

Brandy Butler

From: Ruth McHargue
Sent: Monday, October 23, 2017 3:49 PM
To: Consumer Correspondence
Cc: Janet Brunson
Subject: FW: To CLK Docket 20170166

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, October 23, 2017 2:42 PM
To: Ruth McHargue
Subject: To CLK Docket 20170166

Copy on file, see 1258967C. Also filed for improper billing see, 1258990W. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Monday, October 23, 2017 1:27 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 124790

CUSTOMER INFORMATION

Name: JoEllen Rosenberg
Telephone:
Email: joellenrosenberg@gmail.com
Address: 2042 Crowley Circle West Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: JoEllen Rosenberg Account Number:
Address: 2042 Crowley Circle West Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Awful how Utilities, Inc. is permitted to raise our rates that double and triple for many. Mine tripled and my sprinkler system has been off since before Hurricane Irma plus we have a rain sensor on our sprinkler system to help alleviate it running even if I have it on...which i don't have my system on!!! I went from about \$40-\$60 average monthly bill to \$180. Many of us are retired on a budget. Please help us keep rates lower.