

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Justin Gray

Electric Utility Provider : FPL

Zip Code : 33305

Category : Power restoration time

Comments : We had no power for 10 days. The power went out the day before the strongest winds arrived. There was a power line down in our yard which I reported 9/10 as soon as I saw it. FPL's website kept telling us the power would be restored the next day at 11pm but that did not happen. I called FPL 8 days after the power went out and the representative seemed to be reading off a script versus just leveling with me and telling me that it would be a few more days. Our neighbors across the street had their power restored 5 days before we did. Our friends two blocks south never lost power. I stopped a utility truck on 9/15 and asked a worker when they would get to our block. He said he did not know because our block was not on his ticket. This was not a major storm and our power was out for 10 days. What would happen if we got hit by a Cat 4 or 5? These power lines should be buried or the lines should be cleared of trees. We were lucky we had friends we could stay with during the outage.