

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Fred Cook

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 34239

Category : Power restoration time

Comments : The power for our single family residence was out for nine days following Hurricane Irma. This was more than a little surprising since power was restored to businesses along US 41 within a couple of days. US 41 is about a half block from our house. i understand the necessity for establishing priorities for restoration. Obviously it is important to get businesses, stores and restaurants up and running ASAP. But 9 days is an inordinately long time. However, even in non-major storm occasions, we frequently lose power in our neighborhood, albeit for only an hour or so. It seems that FPL needs to better maintain their equipment. I suspect many of these other outages are due to tree branches on the lines. FPL needs to be more vigilant trimming trees along their neighborhood power corridors. Obviously, buried power lines would solve this problem, but I don't see that happening. Finally, we were not kept informed about the progress to having our power restored. We were literally in the dark.