

Brandy Butler

From: Ellen Plendl
Sent: Wednesday, October 25, 2017 2:39 PM
To: Consumer Correspondence
Subject: Docket 20160101
Attachments: FW Seminole County Utilities Inc. Rate Increases; Consumer Inquiry - Utilities, Inc. of Florida

See attached email and reply and add to the correspondence side of Docket 20160101.

Brandy Butler

From: Randy Roland
Sent: Wednesday, October 18, 2017 11:55 AM
To: Ellen Plendl
Subject: FW: Seminole County Utilities Inc. Rate Increases

From: Ruth McHargue
Sent: Wednesday, October 18, 2017 11:52 AM
To: Randy Roland
Subject: FW: Seminole County Utilities Inc. Rate Increases

From: Consumer Contact
Sent: Wednesday, October 18, 2017 9:01 AM
To: Ruth McHargue
Subject: FW: Seminole County Utilities Inc. Rate Increases

Copy on file, see 1258384C. Please forward to Randy. DHood

From: Office of Commissioner Brown
Sent: Wednesday, October 18, 2017 8:55 AM
To: Commissioner Correspondence
Subject: FW: Seminole County Utilities Inc. Rate Increases

Please place the attached letter in Docket Correspondence, Consumers and their Representatives, in Docket No. 20160101-WS.

Thank you.

From: Greg Robinson [<mailto:greg.robinson.usa@gmail.com>]
Sent: Tuesday, October 17, 2017 7:51 PM
To: Office of Commissioner Polmann; Office Of Commissioner Graham; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Clark
Subject: Seminole County Utilities Inc. Rate Increases

Dear PSC Commissioners,

I would like to hear from you all separately on your opinions, votes and reasonings behind the > 150% water increases that we in Seminole County fought so hard to oppose. Utilities Inc, a subsidiary of a foreign entity, increased our water bills more than two fold even after the massive effort to have our voices heard.

Your response is greatly appreciated.

Thanks,
Greg Robinson
102 Marcy Blvd

Longwood FL
407-304-9634

Brandy Butler

From: Randy Roland
Sent: Wednesday, October 25, 2017 2:33 PM
To: 'greg.robinson.usa@gmail.com'
Subject: Consumer Inquiry - Utilities, Inc. of Florida

Mr. Greg Robinson
greg.robinson.usa@gmail.com

Dear Mr. Robinson:

Thank you for your recent inquiry regarding Docket No. 20160101-WS, UIF's application for an increase in its water and wastewater rates in 10 counties. In response to UIF's application, the Commission held nine customer service hearings across the state in January, February, and May 2017 and a technical hearing was held in Tallahassee in May. The Commission's decision to approve uniform rates for all UIF water and wastewater systems was based on the testimony and evidence provided by the utility, Commission staff, customers, the Office of Public Counsel, and other intervenors in the docket during those hearings.

The Commission considered not only the prudent costs associated with operating and maintaining the individual UIF systems, but also the potential impact of future investment by the utility as they continue to repair and replace aging infrastructure and make improvements to address quality of service issues related to color and odor in the treated water. Many of the UIF water and wastewater systems serve a small number of customers and large investments can have a significant impact on those system rates. By consolidating the utility's systems for rate setting purposes, the costs associated with future investments for all systems will be spread across a larger customer base, mitigating the rate impact for all customers. The Commission's decision in this most recent case affected customers of some systems more than others, however, in the long run it is expected that all customers will share the benefit of consolidated rates.

We appreciate your comments will add your correspondence to Docket No. 20160101-WS.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission