

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF COMMISSION PREHEARING, CUSTOMER SERVICE HEARING,  
AND TECHNICAL HEARING

TO

UTILITIES, INC. OF FLORIDA

OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 160101-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN  
CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS,  
POLK, AND SEMINOLE COUNTIES BY UTILITIES, INC. OF FLORIDA.

ISSUED: April 10, 2017

NOTICE is hereby given that the Florida Public Service Commission will hold a public prehearing, customer service hearing, and technical hearing in the above referenced docket.

PREHEARING CONFERENCE

A prehearing conference will be held at the following time and place:

Thursday, April 20, 2017 at 9:30 a.m.  
Room 148, Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida

PURPOSE AND PROCEDURE

The purpose of this prehearing conference is: (1) to define and limit, if possible, the number of issues; (2) to determine the parties' positions on the issues; (3) to determine what

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facts, if any, may be stipulated; (4) to dispose of any motions or other matters that may be pending; and (5) to consider any other matters that may aid in the disposition of this case.

CUSTOMER SERVICE HEARING

A customer service hearing will be held at the following time and place:

Monday, May 8, 2017, at 9:30 a.m. - 11:30 a.m.  
Room 148, Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida

PURPOSE AND PROCEDURE

The purpose of this service hearing shall be to give customers and other interested persons an opportunity to offer additional comments regarding the quality of service the utility provides, the proposed rate increase, and to comment on other issues. The procedure at this hearing shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. All witnesses shall be subject to cross examination at the conclusion of their testimony. Members of the public who wish to present testimony are urged to appear promptly at the scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. The customer service hearing will end promptly at 11:30 a.m., or earlier, if all testimony is received prior to 11:30 a.m.

TECHNICAL HEARING

Monday, May 8, 2017, at 1:30 p.m.  
Hearing Room 148, Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida

May 9-12, 2017, have also been reserved for continuation of the hearing, if needed. The starting time of the next day's session will be announced at the conclusion of the prior day. The hearing may be adjourned early if all testimony is concluded.

PURPOSE AND PROCEDURE:

The purpose of this hearing is to consider the petition of Utilities, Inc. of Florida for an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange,

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Pasco, Pinellas, Polk, and Seminole Counties and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement.

At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues identified by the parties at the prehearing conference held on April 20, 2017. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367.081, 367.082, and 367.091, Florida Statutes. This proceeding will be governed by Chapter 367 in addition to Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

EMERGENCY CANCELLATION OF PROCEEDINGS

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

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By DIRECTION of the Florida Public Service Commission this 10th day of April, 2017.



CARLOTTA S. STAUFFER

Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399

(850) 413-6770

[www.floridapsc.com](http://www.floridapsc.com)

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

KRM/WLT