Collin Roehner

From: Margo Duval

Sent: Monday, April 24, 2017 12:41 PM **To:** Consumer Correspondence

Subject: FW: Water Pressure - Bocilla Utilities

Please see attached correspondence to add to the correspondence side of Docket 160065-WU.

From: Linda C [mailto:lcotherman@yahoo.com] Sent: Wednesday, April 19, 2017 8:41 PM

To: Margo Leathers Cc: Tricia Merchant

Subject: Fw: Water Pressure - Bocilla Utilities

FYI

On Wednesday, April 19, 2017 9:47 AM, Vicki Weil <Vicki.weil@comcast.net> wrote:

To the Public Service Commission:

Dear Madame/Sir:

I am a homeowner on Don Pedro Island, at 601 Bocilla Drive. I built my home in 2002-2003, and moved into it in the summer of 2003.

The home was built by Islander Building Company, then owned by Craig Noden, also then (and now) the owner of Bocilla Utilities.

No one, neither Mr. Noden, nor any of his staff, warned me that my house is near the end of the island's water pipeline, and that we would suffer from low water pressure.

Often we do not have enough pressure to shower or wash clothes adequately, even if we deliberately delay one for the other. As you can assume, alternating water usage is very inconvenient.

We have a fairly large house, occupied typically by 3 people plus frequent house guests. Consequently, we expect strong and consistent water pressure.

The developer of my association was Craig Noden, the owner, also, of Bocilla Utilities.

We would like our water pressure increased to the level of service received on other ends of our island.

Bocilla Utilities should run water pipelines adequate to pump strong pressure to its clients, or be taken over by responsible ownership.

Thank you for addressing our concerns.

Sincerely,

Virginia A. Weil 601 Bocilla Drive PO Box 789 Placida, Florida 33946