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara Sengbusch

Address 2977 Peavine Trail

Lakeland, Fl 33810

Date 3-6-17 Signature Barbara Sengbusch

CONSUMER COMMENTS

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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DENNIS SENGBUSCH

Address 2977 PEAVINE TRL.

LAKELAND, FL. 33810-2335

Date 3-7-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROGER & Dale Stegner

Address 9148 SLy Fox Loop
Lakeland Fl

Date 3-7-17 Signature Dale E Stegner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joanne Burkemper

Address 4721 Cypress Lakes Drive

Lakeland Fl 33810

Date 2/28/17 Signature Joanne Burkemper

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments**:

The rates have centered to go up at an alarming rate. And yet water quality is all time low and we get no response or help when we call. They continue to send out slips that says all is within normal limits.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Audrey Banzhaf & Floyd

Address 9420 Ultra Drive

Date 3/3/17 Signature Audrey Banzhaf

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

My water had Ecoli in it and is still leaving black rings around the toilets unable to control them!!!

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bonnie LAMKin

Address 2402 Mulligan Dr.
Lakeland, FL 33810

Date 3-1-17 Signature Bonnie Lamkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
Our bill keeps going up + if we're gone one week, we have to run all faucets for some time to get rid of the sulfur smell!

DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Janice E. Hoffman

Address 2154 Horseshoe Drive
Lakeland Fl 33810

Date March 4th 2017 Signature Janice E Hoffman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
I have lived here 28 years and there has been no upgrade to Phase I system. Odor when first turned on.

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Rosann Gaunt

Address 9329 Purple Martin Dr
Lakeland, Fl 33810

Date 3-5-17 Signature Rosann Gaunt

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
The water, even after "treatment" still needs additional purification to be safe for consumption.

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name TIMOTHY J. MILTER

Address 2370 WARBLER CIRCLE

LAKELAND FL 33810

Date 3/4/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Due to the low quality of the water I was forced to purchase a whole house water treatment system.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Darrell + Rosemary Esala

Address 2326 Warbler Circle

Lakeland Fl. 33810

Date 3/1/17 Signature Rosemary Esala
Darrell Esala

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

as seniors we are on fixed incomes + can't afford increases. Also poor quality of water.

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name George & Cecile Labrecque

Address 2322 Warbler Circle

Lakeland FL 33810

Date 3/6/17 Signature Cecile Labrecque
George Labrecque

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Our water quality is poor, not palatable in my taste — we never drink, use only bottled water. Absolutely do not want rate increase, cost is too high at the present time for quality supplied.

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LINDA MANN

Address 9524 CEDAR TREE LANE

LAKELAND, FL 33810

Date 3/7/17 Signature Linda L Mann

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dennis McLaughlin

Address 2236 Big Cypress Blvd

Lakeland FL 33810

Date 3-7-17 Signature Dennis McLaughlin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

Why is it when you call water company they send someone out to tell you either your sprinklers are on or your neighbors are using your water while you are gone. It is never their problem. It is always the homeowner.

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Gwen Snook

Address 9379 Hoosier Circle

Lakeland FL 33810

Date 3-7-17 Signature Gwen Snook

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Michele or Gerald Wilson

Address 2348 Peavine Cir

Lakeland FL 33810

Date 3/7/17 Signature Michele Wilson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KEVIN RONDEAU

Address 9113 SLY FOX LOOP

LAKELAND FL 33810

Date 3/7/2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Craig McKeever

Address 9232 woodstork Dr.

Lakeland FL 33810

Date 3-7-2017 Signature Craig McKeever

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Randy Castle

Address 2393 Snowy Plover Dr
Lakeland, FL 33810

Date 3/3/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BEVERLY Schwitters

Address 2393 Big Cypress BLVD

LAKELAND, Fl 33810

Date 3-7-17 Signature Beverly Schwitters

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**

☑ **Water Quality of our water does not justify this rate increase.**

☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

WE ARE BEING Over charged for Sewer. We Should have Separate meters for our Gardens & Sprinkler Water

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHARLES .E. SCHWITTERS

Address 2393 Big Cypress Blvd

LAKELAND FLORIDA 33810

Date 3/6/17 Signature Charles E. Schwitters

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☒ **Other Comments**:

They got a raise when meters were now being made Electronically: EXPlane why the need to raise fees - Board members make enough money they do not merit a raise

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Gary Snook

Address 9319 Hoosier Circle

Lakeland Fl 33810

Date 3-7-17 Signature Gary Snook

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JoANNE BONIFIELD

Address 2236 BIG CYPRESS BLVD

LAKELAND, FL 33810

Date 3-7-17 Signature JoAnne Bonifield

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Douglas Cripps

Address 2398 Mulligan Dr

Date 2/27/17 Signature Douglas Cripps

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

- Water quality is questionable -
- Do they utilize the facility that supports our facility effectively?
- why should we pay for the other facilities that might be less efficient

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy Cripps

Address 2398 Mulligan Dr.

Lakeland, FL 33810

Date 2/27/17 Signature Judy A. Cripps

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments:**

Water quality has been questionable. During summer months water quality leaves, due to purging of the system.

2/27/17

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dan Fitzpatrick

Address 9511 Manila Ct.

Lakeland, Florida 33810

Date 3/6/2017 Signature Dan Fitzpatrick

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [x] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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Consumer Comment FORM: 5

Florida Consumer Water/Wastewater Alliance

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ernest L Fernandez

Address 2807 Peavine Tr

Lakeland.

Date 3/8/17 Signature Ernest L. Fernandez

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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- ☑ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Harriet Beck

Address 7517 Fountain Terr. #234

Date 3/7/2017 Signature Harriet A Beck

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DALE PITKIN

Address 9309 TOPELIGHT DR.

LAKELAND 33810

Date MAR 6/17 Signature Dale Pitkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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_____

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANET PITKIN

Address 9309 TOPFLIGHT DRIVE

Date March 6, 2017 Signature Janet Pitkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JAMES PINSONEAULT

Address 2106 CYPRESS CROSS DR

LAKELAND FLA 33810

Date 3-9-17 Signature James Pinsoneault

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Diane Norris

Address 2010 Red Cedar Dr
Lakeland, Fl 33810

Date 3/4/2017 Signature Diane Norris

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ralph Landry

Address 2258 Cypress Cross Loop
Lakeland, FL 33810

Date 3/8/17 Signature Ralph Landry

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara Hill

Address 2010 Red Cedar Dr

Lakeland, FL 33810

Date 3/7/2017 Signature Barbara A Hill

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Paul & Pam Wilcox

Address 2185 Firestone Way

Lakeland, FL 33810

Date 3/8/17 Signature Pamela Wilcox

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ray and Sue Elwood

Address 9911 Killdeer Lane

Lakeland, Florida 33810

Date 3/08/17 Signature Suzanne M. Elwood

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ray E Twood

Address 9911 Killdeer Lane

Date 3/8/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dennis & Mary Knight

Address 2215 Cypress Cross Loop

Lakeland, FL 33810

Date 3/8/17 Signature Mary Knight

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Already highest rate we have ever paid. The water quality is horrible!

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Beverly Deiparine

Address 11669 Big Cypress Blvd

Date 3/2/2017 Signature Beverly Deiparine

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Peter McAllister

Address 2013 Red Cedar Dr.

Date Feb 28, 2017 Signature Peter McAllister

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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☐ **Other Comments**:

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CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 12

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMEN	CHEMICAL	FORM
BOWERS			Y					SNOWBIRD
BOWERS			Y					"
ARNOLD			Y					"
ARNOLD			Y					"
SOBINA			Y	Y	Y			"
SOBINA			Y	Y	Y			"
'ANT ZELFDE			Y	Y				"
'ANT ZELFDE			Y					"
SPENCER			Y					"
SPENCER			Y					"
DICKSON			Y	Y				"
DICKSON			Y		Y			"
KENNEDY			Y					"
SUMNER			Y	Y	Y			"
JOHNSTON			Y					"
HADDAD			Y	Y				"
MILLER			Y	Y				"
TOWLE			Y					"
TOWLE			Y					"
MOEN			Y					"
MORTIMER			Y		Y			"
FITZGERALD			Y	Y				"
WILSON			Y					"
GOTH			Y					"
BRIGGS			Y					"
PITKIN			Y					"
PITKIN			Y					"
SCHROEDER			Y					"
NROOKSBANK			Y					"
PARENT			Y					"
MOEN			Y					"
VicCARTNEY			Y					"
PERRIN			Y					"
PERRIN			Y					"
INSONEAULT			Y					"
ROWNBRIDGE			Y					CANADIAN
PUNCHER			Y					"
PUNCHER			Y					"
RHODY			Y					"
CANNAM			Y					"
CANNAM			Y					"
HAYES			Y					"
ETCHELLS			Y		Y			"
MAROUELLI			Y					"
MAROUELLI			Y					"
HADDAD			Y					"
MORTIMER			Y					"
PITKIN			Y					"
PITRKIN			Y					"
KOLARI			Y					"
SUMMARY	0	0	50	8	6	0	0	0/36/14

SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ED BOWERS

Address 2218 Cypress Cross Loop
Lakeland, FL 33810

Date 3-5-17 Signature Ed Bowers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAREN BOWERS

Address 2218 Cypress Cross Loop

Lakeland, FL 33810

Date 3-5-17 Signature Karen Bowers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Richard R. Arnold

Address 9468 Cliffs Drive

Lakeland, FL 33810

Date 3/4/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joanne S Arnold

Address 9468 Ultra Drive
Lakeland, Fl

Date 3/4/17 Signature Joanne Arnold

CONSUMER COMMENTS

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☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RUDOLF E. SOBINA JR.

Address 1607 BIG CYPRESS BLVD.

LAKELAND, FLORIDA 33810

Date 3/4/2017 Signature Rudolf E. Sobina Jr.

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☒ **Other Comments:**

THE QUALITY OF THE WATER DOESN'T JUSTIFY A RATE INCREASE AND A CONSOLIDATED RATE STRUCTURE ONLY SERVES AGAINST US AS IT ACTUALLY PENALIZES US!

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SNOWBIRDS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name NANCY L. SOBINA

Address 1607 BIG CYPRESS BLVD.

LAKE LAND, FLORIDA 33810

Date 3/4/2017 Signature Nancy L. Sobina

CONSUMER COMMENTS

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☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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THE QUALITY OF THE WATER PROVIDED DOES NOT JUSTIFY A RATE INCREASE AND A CONSOLIDATED RATE STRUCTURE ONLY SERVES AGAINST US AS IT ACTUALLY PENALIZES US!

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kerry L Vant Zelsde

Address 2833 Peavine Trl

Lakeland, FL 33810

Date 4 MAR 2017 Signature Kerry L Vant Zelsde

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☒ **Other Comments**:

We spend 4 TO 5 MONTHS at Cypress Lakes. For the months we are NOT Here (ZERO WATER/SEWER USAGE) We already have a Base rate of $28.74 per month.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marilyn VanZelfde

Address 2833 Peavine Trail, Lakeland, FL 33810

Date 03/04/2017 Signature Marilyn VanZelfde

CONSUMER COMMENTS

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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Marilyn Spencer

Address 9856 Grackle Loop

Lakeland, FL 33810

Date 3-4-17 Signature Marilyn Spencer

CONSUMER COMMENTS

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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ivan Spencer

Address 9856 Grackle Loop

Lakeland, FL 33810

Date 3-4-17 Signature Ivan Spencer

CONSUMER COMMENTS

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☐ **Other Comments**:

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Richard Dickson

Address 9668 Cypress Lakes Dr.

Lakeland, FL 33810

Date 3/6/17 Signature Richard Dickson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments**:

Why not raise the rates on just the Florida residents. Leave the rate the same for non-residents.

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KAREN DICKSON

Address 9668 CYPRESS LAKES DR

LAKELAND, FL 33810

Date 3/6/2017 Signature Karen Dickson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments**:

The water quality does not warrant a rate increase. It is undrinkable.

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Doug & Vanessa Kennedy

Address 8-10 - 1030 Coronation Dr

London Ont

Date 6 Mar 2017 Signature Vanessa Kennedy

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS + Fla. resident

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SUZANNE SUMNER

Address 9471 MAY FLY DR

LAKELAND FL 33810

Date 3/6/17 Signature Suzanne Sumner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments:**

The water leaves yellow stains in sinks & shower & Tub Smells

Just because we are snowbirds we don't need to pay more in the summer months we aren't here

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ruth C Johnston

Address 9535 Cedar Tree Lane

Date 3-6-2017 Signature Ruth C Johnston

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy Haddad

Address 9306 Purple Martin Dr.

Lakeland, FL

Date Mar 4/17 Signature J. Haddad

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments**:

The waste water rate is ridiculous with the daily running of water onto the streets of our community. Does it have to be opened every day?

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office in Clubhouse

Return Date: by March 15TH

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John Miller

Address 2915 Dollar Bonnet Ln
Lakeland FL 33810

Date 3-6-2017 Signature John Miller

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments:**

I think the utilitie charges are excessive during the 6 months I am not here or using any water.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sharon Towle

Address 1661 Big Cypress Blvd
Lakeland, FL 33810

Date 3/5/2017 Signature Sharon Towle

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charles Towle

Address 1661 Big Cypress Blvd
Lakeland FL 33810

Date 3/5/2017 Signature Charles A. Towle

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROSS MOEN

Address 2103 CYPRESS CROSS DRIVE
LAKE LAND, FL. 33810

Date 3/7/17 Signature Ross Moen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert Mortimer

Address 9392 Hoosier Circle

LAKELAND, FL 33810

Date Mar 7/17 Signature Robert Mortimer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments:** Water continues to have a terrible taste and odour.

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SNOWBIRDS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name James P. Fitzgerald.

Address 2315 Putt Lane
Lakeland, Fl. 33810

Date 3-6-17 Signature James P. Fitzgerald

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☒ **Other Comments**:
I believe this increase is above and beyond the amt allowed in our increment.

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Gerald or michele Wilson

Address 2348 Peavine Cir

Lakeland FL 33810

Date 3/7/17 Signature Michele Wilson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Michael Goth

Address 9544 Cypress Lakes Drive Lakeland Fl.

Date 3/1/17 Signature Michael E Goth

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☒ **Other Comments**:

We pay the same amount for "0" usage of water here than we do for an entire year usage at home. How can you justify $30.00 a month for Nothing?

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Eugenie Briggs

Address 9694 Cypress Lakes Drive

Date 3/3/17 Signature Eugenie Briggs

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments:**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Janet Pitkin

Address 9309 TOPFLIGHT DRIVE

Date March 6, 2017 Signature Janet Pitkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DALE PITKIN

Address 9309 TORCHLIGHT DR.

LAKELAND 33810

Date MAR 6/17 Signature Dale Pitkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT SCHROEDER

Address 2317 LITTLE CYPRESS DR

LAKELAND 33810

Date 3/8/17 Signature Robert K. Schroeder

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JENNIFER BROOKBANK

Address 2121 BIG CYPRESS BLVD
LAKELAND 33810

Date 9/Feb/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ron PARENT

Address 1973 Big CYPRESS BLVD

LAKELAND FL

Date 3/8/17 Signature Ronald Parent

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nancy Moen

Address 2105 Cypress Cross Dr

Lakeland, FL 33810

Date Mar 7/17 Signature Nancy Moen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHERI McCARTNEY

Address 2322 PUTT LANE

LAKELAND FL 33801

Date Mar 8/2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Daniel L. Perrin

Address 2386 Mulligan Dr.
Lakeland FL 33810

Date 3-8-17 Signature Daniel L Perrin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sally Perrin

Address 2386 Mulligan Dr

Lakeland, FL 33810

Date 3-8-17 Signature Sally L Perrin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lynda Pinsoneault

Address 2106 Cypress Cross Drive
Lakeland, FLA 33810

Date 3-9-17 Signature Lynda Pinsoneault

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name FAYE BROWNBRIDGE

Address 9333 TOP FLIGHT DRIVE
LAKELAND FL 33810

Date Mar 8/2017 Signature F. Brownbridge

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda J. Puncher

Address 2173 Big Cypress Blvd.
Lakeland 33810

Date March 4, 2017 Signature Linda Puncher

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments:**

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Randolph Puncher

Address 2173 Big Cypress Blvd.
Lakeland 33810

Date March 4, 2017 Signature R Pk.

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BRIAN RHODY

Address 1739 BIG CYPRESS BLVD

LAKELAND, FL 33810

Date March 8, 2017 Signature Brian Rhody

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LES CANNAM

Address 2376 LITTLE CYPRESS DRIVE
LAKELAND, FLA 33810

Date March 9, 2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments:**

This is just a ridiculous and unfair tax grab

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Irene Cannam

Address 2376 Little Cypress Drive
Lakeland FL

Date Mar. 8/17 Signature Irene B. Cannam

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Alvin & Michelle Hayes

Address 2373 Snowy Plover,
LAKELAND, FL

Date MAR-6 Signature A. Hayes

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments:**

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CANADIANS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LAUREN ETCHELLS

Address 2407 MUCCIGAN DRIVE

LAKELAND FL

Date March 2016 Signature L. Etchells

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**

The water quality is so poor that it shouldn't cost more

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SHARON MARCHELLI

Address 9203 SPATTERDOCK CT.

LAKELAND, FL 33810

Date March 5/17 Signature Sharon Marchelli

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAN MARQUELLI

Address 9208 SPATTERDOCK COURT

LAKELAND FL. 33810

Date MARCH 5/17 Signature Dan Marquelli

CONSUMER COMMENTS

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☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID HADRAD

Address 9306 PURPLE MARTIN DR

LAKELAND FLA 33810

Date 5 MARCH Signature [signature]

CONSUMER COMMENTS

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☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

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CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert Mortimer

Address 9392 Hoosier Circle

LAKELAND, FL 33810

Date Mar 2/17 Signature Robert Mortimer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PAUL PITKIN

Address 1635 BIG CYPRESS BLVD

Lakeland, FL 33810

Date ~~March~~ 3/17 Signature Paul Pitkin

Mar

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kathy Pitkin

Address 1635 Big Cypress Blvd

Date March 3/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RICK & [redacted] KOLARI

Address 9422 BIRDIE CIRCLE

LAKELAND FL 33810

Date MAR 8 / 17 Signature R A Kolari

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 13

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

					COMMENTS			
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
BUCHANAN			Y	Y				CANADIAN
STINSON			Y					"
PITKIN			Y					"
PITKIN			Y					"
PITTAM			Y					"
JOHNSON			Y	Y				"
LUCE			Y					"
HANCOCK			Y	Y				"
HANCOCK			Y	Y				"
PALMER			Y	Y				"
LEAMAN			Y	Y				"
LAVALLEE			Y					"
LAVALLEE			Y					"
LUCE			Y					"
WRIGHT			Y					"
SYNDER			Y					SNOWBIRD
OLIVER			Y					"
KING			Y					"
CAHILL			Y					"
MEADOWS			Y					"
VARGOVICH			Y					"
YOUNG			Y					"
STEIN			Y					"
STEIN			Y					"
YOUNG			Y					"
NISIUS			Y	Y				"
KEWLEY			Y					"
KEWL;EY			Y					"
GOTH			Y	Y				"
JONES			Y	Y				"
JONES			Y	Y				"
TRAGGIO			Y					"
TRAGGIO			Y					"
ROSEL			Y					"
ROSEL			Y					"
LEAMAN			Y	Y				"
GIDEON			Y	Y	Y			"
LAVALLEE			Y					"
LAVALLEE			Y					"
BORTZ			Y					"
WRIGHT			Y					"
ROYALL		Y						
REITZ	Y	Y	Y					
KUBIAK	Y	Y	Y					
HAMILTON	Y	Y	Y					
BARRY	Y	Y	Y					
CARACAPPA	Y	Y	Y					
WHALEN		Y						
KLEIN	Y	Y	Y					
ROYALL	Y	Y	Y					
SUMMARY	7	9	48	12	1	0	0	9/26/2015

CANADIANS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JACKIE BUCHANAN

Address 2022 RED CEDAR DR

Date Mar. 8/2017 Signature Jackie Buchanan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**

ANNUAL BILL TOTAL!!
It has Tripled in the past 10 years
*I understand when the park opened it was FREE!!

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ron & Jan Stinson

Address 9548 Cedar Lake Dr. Lakeland, FL 33810

Date Mar. 6/2017 Signature Ron S

Jan Stinson
Ron

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Janet Pitkin

Address 9309 TOPFLIGHT DRIVE

Date March 6, 2017 Signature Janet Pitkin

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DALE PITKIN

Address 9309 TOPFLIGHT DR,

LAKELAND 33810

Date Mar 6/17 Signature Dale Pitkin

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ken & Susan Pittam

Address 2208 Par. Circle
Cypress Lakes. Lakeland FL

Date Mar 14/17 Signature Susan Pittam

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MALCOLM JOHNSON

Address 9390 TOP FLIGHT DR.
LAKELAND, FL. 33810

Date March 5TH Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments:**

The "utility" already has difficulty providing efficient service without becoming more centralized and distant

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOAN LUCE

Address 2191 Big Cypress Bl.
Lakeland, FL.

Date 10/03/17 Signature Joan E Luce

CONSUMER COMMENTS

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☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID. HANCOCK.

Address 9539 CEDAR TREE LANE.

LAKELAND, FL. 33810

Date MAR 3/17 Signature D Hancock

CONSUMER COMMENTS

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☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments**:

WHY CHARGE EXTRA FOR SHORTER TIME CUSTOMER - YOU STILL HAVE STOP & START FEE.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JEAN HANCOCK

Address 9539 CEDAR TREE LN

LAKELAND FL 33810

Date MAR 3/17 Signature J. Hancock

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Canadian citizen as the base rates are skewed badly for any six months citizen.**

☑ **Other Comments**:

IF FEES GO UP WOULD BE BEST TO SHUT OFF & TURN BACK ON WHEN RETURNING.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PETER J PALMER

Address 2937 DOLLAR BONNET LANE

LAKELAND, FLORIDA, 33810.

Date 3/12/2017 Signature Peter J Palmer

CONSUMER COMMENTS

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☐ **Other Comments**:

THE PROPOSED INCREASE ON TOP OF THE ALREADY HIGH COST OF WATER IS ONE OF THE REASONS WE'VE TO SELL OUR HOME.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GARY LEAMAN

Address 9562 ANGLERS WAY

LAKELAND, FLORIDA 33810-2356

Date MAR 11 Signature [signature]

CONSUMER COMMENTS

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☐ **Other Comments**:

SALARIES OF 10 TOP EXEC's WILL SHOW WHERE THE REAL MONEY GOES DON'T FORGET THEIR ANNUAL BONUS!

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Julie & David Lavallee

Address 9405 Top Flight Dr

Lakeland, FL 33810

Date 2-28-17 Signature Julie Lavallee

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name David & Julie Lavallee

Address 9397 Top Flight Dr

Lakeland, FL 33810

Date 2-29-17 Signature Julie Lavallee

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN LUCE

Address 3191 BIG CYPRESS

Date MAR 16/17 Signature J Luce

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Rod + Robin Wright

Address 2907 Dollar Bunnet Lane

Lakeland Florida 33810

Date March 10/2017 Signature Robin R Wright

CONSUMER COMMENTS

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Scott + Olivia Snyder

Address 9492 Big Apple Lane

Lakeland, FL 33810

Date March 16, 2017 Signature H Scott Snyder

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

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12

SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Patrick Oliver

Address 2459 Snowy Plover Dr

Date 3-11-17 Signature Patrick Oliver

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARY KING

Address 9734 CYPRESS LAKES DR
LAKELAND, FL

Date 3/15/17 Signature Mary D. King

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara/Hugh Cahill

Address 2216 Paw Circle

Lakeland, Fl 33810

Date March 12/2017 Signature Barbara Cahill

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Janet Meadows

Address 2220 PAR Circle

Lakeland, Florida 33810

Date 3-6-17 Signature Janet Meadows

CONSUMER COMMENTS

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SUZANNE VARGOVICH

Address # 2331 SNOWY PLOVER DR

LAKELAND, FLORIDA

Date 3/14/2017 Signature Suzanne K Vargovich

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHRISTINE R.A. YOUNG

Address 9452 ULTRA DRIVE

LAKELAND FL 33810

Date 02/24/17 Signature C.R.A. Young

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RICHARD STEIN

Address 2324 LITTLE CYPRESS DR.

LAKELAND FL 33810

Date 03/14/2017 Signature Richard Stein

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHERYL STEIN

Address 2324 LITTLE CYPRESS DR

LAKELAND FL 33810

Date 3/14/16 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GEOFFREY YOUNG

Address 9452 ULTRA DRIVE

LAKELAND 33810

Date 24th FEB 2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bill & Jeanne Nisius

Address 2132 Sabal Palm Drive

Date 3/14/17 Signature Jeanne Nisius

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

~~We am~~ We are snowbirds and pay for 12 months as owners, Stay with Polk utilities

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JAMES KEWLEY

Address 2816 Peavine TRAIL

Lakeland, FL

Date MARCH 14, 2017 Signature James Kewley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LORRAINE Kewley

Address 2816 PEAVINE TRL

LAKELAND

Date 3/12 Signature Lorraine Kewley

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mary Ann Goth

Address 9544 Cypress Lakes Dr.
Lakeland FL 33810

Date 3/8/17 Signature Mary Ann Goth

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

It is very upsetting to pay over $30/month for "0" useage. At home that measures for "0" useage is $5.95 per quarter !!!

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JULIE JONES

Address 2130 HORSESHOE DRIVE

LAKELAND 33810

Date 3/8/17 Signature Julie Jones

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments**:

WHY SHOULD WE PAY FOR SERVICES WHEN WE ARE NOT HERE. THE WATER IS TURNED OFF AT THE MAINS SO NO WATER OR SEWAGE IS USED

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name KENNETH C JONES

Address 2130 HORSESHOE DRIVE

LAKELAND 33810

Date 8.3.17 Signature

CONSUMER COMMENTS

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☐ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments**:

WE FIND IT WRONG TO HAVE TO PAY FOR SERVICE WHEN WE ARE NOT IN THIS COUNTRY. ALL WATER IS DISCONNECTED AND SO IS THE SEWER.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT J. TRAGGIO

Address 9717 CYPRESS LAKES DR.
LAKELAND, FL 33810

Date 3/12/17 Signature Robert J Traggio

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Teresa B. Truggio

Address 9717 Cypress Lakes Dr.
Lakeland, FL 33810

Date 3/12/17 Signature Teresa B. Truggio

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Nancy Rosel

Address 9435 Big Apple Lane

Lakeland, FL 33810

Date 3/11/17 Signature Nancy Rosel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name HARRY A. ROSEL

Address 9435 BIG APPLE LN.
(LAKELAND), FL. 33810

Date 3.11.17 Signature Harry A. Rosel

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GARY ZEAMAN

Address 9563 ANGLERS WAY

LAKELAND, FL 33810-2356

Date MAR 11 Signature GS Zeaman

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☑ **Other Comments**:

PLEASE HAVE 10 TOP EXECUTIVES OF UTILITIES, INC PROVIDE CUSTOMERS WITH THEIR SALARIES + BONUS'

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Carl Gideon

Address 9726 Cypress Lakes Dr.

Date 3/10/17 Signature [signature]

CONSUMER COMMENTS

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☐ **Other Comments**:

Lot rent if added expenses will be too high for a lot of people to stay. water quality is bad. We have to buy drinking water.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Julie & David Lavallee

Address 9397 Top Flight Dr

Lakeland, FL. 33810

Date 2-29-17 Signature JLavallee

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Julie & David Lavallee

Address 9405 Top Flight Dr

Lakeland FL. 33810

Date 2-29-17 Signature Julie Lavallee

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARY K. BORTZ

Address 9860 MOORHEN DRIVE

LAKELAND, FL 33810

Date 3/10/17 Signature Mary K. Bortz

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robt Robin Wright

Address 2907 Dollar Bunnet

Lakeland Fl ~~48000~~ ~~33870~~ 33810

Date March 2017 Signature Robt R Wright

CONSUMER COMMENTS

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sherry Royall

Address 2490 Snowy Plover Dr

Lakeland

Date 3-21-17 Signature Sherry Royall

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

_____

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Beverly Reitz

Address 2226 Cypress Cross Loop

Lakeland FL 33810

Date 3/20/17 Signature Beverly Reitz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda Kubiak

Address 2129 Big Cypress Blvd.
Lakeland, Fl. 33810

Date 3/27/2017 Signature Linda J. Kubiak

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SANDRA HAMILTON

Address 1968 BIG CYPRESS BLVD

Date 3-22-2017 Signature Sandra Hamilton

CONSUMER COMMENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN & EILEEN BARRY

Address 9758 CYPRESS LAKES DR

LAKELAND, FL 33810

Date 3-21-17 Signature Eileen Barry

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Frances Caracappa

Address 9755 Cypress Lakes DR

Lakeland, Fl. 33810

Date 3/21/17 Signature Frances Caracappa

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John Whalen

Address 9907 Kill Deer Cove

Date 3/21/17 Signature J Whalen

CONSUMER COMMENTS

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- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Mary Klein

Address ~~26~~ 2360 Prairie Circle

Date _____ Signature Mary Klein

CONSUMER COMMENTS

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CYPRESS LAKES RESIDENT SURVEY

SURVEY SHEET NO. 14

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

				COMMENTS				
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMENT	CHEMICAL	FORM
ROY	Y	Y	Y					
NASON	Y	Y	Y					
DeSANZO	Y		Y					
WOJTOWICZ	Y		Y					
HAMPTON	Y		Y					
PHAGAN	Y	Y	Y					
KUHN	Y	Y	Y					
MOHR	Y				Y	Y		
KIEFER	Y	Y	Y		Y			
McDONALD			Y	Y				
SENBARGER	Y	Y	Y	Y				
WALSER	Y	Y	Y					
WALSER	Y	Y	Y					
SILL	Y	Y	Y					
SILL	Y	Y	Y					
JUGAN	Y	Y	Y					
HENNING	Y	Y						
HENNING	Y	Y						
REDER	Y	Y	Y					
REDER	Y	Y	Y					
PALLAVINA	Y	Y	Y					
CHAMBERS	Y	Y	Y		Y			
CHAMBERS	Y	Y	Y					
LILLY	Y	Y	Y					
LILLY		Y						
CALCAGNI	Y	Y						
GAGE	Y	Y						
GOB LE	Y	Y	Y					
GOBLE	Y	Y	Y					
NELSON	Y	Y	Y					
HAGEN	Y	Y	Y					
BAILINE	Y	Y	Y					
BAILINE	Y	Y						
MUNN	Y	Y	Y					
NICHOLSON		Y						
WRIGHT	Y		Y					
KNIGHT	Y	Y	Y		Y			
CADORET	Y	Y	Y					
CADORET	Y	Y	Y					
LUCE	Y		Y					
RENAUD	Y	Y	Y					
MADISON	Y	Y	Y					
WEIR	Y	Y	Y					
DEVELL	Y	Y	Y	Y				
JNNINGHAM	Y	Y	Y					
DELANEY	Y	Y	Y					
GARDENER	Y		Y					
ANDERSON	Y	Y	Y					
)AMBROSIO	Y	Y	Y					
LUCE	Y	Y	Y					
SUMMARY	47	42	42	3	4	1	0	50/0/0

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Roger & Muriel Kay

Address 2510 Red Bird Lane

Lakeland, FL 33810

Date 3/21/17 Signature Muriel D. Kay

CONSUMER COMMENTS

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- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 1st

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Janice Nason

Address 2272 Big Cypress Blvd
Lakeland, FL 33810

Date 3-21-17 Signature Janice Nason

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Gregory C. DeSanzo

Address 9525 Cypress Lks. Dr.

Lakeland, Fl. 33803

Date 3/22/17 Signature G. C. DeSanzo

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Barbara L Wojtowicz

Address 9525 Cypress Lakes Dr

Lakeland, FL 33810

Date 3-23-17 Signature Barbara L. Wojtowicz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name VIRGINIA HAMPTON

Address 9516 FOUNTAIN TERRACE

LAKELAND FL.

Date 3-22-2017 Signature Virginia Hampton

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [x] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [ ] **Water Quality of our water does not justify this rate increase.**
- [x] **Eliminate consolidated rate structure; we are severely penalized by it.**

- [ ] **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANET PHAGAN

Address 2332 SNOWY PLOVER DRIVE

LAKELAND FL 33810

Date MARCH 19, 2017 Signature Janet Phagan

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RICHARD KUHN

Address 2470 SNOWY PLOVER DR

LAKELAND FL 33810

Date 3-19-17 Signature Richard Kuhn

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ed Mohr

Address 9359 Purple Martin Dr.

Date 3-18-17 Signature Ed Mohr

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments:**

In order to drink water had to install water filter And water softner - to protect appliances

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name VICKI KIEFER

Address 2922 PEAVINE TRAIL

LAKELAND, FL. 33810

Date 3/15/17 Signature Vicki L. Kiefer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

CANNOT EVEN DRINK IT! CORRODES EVERYTHING! GAVE HUSBAND & DOG KIDNEY PROBLEMS! AWFUL!!!!

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bev McDonald

Address 2918 Dollar Bonnet Ln

Lakeland, Fl. 33810

Date 3-17-17 Signature Bev. McDonald

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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☑ **Other Comments**:

Water Bill too high -

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March ~~16~~ 15th

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sharon Isenbarger

Address 1338 Big Cypress Blvd

Date 3-15-17 Signature Sharon K. Isenbarger

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments:**

It's highway robbery what we're paying for water. -- $70 to $100 on up, depending on whether you water your yard. (Why do you think people aren't watering their yards?)

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March ~~16~~ 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name CHARLES WALSER

Address 2408 Big Cypress Blvd

LAKELAND, FL 33810

Date 3/15/16 Signature Charles Walser

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dolores Walser

Address 2408 Big Cypress Blvd

Lakeland, FL 33810

Date 3/15/17 Signature Dolores Walser

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Harold W. Sill

Address 2357 Little Cypress Dr.

Lakeland FL 33810

Date 3/17/17 Signature Harold W Sill

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ANN M. SILL

Address 2357 Little Cypress Dr.

Lakeland, Fla. 33810

Date 3/17/17 Signature Ann M Sill

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kris Jagan

Address 9252 Woodstork Dr.
Lakeland

Date 3-15-2017 Signature K. J.

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SALLY A. HENNING

Address 2838 PRAIRIE TRAIL

LAKELAND, FLA 33810

Date 3-18-17 Signature Sally A. Henning

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ALVIE H. HENNING

Address 2838 PEAVINE Trail

LAKELAND, FLA 33810

Date 3-18-17 Signature Alvie H. Henning

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Martha Rader

Address 2425 Big Cypress Blvd

Date 3-15-2017 Signature Martha Rader

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- [X] **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- [X] **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Wendell Reda

Address 2421 Big Cypress BLVD

Date 3-15-2017 Signature Wendell Reda

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Olga Pallavina

Address 9840 Grackle Loop Lakeland FL. 33810

Date 03/15/2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy Chambers

Address 2929 Peavine Trail

Lakeland, FL 33810

Date 3/11/17 Signature Judy Chambers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☑ **Other Comments**:

Water really smells

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name James P. Chambers

Address 2929 Peavine Trail

Lakeland, Fl 33810

Date 3/14/2017 Signature Jam Chambers

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joe + Susan Lilly

Address 2126 Horseshoe Drive

Lakeland, FL 33810

Date 3/15/17 Signature Susan E. Lilly

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Joe Lilly

Address 2126 HORSE SHOE DRIVE

LAKELAND, FL. 33810

Date 3/15/17 Signature Joe Lilly

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BARRY CALCAGNI

Address 1747 BIG CYPRESS BLVD.

LAKELAND, FL. 33810

Date 3/17/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Pamela Gage

Address 9516 C.L. Drive

Lakeland

Date 3-15-17 Signature Pamela K Gage

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Tom GOBLE

Address 9108 SLY FOX LOOP

LAKELAND, FL 33811

Date 3/16/17 Signature Tom Goble

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda K. Goble

Address 9108 Sly Fox Loop

Lakeland, FL 33810

Date 3-16-2017 Signature Linda K Goble

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March ~~15~~ 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DAVID NELSON

Address 2202 PAR CIR

LAKELAND FL 33810

Date 3/16/17 Signature David G. Nelson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name S. L & Barbara HAGEN

Address 2515 Curlew Dr

Lakeland, FL 33810

Date 3-14-17 Signature Barbara H Hagen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Leonard Bailine

Address 2329 Little Cypress Dr

Lakeland FL 33810

Date 3/15/17 Signature Leonard Bailine

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 1st

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JoAnne Bailine

Address 2329 LITTLE CYPRESS DR

Date 3/05/17 Signature JoAnne Bailine

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bud + Kathy Munn

Address 9212 Spatterdock Court
Lakeland, FL 33810

Date March 10, 2017 Signature Bud Munn

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name AGRIPINA NICHOLSON (FIFI

Address 2247 Cypress Cross Loop

LAKELAND, FL. 33810-7391

Date 3-9-2017 Signature Agripina Nicholson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Ron + Robin Wright

Address 2907 Dollar Bunnet

Lakeland Florida 33810

Date March 10/2017 Signature Robin R Wright

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**: No Increase Please We're Retired on Very Fixed

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name DENNIS E. KNIGHT

Address 2215 CYPRESS CROSS LOOP

LAKELAND, FL. 33810

Date 3-11-17 Signature Dennis E. Knight

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

Water has bad odor.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Geoffrey A Cadoret

Address 2325 Little Cypress DR

Lakeland Fl 33810

Date 3/10/17 Signature Geoffrey A Cadoret

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy CADORET

Address 2325 Little Cypress DR

LAKELAND FL 33810

Date 3/10/17 Signature Judy Cadoret

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN LUCE

Address 2191 BIG CYPRESS

Date March 10/17 Signature J Luce

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jennifer Renaud

Address 2314 Warbler Cir

Lakeland FL 33810

Date 3-10-17 Signature Jennifer Renaud

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MIKE AND MARIE MADISON

Address 1672 BIG CYPRESS BLVD

LAKELAND FL 33810

Date 03/10/2017 Signature mmadison

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JULIE WEIR

Address 9534 CEDAR TREE LANE

LAKELAND, FL. 33810

Date MARCH 8, 2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Donna + Terry Dewell

Address 3015 Peavine trl
Lakeland FL 33810

Date 3-10-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ ~~History~~ **has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ ~~Water~~ **Quality of our water does not justify this rate increase.**
- ☑ ~~Eliminate~~ **consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:
We Were in N.M. - the desert water there was Painless - my monthly bill here with no water usage was 20% higher than there with usage

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Davey Cunningham

Address 2842 Cavan Trail

Lakeland, FL

Date 2/10/17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John DeLaney

Address 2342 Bent Lane

Lakeland

Date 2/10/17 Signature John DeLaney

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JANICE GARDNER

Address 9354 Hoosier Circle

Lakeland FL 33810

Date March 10 2017 Signature Janice C Gardner

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Carol Anderson

Address 2434 Boaje Ci
Lakeland FL 33810

Date 3/11/17 Signature C Anderson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Dorothy Dambrosio

Address 9325 Top Flight Dr.
Lakeland, FL 33810

Date 3/11/17 Signature Dorothy A Dambrosio

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOAN LUCE

Address 2191 BIG CYPRESS Blvd.

LAKELAND, FL.

Date 11/03/17 Signature Joan E Luce

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENT SURVEY SURVEY SHEET NO. 15

DOCKET NO. 160101-WS

RESULTS OF RESIDENT SURVEY CONCERNING CONSOLIDATION EFFORTS OF UTILITIES, INC.

					COMMENTS			
NAME	HISTORY	QUALITY	RATE STRUCTURE	RATES	QUALITY	EQUIPMEN	CHEMICAL	FORM
KENNY	Y	Y	Y	Y	Y			
HOSTETTER	Y	Y						
HOLLYFIELD		Y	Y		Y			
HOLLYFIELD	Y	Y	Y					
BAER			Y					
BAER			Y					
LEAMAN	Y	Y	Y	Y				
GALLAGHER	Y	Y	Y	Y				
DICKINSON		Y				Y		
GUAY		Y						
GUAY		Y						
BORTZ	Y	Y	Y					
MENMNEN	Y	Y	Y					
WILLIAMS	Y							
WILLIAMS	Y							
VicCARTNEY	Y							
ROLLHEISER			Y					
ROLLHEISER			Y	Y	Y			
McGARVEY	Y	Y	Y					
MOTT	Y	Y	Y					
McGARVEY	Y	Y	Y	Y	Y			
MOTT	Y	Y	Y					
O'DAY	Y	Y	Y					
McGARVEY	Y	Y						
PARIS			Y					
PARIS			Y					
RENAUD	Y	Y	Y					
GROTH	Y	Y	Y			Y		
SCHEER	Y	Y	Y	Y				
MacLEOD	Y							
AMULEWICZ			Y					
FLICKINGER	Y	Y						
TRAGGIO	Y	Y	Y					
TRAGGIO	Y	Y	Y		Y	Y		
STEWART	Y	Y	Y					
LOSEY	Y	Y	Y					
DAVIS	Y	Y	Y	Y				
DAVIS	Y	Y	Y					
WAGER5	Y	Y	Y					
DEMICK	Y	Y	Y					
KIEFER	Y	Y	Y					
KIEFER	Y	Y	Y					
REITZ	Y	Y	Y					
LINDSTROM	Y	Y	Y					
LINDSTROM	Y	Y	Y					
MANICI	Y	Y	Y					
AINSWORTH	Y	Y	Y					
DIBELLO			Y		Y			SNOWBIRD
FURLONG			Y		Y			"
WAGER5			Y		Y			"
SUMMARY	37	36	40	7	8	3	0	47/3/0

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John + Betty Kenny

Address 1705 Big Cypress BLVD

Lakeland, FL. 33810

Date 3/10/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

I have to pay separately for all of our drinking water. Rates for water are exhorbarate

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) James R Hostetter _____
Resident/Renter Resident/Renter

Print name(s) James R Hostetter _____

Florida Address 2826 Peavine TR. Lakeland

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Gary F. Hollyfield

Address 9782 Cypress Lakes, Dr.

Lakeland, FL 38110

Date 3/12/17 Signature Gary F. Hollyfield

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**

☒ **Water Quality of our water does not justify this rate increase.**

☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments:**

Our Water Tasts absolutely awful.

DIRECTIONS FOR RETURNING COMMENT FORMS:

Drop completed Comment Form at CLHA Office at Clubhouse

Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Carole Hollyfield

Address 9782 Cypress Lakes Dr.
Lakeland, FL 33810

Date 3/12/17 Signature Carole Hollyfield

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Robert + Paula Baer

Address 2441 Big Cypress Blvd
Lakeland Fl 33810

Date 3/6/17 Signature Paula M Baer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) Robert Baer _____ Paula Baer

Resident/Renter Resident/Renter

Print name(s) Robert Baer _____ Paula Baer

Florida Address 2441 Big Cypress Blvd Lakeland Fl 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☐ **Water Quality**
The water quality of our water does not justify this rate increase.

☑ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

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DIRECTIONS FOR RETURNING COMMENT FORMS:
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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name GARY LEAMAN

Address 9562 ANGLERS WAY

LAKELAND, FL. 33810-2356

Date MAR 11 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

REDUCE SALARY & BONUS' OF TOP EXECS - WHERE OUR RATE INCREASES REALLY GO.

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15th

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name JOHN GALLAGHER

Address 2372 PEAVINE CIRCLE

LAKELAND, FL 33810

Date 3-8-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

SENIOR CITIZENS ON SOCIAL SECURITY HAVE A HARD TIME MAKING ENDS MEET AS IT IS. THIS RAISE MAKES IT HARDER.

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Raymond Dickinson

Address 2385 Peavine Cir

Lakeland Fl 33810

Date 3-10-17 Signature Raymond Dickinson

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

Low water pressure

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Rena Guay

Address 9863 Moorhen dr,
Lakeland Fla. 33810

Date 3-5-17 Signature Rena Guay

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name LAMBERT LOWRY

Address 9863 MOORHEAD DR.
LAKELAND FL. 33810

Date 3-5-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARY K. BORTZ

Address 9860 MOORHEN DR.

LAKELAND, FL 33810

Date 3/10/17 Signature Mary K Bortz

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name MARIE MENNEN

Address 9587 CYPRESS LAKES DR
LAKELAND, FL 33810

Date 3/18/17 Signature Marie Mennen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Roger Williams

Address 2110 Cypress Cross Dr.

Lakeland Fl 33810

Date 3-9-2017 Signature Roger Williams

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Sandra Williams

Address 2110 Cypress Cross Dr.
Lakeland, FL. 33810

Date 3-9-2017 Signature Sandra Williams

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name John R McCartney

Address 1819 Big Cypress Blvd
Lakeland, FL 33810

Date 3/13/17 Signature J McCartney

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Doug Rollheiser

Address 2312 - Snowy Plover Drive

Lakeland, Fla 33810

Date 3-13-17 Signature Doug Rollheiser

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Julie Rollheiser

Address 2312 Snowy Plover Dr
Lakeland, FL 32810

Date 3/13/2017 Signature Julie Rollheiser

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☒ **Other Comments:**
I Am Concerned about Rising Cost of Water & Sewer - Also, Will this merger improve our Smelly water, The Hardness which we notice build upon our faucets & glassware - also, Is there a cap of what increase can be determined ?

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name AIDAN McGARVEY

Address 1997 Big Cypress BLVd

LAKELAND, FL 33810

Date 14 Mar 2017 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Madeline Trott

Address 2361 Snowy Plover DR.
LAKELAND FL

Date 3/14/17 Signature Madeline Trott

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name PHILIP McGARVEY

Address 9325 PURPLE MARTIN DR.

LAKELAND, FLA. 33810

Date 3/14/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

OVERPRICED FOR A PRODUCT that IS NOT A QUALITY PRODUCT.

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name REX M MOTT

Address 2361 Snowy Plover DR

LAKELAND FL

Date 3/14/17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Bonnie C Day

Address 2412 Big Cypress Blvd

Date 3-14-17 Signature Bonnie C

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SUSAN McGARVEY

Address 1997 BIG CYPRESS BLVD

Date 14th March 2017 Signature Susan S. McGarvey

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☐ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Pauline Paris

Address 9452 Ultra Drive
Lakeland, Florida 33810

Date 3/14/17 Signature Pauline Paris

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Thomas Paris

Address 9452 Ultra Drive

Lakeland, Florida 33810

Date 3/14/17 Signature Thomas J Paris

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☑ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name NORMAN RENAUD

Address 2314 WARBLER CIR

Date 3/11/17 Signature Norman Renaud

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Linda and Warren Groth

Address 9888 Woodstork Dr.

Lakeland FL 33810

Date 3-14-17 Signature Linda Groth

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☒ **Other Comments**:

who reimburses us for all our water filters we put in our homes!!

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Norma Scheer

Address 9407 Big Apple Ln.

Wakeland, 33810

Date 3-14-17 Signature Norma Scheer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

Feel, often, rate is read incorrectly

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Helene C. MacLeod

Address 9224 Woodstork Dr.

Lakeland FL 33810

Date 3-14-2017 Signature Helene C. MacLeod

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Liz Tamulewicz

Address 2381 Snowy Plover

Lakeland, FL 33810

Date 3-14-17 Signature [signature]

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☐ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☐ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

DIRECTIONS FOR RETURNING COMMENT FORMS:
Drop completed Comment Form at CLHA Office at Clubhouse
Return Date: by March 15th

All collected correspondence will be forward by our CLHA to the Florida Public Service Commission.

CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Signature(s) John R Flickinger _____
Resident/Renter Resident/Renter

Print name(s) JOHN R FLICKINGER _____

Florida Address 3014 PERRINE TRL. LAKELAND FL 33810

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality**
The water quality of our water does not justify this rate increase.

☒ **Rate Structure**
We are severely penalized by a consolidated rate structure

☐ **Other Comments**:

_____

_____

_____

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Teresa B. Truggio

Address 9717 Cypress Lakes Dr.

Lakeland, FL 33810

Date 3/12/17 Signature Teresa B. Truggio

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name ROBERT P. TRAGGIO

Address 9717 CYPRESS LAKES DR.

LAKELAND, FL 33810

Date 3/12/17 Signature Robert P Traggio

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

*, OUR HOME AS IN MANY OTHERS HAS MULTIPLE FILTERS (UNDER SINK & @ FAUCET) TO TRY TO IMPROVE WATER. WE BUY REPLACEMENT FILTERS FOR THESE AS WELL AS MANY BOTTLES OF WATER AND GATOR AIDE.

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name WALTER STEWART

Address 2413 SANDCRANE TRAIL

LAKELAND, FL 33810

Date 3/13/17 Signature Walter Stewart

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name BARBARA LOSEY

Address 2417 SAND CRANE TRAIL

LAKELAND, FL 33810

Date 3/12/17 Signature Barbara Losey

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Stephen A Davis

Address 9537 CYPRESS LAKES Dr

LAKELAND FL 33810

Date 3/13/2017 Signature Stephen A Davis

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

- ☐ **Other Comments**:

Utilities Inc. employees + Management Structure By design Are Wasteful + Improperly managed. Their service is substandard NOT because of funding but Poor Management

DIRECTIONS FOR RETURNING COMMENT FORMS:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Kathy Davis

Address 9537 Cypress Lakes Dr

Lakeland, Fl

Date 3/13/17 Signature Kathy Davis

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Susan Wager

Address 2047 Red Cedar Dr.

Date 3-20-17 Signature Susan Wager

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Chester A. Demick

Address 1726 Big Cypress Blvd

Lakeland, FL. 33810

Date 3/23/2017 Signature Chester A Demick

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Larry Keefer

Address 2346 Warbler Ct.

Date 3-19-17 Signature Larry K

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Charlotte Kiefer

Address 2346 WARBLER

Date 3-22-17 Signature Charlotte Kiefer

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name RONALD RITZ

Address 2324 PRESTWICK PASS

LAKELAND FL 33810

Date 3-24-17 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☑ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☑ **Water Quality of our water does not justify this rate increase.**
- ☑ **Eliminate consolidated rate structure; we are severely penalized by it.**

☑ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Jon Lundstrom

Address 2293 Big Cypress Blvd

Date 3-21-17 Signature Jon Lundstrom

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name SHIRLEY LINOSTROM

Address 2243 BIG CYPRESS

Date 3-22 Signature

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

Oppose application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Debra Mancini

Address 1243 Cypress Cross Loop

Date 3/24/17 Signature Debra Mancini

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
- ☒ **Eliminate consolidated rate structure; we are severely penalized by it.**

☐ **Other Comments**:

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CYPRESS LAKES RESIDENTS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name AL AINSWORTH

Address 2314 PUTT LANE

Date 3-20-2017 Signature Al Ainsworth

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to palatable water quality.**
- ☒ **Water Quality of our water does not justify this rate increase.**
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☐ **Other Comments**:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Judy DiBello

Address 9513 Mulligan Lane
Lakeland, FL 33810

Date 3/16/17 Signature Judy DiBello

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments:**

Water is always turbid!!!

DIRECTIONS FOR RETURNING COMMENT FORMS:

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Return Date: by March 15TH
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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Lee Furlong

Address 9513 Mulligan Lane
Lakeland, FL. 33810

Date 3/16/17 Signature Lee Furlong

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☐ **Other Comments:**

My water is always Turbid

DIRECTIONS FOR RETURNING COMMENT FORMS:

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SNOWBIRDS

Oppose Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

CYPRESS LAKES DEVELOPMENT- POLK COUNTY, FLORIDA

Print Name Susan Wagen

Address 2047 Red Cedar Dr.

Date 3-20-17 Signature Susan Wagen

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates as a Snowbird as the base rates are skewed badly for the many months I am away.**

☒ **Other Comments:**

Quality - Poor.

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