

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of:

DOCKET NO. 170039-TP

REQUEST FOR SUBMISSION OF
PROPOSALS FOR RELAY SERVICE,
BEGINNING IN MARCH 2018, FOR
THE DEAF, HARD OF HEARING,
DEAF/BLIND, OR SPEECH
IMPAIRED, AND OTHER
IMPLEMENTATION MATTERS IN
COMPLIANCE WITH THE FLORIDA
TELECOMMUNICATIONS ACCESS
SYSTEM ACT OF 1991.

PROCEEDINGS: COMMISSION CONFERENCE AGENDA
ITEM NO. 2

COMMISSIONERS
PARTICIPATING: CHAIRMAN JULIE I. BROWN
COMMISSIONER ART GRAHAM
COMMISSIONER RONALD A. BRISÉ
COMMISSIONER JIMMY PATRONIS
COMMISSIONER DONALD J. POLMANN

DATE: Thursday, May 4, 2017

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: LINDA BOLES, CRR, RPR
Official FPSC Reporter
(850) 413-6734

P R O C E E D I N G S

1
2 **CHAIRMAN BROWN:** All right. Moving on to
3 Item 2. Hi, Mr. Williams.

4 **MR. WILLIAMS:** Good morning.

5 **CHAIRMAN BROWN:** Good morning.

6 **MR. WILLIAMS:** Good morning, Commissioners.
7 Curtis Williams on behalf of staff.

8 Item 2 seeks Commission approval to issue a
9 request for proposals to provide telecommunications
10 relay service and captioned telephone service for the
11 nearly 3 million deaf, hard of hearing, deaf/blind, and
12 speech impaired citizens of Florida.

13 Chapter 427, *Florida Statutes*, requires the
14 Commission to select the provider for telecommunications
15 relay service and captioned telephone service. The
16 current relay contract with Sprint expires on
17 February 28th, 2018. The request for proposals before
18 you would formally start the process to select a new
19 provider to begin service on March 1st, 2018.
20 Significant time is needed to issue the request for
21 proposals to evaluate any proposals and to set up the
22 system.

23 Staff would like to make an oral modification
24 to the recommendation. In Attachment A on page 54 on
25 the last line, .9167 should be deleted and replaced with

1 .6056. Staff is available for questions.

2 **CHAIRMAN BROWN:** Thank you, Mr. Williams.

3 And, Commissioners, as you all know, this is a docket
4 that I'm very interested in, but I did not pull it, so
5 I'm not the one that has questions. Commissioner
6 Polmann does. You have the floor.

7 **COMMISSIONER POLMANN:** Thank you, Madam
8 Chairman.

9 I support the item. I discussed this in some
10 detail with staff, and they answered my questions. I,
11 in review, learned quite a bit about this subject
12 matter. And during my reading of the item, I identified
13 a couple of technical edits, and these are not
14 substantive, don't change the meaning in any regard in
15 the document, the RFP in particular. I've provided
16 copies here at the bench, discussed these with staff.

17 **CHAIRMAN BROWN:** We have them, Commissioner
18 Polmann. Just want to confirm.

19 **COMMISSIONER POLMANN:** Thank you. I reviewed
20 these with staff. I believe they have accepted those, I
21 believe. I'll leave that to staff to comment on those.

22 **MR. WILLIAMS:** Yes, we have received the
23 suggested changes or the changes that you've identified,
24 and we agree with your changes, Commissioner Polmann.

25 **COMMISSIONER POLMANN:** Okay.

1 **CHAIRMAN BROWN:** Thank you.

2 Commissioner Polmann, I have them in front of
3 me as well, and I don't have any problems with them.
4 They're very minor, non-substantive. I think they're
5 good suggestions.

6 Commissioners, I would be ready to entertain a
7 motion, if you don't have any questions with the oral
8 modification and suggested changes by Commissioner
9 Polmann.

10 **COMMISSIONER PATRONIS:** Move staff with the
11 oral modifications.

12 **CHAIRMAN BROWN:** Thank you. Is there a
13 second?

14 **COMMISSIONER POLMANN:** Second.

15 **CHAIRMAN BROWN:** All those in favor, say aye.

16 (Vote taken.)

17 Thank you. It passes.

18 (Agenda item concluded.)

19

20

21

22

23

24

25

1 STATE OF FLORIDA)
 :
2 COUNTY OF LEON) CERTIFICATE OF REPORTER

3
4 I, LINDA BOLES, CRR, RPR, Official Commission
5 Reporter, do hereby certify that the foregoing
6 proceeding was heard at the time and place herein
7 stated.

8 IT IS FURTHER CERTIFIED that I
9 stenographically reported the said proceedings; that the
10 same has been transcribed under my direct supervision;
11 and that this transcript constitutes a true
12 transcription of my notes of said proceedings.

13 I FURTHER CERTIFY that I am not a relative,
14 employee, attorney, or counsel of any of the parties,
15 nor am I a relative or employee of any of the parties'
16 attorney or counsel connected with the action, nor am I
17 financially interested in the action.

18 DATED THIS 16th day of May, 2017.

19
20
21
22
23
24
25


LINDA BOLES, CRR, RPR
Official FPSC Hearings Reporter
Office of Commission Clerk
(850) 413-6734

Item 2 – RFP Changes

8. Commencement Date

The commencement date for the service is March 1, 2018. Within their response to the RFP, Bidders shall provide a work schedule showing how they can meet that deadline and shall provide a statement that they can provide the complete service on March 1, 2018.

9. Term of Contract

The term of the Contract will be an initial three year period. Upon mutual agreement between the FPSC and the provider, the Contract may ~~allow for the term to~~ be extended for up to four additional one year periods subject to the same terms and conditions set forth in the initial Contract and any written amendments signed by the parties. Any extension is subject to the availability of funds and contingent upon satisfactory performance by the provider. The provider shall notify the Commission of its desire to extend service by March 1 the year before the current service period expires. For example, if the contract service period is due to expire on February 28, 2021, the provider should notify the FPSC by March 1, 2020, that it desires a one year extension of service.

12. Bidding Costs

Neither the FPSC, nor the Florida Relay System, is liable for any costs incurred by a bidder in conjunction with the development of its bid proposal.

13. Rejection of Proposals, Correction of Errors

The PRC Chairman and the FPSC reserve the right to reject any or all proposals and to cancel the RFP. The FPSC reserves the right to allow a bidder to correct minor irregularities upon notification by the PRC Chairman. A bidder may not modify its bid proposal after opening; however, calculation or typographical errors may be corrected by the FPSC.

14. Public Availability of Proposals, News Releases and Public Announcements

The technical proposals will each be made available to the general public within 10 days after each is opened. The price proposals will not be opened until after the technical proposals have been evaluated. Such price proposals will be made available after the staff recommendation for award is filed. The FPSC may issue press releases or public announcements concerning filed proposals or the bid-RFP process.

Comm
Pollman
H/o

Parties/Staff
Internal Affairs/Agenda
on 5 / 4 / 17
Item No. 2

C. TECHNICAL BID PROPOSAL FORMAT

2. Transmittal Letter

The transmittal letter on the original of the technical proposal shall contain the original manual signature of the person submitting the proposal on behalf of the bidder. The technical proposal copies shall also contain the typewritten signer's name and title. The transmittal letter shall clearly identify the complete legal name of the bidder. In the transmittal letter, the bidder shall state that it will comply with all requirements of the RFP. Any exceptions to the RFP's terms and conditions will result in disqualification from the **bid solicitation** process.

MM 20
Partnership
Internal Affairs
RFP 11201
Item No. 2