

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : sarah bonilla

Electric Utility Provider : lake worth utilities

Zip Code : 33461

Category : Power restoration time

Comments : the power was on for the majority of the day during the sunday that the storm hit. It went off around 6pm sunday and we did not get it back till that following friday. We were never notified of when our power would be restored and had no access to the internet or even phones. we were completely disconnected and waiting. To this day our power has continued to flicker or be out for a few hours at a time. But they were still kind enough to send me \$150 electric bill despite the slow return of our power. We paid almost equivalent what the month was before for our usage period. it's BULL. What the hell am I paying all this money for. Where is my money and taxes going??? Florida SUCKS