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May 3, 2017

## HAND DELIVERED

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: Docket No. 160065-WU-Application for Increase in Water Rates in Charlotte County by Bocilla Utilities, Inc.

To Whom It May Concern:

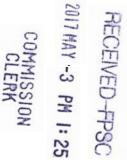
This office represents Palm Island Estates Association, Inc. (PIE), regarding Bocilla Utilities, Inc.'s (BUI) application to increase the rates it charges its customers for water. Attached for the Commissions' consideration at the hearing on Thursday, May 4, 2017, as well as entry into the Clerk's file, are two CDs, each containing a video recording from BUI customer, George Geiger, showing change of water filter at his residence, and the resulting brown discoloration of the filter.

Thank you, in advance, for your assistance.

Sincerely,

BROAD AND CASSEL LLP

John F. Loar, Esq.



JFL:sf Enclosures