

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h) and §54.422**



4001 Rodney Parham Drive • Little Rock, Arkansas 72212  
(501) 748-7000

**REDACTED FOR PUBLIC INSPECTION**

June 19, 2017

Ms. Carlotta S. Stauffer, Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Docket No. 160119-TP, Annual Certifications Related to Eligible  
Telecommunications Carriers (ETC) Use of the Federal Universal Support, WC Docket  
No. 14-58

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's  
rules, all reports pursuant to this section shall be filed with the FCC, Universal Service  
Administrative Company (USAC) and relevant state commissions. I have enclosed a  
copy of the 2017 annual report and certification that has been filed with the Administrator  
for the following:

SAC 210336 - Windstream Florida, Inc.

Windstream redacted Section 54.313(h)(1) Rate Floor Data Update customer line/loop  
counts, which is not readily available to Windstream's competition. Release of this  
information would cause Windstream to reveal proprietary information that would cause  
damage to its competitive position.

This filing contains a redacted (200) Service Outage Reporting (Voice) form. The  
information that was redacted is considered Confidential by the FCC and would cause  
Windstream to reveal proprietary information and trade secrets and cause damage to its  
competitive position.

This filing contains redacted forms (330) Unfulfilled Broadband Service Requests and  
(710) Company Broadband Service Price Offerings. Windstream does not make this  
information available to the public in the format required by this report. Release of this  
data would be detrimental to Windstream as it would provide other broadband providers  
servicing these areas a competitive advantage.

Should you have any questions, please contact me via email at  
[jeff.l.heacox@windstream.com](mailto:jeff.l.heacox@windstream.com) or by phone at 501-748-5390.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h) and §54.422**

Sincerely,

/s/ Jeff Heacox

Jeff Heacox  
Staff Manager Regulatory Compliance

Enclosures

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	210336
<015> Study Area Name	WINDSTREAM FL
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	Jeff Heacox
<035> Contact Telephone Number: Number of the person identified in data line <030>	5017485390 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	jeff.l.heacox@windstream.com
Form Type	54.313 and 54.422

**(200) Service Outage Reporting (Voice)  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 210336  
-----  
<015> Study Area Name WINDSTREAM FL  
-----  
<020> Program Year 2018  
-----  
<030> Contact Name - Person USAC should contact regarding this data Jeff Heacox  
-----  
<035> Contact Telephone Number - Number of person identified in data line <030> 5017485390 ext.  
-----  
<039> Contact Email Address - Email Address of person identified in data line <030> jeff.l.heacox@windstream.com

<210> For the prior calendar year, were there any reportable voice service outages? Yes

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

-- See attached worksheet --

**(300) Unfulfilled Service Request  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<300> Unfulfilled service request (voice)   
210336FL310.pdf

<310> Detail on attempts (voice)  
\_\_\_\_\_  
Name of Attached Document

<320> Unfulfilled service request (broadband)   
210336FL330.pdf

<330> Detail on attempts (broadband)  
\_\_\_\_\_  
Name of Attached Document

(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	210336	
<015>	Study Area Name	WINDSTREAM FL	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com	
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice		29.72
<420>	Complaints per 1000 customers for mobile voice		
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband		21.69
<450>	Complaints per 1000 customers for mobile broadband		

**(500) Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
		210336FL510 .pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

**(600) Functionality in Emergency Situations  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	210336
<015> Study Area Name	WINDSTREAM FL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035> Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	210336FL610.pdf





**(710) Broadband Price Offerings  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	210336
<015> Study Area Name	WINDSTREAM FL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035> Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }

-- See attached worksheet --

<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	<b>Study Area Code</b>	210336
<b>&lt;015&gt;</b>	<b>Study Area Name</b>	WINDSTREAM FL
<b>&lt;020&gt;</b>	<b>Program Year</b>	2018
<b>&lt;030&gt;</b>	<b>Contact Name - Person USAC should contact regarding this data</b>	Jeff Heacox
<b>&lt;035&gt;</b>	<b>Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	5017485390 ext.
<b>&lt;039&gt;</b>	<b>Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	jeff.l.heacox@windstream.com
<b>&lt;810&gt;</b>	<b>Reporting Carrier</b>	Windstream Florida, LLC
<b>&lt;811&gt;</b>	<b>Holding Company</b>	Windstream Holding, Inc
<b>&lt;812&gt;</b>	<b>Operating Company</b>	Windstream Florida, LLC

<b>&lt;813&gt;</b>	<b>&lt;a1&gt;</b>	<b>&lt;a2&gt;</b>	<b>&lt;a3&gt;</b>
	<b>Affiliates</b>	<b>SAC</b>	<b>Doing Business As Company or Brand Designation</b>

-- See attached worksheet --

**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	210336
<015> Study Area Name	WINDSTREAM FL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035> Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

<b>(1000) Voice and Broadband Service Rate Comparability Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	210336FL1010.pdf
		Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	210336FL1030.pdf
		Name of Attached Document

<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210336
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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans	210336FL1210.pdf   Name of Attached Document
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<1220> Link to Public Website	HTTP
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“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
|--|-------------------------------------|
- |   |                                     |
|---|-------------------------------------|
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
|---|-------------------------------------|
- |   |                                     |
|---|-------------------------------------|
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |
|---|-------------------------------------|

<b>(2005) Price Cap Carrier Additional Documentation</b> <b>Data Collection Form</b> <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	210336
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<035> Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input type="text" value="Yes"/>	
<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input type="text" value="Yes"/>	
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input type="text" value="Yes"/>	
<2024A> Round 2 Recipient of Incremental Support?	<input type="text" value="Yes"/>	<input type="text" value="210336FL2024.xlsx"/>
<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A> Round 2 Recipient of Incremental Support?	<input type="text" value="Yes"/>	
<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	<input type="text" value="210336FL2025.xlsx"/>
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<input type="text" value="No"/>



**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

Yes

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

Yes

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

3905911

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

210336FL2018.xlsx

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan  
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

<b>(3005) Rate Of Return Carrier Additional Documentation (Continued)</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

**Financial Data Summary**

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

<010>	Study Area Code	210336
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

**If yes to 4003A, please provide a response for 4003B.**

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

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**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information

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**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information

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<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	210336
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<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: WINDSTREAM FL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/15/2017
Printed name of Authorized Officer: Tim Loken	
Title or position of Authorized Officer: Director	
Telephone number of Authorized Officer: 5017487442 ext.	
Study Area Code of Reporting Carrier: 210336	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: ext. _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent _____	
Telephone number of Authorized Agent or Employee of Agent: ext. _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**(200) Service Outage Reporting (Voice)  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<210> For the prior calendar year, were there any reportable voice service outages? Yes

<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
210336	FL481_Redacted										



**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	ALACHUA		FR	11.89	0.0	0.0	0.0	11.89
FL	BOYS RANCH		FR	11.68	0.0	0.0	0.0	11.68
FL	BRANFORD		FR	14.46	0.0	0.0	0.0	14.46
FL	BROOKER		FR	11.89	0.0	0.0	0.0	11.89
FL	CALLAHAN		FR	13.06	0.0	0.0	0.0	13.06
FL	CITRA		FR	11.89	0.0	0.0	0.0	11.89
FL	CRESCENT CITY		FR	11.51	0.0	0.0	0.0	11.51
FL	DOWLING PARK		FR	11.68	0.0	0.0	0.0	11.68
FL	FLORAHOME		FR	11.68	0.0	0.0	0.0	11.68
FL	FORT WHITE		FR	14.35	0.0	0.0	0.0	14.35
FL	HASTINGS		FR	11.89	0.0	0.0	0.0	11.89
FL	HIGH SPRINGS		FR	11.89	0.0	0.0	0.0	11.89
FL	HILLIARD		FR	11.24	0.0	0.0	0.0	11.24
FL	INTERLACHEN		FR	11.68	0.0	0.0	0.0	11.68
FL	JASPER		FR	11.24	0.0	0.0	0.0	11.24
FL	JENNINGS		FR	11.24	0.0	0.0	0.0	11.24
FL	LAKE BUTLER		FR	11.89	0.0	0.0	0.0	11.89
FL	LIVE OAK		FR	11.68	0.0	0.0	0.0	11.68
FL	LURAVILLE		FR	11.68	0.0	0.0	0.0	11.68
FL	MAYO		FR	11.68	0.0	0.0	0.0	11.68
FL	MCINTOSH		FR	11.89	0.0	0.0	0.0	11.89

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	MELROSE		FR	11.89	0.0	0.0	0.0	11.89
FL	ORANGE SPRINGS		FR	11.89	0.0	0.0	0.0	11.89
FL	RAIFORD		FR	11.51	0.0	0.0	0.0	11.51
FL	WALDO		FR	11.89	0.0	0.0	0.0	11.89
FL	WELLBORN		FR	14.46	0.0	0.0	0.0	14.46
FL	WHITE SPRINGS		FR	11.68	0.0	0.0	0.0	11.68
FL	ALL		MS	10.0	0.0	0.0	0.0	10.0

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>      <a1>                      <a2>                      <b1>                      <b2>                      <c>                      <d1>                      <d2>                      <d3>                      <d4>

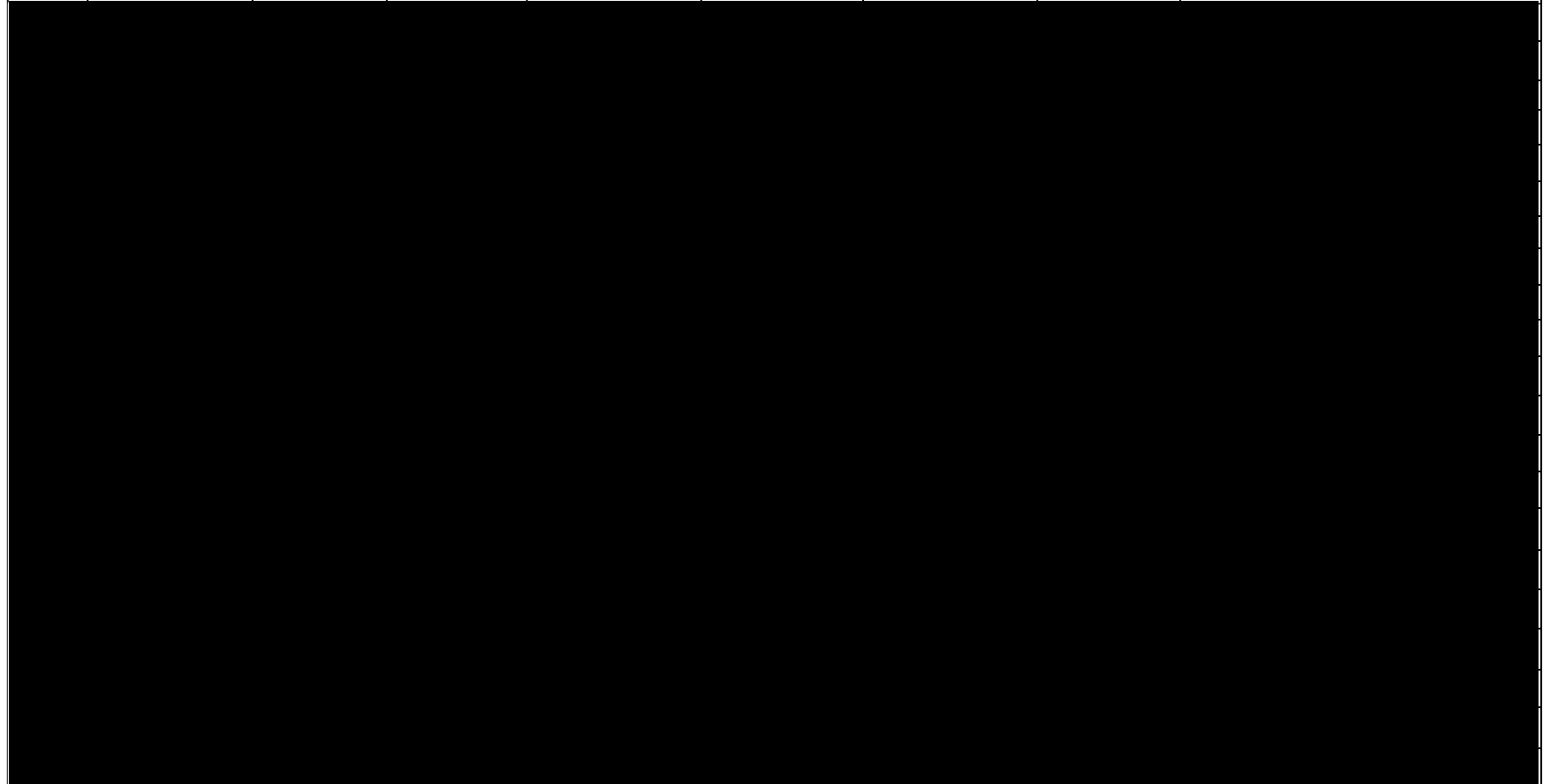
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
[REDACTED]							

<b>(710) Broadband Price Offerings Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	210336
<b>&lt;015&gt;</b>	Study Area Name	WINDSTREAM FL
<b>&lt;020&gt;</b>	Program Year	2018
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

**<711>**      **<a1>**                      **<a2>**                      **<b1>**                      **<b2>**                      **<c>**                      **<d1>**                      **<d2>**                      **<d3>**                      **<d4>**

State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	
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<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>      <a1>                      <a2>                      <b1>                      <b2>                      <c>                      <d1>                      <d2>                      <d3>                      <d4>

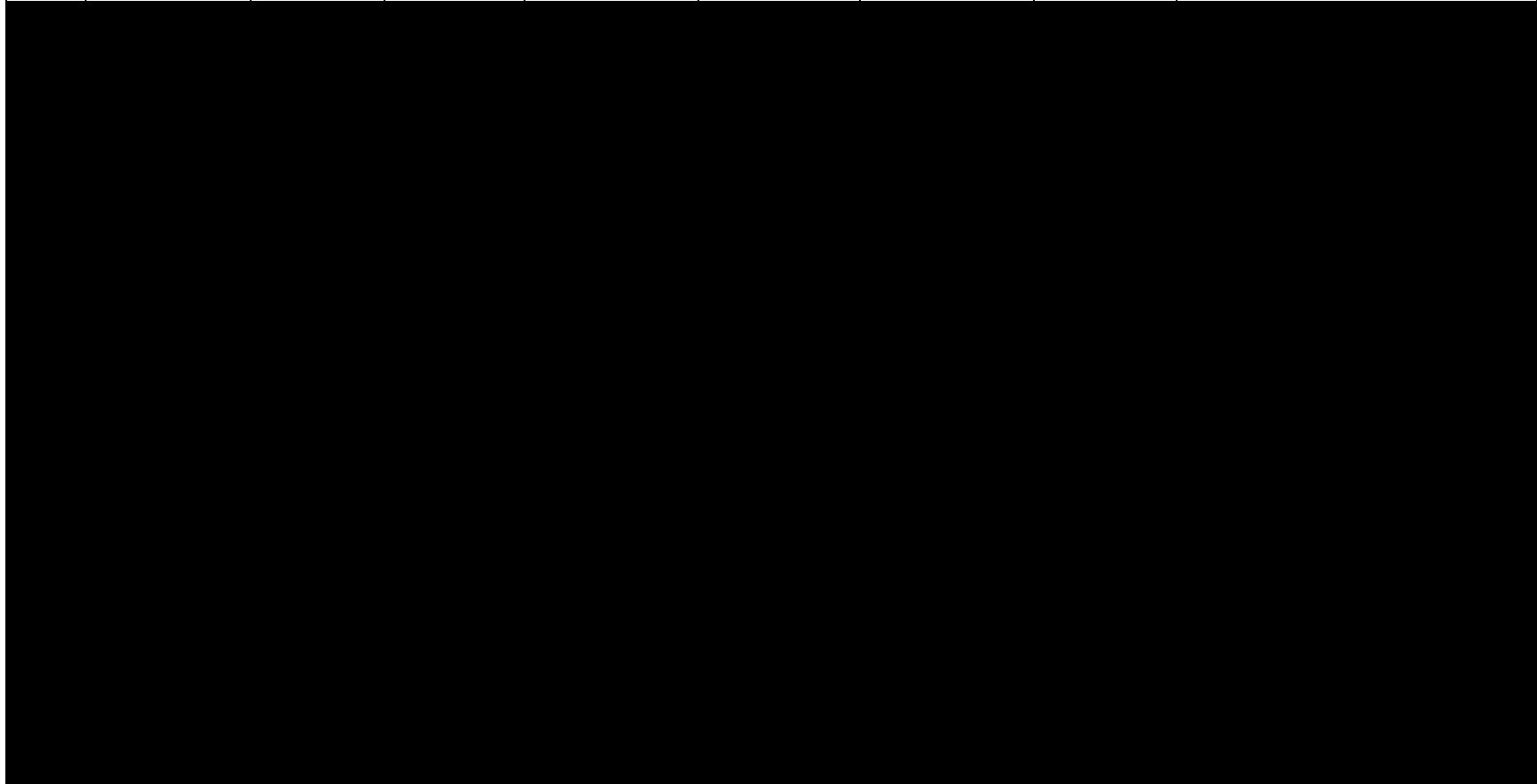
State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
[REDACTED]								

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>      <a1>                      <a2>                      <b1>                      <b2>                      <c>                      <d1>                      <d2>                      <d3>                      <d4>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	
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<b>(710) Broadband Price Offerings Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	210336
<b>&lt;015&gt;</b>	Study Area Name	WINDSTREAM FL
<b>&lt;020&gt;</b>	Program Year	2018
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

**<711>**      **<a1>**                      **<a2>**                      **<b1>**                      **<b2>**                      **<c>**                      **<d1>**                      **<d2>**                      **<d3>**                      **<d4>**

State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
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<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

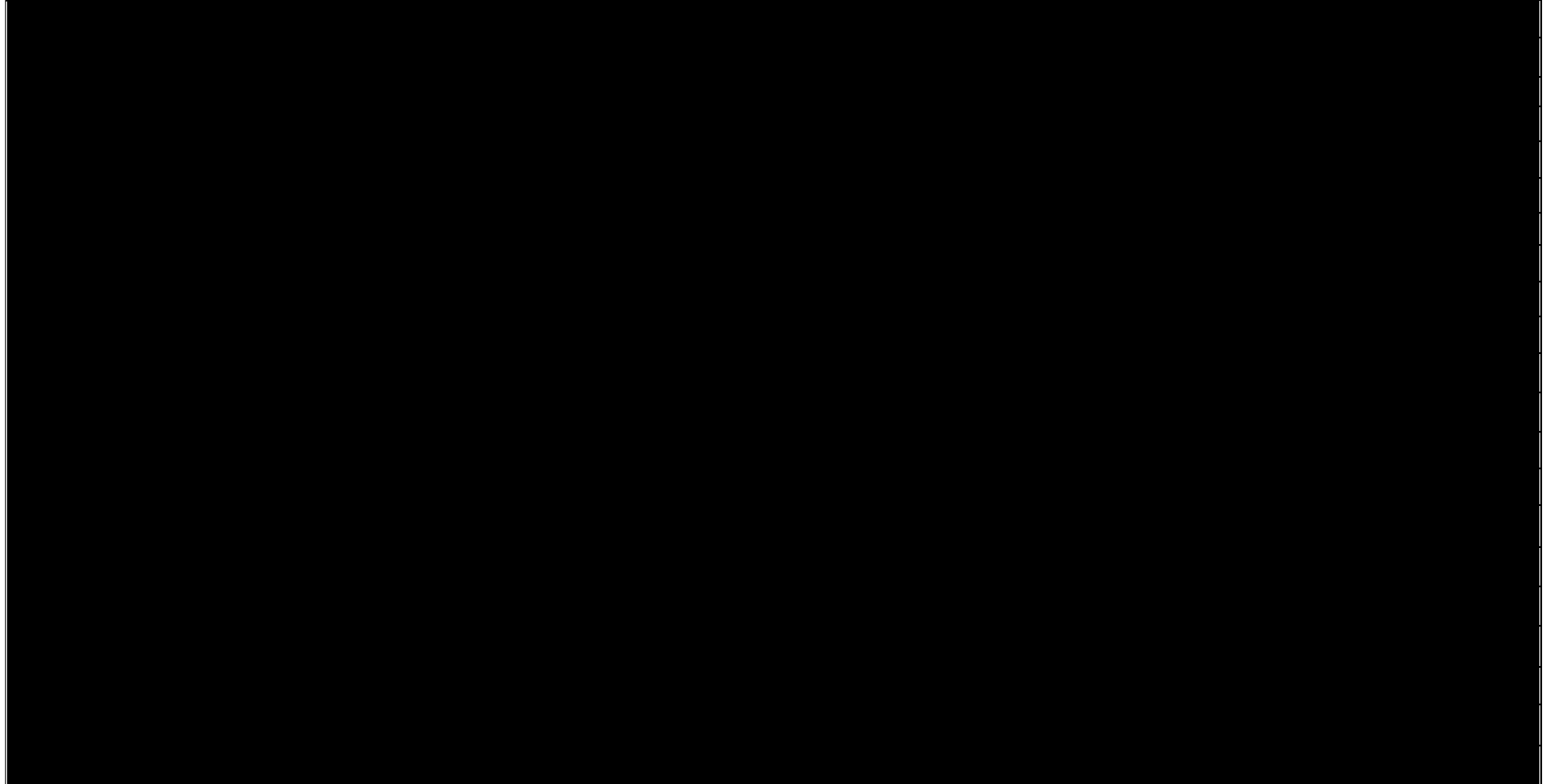
<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}



<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}



<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>      <a1>                      <a2>                      <b1>                      <b2>                      <c>                      <d1>                      <d2>                      <d3>                      <d4>

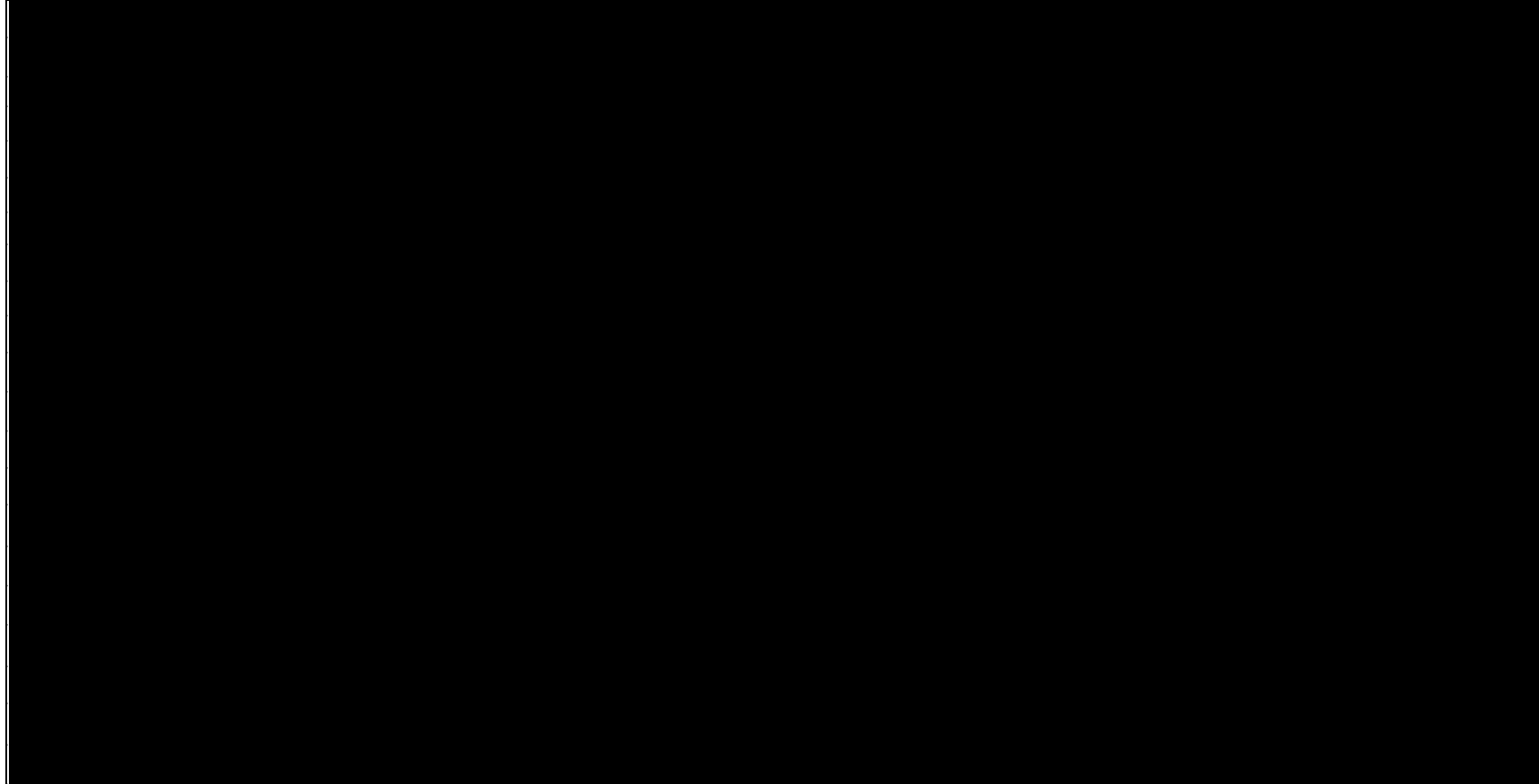
State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
[REDACTED]								

<b>(710) Broadband Price Offerings Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<b>&lt;010&gt;</b>	Study Area Code	210336
<b>&lt;015&gt;</b>	Study Area Name	WINDSTREAM FL
<b>&lt;020&gt;</b>	Program Year	2018
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

**<711>**      **<a1>**                      **<a2>**                      **<b1>**                      **<b2>**                      **<c>**                      **<d1>**                      **<d2>**                      **<d3>**                      **<d4>**

State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
-------	-----------------	------------------	----------------------	--	---	---	----------------------	--



<b>(710) Broadband Price Offerings Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	210336
<015>	Study Area Name	WINDSTREAM FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
[Redacted Data]									

**(800) Operating Companies**  
**Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	210336
<015> Study Area Name	WINDSTREAM FL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035> Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<810> Reporting Carrier	Windstream Florida, LLC
<811> Holding Company	Windstream Holding, Inc
<812> Operating Company	Windstream Florida, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	US LEC of Florida, LLC		
	Windstream Communications, LLC		

FCC Form 481

Line 310 - Unfulfilled Voice Telephony Service Requests Resolution

Study Area Code:	210336
Study Area Name:	Windstream Florida, Inc.
Year:	2016

Date the Request was Held	Name of Exchange	How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)
10/18/2016	Alachua	Unfulfilled due to lack of cable facilities. . Completed: 1/7/2017
11/14/2016	Alachua	Unfulfilled due to lack of cable facilities. .
12/20/2016	Alachua	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/17/2017
12/20/2016	Alachua	Unfulfilled due to lack of cable facilities. .
12/22/2016	Alachua	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 2/9/2017
12/28/2016	Alachua	Unfulfilled due to lack of cable facilities. . Completed: 2/8/2017
11/30/2016	Branford	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 1/5/2017
12/9/2016	Branford	Unfulfilled due to lack of cable facilities. . Completed: 3/2/2017
9/20/2016	Brooker	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled.
10/12/2016	Brooker	Unfulfilled due to lack of cable facilities. . Completed: 1/17/2017

**FCC Form 481**

**Line 310 - Unfulfilled Voice Telephony Service Requests Resolution**

<b>Study Area Code:</b>	210336
<b>Study Area Name:</b>	Windstream Florida, Inc.
<b>Year:</b>	2016

<b>Date the Request was Held</b>	<b>Name of Exchange</b>	<b>How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)</b>
11/3/2016	Brooker	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/28/2017
5/24/2016	Callahan	Unfulfilled due to lack of cable facilities. .
10/26/2016	Callahan	Unfulfilled due to lack of cable facilities. .
12/29/2016	Callahan	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 3/9/2017
8/31/2016	Citra	Unfulfilled due to lack of cable facilities. .
10/27/2016	Citra	Unfulfilled due to lack of cable facilities. . Completed: 2/14/2017
11/29/2016	Citra	Unfulfilled due to lack of cable facilities. . Completed: 3/22/2017
6/8/2016	Crescent City	Unfulfilled due to lack of cable facilities. . Completed: 5/2/2017
9/7/2016	Crescent City	Unfulfilled due to lack of cable facilities. . Completed: 2/23/2017
12/1/2016	Dowling Park	Unfulfilled due to lack of cable facilities. . Completed: 1/25/2017
12/6/2016	Dowling Park	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 1/24/2017

**FCC Form 481**

**Line 310 - Unfulfilled Voice Telephony Service Requests Resolution**

<b>Study Area Code:</b>	210336
<b>Study Area Name:</b>	Windstream Florida, Inc.
<b>Year:</b>	2016

<b>Date the Request was Held</b>	<b>Name of Exchange</b>	<b>How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)</b>
12/30/2016	Dowling Park	Unfulfilled due to lack of cable facilities. . Completed: 1/26/2017
10/19/2016	Fort White	Unfulfilled due to lack of cable facilities. . Completed: 1/23/2017
10/21/2016	Fort White	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued.
10/21/2016	Fort White	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued.
11/10/2016	Fort White	Unfulfilled due to lack of cable facilities. . Completed: 1/13/2017
12/1/2016	Fort White	Unfulfilled due to lack of cable facilities. . Completed: 1/20/2017
12/27/2016	Fort White	Unfulfilled due to lack of cable facilities. . Completed: 1/28/2017
11/22/2016	Hastings	Unfulfilled due to lack of cable facilities. . Completed: 1/16/2017
12/13/2016	Hastings	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/23/2017
12/15/2016	Hastings	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled.
9/7/2016	High Springs	Unfulfilled due to lack of cable facilities. . Completed: 1/18/2017



FCC Form 481

Line 310 - Unfulfilled Voice Telephony Service Requests Resolution

Study Area Code:	210336
Study Area Name:	Windstream Florida, Inc.
Year:	2016

Date the Request was Held	Name of Exchange	How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)
10/4/2016	High Springs	Unfulfilled due to lack of cable facilities. .
10/18/2016	High Springs	Unfulfilled due to lack of cable facilities. .
11/10/2016	High Springs	Unfulfilled due to lack of cable facilities. . Completed: 2/1/2017
11/28/2016	High Springs	Unfulfilled due to lack of cable facilities. . Completed: 1/10/2017
11/29/2016	High Springs	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/25/2017
12/5/2016	High Springs	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/4/2017
11/8/2016	Hilliard	Unfulfilled due to lack of cable facilities. . Completed: 3/29/2017
11/16/2016	Hilliard	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued.
12/2/2016	Hilliard	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/18/2017
12/12/2016	Hilliard	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued.
8/11/2016	Jasper	Unfulfilled due to lack of cable facilities. .
11/17/2016	Jasper	Unfulfilled due to lack of cable facilities. . Completed: 1/21/2017

**FCC Form 481**

**Line 310 - Unfulfilled Voice Telephony Service Requests Resolution**

<b>Study Area Code:</b>	210336
<b>Study Area Name:</b>	Windstream Florida, Inc.
<b>Year:</b>	2016

<b>Date the Request was Held</b>	<b>Name of Exchange</b>	<b>How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)</b>
12/13/2016	Jasper	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 1/20/2017
8/26/2016	Jennings	Unfulfilled due to lack of cable facilities. . Completed: 2/27/2017
8/31/2016	Jennings	Unfulfilled due to lack of cable facilities. .
9/7/2016	Jennings	Unfulfilled due to lack of cable facilities. . Completed: 2/21/2017
10/6/2016	Jennings	Unfulfilled due to lack of cable facilities. .
10/18/2016	Jennings	Unfulfilled due to lack of cable facilities. Waiting on customer. Completed: 1/11/2017
12/5/2016	Jennings	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 3/16/2017
12/9/2016	Jennings	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 4/4/2017
12/27/2016	Jennings	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 3/9/2017
3/28/2016	Lake Butler	Unfulfilled due to lack of cable facilities. .
8/19/2016	Lake Butler	Unfulfilled due to lack of cable facilities. .
9/19/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Waiting on customer.

**FCC Form 481**

**Line 310 - Unfulfilled Voice Telephony Service Requests Resolution**

<b>Study Area Code:</b>	210336
<b>Study Area Name:</b>	Windstream Florida, Inc.
<b>Year:</b>	2016

<b>Date the Request was Held</b>	<b>Name of Exchange</b>	<b>How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)</b>
9/20/2016	Lake Butler	Unfulfilled due to lack of cable facilities. . Unfulfilled due to lack of cable facilities. Waiting on customer.
9/21/2016	Lake Butler	Completed: 1/10/2017
10/27/2016	Lake Butler	Unfulfilled due to lack of cable facilities. . Completed: 3/9/2017
11/2/2016	Lake Butler	Unfulfilled due to lack of cable facilities. . Completed: 2/10/2017
11/3/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 1/27/2017
11/14/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued.
11/15/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 2/23/2017
11/18/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/28/2017
11/23/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 2/22/2017
12/2/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/4/2017

**FCC Form 481**

**Line 310 - Unfulfilled Voice Telephony Service Requests Resolution**

<b>Study Area Code:</b>	210336
<b>Study Area Name:</b>	Windstream Florida, Inc.
<b>Year:</b>	2016

<b>Date the Request was Held</b>	<b>Name of Exchange</b>	<b>How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)</b>
12/7/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 1/27/2017
12/8/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 2/21/2017
12/13/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 2/18/2017
12/15/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/12/2017
12/16/2016	Lake Butler	Unfulfilled due to lack of cable facilities. . Completed: 3/20/2017
12/19/2016	Lake Butler	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued.
8/30/2016	Live Oak	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 2/17/2017
9/7/2016	Live Oak	Unfulfilled due to lack of cable facilities. .
9/28/2016	Live Oak	Unfulfilled due to lack of cable facilities. . Completed: 1/19/2017
10/6/2016	Live Oak	Unfulfilled due to lack of cable facilities. .

**FCC Form 481**

**Line 310 - Unfulfilled Voice Telephony Service Requests Resolution**

<b>Study Area Code:</b>	210336
<b>Study Area Name:</b>	Windstream Florida, Inc.
<b>Year:</b>	2016

<b>Date the Request was Held</b>	<b>Name of Exchange</b>	<b>How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)</b>
10/6/2016	Live Oak	Unfulfilled due to lack of cable facilities. Waiting on Contractor to bury drop. Completed: 1/23/2017
10/7/2016	Live Oak	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/6/2017
11/1/2016	Live Oak	Unfulfilled due to lack of cable facilities. . Completed: 1/20/2017
11/3/2016	Live Oak	Unfulfilled due to lack of cable facilities. . Completed: 2/14/2017
11/3/2016	Live Oak	Unfulfilled due to lack of cable facilities. . Completed: 1/24/2017
11/11/2016	Live Oak	Unfulfilled due to lack of cable facilities. . Completed: 1/17/2017
11/22/2016	Live Oak	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 1/27/2017
12/6/2016	Live Oak	Unfulfilled due to lack of cable facilities. . Completed: 2/9/2017
12/6/2016	Live Oak	Unfulfilled due to lack of cable facilities. .
12/12/2016	Live Oak	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/9/2017
12/29/2016	Live Oak	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 2/23/2017

FCC Form 481

Line 310 - Unfulfilled Voice Telephony Service Requests Resolution

Study Area Code:	210336
Study Area Name:	Windstream Florida, Inc.
Year:	2016

Date the Request was Held	Name of Exchange	How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)
10/13/2016	Luraville	Unfulfilled due to lack of cable facilities. . Completed: 1/16/2017
11/17/2016	Luraville	Unfulfilled due to lack of cable facilities. . Completed: 1/27/2017
11/2/2016	Mayo	Unfulfilled due to lack of cable facilities. . Completed: 1/17/2017
3/7/2016	McIntosh	Unfulfilled due to lack of cable facilities. .
4/5/2016	Melrose	Unfulfilled due to lack of cable facilities. .
10/5/2016	Melrose	Unfulfilled due to lack of cable facilities. .
7/26/2016	Orange Springs	Unfulfilled due to lack of cable facilities. .
11/11/2016	Orange Springs	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled.
12/14/2016	Raiford	Unfulfilled due to lack of cable facilities. Waiting on OSP Engineer to review and/or get work order issued. Completed: 2/21/2017
9/14/2016	Waldo	Unfulfilled due to lack of cable facilities. . Completed: 3/3/2017
11/7/2016	Waldo	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled.
11/9/2016	Wellborn	Unfulfilled due to lack of cable facilities. . Completed: 1/13/2017

**FCC Form 481**

**Line 310 - Unfulfilled Voice Telephony Service Requests Resolution**

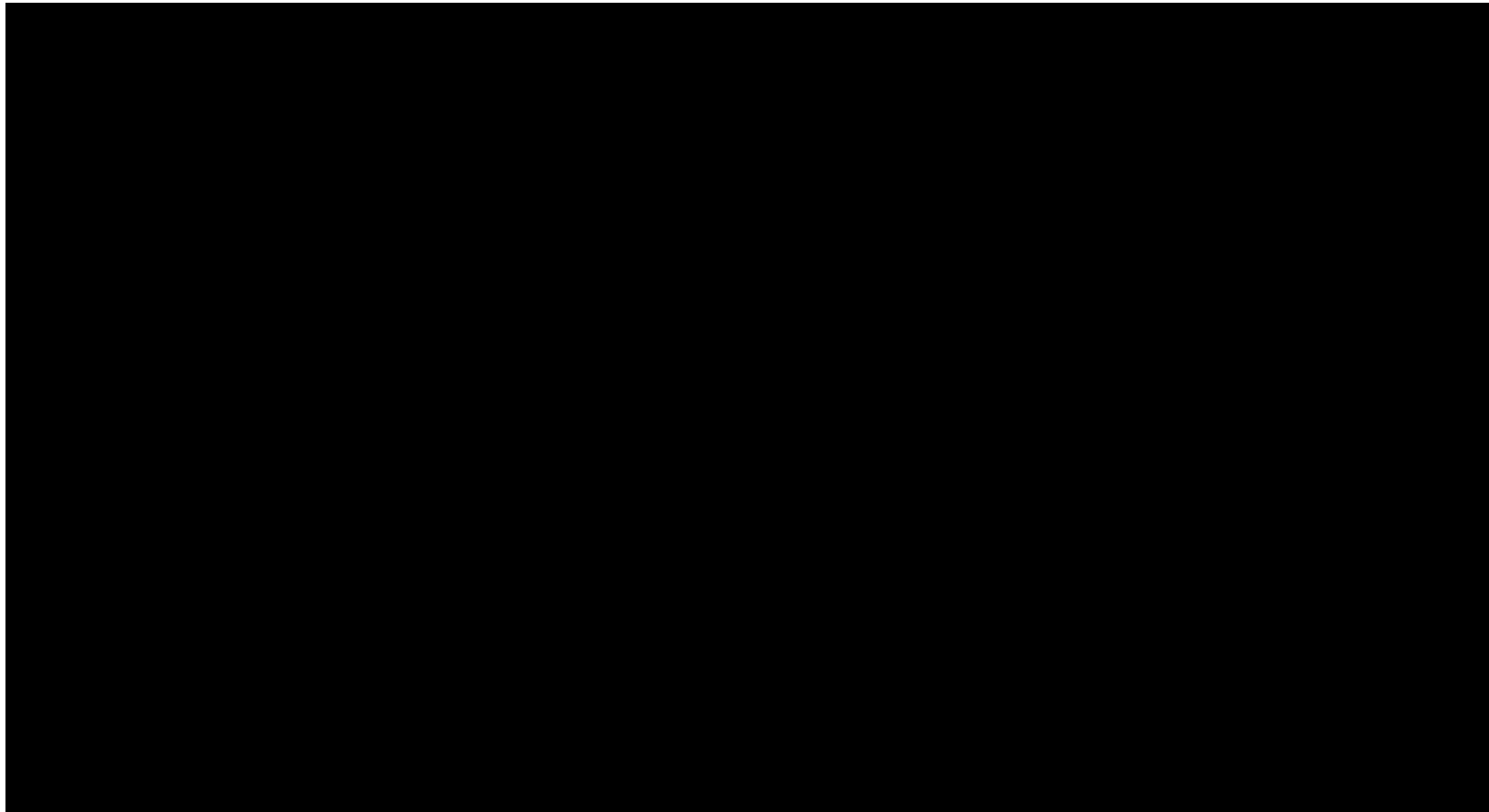
<b>Study Area Code:</b>	210336
<b>Study Area Name:</b>	Windstream Florida, Inc.
<b>Year:</b>	2016

<b>Date the Request was Held</b>	<b>Name of Exchange</b>	<b>How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)</b>
12/2/2016	Wellborn	Unfulfilled due to lack of cable facilities. Construction complete, dispatch was re-scheduled. Completed: 1/12/2017
9/14/2016	White Springs	Unfulfilled due to lack of cable facilities. . Completed: 1/20/2017

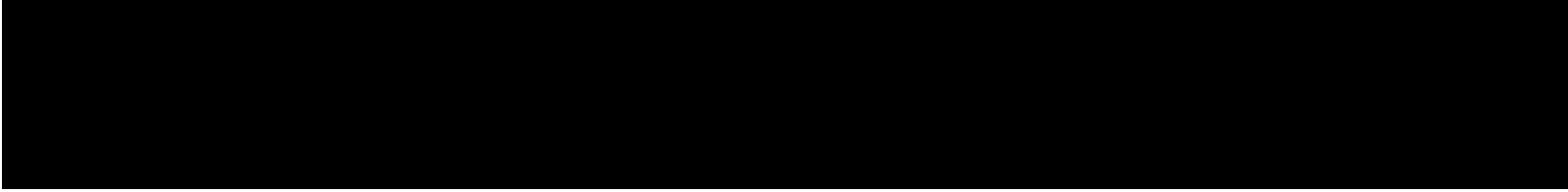
Line 330 - Unfulfilled Broadband Service Requests Resolution

Study Area Code: 210336  
Study Area Name: Windstream Florida  
Year: 2016

Date the Request was Held	Name of Exchange	How service was attempted/Reason it was Unfulfilled ( If fulfilled, the date it was fulfilled)
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Line 510-Description of Compliance with Service Quality Standards and Consumer Protection:

**Voice Certification:**

Windstream certifies that we comply with applicable service quality standards and consumer protection rules as required by the state regulatory commission and the Federal Communications Commission.

1. Service quality metrics are monitored and reviewed each month
2. Windstream is founded on integrity. All employees are required to complete a course on integrity each year.
3. Windstream employees have at their disposal our People Practices Overview Course which is a general overview of the guidelines that govern all Windstream employees.
4. Windstream's Customer Proprietary Network Information (CPNI) training manual documents when personnel are, and are not, authorized to use CPNI. This Manual constitutes Windstream's policies and procedures related to CPNI. All employees are required to follow the policies and procedures specified in this manual.
5. Windstream IT has in place numerous measures to insure the integrity of the network and the customer data that resides on the network. The network is monitored 24/7 and periodic reviews of the security processes are performed.
6. Windstream makes every attempt to achieve one-call resolution on customer invoice issues.
7. Windstream has developed a program to help spot the Red Flags of identity theft, which is consistent with the FTC's guidelines, and has procedures in place to mitigate the potential damage of identity theft.
8. Windstream has implemented our Customer Account Protection Plan (CAPP) to provide increased security against unauthorized changes (cramming) to customer accounts. This plan requires third-party carriers to have a customer's Passcode to change the customer's service or access the customer's account information.

Line 510-Continued:

**Broadband Certifications**

Windstream certifies that it complies with applicable service quality standards, if any, and consumer protection rules as required by the state regulatory commission and the Federal Communications Commission.

Specifically:

1. All Windstream employees are required to complete a security awareness training every year.
2. Windstream's Customer Proprietary Network Information (CPNI) training manual documents when personnel are, and are not, authorized to use CPNI. This Manual constitutes Windstream's policies and procedures related to CPNI. All employees are required to follow the policies and procedures specified in this manual.
3. Windstream IT has in place numerous measures to insure the integrity of the network and the customer data that resides on the network. The network is monitored 24/7 and periodic reviews of the security processes are performed.
4. Windstream has developed a program to help spot the Red Flags of identity theft, which is consistent with the FTC's guidelines, and has procedures in place to mitigate the potential damage of identity theft.

## **Line 610 – Description of Functionality in Emergency Situations**

### Voice:

Windstream certifies that it is compliant with applicable rules on service provision in emergency situations. Windstream central offices are designed to withstand limited commercial power failures through the use of emergency batteries supplemented by on site or portable generators. Windstream personnel perform routine maintenance on this essential equipment based on the manufacturer's service recommendations and Windstream service practices. The backup batteries are load tested routinely and the on site generators are tested monthly.

Windstream's network is engineered to handle traffic spikes that can occur as the result of emergency situations. The network is monitored 24/7 by our Network Operations Center ensuring quick response whenever and where ever it is needed. Network redundancy is built into our network where ever possible to ensure alternate routing is available when necessary.

### Broadband:

Windstream certifies that it is compliant with applicable rules on service provision in emergency situations. Windstream central offices are designed to withstand limited commercial power failures through the use of emergency batteries supplemented by on site or portable generators. Windstream personnel perform routine maintenance on this essential equipment based on the manufacturer's service recommendations and Windstream service practices. The backup batteries are load tested routinely and the on site generators are tested monthly.

**AFFIDAVIT**

STATE OF ARKANSAS )

)

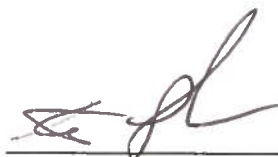
COUNTY OF PULASKI )

I, Tim Loken, being duly sworn upon oath, do hereby depose and state as follows:

I am an officer of the reporting carriers, as listed on the Carrier List; my responsibilities include ensuring the accuracy of the rates reported in this report.

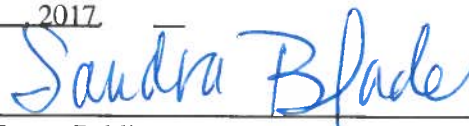
I hereby certify pursuant to the requirements under 47 C.F.R. §54.313(a)(10) that:

- (1) The pricing of Windstream’s voice services is no more than two standard deviations above the national average urban rate for voice service.



\_\_\_\_\_  
Tim Loken, Director – Regulatory Reporting

Subscribed and sworn to before me this 6 of June, 2017



\_\_\_\_\_  
Notary Public

My Commission expires:

August 2, 2026



## Carrier List

STATE	Legal Entity	SAC	Certify fixed voice service is no more than two standard deviations above the applicable national average urban rate. Yes/No
AL	Windstream Alabama, LLC	250302	Yes
AR	Windstream Arkansas, LLC	401691	Yes
FL	Windstream Florida, LLC	210336	Yes
GA	Windstream Georgia, LLC	220357	Yes
GA	Windstream Georgia Telephone, LLC	220364	Yes
GA	Windstream Standard, LLC	220386	Yes
GA	Windstream Accucomm Telecommunications, LLC	220395	Yes
GA	Georgia Windstream, LLC	223036	Yes
GA	Windstream Georgia Communications, LLC	223037	Yes
IA	Windstream Iowa Communications, LLC	351167	Yes
IA	Windstream Iowa Communications, LLC	351170	Yes
IA	Windstream Iowa Communications, LLC	351178	Yes
IA	Windstream Montezuma, LLC	351248	Yes
KY	Windstream Kentucky West, LLC	260402	Yes
KY	Windstream Kentucky East, LLC	269690	Yes
KY	Windstream Kentucky East, LLC	269691	Yes
MN	Windstream Lakedale, Inc.	361414	Yes
MN	Windstream Lakedale, Inc.	361482	Yes
MO	Windstream Missouri, LLC	421885	Yes
MS	Windstream Mississippi, LLC	280453	Yes
NC	Windstream Concord Telephone, LLC	230474	Yes
NC	Windstream North Carolina, LLC	230476	Yes
NC	Windstream Lexcom Communications, LLC	230483	Yes
NE	Windstream Nebraska, Inc.	371568	Yes
NM	Valor Telecommunications of Texas, LLC	491164	Yes
NM	Valor Telecommunications of Texas, LLC	491193	Yes
NY	Windstream New York, Inc.	150106	Yes
NY	Windstream New York, Inc.	150109	Yes
NY	Windstream New York, Inc.	150113	Yes
OH	Windstream Ohio, LLC	300665	Yes
OH	Windstream Western Reserve, LLC	300666	Yes
OK	Valor Telecommunications of Texas, LLC	431165	Yes

STATE	Legal Entity	SAC	Certify fixed voice service is no more than two standard deviations above the applicable national average urban rate. Yes/No
OK	Windstream Oklahoma, LLC	431965	Yes
OK	Oklahoma Windstream, LLC	432011	Yes
PA	Windstream Buffalo Valley, Inc.	170151	Yes
PA	Windstream Conestoga, Inc.	170162	Yes
PA	Windstream D & E, Inc.	170165	Yes
PA	Windstream Pennsylvania, LLC	170176	Yes
SC	Windstream South Carolina, LLC	240517	Yes
TX	Valor Telecommunications of Texas, LLC	441163	Yes
TX	Windstream Communications Kerrville, LLC	442097	Yes
TX	Windstream Sugar Land, LLC	442147	Yes
TX	Texas Windstream, LLC	442153	Yes

**FCC Form 481**

**Line 1030 - Description of Broadband Comparability Compliance**

Windstream offers the following broadband plans:

<b>Download Speeds</b>	<b>Upload Speeds</b>	<b>Usage Allowance</b>	<b>Rate</b>	<b>Benchmark</b>
6MB	1MB	Unlimited	\$ 59.99	\$ 71.27
12MB	1.5MB	Unlimited	\$ 64.99	\$ 80.56
16MB	1.5MB	Unlimited	\$ 64.99	\$ 84.35
20MB	1.5MB	Unlimited	\$ 64.99	\$ 87.28
25MB	4MB	Unlimited	\$ 64.99	\$ 90.67
50MB	8MB	Unlimited	\$ 64.99	\$ 100.10

Windstream's broadband pricing is well below the relevant benchmark rates.



## Carrier List

STATE	Legal Entity	SAC	Certify Windstream's broadband pricing is below the relevant benchmark rate.  Yes/No
AL	Windstream Alabama, LLC	250302	Yes
AR	Windstream Arkansas, LLC	401691	Yes
FL	Windstream Florida, Inc.	210336	Yes
GA	Windstream Georgia, LLC	220357	Yes
GA	Windstream Georgia Telephone, LLC	220364	Yes
GA	Windstream Standard, LLC	220386	Yes
GA	Windstream Accucomm Telecommunications, LLC	220395	Yes
GA	Georgia Windstream, LLC	223036	Yes
GA	Windstream Georgia Communications, LLC	223037	Yes
IA	Windstream Iowa Communications, Inc.	351167	Yes
IA	Windstream Iowa Communications, Inc.	351170	Yes
IA	Windstream Iowa Communications, Inc.	351178	Yes
IA	Windstream Montezuma, Inc.	351248	Yes
KY	Windstream Kentucky West, LLC	260402	Yes
KY	Windstream Norlight, Inc.	269004	Yes
KY	Windstream Kentucky East, LLC	269690	Yes
KY	Windstream Kentucky East, LLC	269691	Yes
MN	Windstream Lakedale, Inc.	361414	Yes
MN	Windstream Lakedale, Inc.	361482	Yes
MO	Windstream Missouri, Inc.	421885	Yes
MS	Windstream Mississippi, LLC	280453	Yes
NC	Windstream Concord Telephone, Inc.	230474	Yes
NC	Windstream North Carolina, LLC	230476	Yes
NC	Windstream Lexcom Communications, Inc.	230483	Yes
NE	Windstream Nebraska, Inc.	371568	Yes
NM	Valor Telecommunications of Texas, LLC	491164	Yes
NM	Valor Telecommunications of Texas, LLC	491193	Yes
NY	Windstream New York, Inc.	150106	Yes
NY	Windstream New York, Inc.	150109	Yes
NY	Windstream New York, Inc.	150113	Yes
OH	Windstream Ohio, Inc.	300665	Yes
OH	Windstream Western Reserve, Inc.	300666	Yes
OK	Valor Telecommunications of Texas, LLC	431165	Yes

STATE	Legal Entity	SAC	Certify Windstream's broadband pricing is below the relevant benchmark rate. Yes/No
OK	Windstream Oklahoma, LLC	431965	Yes
OK	Oklahoma Windstream, LLC	432011	Yes
PA	Windstream Buffalo Valley, Inc.	170151	Yes
PA	Windstream Conestoga, Inc.	170162	Yes
PA	Windstream D & E, Inc.	170165	Yes
PA	Windstream Pennsylvania, LLC	170176	Yes
SC	Windstream South Carolina, LLC	240517	Yes
TN	Windstream Norlight, Inc.	299008	Yes
TX	Valor Telecommunications of Texas, LLC	441163	Yes
TX	Windstream Communications Kerrville, LLC	442097	Yes
TX	Windstream Sugar Land, Inc.	442147	Yes
TX	Texas Windstream, Inc.	442153	Yes

## LIFELINE SERVICE

### Definition

Lifeline Service is a retail local service offering available to qualifying low-income residential customers and is provided pursuant to the FCC Order 12-11 released on February 6, 2012. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. Lifeline is a government benefit program, and consumers who willfully make false statements to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

### Discounts

- A. The following credits will apply for customers deemed eligible for Lifeline assistance:  
Monthly Credit

Federal Credit	\$9.25
State Credit to Residential Access Line	Varies by state
Residents of federally recognized tribal lands may Receive an additional reduction up to	\$25.00

- B. The monthly discounted residential rate for qualified low-income customers may not be reduced below zero. Therefore, the credit amount defined in A. above shall not exceed the total of the subscriber line charge and the customer's normal residential local exchange service rate.

### General

- A. The Company shall offer toll blocking to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive toll blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
- B. Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, CLASS, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
- C. Lifeline program service will not be available on a retro-active basis.

### Eligibility Requirements

- A. The Lifeline program rate reduction shall apply to one (1) benefit per residential household, at the subscriber's principal place of residence. Service is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household."
- B. The service must be provided in the eligible customer's name.
- C. An applicant whose household income is at or below 135% of the Federal Poverty Guidelines, or they can provide certification or authorize agency verification of their participation in one of the following programs:

Medicaid  
Supplemental Nutrition Assistance Program (SNAP)  
Supplemental Security Income (SSI)  
Federal Public Housing Assistance  
Veteran's Pension/Survivor's Pension benefit

D. The customer must sign, under penalty of perjury, a document certifying:

He/she receive(s) benefits from one of the program(s) identified above or

He/she's annual household income is at or below 135 percent of the Federal Poverty Guidelines.

He/she must notify their service provider within 30 days if he/she no longer meets the program or income eligibility criteria

He/she must acknowledge that the household only receives one Lifeline Program benefit

He/she acknowledges the data provided on this application form is true and correct to the best of their knowledge.

He/she agrees the company may transmit this data to the Administrator of the National Lifeline Accountability Database to ensure the proper administration of the Lifeline Program. He/she understands that if they refuse to have this information transmitted to the Administrator, they will be denied Lifeline Program benefits.

He/she acknowledges that falsifying information to obtain Lifeline Program benefits is punishable by law and can result in fines, imprisonment, de-enrollment, or being barred from the program.

He/she may be required to recertify eligibility at any time and failure to recertify eligibility for the Lifeline Program will result in removal from the Lifeline Program and termination of Lifeline benefit.

He/she if seeking to qualify for Lifeline as an eligible resident of Tribal Land, he/she certifies they live on Tribal Land as defined in Section 54.400(e) of Lifeline rules.

- E. Customers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101 (a) (1)-(8) (relating to Supported Service for Rural, Insular and High Cost Areas).
- F. The method for verification of the eligibility criteria set forth above shall be a national eligibility verifier. Until the national eligibility verifier has been established to verify eligibility the verification method will be self-certification by the recipients of the eligible programs. The Company has certification processes in place which at the time of enrollment requires a documentation review that confirms the consumer's household eligibility. The Company will retain copies of the self-certification records of both the applicant and the Company. A Company officer will attest that these procedures are in place.
- G. The Company will annually verify the continued eligibility pursuant to the FCC Order 12-11 released on February 6, 2012.

#### Credits and Deposits

- A. The credit verification procedures available for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline program.
- B. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to toll blocking service.

#### Service Charges

- A. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.
- B. A service order deposit is not applicable to customers who elect toll blocking when initiating Lifeline service.

C. A service order charge does apply when:

At the time Lifeline Service billing is initiated, eligible residential local exchange access service customers also request additional optional calling features such as Custom Calling Features, CLASS features, etc.

Any subsequent moves or changes after the initial connection to Lifeline service are requested by the customer.

Service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service.

Payments and Disconnection of Service

- A. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges.
- B. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

Windstream Residential Service Rates by Service Area  
Rates shown with and without state and federal Lifeline discounts applied

Year	SAC	Without Lifeline Discounts		With Lifeline Discounts	
		Low	High	Low	High
2016	210336	\$17.61	\$20.83	\$4.86	\$8.08

### Template for Reporting Community Anchor Institutions

Number	Name	Address
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		

**Please complete the statement below:**

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

Year 1

Year 2

Year 3

\$159,534.00



Please use this tab to report census block information indicating where funding was spent.

Census block information (Federal Information Processing Standard (FIPS) code)	Funding spent per census block	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Indicate whether you're reporting Year 1, Year 2, or Year 3 (please report each year separately)
120010018014067	\$ 550	0336	210336	Year 3
120010018023016	\$ 775	0336	210336	Year 3
120010018062092	\$ 550	0336	210336	Year 3
120010018062102	\$ 1,100	0336	210336	Year 3
120010018063071	\$ 550	0336	210336	Year 3
120010019071008	\$ 1,100	0336	210336	Year 3
120010019071024	\$ 550	0336	210336	Year 3
120010019071057	\$ 1,650	0336	210336	Year 3
120010019081000	\$ 1,100	0336	210336	Year 3
120010019083043	\$ 3,300	0336	210336	Year 3
120010019085000	\$ 3,850	0336	210336	Year 3
120010020001020	\$ 7,700	0336	210336	Year 3
120010020004000	\$ 3,300	0336	210336	Year 3
120010020004001	\$ 4,400	0336	210336	Year 3
120010022011004	\$ 2,325	0336	210336	Year 3
120010022011007	\$ 3,300	0336	210336	Year 3
120010022011008	\$ 5,425	0336	210336	Year 3
120010022011009	\$ 3,100	0336	210336	Year 3
120010022012016	\$ 775	0336	210336	Year 3
120070003005095	\$ 550	0336	210336	Year 3
120070003005244	\$ 550	0336	210336	Year 3
120231102023000	\$ 1,100	0336	210336	Year 3
120231109042005	\$ 550	0336	210336	Year 3
120231109042021	\$ 550	0336	210336	Year 3
120231109042024	\$ 1,100	0336	210336	Year 3
120231109042027	\$ 1,100	0336	210336	Year 3
120231109042028	\$ 550	0336	210336	Year 3
120231109042029	\$ 550	0336	210336	Year 3
120231109042031	\$ 7,150	0336	210336	Year 3
120231109042052	\$ 775	0336	210336	Year 3
120231109042070	\$ 6,050	0336	210336	Year 3
120479601003013	\$ 550	0336	210336	Year 3

Please use this tab to report census block information indicating where funding was spent.

Census block information (Federal Information Processing Standard (FIPS) code)	Funding spent per census block	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Indicate whether you're reporting Year 1, Year 2, or Year 3 (please report each year separately)
120479601003041	\$ 3,300	0336	210336	Year 3
120479602001000	\$ 775	0336	210336	Year 3
120479602002073	\$ 2,200	0336	210336	Year 3
120479602003019	\$ 1,100	0336	210336	Year 3
120479602003061	\$ 550	0336	210336	Year 3
120479602003065	\$ 1,100	0336	210336	Year 3
120479602003066	\$ 550	0336	210336	Year 3
120479602003074	\$ 775	0336	210336	Year 3
120479602003077	\$ 550	0336	210336	Year 3
120479602003086	\$ 550	0336	210336	Year 3
120479602003087	\$ 1,100	0336	210336	Year 3
120479602003100	\$ 1,100	0336	210336	Year 3
120479602003107	\$ 550	0336	210336	Year 3
120479602003116	\$ 1,550	0336	210336	Year 3
120679601002018	\$ 3,100	0336	210336	Year 3
120679601002071	\$ 3,100	0336	210336	Year 3
120679601002102	\$ 775	0336	210336	Year 3
120679601002107	\$ 2,100	0336	210336	Year 3
120679601002110	\$ 1,550	0336	210336	Year 3
120679601002116	\$ 775	0336	210336	Year 3
120679602001004	\$ 775	0336	210336	Year 3
120679602001013	\$ 2,750	0336	210336	Year 3
120679602001026	\$ 1,100	0336	210336	Year 3
120679602001027	\$ 2,750	0336	210336	Year 3
120679602001034	\$ 550	0336	210336	Year 3
120679602001038	\$ 1,650	0336	210336	Year 3
120679602001043	\$ 2,200	0336	210336	Year 3
120679602001050	\$ 550	0336	210336	Year 3
120679602001052	\$ 2,325	0336	210336	Year 3
120679602001054	\$ 1,100	0336	210336	Year 3
120679602001229	\$ 1,100	0336	210336	Year 3
120679602003046	\$ 775	0336	210336	Year 3

Please use this tab to report census block information indicating where funding was spent.

Census block information (Federal Information Processing Standard (FIPS) code)	Funding spent per census block	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Indicate whether you're reporting Year 1, Year 2, or Year 3 (please report each year separately)
120679602003055	\$ 1,100	0336	210336	Year 3
120679602004016	\$ 2,325	0336	210336	Year 3
120890504001045	\$ 1,100	0336	210336	Year 3
120890504001053	\$ 550	0336	210336	Year 3
120890504001070	\$ 550	0336	210336	Year 3
120890504001074	\$ 550	0336	210336	Year 3
120890504002008	\$ 3,300	0336	210336	Year 3
120890504002041	\$ 1,650	0336	210336	Year 3
120890504002045	\$ 775	0336	210336	Year 3
120890504002047	\$ 2,325	0336	210336	Year 3
120890504002052	\$ 1,550	0336	210336	Year 3
120890504002062	\$ 1,550	0336	210336	Year 3
120890504002064	\$ 1,100	0336	210336	Year 3
120890504002068	\$ 550	0336	210336	Year 3
120890504002070	\$ 1,100	0336	210336	Year 3
120890504002138	\$ 550	0336	210336	Year 3
120890504004074	\$ 550	0336	210336	Year 3
120890504004081	\$ 550	0336	210336	Year 3
121079502011037	\$ 550	0336	210336	Year 3
121079502013158	\$ 550	0336	210336	Year 3
121079502013202	\$ 550	0336	210336	Year 3
121079502013216	\$ 775	0336	210336	Year 3
121079502023020	\$ 1,650	0336	210336	Year 3
121219701001099	\$ 550	0336	210336	Year 3
121219703011094	\$ 550	0336	210336	Year 3
121219703011096	\$ 550	0336	210336	Year 3
121219703023023	\$ 550	0336	210336	Year 3
121219703023032	\$ 1,100	0336	210336	Year 3
121219703023033	\$ 550	0336	210336	Year 3
121219703023038	\$ 550	0336	210336	Year 3
121219703023045	\$ 550	0336	210336	Year 3
121219703023059	\$ 1,100	0336	210336	Year 3

Please use this tab to report census block information indicating where funding was spent.

Census block information (Federal Information Processing Standard (FIPS) code)	Funding spent per census block	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Indicate whether you're reporting Year 1, Year 2, or Year 3 (please report each year separately)
121219703024002	\$ 775	0336	210336	Year 3
121219703024024	\$ 550	0336	210336	Year 3
121219703024027	\$ 550	0336	210336	Year 3
121219703024034	\$ 550	0336	210336	Year 3
121219705001009	\$ 1,550	0336	210336	Year 3
121219705001038	\$ 550	0336	210336	Year 3
121219705001040	\$ 1,100	0336	210336	Year 3
121219705001058	\$ 1,100	0336	210336	Year 3
121219705001059	\$ 550	0336	210336	Year 3
121219705002028	\$ 2,200	0336	210336	Year 3
121219705002051	\$ 775	0336	210336	Year 3
121219705002118	\$ 1,100	0336	210336	Year 3
121219705002128	\$ 550	0336	210336	Year 3
121219705002141	\$ 550	0336	210336	Year 3
121219705002147	\$ 550	0336	210336	Year 3
121219705002149	\$ 550	0336	210336	Year 3
121219705002150	\$ 550	0336	210336	Year 3
121219705003023	\$ 775	0336	210336	Year 3
121219705003025	\$ 2,325	0336	210336	Year 3
121219705003049	\$ 775	0336	210336	Year 3
121219706001000	\$ 4,950	0336	210336	Year 3
121219706001002	\$ 3,300	0336	210336	Year 3
121219706001052	\$ 1,100	0336	210336	Year 3
130490102002129	\$ 775	0336	210336	Year 3

Please use this tab to report Geocoded Information.

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
120010019085000	0336	210336	WALDFLXA	29.841860	-82.226691	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.703839	-82.168793	Round 2	Year 3
120010020004000	0336	210336	WALDFLXA	29.706462	-82.163651	Round 2	Year 3
120010019085000	0336	210336	WALDFLXA	29.838460	-82.226365	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.703412	-82.171470	Round 2	Year 3
120679602001013	0336	210336	MAYOFLXA	30.087292	-83.095543	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.703678	-82.169803	Round 2	Year 3
120010019083043	0336	210336	BRKRFLXA	29.783284	-82.357538	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.695402	-82.109602	Round 2	Year 3
120679602001038	0336	210336	MAYOFLXA	30.050859	-83.084431	Round 2	Year 3
120679602001026	0336	210336	MAYOFLXA	30.079932	-83.086491	Round 2	Year 3
120679602001052	0336	210336	MAYOFLXA	30.082150	-83.130230	Round 2	Year 3
120679602001043	0336	210336	MAYOFLXA	30.056745	-83.112446	Round 2	Year 3
120679602001027	0336	210336	MAYOFLXA	30.081764	-83.085266	Round 2	Year 3
120010022011004	0336	210336	ALCHFLXA	29.723748	-82.562416	Round 2	Year 3
121079502011037	0336	210336	FLRHFLXA	29.690071	-81.873925	Round 2	Year 3
121219706001002	0336	210336	BRFRFLXA	30.064673	-82.846265	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.954151	-82.748795	Round 2	Year 3
120479601003041	0336	210336	JSPRFLXA	30.539452	-83.028245	Round 2	Year 3
121219706001052	0336	210336	BRFRFLXA	30.069570	-82.812335	Round 2	Year 3
120479602003019	0336	210336	JNGSFLXA	30.609484	-83.201519	Round 2	Year 3
121219705003049	0336	210336	WLBRFLXA	30.162425	-82.896570	Round 2	Year 3
120479601003041	0336	210336	JSPRFLXA	30.548965	-83.012639	Round 2	Year 3
120890504001053	0336	210336	HLRDFLXA	30.799406	-81.924358	Round 2	Year 3
120890504002064	0336	210336	HLRDFLXA	30.726075	-81.984705	Round 2	Year 3
120890504002041	0336	210336	HLRDFLXA	30.747912	-81.979115	Round 2	Year 3
120890504001045	0336	210336	HLRDFLXA	30.783438	-81.969117	Round 2	Year 3
120890504001074	0336	210336	HLRDFLXA	30.747871	-81.921891	Round 2	Year 3
120890504002138	0336	210336	CLHNFLXA	30.616232	-81.990666	Round 2	Year 3
120890504002045	0336	210336	HLRDFLXA	30.728828	-81.984055	Round 2	Year 3
121219701001099	0336	210336	WLBRFLXA	30.317623	-82.842367	Round 2	Year 3
120010019083043	0336	210336	BRKRFLXA	29.785083	-82.356506	Round 2	Year 3
120010019083043	0336	210336	BRKRFLXA	29.781933	-82.355476	Round 2	Year 3
121219706001000	0336	210336	WLBRFLXA	30.086943	-82.822580	Round 2	Year 3
120679602001052	0336	210336	MAYOFLXA	30.074451	-83.131048	Round 2	Year 3
120010020004000	0336	210336	WALDFLXA	29.706703	-82.162169	Round 2	Year 3
120890504002062	0336	210336	HLRDFLXA	30.720513	-82.012150	Round 2	Year 3
120890504002064	0336	210336	HLRDFLXA	30.726040	-81.985927	Round 2	Year 3
121079502023020	0336	210336	FLRHFLXA	29.735734	-81.864177	Round 2	Year 3
120479601003041	0336	210336	JSPRFLXA	30.547557	-83.013497	Round 2	Year 3
120679601002116	0336	210336	MAYOFLXA	30.112974	-83.226290	Round 2	Year 3
121219705001040	0336	210336	LVOKFLXA	30.300039	-82.854323	Round 2	Year 3
120010019083043	0336	210336	BRKRFLXA	29.779698	-82.355394	Round 2	Year 3
120890504002047	0336	210336	HLRDFLXA	30.743275	-82.005140	Round 2	Year 3
121219705003025	0336	210336	LVOKFLXA	30.150143	-82.917412	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.700505	-82.108299	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.703996	-82.167812	Round 2	Year 3

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Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
120679602001050	0336	210336	MAYOFLXA	30.076635	-83.125246	Round 2	Year 3
120010020004000	0336	210336	WALDFLXA	29.706596	-82.162828	Round 2	Year 3
120890504002052	0336	210336	HLRDFLXA	30.732810	-82.003461	Round 2	Year 3
120010020004000	0336	210336	WALDFLXA	29.706890	-82.161041	Round 2	Year 3
120890504002041	0336	210336	HLRDFLXA	30.749291	-81.977142	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.696821	-82.108560	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.703658	-82.169931	Round 2	Year 3
120679602001038	0336	210336	MAYOFLXA	30.052474	-83.082696	Round 2	Year 3
121219706001052	0336	210336	BRFRFLXA	30.067434	-82.809171	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.938173	-82.734486	Round 2	Year 3
120010019083043	0336	210336	BRKRFLXA	29.784304	-82.354663	Round 2	Year 3
121219703023045	0336	210336	LRVFLXA	30.203813	-83.102990	Round 2	Year 3
120679601002110	0336	210336	MAYOFLXA	30.087942	-83.224901	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.703517	-82.170809	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.705206	-82.166702	Round 2	Year 3
120010019085000	0336	210336	WALDFLXA	29.840448	-82.228149	Round 2	Year 3
120679602001052	0336	210336	MAYOFLXA	30.080812	-83.133036	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.699649	-82.108392	Round 2	Year 3
120679601002018	0336	210336	MAYOFLXA	30.153239	-83.242730	Round 2	Year 3
120679601002018	0336	210336	MAYOFLXA	30.153301	-83.242731	Round 2	Year 3
120479602003074	0336	210336	JNGSFLXA	30.594283	-83.244166	Round 2	Year 3
120010020004000	0336	210336	WALDFLXA	29.707022	-82.160395	Round 2	Year 3
120010020004000	0336	210336	WALDFLXA	29.706802	-82.161575	Round 2	Year 3
120010022011007	0336	210336	ALCHFLXA	29.711914	-82.572210	Round 2	Year 3
120010022011007	0336	210336	ALCHFLXA	29.711930	-82.573311	Round 2	Year 3
120010022011008	0336	210336	ALCHFLXA	29.712250	-82.570210	Round 2	Year 3
120010022011007	0336	210336	ALCHFLXA	29.711270	-82.577162	Round 2	Year 3
120010022011008	0336	210336	ALCHFLXA	29.712377	-82.571150	Round 2	Year 3
120479601003041	0336	210336	JSPRFLXA	30.539461	-83.028100	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.945365	-82.662186	Round 2	Year 3
120679602001027	0336	210336	MAYOFLXA	30.081759	-83.085897	Round 2	Year 3
120679602001054	0336	210336	MAYOFLXA	30.067320	-83.148460	Round 2	Year 3
120679602001013	0336	210336	MAYOFLXA	30.080800	-83.090889	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.061130	-82.834800	Round 2	Year 3
120010019085000	0336	210336	WALDFLXA	29.839039	-82.226362	Round 2	Year 3
120010019085000	0336	210336	WALDFLXA	29.838416	-82.229835	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.697199	-82.128633	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.684182	-82.121918	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.698377	-82.108518	Round 2	Year 3
120010019071057	0336	210336	MLRSFLXA	29.714345	-82.108506	Round 2	Year 3
120679602003055	0336	210336	MAYOFLXA	29.937273	-83.272937	Round 2	Year 3
120010022011007	0336	210336	ALCHFLXA	29.712348	-82.577161	Round 2	Year 3
120010022011008	0336	210336	ALCHFLXA	29.712346	-82.569111	Round 2	Year 3
120010022011008	0336	210336	ALCHFLXA	29.712316	-82.567073	Round 2	Year 3
120010019071024	0336	210336	WALDFLXA	29.762142	-82.116024	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.674652	-82.107559	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.675706	-82.110038	Round 2	Year 3

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Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
120010020001020	0336	210336	MLRSFLXA	29.692509	-82.109300	Round 2	Year 3
121079502023020	0336	210336	FLRHFLXA	29.758290	-81.881610	Round 2	Year 3
121079502023020	0336	210336	FLRHFLXA	29.757785	-81.885151	Round 2	Year 3
120010018023016	0336	210336	ALCHFLXA	29.798951	-82.394296	Round 2	Year 3
121079502013216	0336	210336	FLRHFLXA	29.674116	-81.852359	Round 2	Year 3
120479601003041	0336	210336	JSPRFLXA	30.537314	-83.026870	Round 2	Year 3
120479602003100	0336	210336	JNGSFLXA	30.557236	-83.093516	Round 2	Year 3
120479602002073	0336	210336	JNGSFLXA	30.588955	-83.085599	Round 2	Year 3
120479602003019	0336	210336	JNGSFLXA	30.608734	-83.201142	Round 2	Year 3
120010018062102	0336	210336	HGSPFLXA	29.742908	-82.592621	Round 2	Year 3
121219706001002	0336	210336	BRFRFLXA	30.068520	-82.845500	Round 2	Year 3
120479602003087	0336	210336	JNGSFLXA	30.542001	-83.165075	Round 2	Year 3
120679602001004	0336	210336	MAYOFLXA	30.100878	-83.125329	Round 2	Year 3
120010022011007	0336	210336	ALCHFLXA	29.712470	-82.587140	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.700942	-82.106674	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.070141	-82.820707	Round 2	Year 3
120010022011007	0336	210336	ALCHFLXA	29.712492	-82.587859	Round 2	Year 3
121219705001040	0336	210336	WLBRFLXA	30.297640	-82.860910	Round 2	Year 3
120679601002018	0336	210336	MAYOFLXA	30.152807	-83.242726	Round 2	Year 3
120679602001026	0336	210336	MAYOFLXA	30.080414	-83.081748	Round 2	Year 3
120231102023000	0336	210336	WHSPFLXA	30.312443	-82.711974	Round 2	Year 3
121219705001058	0336	210336	WLBRFLXA	30.250116	-82.862503	Round 2	Year 3
120890504001070	0336	210336	HLRDFLXA	30.741746	-81.871747	Round 2	Year 3
121219705001059	0336	210336	WLBRFLXA	30.259081	-82.854426	Round 2	Year 3
120679602001027	0336	210336	MAYOFLXA	30.081699	-83.082987	Round 2	Year 3
120010019071057	0336	210336	MLRSFLXA	29.714060	-82.108170	Round 2	Year 3
120679602001027	0336	210336	MAYOFLXA	30.081699	-83.082934	Round 2	Year 3
120010020004001	0336	210336	WALDFLXA	29.703839	-82.168793	Round 2	Year 3
120010019083043	0336	210336	BRKRFLXA	29.784235	-82.355545	Round 2	Year 3
121219703023032	0336	210336	LRVFLXA	30.245596	-83.094691	Round 2	Year 3
120479602003116	0336	210336	JNGSFLXA	30.505369	-83.223437	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.934810	-82.729300	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.068330	-82.825540	Round 2	Year 3
120010019071057	0336	210336	MLRSFLXA	29.714390	-82.108180	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.952227	-82.664222	Round 2	Year 3
120479601003041	0336	210336	JSPRFLXA	30.551724	-83.010592	Round 2	Year 3
121219703011096	0336	210336	LRVFLXA	30.142654	-83.072995	Round 2	Year 3
121219703024034	0336	210336	LRVFLXA	30.183029	-83.213376	Round 2	Year 3
120010019085000	0336	210336	WALDFLXA	29.840080	-82.228120	Round 2	Year 3
121219705002028	0336	210336	WLBRFLXA	30.221420	-82.837910	Round 2	Year 3
121219706001002	0336	210336	BRFRFLXA	30.060300	-82.839680	Round 2	Year 3
120231109042029	0336	210336	FTWHFLXA	29.984265	-82.691940	Round 2	Year 3
120010019085000	0336	210336	WALDFLXA	29.841860	-82.226690	Round 2	Year 3
121219705002028	0336	210336	WLBRFLXA	30.221420	-82.837910	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.934810	-82.729300	Round 2	Year 3
120479602003087	0336	210336	JNGSFLXA	30.535013	-83.159407	Round 2	Year 3
120679601002018	0336	210336	MAYOFLXA	30.153054	-83.242729	Round 2	Year 3

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Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
120679602001034	0336	210336	MAYOFLXA	30.052400	-83.073520	Round 2	Year 3
120010019081000	0336	210336	BRKRFLXA	29.825570	-82.285123	Round 2	Year 3
120010022011004	0336	210336	ALCHFLXA	29.723748	-82.562416	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.934810	-82.729300	Round 2	Year 3
120479602003066	0336	210336	JNGSFLXA	30.568756	-83.212105	Round 2	Year 3
120890504002008	0336	210336	HLRDFLXA	30.759259	-81.982899	Round 2	Year 3
120890504002047	0336	210336	HLRDFLXA	30.732526	-81.999944	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.694429	-82.106759	Round 2	Year 3
120010022011009	0336	210336	ALCHFLXA	29.711848	-82.559347	Round 2	Year 3
120010022012016	0336	210336	ALCHFLXA	29.711445	-82.557639	Round 2	Year 3
120679602004016	0336	210336	BRFRFLXA	29.988158	-83.049641	Round 2	Year 3
120679602004016	0336	210336	BRFRFLXA	29.988800	-83.051494	Round 2	Year 3
121219706001002	0336	210336	BRFRFLXA	30.060370	-82.838980	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.062530	-82.820260	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.945535	-82.660383	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.948230	-82.666330	Round 2	Year 3
121219706001002	0336	210336	BRFRFLXA	30.065410	-82.841860	Round 2	Year 3
121219706001002	0336	210336	BRFRFLXA	30.063660	-82.845720	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.059330	-82.824270	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.060740	-82.830446	Round 2	Year 3
120890504002052	0336	210336	HLRDFLXA	30.732810	-82.003470	Round 2	Year 3
120890504004081	0336	210336	HLRDFLXA	30.641354	-81.934907	Round 2	Year 3
120479601003013	0336	210336	JNGSFLXA	30.590879	-83.057946	Round 2	Year 3
120679602003046	0336	210336	MAYOFLXA	30.029609	-83.200648	Round 2	Year 3
120679602001229	0336	210336	MAYOFLXA	30.048730	-83.128530	Round 2	Year 3
120679602001229	0336	210336	MAYOFLXA	30.051245	-83.127479	Round 2	Year 3
121219705002118	0336	210336	WLBRFLXA	30.093880	-82.803470	Round 2	Year 3
120010022011008	0336	210336	ALCHFLXA	29.712300	-82.566053	Round 2	Year 3
120010022011009	0336	210336	ALCHFLXA	29.711719	-82.561636	Round 2	Year 3
120010022011009	0336	210336	ALCHFLXA	29.711743	-82.563721	Round 2	Year 3
120890504002008	0336	210336	HLRDFLXA	30.754142	-81.984968	Round 2	Year 3
120679601002071	0336	210336	MAYOFLXA	30.137200	-83.262690	Round 2	Year 3
120679601002071	0336	210336	MAYOFLXA	30.138613	-83.264537	Round 2	Year 3
120010022011009	0336	210336	ALCHFLXA	29.711754	-82.564751	Round 2	Year 3
120010022011008	0336	210336	ALCHFLXA	29.711237	-82.566580	Round 2	Year 3
120010022011008	0336	210336	ALCHFLXA	29.711700	-82.566579	Round 2	Year 3
121219705002028	0336	210336	WLBRFLXA	30.222206	-82.838364	Round 2	Year 3
120890504002068	0336	210336	HLRDFLXA	30.720525	-82.007465	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.954151	-82.748795	Round 2	Year 3
120890504002008	0336	210336	HLRDFLXA	30.751149	-81.987626	Round 2	Year 3
121219703024024	0336	210336	LRVFLXA	30.201351	-83.170350	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.966747	-82.679652	Round 2	Year 3
120010018014067	0336	210336	ALCHFLXA	29.843082	-82.466597	Round 2	Year 3
121079502013202	0336	210336	FLRHFLXA	29.679159	-81.850018	Round 2	Year 3
121219703023033	0336	210336	LRVFLXA	30.238878	-83.132253	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.975593	-82.666734	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.956083	-82.668925	Round 2	Year 3



Please use this tab to report Geocoded Information.

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
120231102023000	0336	210336	WHSPFLXA	30.312443	-82.711974	Round 2	Year 3
121219705003025	0336	210336	LVOKFLXA	30.147890	-82.917010	Round 2	Year 3
120010018062102	0336	210336	HGSPFLXA	29.742426	-82.591196	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.954151	-82.748795	Round 2	Year 3
120010018063071	0336	210336	ALCHFLXA	29.753980	-82.517740	Round 2	Year 3
121219703023032	0336	210336	LRVFLXA	30.233670	-83.109910	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.955482	-82.727106	Round 2	Year 3
120479602003065	0336	210336	JNGSFLXA	30.558534	-83.195760	Round 2	Year 3
120479602003077	0336	210336	JNGSFLXA	30.591426	-83.257278	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.061262	-82.833931	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.944035	-82.662389	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.934108	-82.660060	Round 2	Year 3
120479602003116	0336	210336	JNGSFLXA	30.505369	-83.223437	Round 2	Year 3
121219705001058	0336	210336	WLBRFLXA	30.250059	-82.870065	Round 2	Year 3
120679601002107	0336	210336	MAYOFLXA	30.102227	-83.207962	Round 2	Year 3
121219705001038	0336	210336	WLBRFLXA	30.290178	-82.822046	Round 2	Year 3
120010020001020	0336	210336	WALDFLXA	29.698530	-82.130438	Round 2	Year 3
121219705002028	0336	210336	WLBRFLXA	30.221750	-82.838040	Round 2	Year 3
120479602002073	0336	210336	JNGSFLXA	30.588955	-83.085599	Round 2	Year 3
120890504002062	0336	210336	HLRDFLXA	30.720513	-82.012150	Round 2	Year 3
120010018062092	0336	210336	ALCHFLXA	29.753781	-82.585286	Round 2	Year 3
121219705001009	0336	210336	WLBRFLXA	30.313595	-82.809263	Round 2	Year 3
121219705002118	0336	210336	WLBRFLXA	30.116779	-82.800150	Round 2	Year 3
121219705002147	0336	210336	WLBRFLXA	30.087059	-82.811717	Round 2	Year 3
120679601002102	0336	210336	MAYOFLXA	30.116370	-83.229722	Round 2	Year 3
120679602001013	0336	210336	MAYOFLXA	30.090665	-83.112903	Round 2	Year 3
120679602001013	0336	210336	MAYOFLXA	30.101597	-83.114885	Round 2	Year 3
120679602001013	0336	210336	MAYOFLXA	30.084470	-83.093080	Round 2	Year 3
130490102002129	0336	210336	HLRDFLXA	30.708440	-82.036990	Round 2	Year 3
120231109042052	0336	210336	FTWHFLXA	29.967801	-82.720882	Round 2	Year 3
120890504002070	0336	210336	HLRDFLXA	30.693602	-81.995886	Round 2	Year 3
120010019071008	0336	210336	WALDFLXA	29.761309	-82.095790	Round 2	Year 3
121219705002128	0336	210336	WLBRFLXA	30.098696	-82.829103	Round 2	Year 3
120890504002008	0336	210336	HLRDFLXA	30.735673	-81.997229	Round 2	Year 3
120679602001043	0336	210336	MAYOFLXA	30.054914	-83.106913	Round 2	Year 3
120010022011004	0336	210336	ALCHFLXA	29.722413	-82.570761	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.940519	-82.727533	Round 2	Year 3
120231109042027	0336	210336	FTWHFLXA	29.986669	-82.697463	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.976230	-82.670620	Round 2	Year 3
120231109042028	0336	210336	FTWHFLXA	29.966335	-82.689507	Round 2	Year 3
120479602003061	0336	210336	JNGSFLXA	30.570581	-83.195916	Round 2	Year 3
121219703023038	0336	210336	LRVFLXA	30.211589	-83.149881	Round 2	Year 3
120679602001027	0336	210336	MAYOFLXA	30.083760	-83.090863	Round 2	Year 3
120679602003055	0336	210336	MAYOFLXA	29.937273	-83.272937	Round 2	Year 3
120679602001054	0336	210336	MAYOFLXA	30.086782	-83.141217	Round 2	Year 3
120679601002107	0336	210336	MAYOFLXA	30.093968	-83.220971	Round 2	Year 3
121219705002149	0336	210336	WLBRFLXA	30.084370	-82.808737	Round 2	Year 3

Please use this tab to report Geocoded Information.

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
120679602001043	0336	210336	MAYOFLXA	30.056745	-83.112446	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.945365	-82.662186	Round 2	Year 3
121219705003023	0336	210336	WLBFLXA	30.173010	-82.908780	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.934810	-82.729300	Round 2	Year 3
120479602001000	0336	210336	JNGSFLXA	30.548353	-83.084931	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.974940	-82.680665	Round 2	Year 3
120231109042005	0336	210336	FTWHFLXA	29.997328	-82.686475	Round 2	Year 3
121079502013158	0336	210336	FLRHFLXA	29.685457	-81.861017	Round 2	Year 3
120479602003100	0336	210336	JNGSFLXA	30.560102	-83.094779	Round 2	Year 3
120679601002071	0336	210336	MAYOFLXA	30.144104	-83.245376	Round 2	Year 3
120231109042024	0336	210336	FTWHFLXA	29.978785	-82.685876	Round 2	Year 3
120679602001038	0336	210336	MAYOFLXA	30.052474	-83.082696	Round 2	Year 3
120231109042024	0336	210336	FTWHFLXA	29.962730	-82.692269	Round 2	Year 3
120479602003086	0336	210336	JNGSFLXA	30.524614	-83.191668	Round 2	Year 3
120070003005244	0336	210336	BRKRFLXA	29.937737	-82.296399	Round 2	Year 3
121219703024027	0336	210336	LRVFLXA	30.174138	-83.158265	Round 2	Year 3
120679602001043	0336	210336	MAYOFLXA	30.062970	-83.110810	Round 2	Year 3
120231109042070	0336	210336	FTWHFLXA	29.940515	-82.728503	Round 2	Year 3
120890504002008	0336	210336	HLRDFLXA	30.754023	-81.985434	Round 2	Year 3
120679601002110	0336	210336	MAYOFLXA	30.087942	-83.224901	Round 2	Year 3
120231109042031	0336	210336	FTWHFLXA	29.940809	-82.664947	Round 2	Year 3
121219703024002	0336	210336	DWPKFLXA	30.222348	-83.195467	Round 2	Year 3
120010020001020	0336	210336	MLRSFLXA	29.701765	-82.103623	Round 2	Year 3
121219703011094	0336	210336	LRVFLXA	30.126860	-83.088740	Round 2	Year 3
120479602003065	0336	210336	JNGSFLXA	30.559701	-83.226613	Round 2	Year 3
121219705002051	0336	210336	WLBFLXA	30.162427	-82.890010	Round 2	Year 3
121219703023059	0336	210336	LRVFLXA	30.200703	-83.138911	Round 2	Year 3
121219706001000	0336	210336	BRFRFLXA	30.068330	-82.825540	Round 2	Year 3
120231109042027	0336	210336	FTWHFLXA	29.985330	-82.697474	Round 2	Year 3
121219705001009	0336	210336	WLBFLXA	30.298453	-82.809339	Round 2	Year 3
120479602002073	0336	210336	JNGSFLXA	30.588955	-83.085599	Round 2	Year 3
121219705003025	0336	210336	WLBFLXA	30.159018	-82.904406	Round 2	Year 3
121219703023059	0336	210336	LRVFLXA	30.199444	-83.132118	Round 2	Year 3
120890504001045	0336	210336	HLRDFLXA	30.783438	-81.969117	Round 2	Year 3
120679601002071	0336	210336	MAYOFLXA	30.137489	-83.263528	Round 2	Year 3
120479602003107	0336	210336	JNGSFLXA	30.551605	-83.221158	Round 2	Year 3
120679602004016	0336	210336	BRFRFLXA	29.989566	-83.051182	Round 2	Year 3
121219705002150	0336	210336	WLBFLXA	30.076174	-82.815970	Round 2	Year 3
120890504004074	0336	210336	CLHNFLXA	30.639721	-81.903038	Round 2	Year 3
120890504002041	0336	210336	HLRDFLXA	30.737799	-81.969552	Round 2	Year 3
120231109042021	0336	210336	FTWHFLXA	29.978638	-82.676160	Round 2	Year 3
120890504002008	0336	210336	HLRDFLXA	30.750470	-81.994207	Round 2	Year 3
120070003005095	0336	210336	BRKRFLXA	29.926721	-82.300817	Round 2	Year 3
120010019081000	0336	210336	BRKRFLXA	29.856640	-82.322700	Round 2	Year 3
120890504002047	0336	210336	HLRDFLXA	30.732440	-81.999944	Round 2	Year 3
120890504002070	0336	210336	HLRDFLXA	30.694031	-81.992310	Round 2	Year 3
120479602002073	0336	210336	JNGSFLXA	30.579369	-83.079139	Round 2	Year 3

Please use this tab to report Geocoded Information.

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
121219703023023	0336	210336	LVOKFLXA	30.256349	-83.101105	Round 2	Year 3
120679601002107	0336	210336	MAYOFLXA	30.111285	-83.230363	Round 2	Year 3
120010019071008	0336	210336	WALDFLXA	29.760029	-82.091790	Round 2	Year 3
121219705002141	0336	210336	WLBRFLXA	30.083155	-82.814676	Round 2	Year 3

**Instructions:** Please use this tab to report duplicated (if two or more locations have identical latitude and longitude coordinates) Geocoded information and provide an explanation for the duplication (e.g., two apartments that are vertically aligned).

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase 1 - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)	Explanation
120010020004001	0336	210336	WALDFLXA	29.703839	-82.168793	Round 2	Year 3	MDU
120679602001043	0336	210336	MAYOFLXA	30.056745	-83.112446	Round 2	Year 3	MDU
120010022011004	0336	210336	ALCHFLXA	29.723748	-82.562416	Round 2	Year 3	MDU
120231109042070	0336	210336	FTWHFLXA	29.954151	-82.748795	Round 2	Year 3	MDU
120890504001045	0336	210336	HLRDFLXA	30.783438	-81.969117	Round 2	Year 3	MDU
120890504002062	0336	210336	HLRDFLXA	30.720513	-82.01215	Round 2	Year 3	MDU
120679602001038	0336	210336	MAYOFLXA	30.052474	-83.082696	Round 2	Year 3	MDU
120679601002110	0336	210336	MAYOFLXA	30.087942	-83.224901	Round 2	Year 3	MDU
120231109042031	0336	210336	FTWHFLXA	29.945365	-82.662186	Round 2	Year 3	MDU
120679602003055	0336	210336	MAYOFLXA	29.937273	-83.272937	Round 2	Year 3	MDU
120479602002073	0336	210336	JNGSFLXA	30.588955	-83.085599	Round 2	Year 3	MDU
120231102023000	0336	210336	WHSPFLXA	30.312443	-82.711974	Round 2	Year 3	MDU
120010020004001	0336	210336	WALDFLXA	29.703839	-82.168793	Round 2	Year 3	MDU
120479602003116	0336	210336	JNGSFLXA	30.505369	-83.223437	Round 2	Year 3	MDU
120231109042070	0336	210336	FTWHFLXA	29.93481	-82.7293	Round 2	Year 3	MDU
121219706001000	0336	210336	BRFRFLXA	30.06833	-82.82554	Round 2	Year 3	MDU
121219705002028	0336	210336	WLBFLXA	30.22142	-82.83791	Round 2	Year 3	MDU
121219705002028	0336	210336	WLBFLXA	30.22142	-82.83791	Round 2	Year 3	MDU
120231109042070	0336	210336	FTWHFLXA	29.93481	-82.7293	Round 2	Year 3	MDU
120010022011004	0336	210336	ALCHFLXA	29.723748	-82.562416	Round 2	Year 3	MDU
120231109042070	0336	210336	FTWHFLXA	29.93481	-82.7293	Round 2	Year 3	MDU
120231109042070	0336	210336	FTWHFLXA	29.954151	-82.748795	Round 2	Year 3	MDU
120231102023000	0336	210336	WHSPFLXA	30.312443	-82.711974	Round 2	Year 3	MDU
120231109042070	0336	210336	FTWHFLXA	29.954151	-82.748795	Round 2	Year 3	MDU
120479602003116	0336	210336	JNGSFLXA	30.505369	-83.223437	Round 2	Year 3	MDU
120479602002073	0336	210336	JNGSFLXA	30.588955	-83.085599	Round 2	Year 3	MDU
120890504002062	0336	210336	HLRDFLXA	30.720513	-82.01215	Round 2	Year 3	MDU
120679602003055	0336	210336	MAYOFLXA	29.937273	-83.272937	Round 2	Year 3	MDU
120679602001043	0336	210336	MAYOFLXA	30.056745	-83.112446	Round 2	Year 3	MDU
120231109042031	0336	210336	FTWHFLXA	29.945365	-82.662186	Round 2	Year 3	MDU
120231109042070	0336	210336	FTWHFLXA	29.93481	-82.7293	Round 2	Year 3	MDU
120679602001038	0336	210336	MAYOFLXA	30.052474	-83.082696	Round 2	Year 3	MDU
120679601002110	0336	210336	MAYOFLXA	30.087942	-83.224901	Round 2	Year 3	MDU
121219706001000	0336	210336	BRFRFLXA	30.06833	-82.82554	Round 2	Year 3	MDU
120479602002073	0336	210336	JNGSFLXA	30.588955	-83.085599	Round 2	Year 3	MDU
120890504001045	0336	210336	HLRDFLXA	30.783438	-81.969117	Round 2	Year 3	MDU

**Rate Floor Data**  
Redacted for Public Inspection

**RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986**

**Block 1 - Contact Information**

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	210336
2	Carrier Study Area Name	alpha characters	Windstream Florida, LLC
3	Service Provider Identification Number	9 numeric digits	143030766
4	<b>Residential Local Service Charge Effective Date</b>	mm/dd/yyyy	06/01/2016
5	Contact Name	alpha characters	Jeff Heacox
6	Contact Telephone Number (include area code)	9 numeric digits	(501) 748-5390
7	Sheet number	numeric digit(s)	1
8	Total Number of Sheets	numeric digit(s)	1


**Block 2 - Residential Local Service Rates, Fees, and Line Counts**

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops
9	\$ 7.67	\$ -	\$ -	\$ -	
10	\$ 10.00	\$ -	\$ -	\$ -	
11	\$ 10.31	\$ -	\$ -	\$ -	
12	\$ 10.51	\$ -	\$ -	\$ -	
13	\$ 11.24	\$ -	\$ -	\$ -	
14	\$ 11.51	\$ -	\$ -	\$ -	
15	\$ 11.68	\$ -	\$ -	\$ -	
16	\$ 11.89	\$ -	\$ -	\$ -	
17	\$ 13.06	\$ -	\$ -	\$ -	
18	\$ 14.35	\$ -	\$ -	\$ -	
19	\$ 14.46	\$ -	\$ -	\$ -	
20					
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**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:**

**Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data**

I certify, that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported ; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier	Windstream Holdings, Inc.		
Signature of Authorized Officer		Date	6/12/2017
Printed name of Authorized Officer	Timothy P. Loken		
Title or position of Authorized Officer	Director - Regulatory Reporting		
Telephone number of Authorized Officer:	( 501 ) 748 - 7442 , ext. _____		
Study Area Code of Reporting Carrier	See Attached List	(mm/dd/yyyy)	07/01/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

SAC	STATE	Legal Entity
150106	NY	Windstream New York, Inc.
150109	NY	Windstream New York, Inc.
150113	NY	Windstream New York, Inc.
170151	PA	Windstream Buffalo Valley, Inc.
170162	PA	Windstream Conestoga, Inc.
170165	PA	Windstream D & E, Inc.
170176	PA	Windstream Pennsylvania, LLC
210336	FL	Windstream Florida, LLC
220357	GA	Windstream Georgia, LLC
220364	GA	Windstream Georgia Telephone, LLC
220386	GA	Windstream Standard, LLC
220395	GA	Windstream Accucomm Telecommunications, LLC
223036	GA	Georgia Windstream, LLC
223037	GA	Windstream Georgia Communications, LLC
230474	NC	Windstream Concord Telephone, LLC
230476	NC	Windstream North Carolina, LLC
230483	NC	Windstream Lexcom Communications, LLC
240517	SC	Windstream South Carolina, LLC
250302	AL	Windstream Alabama, LLC
260402	KY	Windstream Kentucky West, LLC
269690	KY	Windstream Kentucky East, LLC
269691	KY	Windstream Kentucky East, LLC
280453	MS	Windstream Mississippi, LLC
300665	OH	Windstream Ohio, LLC
300666	OH	Windstream Western Reserve, LLC
351167	IA	Windstream Iowa Communications, LLC
351170	IA	Windstream Iowa Communications, LLC
351178	IA	Windstream Iowa Communications, LLC
351248	IA	Windstream Montezuma, LLC
361414	MN	Windstream Lakedale, Inc.
361482	MN	Windstream Lakedale, Inc.
371568	NE	Windstream Nebraska, Inc.
401691	AR	Windstream Arkansas, LLC
421885	MO	Windstream Missouri, LLC
431165	OK	Valor Telcommunications of Texas, LLC
431965	OK	Windstream Oklahoma, LLC
432011	OK	Oklahoma Windstream, LLC
441163	TX	Valor Telcommunications of Texas, LLC
442097	TX	Windstream Communications Kerrville, LLC
442147	TX	Windstream Sugar Land, LLC.
442153	TX	Texas Windstream, LLC.
491164	NM	Valor Telcommunications of Texas, LLC
491193	NM	Valor Telcommunications of Texas, LLC