

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Lawrence Blandford

Electric Utility Provider : FPL

Zip Code : 34945

Category : Power restoration time

Comments : I live in western St. Lucie County. We are usually the first to lose power and the last to get it restored. In the 04-05 hurricanes we lost power for 19 days. I am very impressed with the advancement FPL has made in the restoration process. The restoration from Irma was the fastest from any other hurricane. I realize as a customer that I have to pay my share for this great service. Our repair crew had come all the way from Chicago and were very courteous and helpful keeping us informed. I am retired, on disability and a fixed income but am quite willing to pay my fair share for this great service. IMO, this was an incredible undertaking that FPL had to deal with. Thank you for caring about your customers by gearing up so much even before Irma had made landfall here.