

21 West Avenue, Spencerport, New York 14559 www.frontier.com

June 23, 2017

Ms. Carlotta Stauffer Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

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## Re: Docket No. 170129-TP – 2018 State Certification – Annual Reports for 2016

Dear Ms. Stauffer:

Frontier Communications of the South, LLC, herein after referred to as ("Frontier") hereby files the enclosed annual reports that were filed with the Federal Communications Commission (FCC) on June 22, 2017 in compliance with 47 CFR § 54.313 and 47 CFR § 54.422. Section 54.313 applies to an eligible telecommunications carrier (ETC) receiving high-cost federal USF support. Section 54.422 applies to ETCs receiving low-income support. Both sections require the ETC to file the annual report with the FCC, the Universal Service Administrative Company (USAC), and its relevant state commission by July 1<sup>st</sup>.

Portions of this filing were filed confidentially at the FCC in accordance with the FCC's *Third Protective Order*<sup>1</sup>. The confidential version is enclosed separately in a sealed envelope marked confidential.

Frontier requests the Florida Public Service Commission to file the annual certification regarding federal high-cost support with the Universal Service Administrative Company (USAC) and the FCC, pursuant to 47 CFR 54.314(a).

The amount of federal high-cost Frontier will receive in 2018 will continue to be used for the services and functionalities outlined in 47 C.F.R. §54.314 and, as the attached affidavit shows, Frontier certifies that it will only use the federal high-cost support it receives for the provision, maintenance and upgrading of facilities and service for which such support is intended.

Any questions or notifications pertaining to this filing should be directed to Joe Chicoine at Joe.Chicoine@ftr.com

Respectfully submitted,

Deborah Fasciano Manager – Govt. & External Affairs

Attachments 1 copy redacted version 1 copy highlighted confidential Cc: Angie McCall

<sup>&</sup>lt;sup>1</sup> *In re:* Developing a Unified Intercarrier Compensation Regime; Establishing Just and Reasonable Rates for Local Exchange Carriers; Connect America Fund; High-Cost Universal Support; A National Broadband Plan for Our Future, CC Dkt. No. 01-92, WC Dkt Nos. 07-135, 10-90, 05-337, GN Dkt. No. 09-51, Third Protective Order, DA 10-1749 (rel. Aug 30, 2012).

# AFFIDAVIT

# STATE OF NORTH CAROLINA COUNTY OF DURHAM

BEFORE ME, the undersigned authority, appeared Allison M. Ellis, who deposed and said:

My name is Allison M. Ellis. I am Vice President, Regulatory Affairs of Frontier Communications of the South, LLC ("Frontier" or the "Company"). As an officer of the Company, I am authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the Florida Public Service Commission's certification as contemplated in 47 C.F.R. §54.314. Please refer to Docket No. 150153-TP.

Frontier hereby certifies that all federal high-cost support was used in the preceding calendar year and will be used in the upcoming calendar year only for the provision, maintenance, upgrading of facilities and services for which the support is intended.

# FURTHER AFFIANT SAYETH NOT.

Allison M. Ellis Vice President, Regulatory Affairs Frontier Communications of the South, LLC

# STATE OF NORTH CAROLINA COUNTY OF DURHAM

Acknowledged before me this <u></u>\_\_\_\_\_ day of June 2017 by Allison M. Ellis, as Vice President, Regulatory Affairs for Frontier Communications of the South, LLC, who is personally known to me or produced identification and who did take an oath.

tiller TARY PUBLIC

Printed Name of Notary

SUSAN A. MILLER NOTARY PUBLIC Wake County North Carolina My Commission Expires Oct. 5, 2019

Personally Known\_\_\_\_ Produced Identification\_\_\_ Type of Identification Produced



AJ Burton Director, Federal Regulatory Affairs 1800 M Street, NW, Suite 850S Washington, DC 20036 (202) 223-6807 AJ.Burton@ftr.com

# **REDACTED—FOR PUBLIC INSPECTION**

June 22, 2017

BY ECFS

Marlene H. Dortch Secretary Federal Communications Commission 445 12<sup>th</sup> St., S.W. Washington, D.C. 20554

## Re: ETC Annual Reports and Certifications, WC Dkt. No. 14-58

Dear Ms. Dortch:

Frontier Communications Corp. hereby files its annual report and certifications as required by Sections 54.313 and 54.422 of the Commission's rules. A copy of this report is also being filed with the Universal Service Administrative Company, each relevant State public service commission in which Frontier operates as an ETC, and relevant authorities and Tribal governments pursuant to Section 54.313(i) of the Commission's rules.<sup>1</sup>

Pursuant to 47 C.F.R. § 0.459, Frontier requests confidential treatment for portions of these filings. Specifically, Frontier requests confidential treatment of the detailed reporting of outages lasting longer than 30 minutes in 2016, which includes the location, cause, duration and efforts taken to prevent further outages. This information is competitively sensitive and is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.<sup>2</sup>

Frontier also requests confidential treatment of its unfulfilled voice and broadband service requests. This information is competitively sensitive as it may provide an indication of where Frontier may target future service expansion. This information is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

Finally, Frontier requests confidential treatment of its broadband price offerings. While broadband price offerings may be publicly available on a targeted and localized basis, Frontier does not make available a companywide description of its pricing across all markets, which is what this report provides. This information is competitively sensitive as pricing is a key component of broadband

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. § 54.313(i).

<sup>&</sup>lt;sup>2</sup> Frontier notes that section 4.2 of the Commission's rules, which governs disruptions of communications service, states that reports of service disruptions are "presumed to be confidential." 47 C.F.R. § 4.2.

competition and is not normally released to the public at this scale; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

The non-redacted submissions have been marked as confidential. Frontier requests that the documents marked as confidential be withheld from public inspection. Frontier is also filing a redacted copy of this report for public inspection.

Frontier submits today information for all of its 97 study areas:

State	Study Area Name	SAC
AL	Frontier Comm. of Alabama, Inc.	250306
AL	Frontier Comm. of Lamar County	250301
AL	Frontier of the South - Alabama	250318
AZ	CTC White Mountains	454426
AZ	CTC Mohave (Rural)	452172
AZ	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302
AZ	Navajo Comm - Arizona	454449
CA	CTC California	542308
CA	CTC Golden St	543402
CA	CTC Tuolomne	544342
CA	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863
CA	Frontier West Coast, Inc (CA)	542344
CA	Global Valley Networks, Inc.	542315
CA	Verizon- CA (GTE)	542319
CA	Verizon- CA (Contel)	542302
СТ	The Southern New England Telephone Company (SNET)	135200
FL	Frontier of the South - Florida	210318
FL	Verizon Florida	210328
GA	Frontier Comm. of Fairmount	220362
GA	Frontier Comm. of Georgia, Inc.	220387
IA	Frontier Comm. of Iowa, Inc.	351127
ID	CTC Idaho	474427
ID	Frontier Comm. Northwest, Inc (ID-GTE)	472416
IL	CTC Illinois	341183
IL.	Frontier Comm Schuyler, Inc.	341079
IL	Frontier Comm Midland, Inc.	341055
IL.	Frontier Comm. of Illinois, Inc.	341038
ÍL.	Frontier Comm. of Lakeside, Inc.	341011
IL	Frontier Comm. of Mt. Pulaski	341061
IL	Frontier Comm. of Orion, Inc.	341067
IL.	Frontier Comm. of Prairie, Inc.	341073
IL.	Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035
IL	Frontier CommDePue, Inc.	340998
IL	Frontier North, Inc (IL-GTE)	341015
IL	Frontier North, Inc. (IL-Contel)	341036
IN	Frontier Comm. of Indiana, Inc.	320750
IN	Frontier Comm. of Thorntown, Inc.	320828
IN	Frontier Midstates, Inc (IN-Alltel)	323034
IN	Frontier North, Inc (IN-Contel)	320779
IN	Frontier North, Inc (IN-GTE)	320772
MI	Frontier Comm. of Michigan, Inc.	310682

- 4

MI	Frontier Midstates, Inc (MI-Alltel)	313033		
MI	Frontier North, Inc (MI-GTE)	310695		
MN	CTC Minnesota-Lakes (Includes MN, ND and SD)	361123		
MN	IN CTC Minnesota-South			
MN	Frontier Comm. of Minnesota, Inc.	361367		
MS	Frontier Comm. of Mississippi	280460		
MT	CTC Montana	484322		
NC	Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509		
NC	Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479		
NE	CTC Nebraska	371128		
NM	Navajo Comm - New Mexico	494449		
NV	CTC of Nevada - North	554431		
NV	CTC of Nevada - South	554432		
NV	Frontier Comm. of the Southwest, Inc (NV-Contel)	552302		
NY	CTC of NY - Red Hook	154533		
NY	CTC of NY - Upstate	154532		
NY	CTC of NY - Western Counties	154534		
NY	CTC Ogden, Inc.	150110		
NY	Frontier Comm. of New York	150100		
NY	Frontier Comm. of Sylvan Lake	150128		
NY	Frontier CommAusable Valley	150072		
NY	Frontier CommSeneca Gorham	150122		
NY	Frontier Telephone of Rochester	150121		
OH	Frontier North, Inc (OH-GTE)	300615		
OH	Frontier of Michigan, Inc Ohio	300682		
OR	CTC Oregon	533401		
OR	Frontier Comm. Northwest, Inc (OR-GTE)	532416		
PA	Commonwealth of PA	170161		
PA	Frontier Comm. of Breezewood	170101		
PA	Frontier Comm. of Canton, Inc.	170149		
PA	Frontier Comm. of Oswayo River	170192		
PA	Frontier Comm. of Pennsylvania	170194		
PA	Frontier Comm. of Lakewood, Inc	170108		
SC	Frontier Comm. of the Carolinas, Inc (SC-Contel)			
SC	Frontier Comm. of the Carolinas, Inc (SC-Conter)	240526		
TN	CTC Tennessee	240479		
TN	CTC Volunteer State	294336		
TX		290580		
	GTE-SW Verizon-TX (Contel)	442154		
TX	GTE-SW Verizon-TX	442080		
UT UT	CTC Utah	504429		
WA	Navajo Comm - Utah	504449		
	Frontier Comm. Northwest, Inc (WA-Contel)	522449		
WA	Frontier Comm. Northwest, Inc (WA-GTE)	522416		
WI	Frontier Comm of St. Croix	330944		
WI	Frontier Comm. of Mondovi, Inc.	330912		
WI	Frontier Comm. of Viroqua, Inc.	330967		
WI	Frontier Comm. of Wisconsin, Inc.	330964		
WI	Frontier North, Inc (WI-GTE)	330886		
WI	Rhinelander Telco - Crandon	330870		
WI	Rhinelander Telco - Headwaters	330891		
WI	Rhinelander Telco - Rhinelander	330940		
WI	Rhinelander Telco - Rib Lake	330941		
WV	CTC West Virginia - Bluefield	204339		

WV	CTC West Virginia - Mountain St.	200271
WV	CTC West Virginia - St. Marys	204338
WV	Frontier West Virginia, Inc	205050

Please feel free to contact me with any further questions.

Sincerely,

/s/ AJ Burton

AJ Burton Director of Federal Regulatory Affairs Frontier Communications (202) 223-6807

Attachments

÷ . .

cc: Alexander Minard

FCC For	m 481 - Carrier Annual Reporting REDA Data Collection Form	CTED FOR PUBLIC INSPECTION	FCC Form 481. OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210318	
<015>	Study Area Name	FRONTIER COMM-SOUTH	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Cassandra Guinness	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	Cassandra.Guinness@ftr.com	
	Form Type	54.313 and 54.422	

(200) Service Outage Reporting (Voice) Data Collection Form FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

 <010>
 Study Area Code
 210318

 <015>
 Study Area Name
 PRONTIER COMM-SOUTH

 <020>
 Program Year
 2018

 <030>
 Contact Name - Person USAC should contact regarding this data
 Cassandra Guinness

 <035>
 Contact Telephone Number - Number of person identified in data line <030>
 Stor774557 ext.

 <039>
 Contact Email Address of person identified in data line <030>
 Cassandra.Guinness@ftr.com

No

<210> For the prior calendar year, were there any reportable voice service outages?

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number		Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
												-
										P		
									1 1			

Contraction of the second	fulfilled Service Request lection Form	All allow	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210318	
<015>	Study Area Name	FRONTIER COMM-SOUTH	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com	
<300> L	Infulfilled service request (voice)	0	
<310>	Detail on attempts (voice)		
	Nam	e of Attached Document	
<320>	Unfulfilled service request (broadband)		
	210318FL330.pdf		
<330>	Detail on attempts (broadband)		
	1	Name of Attached Document	

Page 3

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400) Numbe Data Collecti	r of Complaints per 1,000 customers on Form		Trazilites	FCC Form 481. OMB Cantrol No. 3060-0386/OM8 Cantrol No. 3060-0613 July 2013
<010>	Study Area Code	210318		
<015>	Study Area Name	FRONTIER COMM-BOUTH		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC sh	ould contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Nu <030>	mber of person identified in data l	5857774557 ext.	
<039>	Contact Email Address - Email Ad <030>	ddress of person identified in data	line Cassandra.Guinnesseftr	r; com
<400>	voice complaints (zero or greater	<ul> <li>indicate how you would like to replay the indicate how you would like to replay the indicate how you are designated and any ease, or otherwise utilize.</li> </ul>	prior Offered only	/ fixed voice
<410>	Complaints per 1000 customers	for fixed voice	0.0	
<420>	Complaints per 1000 customers	for mobile voice		
<430>	end-user customer complaints ( the prior calendar year for each	o indicate how you would like to re tero or greater) for broadband serv service area in which you are desig , operate, lease, or otherwise utiliz	vice in Offered only mated	/ fixed broadband
<440>	Complaints per 1000 customers	for fixed broadband	0.0	

<450> Complaints per 1000 customers for mobile broadband

1003050000	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 431 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210318	
<015>	Study Area Name	FRONTIBE COMM-SOUTH	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com	
<500>	Certify compliance with applicable service quality standards and consumer pr	otection rules Yes	
		210318FL510.pdf	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ri	ules Compliance	
<515>	Certify compliance with applicable minimum service standards		

(600) Functionality in Emergency Situations Ri Data Collection Form		ACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OM5 Control No. 3060-0819 July 2013
<010>	Study Area Code	210318	
<015>	Study Area Name	FRONTIER COMM-SOUTH	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030	> 5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030	Cassandra.Guinnessiftr.com	
<600>	Certify compliance regarding ability to function in emergency situations	Үев	
<610>	Descriptive document for Functionality in Emergency Situations	210318FL610.pdf	

(700) Price Offerings including Voice Rate Data **Data Collection Form** 

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	210318
<015>	Study Area Name	FRONTIER COMM-SOUTH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data l	ine <030> 5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data	ine <030> Cassandra.Guinness@ftr.com
<701>	Residential Local Service Charge Effective Date 1/1/2017	

13.85

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703> <a1> <a2> <a3> <b1> <b2> <b3> <b4> <b5> <0> **Residential Local** Mandatory Extended Area Exchange (ILEC) SAC (CETC) State Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee Service Charge Total per line Rates and Fees - See attached worksheet

 (710) Broadbrand Price Offerings
 FCC Form 481

 Data Collection Form
 OMB Control No. 3060-0986/OMB Control No. 3060-0819

 July 2013
 July 2013

 <010>
 Study Area Code
 210318

 <015>
 Study Area Name
 FRONTIER COMM-SOUTH

 <020>
 Program Year
 2018

 <030>
 Contact Name - Person USAC should contact regarding this data
 Cassandra Guinness

 <035>
 Contact Telephone Number - Number of person identified in data line <030>
 5857774557 ext.

 <039>
 Contact Email Address of person identified in data line <030>
 Cassandra.Guinness@ftr.com

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<0×1	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached { <i>select</i>
			- See attac	hed				
			worksheet -					

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		210318
<015>	5> Study Area Name		PRONTIER COMM-SOUTH
<020>	Program Year		2018
<030>	Contact Name - Person	USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810>	Reporting Carrier	Frontier Communications of the South, LLC	
<811>	Holding Company	Frontier Communications Corporation	
<812>	Operating Company	Frontier Communications of the South, LLC	

13> <al></al>	<a2></a2>	<3>
Affiliates	SAC	Doing Business As Company or Brand Designation
	See attached worksheet	

(900) Tribal Lands Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210318	
<015>	Study Area Name	FRONTIER COMM-SOUTH	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com	
.000	Deep the filing optity offer tribal land conviges 2 (V/N)	No	

Does the filing entity offer tribal land services? (Y/N) <900>

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes

to confirm the status described on the attached PDF, on line 920,

demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- Marketing services in a culturally sensitive manner; <923>
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> **Compliance with Facilities Siting rules**
- Compliance with Environmental Review processes <927>
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable Name of Attached Document



				OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		210318	
<015>	Study Area Name		FRONTIER COMM-SOUTH	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Cassandra Guinness	
<035>			5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	<030>	Cassandra.Guínness@ftr.com	
<1000>	Voice services rate comparability certification	Yes		
<1010>	Attach detailed description for voice services rate comparability compliance	21031	8FL1010.pdf	
			Name of Attached Docume	nt
<1020>	Broadband comparability certification	Yes the	- Pricing is no more than th Wireline Competition Bureau	e most recent applicable benchmark announced b
<1030>	Attach detailed description for broadband comparability compliance	21031	8FL1030.pdf	
		-		

Name of Attached Document

Page 11

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	210318
<015>	Study Area Name	FRONTIER COMM-SOUTH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinnessäftr.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)



<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).



rea Code rea Name n Year Name - Person USAC should contact regarding this data Telephone Number - Number of person identified in data line <030> Email Address - Email Address of person identified in data line <030> & Conditions of Voice Telephony Lifeline Plans	210318 FRONTIER COMM-SOUTH 2018 Cassandra Guinness 5857774557 ext. Cassandra.Guinness@ftr.com
n Year Name - Person USAC should contact regarding this data Telephone Number - Number of person identified in data line <030> Email Address - Email Address of person identified in data line <030>	2018 Cassandra Guinness 5857774557 ext.
Name - Person USAC should contact regarding this data Telephone Number - Number of person identified in data line <030> Email Address - Email Address of person identified in data line <030>	Cassandra Guinness 5857774557 ext.
Telephone Number - Number of person identified in data line <030> Email Address - Email Address of person identified in data line <030>	Cassandra Guinness 5857774557 ext.
Telephone Number - Number of person identified in data line <030> Email Address - Email Address of person identified in data line <030>	5857774557 ext.
	Cassandra.Guinness@ftr.com
& Conditions of Voice Telephony Lifeline Plans	
Public Mohsite	Name of Attached Document
e boxes below to confirm that the attached document(s), on line 1210, d, on line 1220, contains the required information pursuant to	
ual reporting for ETCs receiving low-income support, carriers must	
ation describing the terms and conditions of any voice ony service plans offered to Lifeline subscribers,	
on the number of minutes provided as part of the plan,	
nal charges for toll calls, and rates for each such plan.	
	e boxes below to confirm that the attached document(s), on line 1210, d, on line 1220, contains the required information pursuant to ual reporting for ETCs receiving low-income support, carriers must ation describing the terms and conditions of any voice ony service plans offered to Lifeline subscribers, on the number of minutes provided as part of the plan,

(2005) Price Cap Carrier Additional Documentation Data Collection Form Including Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Including	Rate-of-Keturn Carriers offiliated with Price Cap Local Exchange Carriers		1019 2013
<010>	Study Area Code	210318	
<015>	Study Area Name	FRONTIER COMM-SOUTH	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com	
P.L. There is a	THE REAL PROPERTY AND ADDRESS OF THE PARTY	The second second division of the second sec	the second s

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

## **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	Yes	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives	Yes	
<2023>	Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers	Yes	
<2024A>	year three - 54.313(b)(2)(ii). Round 2 recipients only. Round 2 Recipient of Incremental Support?	Yes	210318FL2024.xlsm
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Yes	210318FL2025.xlsm
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

Data Collection F	Carrier Additional Documentation orm -Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control July 2013	No. 3060-0986/OMB Control No. 3060-0819
Price Ca <2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	Not Applicable	
<2017A>	Connect America Fund Phase II recipient?	Yes	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	8399	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	210318FL2018.xlsm
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)		

3005) Rate C lata Collecti	of Return Carrier Addition on Form	Documentation	FCC Form 481 OMB Control No: 3060-0986/OMB Control No: 3060-0819 July 2013
<010>	Study Area Code	210318	

<015>	Study Area Name	FRONTIER COMM-SOUTH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Sec. 1

Progress Report on 5 Year Plan

(3009)	Carrier certifies to 54.313(f)(1)(iii)				
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		ſ		٦
(3010B)	Please Provide Attachment	Name of Attached Docum Information	ent Listing Required		
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		1		7
(3012B)	Please Provide Attachment	Name of Attached Docum Information	ent Listing Required		
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	00		1
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	00		
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports				
(5015)	(Operating Report for Telecommunications Borrowers)				
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			Γ	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docum Information	ent Listing Required		
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line	(Yes/No)	00		
(3019)	3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers				
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows				
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:				
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers				
(3023)	Underlying information subjected to a review by an independent certified public accountant				
(3024)	Underlying information subjected to an officer certification.				
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows				
(3026)	Attach the worksheet listing required information	Name of Attached Docum Information	ent Listing Required	c	

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(3005) Rate Of Return Carrier Additional Documentation (Continued) Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

FCC Form 481

<010>	Study Area Code	210318
	Study Area Name	FRONTIER COMM-SOUTH
<020>	Program Year	2018
	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
		5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

#### Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

e(TPIS)		

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	210318
<015>	Study Area Name	PRONTIER COMM-SOUTH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data I	ine <030> Cassandra.Guinnees#frr.com

#### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

#### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

#### Community Anchor Institutions - FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes - attach new community anchors, no - no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses Name of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

#### Broadband Deployment Locations - FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information speed and data usage allowances available in the relevant geographic area.

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	210318
<015>	Study Area Name	FRONTIER COMM-SOUTH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra Guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients				
I certify that I am an officer of the reporting carrier; my responsibilit recipients; and, to the best of my knowledge, the information repor		nents for universa	al service support	
Name of Reporting Carrier: FRONTIER COMM-SOUTH				
Signature of Authorized Officer: CERTIFIED ONLINE		Date	06/14/2017	
Printed name of Authorized Officer: Allison Ellis				
Title or position of Authorized Officer: VP, Regulatory Affairs				
Telephone number of Authorized Officer: 9199413005 ext.				
Study Area Code of Reporting Carrier: 210318	Filing Due Date for this form: 07/03/2017			

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210318
<015>	Study Area Name	FRONTIER COMM-SOUTH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reportin	g carrier. I		
Iso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.				
Name of Authorized Agent:				
Name of Reporting Carrier:				
Signature of Authorized Officer:	Date:			
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
	orized to submit the annual reports for universal service support r reporting carrier; and, to the best of my knowledge, the informatio			
Name of Reporting Carrier:				
Name of Authorized Agent Firm:				
Signature of Authorized Agent or Employee of Agent:		Date:		
Name of Authorized Agent Employee:				
Title or position of Authorized Agent or Employee of Agent				
Telephone number of Authorized Agent or Employee of Age	ent:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

Attachments

Line 330 -

Frontier works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Frontier will review whether it can provide broadband service from other access points or utilize available equipment. If Frontier's review is unsuccessful, then the order is cancelled and the customer is notified.

# Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection:

The Frontier ILEC companies certify that they comply with applicable state and FCC service quality standards. Service quality metrics are monitored and reported on a monthly basis. Frontier has implemented numerous Consumer Protection measures to protect customer information from improper use and disclosure as well as to protect against fraud. For example, Frontier has implemented Customer Proprietary Network Information (policies and procedures) that are consistent with the FCC's regulations. Frontier regularly trains employees who have access to CPNI on the rules and our procedures for securing accounts and authenticating callers. Frontier also has a comprehensive Identity Theft Protection Program (or Red Flag program) which is consistent with the FTC's guidance on measures to detect and prevent identity theft. All employees are trained on Frontier's Code of Business Conduct and Ethics, which requires employees to protect sensitive customer information from improper use and disclosure. Frontier also has a Data Privacy and Security policy which applies to all employees. Further, Frontier also has implemented a strict third-party qualification protocol to prevent unauthorized charges ("Cramming") from appearing on customer's bills. Frontier also follows a "First Call" resolution policy, which aims to resolve customer complaints about unauthorized charges in one call, without referral to any third party. In addition to the foregoing, Frontier, has implemented customary IT security measures to protect our network and customer information.

Frontier certifies compliance with Florida state consumer protection rules; Florida Administrative Code and Florida Administrative Register – Rule Chapter: 25-4.

The Florida state consumer protection rules are available at:

https://www.flrules.org/gateway/ChapterHome.asp?Chapter=25-4

Row 610 - Description of Functionality in Emergency Situations

In December 2013, the FCC adopted new rules to promote 911 resiliency, including requesting initial certification of substantial progress towards meeting these new requirements by October 15, 2015. See Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies, 28 FCC Red 17476 (2013); see also Public Safety and Homeland Security Bureau Announces Effective Dates of 911 Reliability Certification and PSAP Outage Notification Requirements, Public Notice, 29 FCC Red 13900 (2014). On October 15, 2016, Frontier filed its certification that it is meeting the FCC's substantial progress goals. Specifically, Frontier met and certified to all of the requirements related to back-up power, circuit auditing, and network monitoring practices. Additionally, Frontier's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

 (700) Price Offerings including Voice Rate Data
 FCC Form 481

 Data Collection Form
 OMB Control No. 3060-0986/OMB Control No. 3060-0819

 July 2013
 July 2013

<010> Study Area Code

210318 FRONTIER COMM-SOUTH

<015> Study Area Name <020> Program Year

2018

1/1/2017

13.85

<030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness

<035> Contact Telephone Number - Number of person identified in data line <030> 5857774557 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> Cassandra.Guinness@ftr.com

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<0>
Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
All		FR	13.85	0.0	0.0	0.0	13.85
		Exchange (ILEC) SAC (CETC)	Exchange (ILEC) SAC (CETC) Rate Type	Exchange (ILEC) SAC (CETC) Rate Type Service Rate	Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge	Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee	Exchange (ILEC)         SAC (CETC)         Rate Type         Residential Local Service Rate         State Subscriber Line Charge         State Universal Service Fee         Mandatory Extended Area

1

25 20 4	ection Form	n 		and the		And State for		OMB Contro July 2013	al No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area	Code			210318				
<015>	Study Area				FRONTIER COMM-S	OUTH			
:020>	Program Ye				2018				
:030>		me - Person USAC shoul	d contact regarding	this data	Cassandra Guinn	ess			
035>		lephone Number - Num	Second Parameter		5857774557 ext.				
039>		nail Address - Email Addr			Cassandra.Guinn	ess@ftr.com			
<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2> <c></c></b2>	<d1></d1>	<d2< td=""><td>&gt; <d3;< td=""><td>&gt;</td><td><d4></d4></td></d3;<></td></d2<>	> <d3;< td=""><td>&gt;</td><td><d4></d4></td></d3;<>	>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps	Usage Allowance ) (GB)	Usage Allowance Action Taken When Limit Reached {select}
		-							

## (800) Operating Companies Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code		210318
<015>	Study Area Name		FRONTIER COMM-SOUTH
<020>	Program Year		2018
<030>	Contact Name - Person	USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Nu	mber - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address	- Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810>	Reporting Carrier	Frontier Communications of the South, LLC	
		Prontier Communications Corporation	

 <811>
 Holding Company
 Prontier Communications Corporation

 <812>
 Operating Company
 Frontier Communications of the South, LLC

3>	(al>)	<a2></a2>	<3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-	Frontier Comm. of Alabama, Inc.	250306	Frontier Communications of Alabama, LLC
	Frontier Comm. of Lamar County	250301	Frontier Communications of Lamar County, LLC
1.94	Frontier of the South - Alabama	250318	Frontier Communications of the South, LLC
	CTC White Mountains	454426	Frontier Communications of the White Mountain
	Citizens Utilities Rural Company	452172	Frontier Citizens Utilities Rural
	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302	Frontier Communications of the Southwest Inc.
	Navajo Comm - Arizona	454449	Frontier Navajo Communications / Frontier Navajo Communications Company
	CTC California	542308	Frontier Communications of California
1	CTC California (Golden St)	543402	Frontier Communications of California
	CTC California (Tuolomne)	, 544342	Frontier Communications of California
	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863	Frontier Communications of the Southwest Inc.
	CTC California (West Coast)	542344	Frontier Communications of California
	CTC-California (Global Valley)	542315	Frontier Communications of California
	Frontier of the South - Florida	210318	Frontier Communications of the South, LLC
	Frontier Comm. of Fairmount	220362	Frontier Communications of Fairmount LLC
	Frontier Comm. of Georgia, Inc.	220387	Frontier Communications of Georgia LLC
	Frontier Comm. of Iowa, Inc.	351127	Frontier Communications of Iowa, LLC
	CTC Idaho	474427	Frontier Communications of Idaho
	Frontier Comm. Northwest, Inc (ID-GTE)	472416	Frontier Communications Northwest Inc.
	CTC Illinois	341183	Frontier Citizens Communications of Illinois
	Frontier Comm Schuyler, Inc.	341079	Frontier Communications - Schuyler, Inc.
	Frontier Comm Midland, Inc.	341055	Frontier Communications - Midland, Inc.
	Frontier Comm. of Illinois, Inc.	341038	Frontier Communications of Illinois, Inc.

(800) Operating Companies Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code		210318
<015>	Study Area Name		FRONTIER COMM-SOUTH
<020>	Program Year		2018
<030>	Contact Name - Person	USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810>	Reporting Carrier	Frontier Communications of the South, LLC	
CREATE CO.	And the balance of the second s		

 Kelding Company
 Frontier Communications Corporation

 <812>
 Operating Company
 Frontier Communications of the South, LLC

<813>	sal>	<a2></a2>	<33>		
	Affiliates	SAC	Doing Business As Company or Brand Designation		
	Frontier Comm. of Lakeside, Inc.	341011	Frontier Communications of Lakeside, Inc.		
	Frontier Comm. of Mt. Pulaski	341061	Frontier Communications of Mt. Pulaski, Inc.		
	Frontier Comm. of Orion, Inc.	341067	Frontier Communications of Orion, Inc.		
	Frontier Comm. of Prairie, Inc.	341073	Frontier Communications - Prairie, Inc.		
	Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035	Frontier Communications of the Carolinas LLC		
	Frontier CommDePue, Inc.	340998	Frontier Communications of DePue, Inc.		
	Frontier North, Inc (IL-GTE)	341015	Frontier North Inc.		
_	Frontier North, Inc. (IL-Contel)	341036	Frontier North Inc.		
	Frontier Comm. of Indiana, Inc.	320750	Frontier Communications of Indiana LLC		
	Frontier Comm. of Thorntown, Inc.	320828	Frontier Communications of Thorntown LLC		
	Frontier Midstates, Inc (IN-Alltel)	323034	Frontier Midstates Inc.		
	Frontier North, Inc (IN-Contel)	320779	Frontier North Inc.		
	Frontier North, Inc (IN-GTE)	320772	Frontier North Inc.		
	Frontier Comm. of Michigan, Inc.	310682	Frontier Communications of Michigan, Inc.		
	Frontier Midstates, Inc (MI-Alltel)	313033	Frontier Midstates Inc.		
	Frontier North, Inc (MI-GTE)	310695	Frontier North Inc.		
	CTC Minnesota-Lakes	361123	Frontier Citizens Communications of Minnesota		
	CTC Minnesota-South	367123	Frontier Citizens Communications of Minnesota		
_	Frontier Comm. of Minnesota, Inc.	361367	Frontier Communications of Minnesota, Inc.		
	Frontier Comm. of Mississippi	280460	Frontier Communications of Mississippi LLC		
	CTC Montana	484322	Frontier Communications of Montana		
_	Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509	Frontier Communications of the Carolinas LLC		
	Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479	Frontier Communications of the Carolinas LLC		

(800) Operating Companies Data Collection Form FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

dy Area Name	FRONTIER COMM-SOUTH	
gram Year	2018	
ntact Name - Person USAC should contact regarding this data	Cassandra Guinness	
ntact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
ntact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com	
gr	ram Year act Name - Person USAC should contact regarding this data act Telephone Number - Number of person identified in data line <030>	ram Year 2018 act Name - Person USAC should contact regarding this data Cassandra Guinness act Telephone Number - Number of person identified in data line <030> 5857774557 ext.

<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Frontier Communications of the South, LLC

<a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
CTC Nebraska	371128	Frontier Communications of Nebraska
Navajo Comm - New Mexico	494449	Frontier Navajo Communications / Frontier Navajo Communications Company
CTC of Nevada - North	554431	Fronter Communications of Nevada
CTC of Nevada - South	554432	Fronter Communications of Nevada
Frontier Comm. of the Southwest, Inc (NV-Contel)	552302	Frontier Communications of the Southwest Inc.
CTC of NY - Red Hook	154533	Frontier Communications of New York
CTC of NY - Upstate	154532	Frontier Communications of New York
CTC of NY - Western Counties	154534	Frontier Communications of New York
CTC Ogden, Inc.	150110	Frontier Ogden Telephone Company
Frontier Comm. of New York	150100	Frontier Communications of New York, Inc.
Frontier Comm. of Sylvan Lake	150128	Frontier Communications of Sylvan Lake, Inc.
Frontier CommAusable Valley	150072	Frontier Communications of AuSable Valley, In
Frontier CommSeneca Gorham	150122	Frontier Communications of Seneca-Gorham, Inc
Frontier Telephone of Rochester	150121	Frontier Telephone of Rochester, Inc.
Frontier North, Inc (OH-GTE)	300615	Frontier North Inc.
Frontier of Michigan, Inc Ohio	300682	Frontier Communications of Michigan, Inc.
CTC Oregon	533401	Frontier Communications of Oregon
Frontier Comm. Northwest, Inc (OR-GTE)	532416	Frontier Communications Northwest Inc.
Commonwealth of PA	170161	Frontier Communications Commonwealth Telephone Comp
Frontier Comm. of Breezewood	170149	Frontier Communications of Breezewood, LLC
Frontier Comm. of Canton, Inc.	170152	Frontier Communications of Canton, LLC
Frontier Comm. of Oswayo River	170194	Frontier Communications of Oswayo River LLC
Frontier Comm. of Pennsylvania	170168	Frontier Communications of Pennsylvania, LLC

(800) Operating Companies Data Collection Form

<812> Operating Company

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code		210318	
<015>	Study Area Name		FRONTIER COMM-SOUTH	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Cassandra Guinness	
	Contact Telephone Number - Number of person identified in data line <030>		5857774557 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com	
<810>	Reporting Carrier	Frontier Communications of the South, LLC		
<811>	Holding Company	Frontier Communications Corporation		
<812>	Operating Company	Frontier Communications of the South, LLC		

	<a2></a2>	<a3></a3>	
Affiliates	SAC	Doing Business As Company or Brand Designation	
Frontier Comm.of Lakewood, Inc	170178	Frontier Communications of Lakewood, LLC	
Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526	Frontier Communications of the Carolinas LLC	
Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479	Frontier Communications of the Carolinas LLC	
CTC Tennessee	294336	Frontier Communications of Tennessee	
CTC Volunteer State	290580	Frontier Communications of the Volunteer Stat	
CTC Utah	504429	Frontier Communications of Utah	
Navajo Comm - Utah	504449	Frontier Navajo Communications / Frontier Navajo Communications Company	
Frontier Comm. Northwest, Inc (WA-Contel)	522449	Frontier Communications Northwest Inc.	
Frontier Comm. Northwest, Inc (WA-GTE)	522416	Frontier Communications Northwest Inc.	
Frontier Comm of St. Croix	330944	Frontier Communications - St. Croix LLC	
Frontier Comm. of Mondovi, Inc.	330912	Frontier Communications of Mondovi LLC	
Frontier Comm. of Viroqua, Inc.	330967	Frontier Communications of Viroqua LLC	
Frontier Comm. of Wisconsin, Inc.	330964	Frontier Communications of Wisconsin LLC	
Frontier North, Inc (WI-GTE)	330886	Frontier North Inc.	
Rhinelander Telco - Crandon	330870	Frontier Rhinelander Telephone Company	
Rhinelander Telco - Headwaters	330891	Frontier Rhinelander Telephone Company	
Rhinelander Telco - Rhinelander	330940	Frontier Rhinelander Telephone Company	
Rhinelander Telco - Rib Lake	330941	Rib Lake Telecom, Inc.	
CTC West Virginia - Bluefield	204339	Frontier Communications of West Virginia	
CTC West Virginia - Mountain St.	200271	Frontier Communications of West Virginia	
CTC West Virginia - St. Marys	204338	Frontier Communications of West Virginia	
Frontier West Virginia, Inc	205050	Frontier West Virginia Inc.	
The Southern New England Telephone Company	135200	Frontier Communications of Connecticut	

(800) Operating Companies Data Collection Form FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	210318
<015>	Study Area Name	FRONTIER COMM-SOUTH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810>	Reporting Carrier Frontier Communications of the South, LLC	

 <811> Holding Company
 Frontier Communications Corporation

 <812> Operating Company
 Frontier Communications of the South, LLC

<a2></a2>	<a3></a3>
SAC	Doing Business As Company or Brand Designation
	Frontier Communications of Virginia, Inc
210328	Frontier Communications of Florida
542302	Frontier Communications
542319	Frontier Communications
442154	Frontier Communications of Texas
442080	Frontier Communications of Texas
-	
	SAC 210328 542302 542319 442154

Line 1010 - Voice Services Rate Comparability Compliance

The price of Frontier's fixed voice service for each exchange included within this Frontier study area, as listed on Line 703c of this Form 481 report, is below the FCC's reasonable comparability benchmark for voice services of \$49.51 based on the results of the 2017 Urban Rate Survey for fixed Voice and Broadband services released by the Wireline Competition Bureau on February 14, 2017 (WC Docket No. 10-90).

Line 1030 – Broadband Services Rate Comparability Compliance

The price of Frontier's fixed broadband services for each of the broadband services offered by Frontier within this reported Study Area, as determined by the broadband service's download and upload bandwidths and usage allowance, is below the FCC's reasonable comparability benchmarks for fixed broadband services, based on the supported service's download and upload bandwidths and usage allowance, as reflected in the results of the 2017 Urban Rate Survey for fixed Voice and Broadband Services released by the Wireline Competition Bureau on February 14, 2017 (WC Docket No. 10-90).

# FCC Form 481 OMB Control No. 3060-0986

# Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)

Number	Name	Street Address	State	Zip
1				
2				
3				

# LINE 2024

<2024A> Round 2 Recipient of Incremental Support? Yes <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.

# Please complete the statement below:

Year 3

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

\$0.00

 FCC Form 481 OMB Control No. 3060-0986
 Please use this tab to report census block information indicating where funding was spent.

 Census block information (Federal Information Processing Standard (FIPS) code)
 Funding spent per census block
 NECA assigned operating company code (OCN)
 Study Area Code (SAC)

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 Image: Control No. 3060-0986
 Image: Control No. 3060-0986
 Study Area Code (SAC)

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 Study Area Code (SAC)

 Image: Control No. 3060-0986

# LINE 2025

<2025A> Round 2 Recipient of Incremental Support? Yes <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).

Please use this tab to report Geocoded Information.

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)

FCC Form 481 OMB Control	l No. 3060-0986 <u>Instruc</u>	tions: Please use th expla	his tab to report duplicated nation for the duplication	(if two or more locations (e.g., two apartments that	have identical latitude and are vertically aligned}.	longitude coordinates) Geocoded information and provide an
Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)	Explanation