

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Wednesday, October 25, 2017 8:15 AM  
**To:** 'cindytrue@msn.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20170007 – Deny FPL’s request to bill customers for clean up costs

Good morning Ms. True,

We will be placing your comments below in consumer correspondence in Docket No. 20170007 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

-----Original Message-----

From: [cindytrue@everyactioncustom.com](mailto:cindytrue@everyactioncustom.com) [<mailto:cindytrue@everyactioncustom.com>]  
Sent: Wednesday, October 25, 2017 1:07 AM  
To: Records Clerk  
Subject: Docket No. 20170007 – Deny FPL’s request to bill customers for clean up costs

Dear FL PSC,

Consumers should not have to pay for FPL’s pollution. FPL customers shouldn’t have to pay to clean up the Company’s mess at its Turkey Point plant. It’s not fair for customers of a company, which made record profits last year, to pay clean up costs for a mess that’s been developing on the company’s watch for 40 years.

The cooling canals have not been operating properly since the 1970’s and have created a growing underground contamination plume in the drinking water aquifer. FPL should have acted prudently in addressing its problems with the leaking cooling canals long ago, but it didn’t. It sat on its hands for decades and only recently began to consider the problem. Why should I pay for decades of mistakes by FPL?

I understand that an expert in the case says that FPL’s clean up plan won’t even work. The Company should find a solution that actually stops the pollution from leaking underground. Customers like me should absolutely not have to pay for FPL failing to take action earlier to stop the pollution and for a clean up plan that may not work.

FPL should clean up its own mess. Please vote to deny FPL’s unfair request to saddle families with more costs and higher bills.

Sincerely,  
Cynthia True  
4501 S Ocean Blvd Palm Beach, FL 33480-5883 [cindytrue@msn.com](mailto:cindytrue@msn.com)