

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Marc Jaro

Electric Utility Provider : FPL

Zip Code : 33428

Category : Power restoration time

Comments : Very simple, lost power approx 2PM on Sunday SEpt 10th. Did not return until approx 3PM on Fri Sept 15th. During this time, many communities around us had power, or never lost power. I can understand if we lost power for 24 hours 48 hours, but not 120 hours! Most of our power lines in our area are underground, many of the main lines are above. Others had power restored in the area in 1-2 days. My main issue for me, my family, and my neighbors is the time it took. If this was a Cat 3,4,5 storm, then this is ok, but not a storm that was not a cat 1 when it hit the east coast of palm beach county. This is why this is unacceptable! Please ask them why it took long for areas that did not have much damage. I have no issues with the line workers! They did their jobs, but I have issue with what we paid for in our bills, what we paid in prior years, with all these fees, why did this take so long. I know that answer will be tree trimming, but there has to be more! We need answers.