

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Ethan Shapiro

Electric Utility Provider : Florida Power & Light

Zip Code : 33156

Category : Power restoration time

Comments : FPL's response after the storm failed on multiple levels. They put out a statement saying power was to be restored no later than Sunday 9/17. We evacuated for the storm and planned our return because of this statement, but FPL missed their deadline. There needs to be more requirements to underground power lines in our community & more emphasis properly trim trees away from lines ahead of hurricane season. Our neighbor behind our house has an oak tree that would constantly cause the lines to spark. I called FPL over a year ago. Their representative came out the next day, but since the line wasn't sparking at that point, they did NOTHING! That is the reason power restoration took so long, because FPL failed to do preventative maintenance on their grid. Force them to pay for undergrounding if a community desires! Also, give consumers more incentive to install solar panels. The PSC removed incentives a few years ago and it's terrible that other states have better solar penetration