

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Suzanna Russo

Electric Utility Provider : FPL

Zip Code : 33009

Category : Power restoration time

Comments : We were out of power from Sat AM Sept. 8 thru Fri afternoon Sept. 15. We had to incur the expense of staying in a local hotel that had power because of my medical conditions I can't stay without air conditioning and needed wifi to enable me to do my job and get paid.

Every time there is a power outage, it is always our neighborhood in Hallandale Beach which is the very last to get restored, same as Hurricane Wilma. Drove up and down every street in my neighborhood looking for electric utility trucks repairing things, could not find a soul. I called FPL quite irate to complain that no one was even working on restoration in my neighborhood, 30 min later 4-5 trucks appeared in the neighborhood and started working!