

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 1

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

FOREST AK ESTATES DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) VICKI HERRIN

Florida Address 107 Shellie Ct
Longwood, FL 32779

Date 3-20-17 Signature(s) Vicki Herrin

RECEIVED-FPSC
2017 APR -6 AM 8:29
COMMISSION CLERK

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Water Quality:

The overall water quality is unacceptable due to sediment, taste, color and odor.

Other Comments:

Send your completed comment form to:
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 2

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

FOREST HARK ESTATES DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Vicki Herbin

Florida Address 107 Shellport
Longwood, FL 32779

Date 3-20-17 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Water Quality & Rates:

The water quality of our water does not justify this rate increase.

Other Comments:

Rate increase is unacceptable. Highest in
Seminole than any other county!

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 3

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Forest Park Estates DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Vicki Asselin

Florida Address 107 Shellie Ct
Longwood, FL 32779

Date 3-21-17 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.

Other Comments:

Send your completed comment form to:
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 4

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

FOREST PK ESTATES DEVELOPMENT- SEMINOLE COUNTY, FLORIDA

{Community/Neighborhood Name}

{County Name}

Print name(s)

VICKI HERAN

Florida Address

107 Shellie Ct

LONGWOOD, FL 32779

Date

3-21-17

Signature(s)

[Signature]

So your form is NOT REJECTED by PSC,

Resident/Renter

Resident/Renter

each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

I see minimal maintenance and updating of my community's utility system even though my rates continually increase.

Other Comments:

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 5

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Forest Lake DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Vicki Harris

Florida Address 107 Shellie Ct
Longwood, FL 32779

Date 3-27-17 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

History has proven that Utilities Inc. has continually filed for rate increases with little improvement to our drinkable water quality.

Other Comments:

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 6

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

FORESTHURST DEVELOPMENT- Seminole COUNTY, FLORIDA

{Community/Neighborhood Name}

{County Name}

Print name(s) VICKI HARRIS

Florida Address 1075 Shellie Ct
LONGWOOD, FL 32779

Date 3-20-17 Signature(s) Vicki Harris

So your form is NOT REJECTED by PSC,

Resident/Renter

Resident/Renter

each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Health Concerns:

There are black sediment deposits and/or slimy growths in our (check all that apply):

Toilet water tanks

Hot water heater

Kitchen faucet

Bathroom faucet(s)

Other Comments:

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 7

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Forest PK Estates DEVELOPMENT- Seminole COUNTY, FLORIDA

{Community/Neighborhood Name}

{County Name}

Print name(s) VICKI HERRIN,

Florida Address 109 Shellie Ct
Longwood, FL 32779

Date 3-20-17 Signature(s) Vicki Herrin

So your form is NOT REJECTED by PSC,

Resident/Renter

Resident/Renter

each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Rates/Adverse Financial Impact:

Utilities, Inc. of Florida rates are higher than Utility rates for our neighboring communities and/or proposed rates would place an undo adverse financial burden upon our household.

Other Comments:

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 8

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Forest Park Estates DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Vicki Harkin

Florida Address 107 Shellie Ct
Longwood, FL 32779

Date 3-20-17 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter

each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Billing and/or Customer Service issues:

Utilities, Inc. of Florida personnel have not been responsive when we have contacted them to share concerns, file a complaint or discuss billing/questions.

Other Comments: Rushy and non responsive to my concerns regarding to quality of our water & sudden need for a backflow.

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

FWC Alliance - Consumer Comment FORM: 8

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 9

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

FOREST PK SITES DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Vicki Harwood

Florida Address 107 Shellie Ct

Longwood, FL 32779

Date 3-20-11 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Boil water advisories:

Delayed or no notice of: "boil water" advisories and/or delayed or no notice of "service returned to safe operation" of our water and/or wastewater service after a boil notice has been issued.

Other Comments:

SMELL TO THE WATER

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 10

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Forest Park DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Vicki Hassan

Florida Address 105 Shellie Pl
Longwood, FL 32779

Date 3-30-17 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Due to poor Water Quality, we have had to install water purification devices, or switch to bottled water: The overall water quality forced us to (check all that apply):

- Install water purification device(s)
- Switched to bottled water for drinking and/or cooking
- Other Comments:**

Send your completed comment form to:
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



U.S. POSTAGE
\$1.40
 FCM LG ENV
 32714
 Date of Sale
 03/23/17
 06 2500
 08342127

----- FOLD HERE -----

Vicki Herrin
 107 Shellie Ct
 Longwood, FL 32779

M. Q. A.

Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850

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