CORRESPONDENCE 10/11/2017 DOCUMENT NO. 08565-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No: 20170215-EU Name: Richard Steinweg

Electric Utility Provider: Florida power light

Zip Code: 33479

Category: Power restoration time

Comments: Ours was off too long and I felt that due to the money that has been charged to us as customers for years to make the grid stronger it didn't work we no running water no AC it was over 100° every day we saw utility workers just sitting on corners and then they move along and said no one ever did any work the ones that did finally help us understood the red tape and helped us get it on faster but I was not impressed with a fP&L's power restoration time