Angela Charles

From: Ruth McHargue

Sent: Tuesday, June 06, 2017 3:03 PM To: Consumer Correspondence

Cc: Diane Hood

Subject: FW: To CLK Docket 170001

Customer correspondence

----Original Message-----From: Consumer Contact

Sent: Tuesday, June 06, 2017 9:22 AM

To: Ruth McHargue

Subject: To CLK Docket 170001

Copy on file, see 1244495C. DHood

----Original Message----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]

Sent: Monday, June 05, 2017 4:11 PM

To: Consumer Contact

Subject: E-Form Improper Billing TRACKING NUMBER: 123053

CUSTOMER INFORMATION

Name: allen nir Telephone:

Email: flhot1@amail.com

Address: 1136 w voorhis deland FL 32720

BUSINESS INFORMATION

Business Account Name: allen nir

Account Number:

Address: 1136 w voorhis deland FL 32720

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Duke forcing rate hike! Retired and another cost added that's fuel related, or "other" Don't you know fuel has been down! A scam!!