

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Monday, July 31, 2017 8:31 AM  
**To:** 'virgilginger'  
**Cc:** Consumer Contact  
**Subject:** RE: Utilities, Inc. Florida Docket No. 20160101 rate increase request."

Good morning Ms. Thomas,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

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**From:** virgilginger [<mailto:virgilginger@aol.com>]  
**Sent:** Sunday, July 30, 2017 2:02 PM  
**To:** Records Clerk  
**Subject:** Utilities, Inc. Florida Docket No. 20160101 rate increase request."

The rate increase in the above request is totally unfair to the residents of Seminole County who use these Water Services. I need an answer as to why we are asked to carry the burden of 70% of this increase. According to our commissioner Lee Constantine, you are not doing the job you were hired to do. I asked that you tell the water company to revise their price increase fairly among all the users of this utility. My name is Mary Thomas I have been a resident of Seminole County since 1979. I am asking the commission to do the right thing in this matter.

Sent from my T-Mobile 4G LTE Device