

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Mary Faith Pinson

Electric Utility Provider : Duke Energy

Zip Code : 32701

Category : Power restoration time

Comments : SLOW. Too many workers were dispatched to Texas and NOT timely returned to Florida when Hurricane Irma was imminent. Therefore, response time for Duke Energy to outages in Florida was very slow. Duke Energy has never been a "Florida" energy company since buying out Progress Energy. Duke is a North Carolina company, the Board of Directors is filled with North Carolina people, and their only interest in Florida is the bottom line dollar. PLEASE do not all them to raise their rates.