

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Lawrence Stephey

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 32792

Category : Other

Comments : I write in behalf of the subdivision of Winter Woods (a community of 282 homes) which is located in the southern portion of unincorporated Seminole County.

During the recent hurricane Irma, power was out in the neighborhood for more than seven days. This is not an unusual occurrence for the neighborhood, as power was also out for Charley (8 days), Frances (4 days), Jeanne (3 days), and Matthew (3 days). Juxtapose this against other neighborhoods served by Duke that have yet to experience and outage for more than a day.

Just so it is clear, we do pay the same rates as other Duke customers.

I did find Florida Statute 366.03 (General duties of public utility) which reads in part:

“No public utility shall make or give any undue or unreasonable preference or advantage to any person or locality, or subject the same to any undue or unreasonable prejudice or disadvantage in any respect.”

Upon full examination, our case would show that Duke Energy may be in violation of Florida law.