

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Tuesday, August 01, 2017 7:59 AM  
**To:** 'Candace Lowell'  
**Cc:** Consumer Contact  
**Subject:** RE: Utilities, Inc. Florida Docket No. 20160101 rate increase request.

Good morning Ms. Lowell,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

-----Original Message-----

From: Candace Lowell [[mailto:candy\\_lowell@yahoo.com](mailto:candy_lowell@yahoo.com)]  
Sent: Monday, July 31, 2017 6:16 PM  
To: Records Clerk  
Subject: Utilities, Inc. Florida Docket No. 20160101 rate increase request.

I am protesting the extreme impending water rate hike. I urge the commission to not go forward with such a discriminatory and burdensome increase. I am a senior citizen. I live on Social Security. A hike like this affects my ability to buy groceries or Rx medication or gasoline to get to the doctor. I want to remind you that senior citizens live in the areas most affected by this massive hike. And it's not just seniors affected. Young and old Seminole residents alike are shouldering the largest percentage of this big increase. Seminole County residents will have the burden of paying \$3,858,438 million of the \$5,512,904 rate increase. That means, out of the 16 systems in Utilities, Inc. portfolio, Seminole County's 3 systems would be paying 70% of the increase. Therefore, we would be subsidizing the other systems in the State. To me, this proves that the staff is not complying with the State statute that requires a rate must be reasonable and not unfairly discriminatory.

Surely there is a more equitable, reasonable, and affordable way to distribute the amounts being proposed. Remember people are affected by your decisions. I urge the commission to find a more fair and affordable way to do this.

Candace Lowell  
3917 Villas Green Cir.  
Longwood, FL 32779