

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : William Russell

Electric Utility Provider : FPL

Zip Code : 33418

Category : Power restoration time

Comments : Our power went out before the hurricane even hit, it went out early Friday morning at 6:30 AM. Didn't get power restored until the following Tuesday at 8:45PM. Our neighborhood was out while every other surrounding neighbor hoods had restored power, some didn't even lose power. Street lights were working at surrounding intersections. Supposedly we are on a hospital grid and this is the first time we have lost power for such a length of time. Even with Matthew last year our power was only out for a few hours. What changes have been made and why we were not informed we have been put onto a different grid???