

**Brandy Butler**

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**From:** Angie Calhoun  
**Sent:** Thursday, November 02, 2017 2:07 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20160101- A Reply is Requested...

**Importance:** High

Customer correspondence for docket 20160101.

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**From:** Consumer Contact  
**Sent:** Thursday, November 02, 2017 1:28 PM  
**To:** Angie Calhoun  
**Subject:** To CLK Docket 20160101- A Reply is Requested...  
**Importance:** High

Copy on file, see 1260301C. DHood

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**From:** Howard Brown [<mailto:silvermag5@cfl.rr.com>]  
**Sent:** Thursday, November 02, 2017 12:52 PM  
**To:** Consumer Contact  
**Cc:** [gvenn@seminolecountyfl.gov](mailto:gvenn@seminolecountyfl.gov); [nguillet@seminolecountyfl.gov](mailto:nguillet@seminolecountyfl.gov); [bmcmenemy@seminolecountyfl.gov](mailto:bmcmenemy@seminolecountyfl.gov)  
**Subject:** Residential Water / Waste Water Rates - Utilities Inc. - A Reply is Requested...  
**Importance:** High

Dear Florida Public Service Commission, Seminole County Commissioner and County Managers:

Friends and fellow Floridians,

I certainly hope this letter finds you all in good health and spirits. Further, please know myself and my wife Sandra are ever appreciative of your service to the state and residents of Florida and in particular, Seminole County.

For the first time since becoming a Seminole County resident in 1984, we find it necessary to add our voice and comment to the host of objection that has arisen in opposition to the Utilities Inc. residential water / waste water rate increase that became effective our most recent billing cycle and statement of service in our part of Seminole County Florida. Having received and reviewed the preliminary notice of rate adjustment some months back - issued by Utilities Inc., and being somewhat desensitized to typical rate increase notices - I set the document aside, trusting that the 'adjustments' would be fair after *typically historic fare analysis and challenge by the Florida PSC*. Well, I was **totally shocked and dissapointed** to learn that the actual impact of the 'adjustment' was a **41% increase in our residential rates - all combined**. My wife and I are retired, on a fixed income and like so many residents of this great state and our county, we have NO WAY to compensate elsewhere in our budget to accept a sudden 41% increase in a critical public service. Essentially, Utilities Inc, with the blessings of the Florida Public Service Commission - has chosen to hold us tax paying, honest and upstanding citizens of this county, hostage to the inadequacies of a contracted utility to manage its cost of doing business over the long term.

Let it be known we are in full agreement with and support of, the lawsuit being brought by Seminole County Management against the Commission's decision and Utilities, Inc. in support of our interests and limited standard of living. Where would this county and state be today if we allowed public services to rise at such meteoric rates? Further, I will expect to receive fair and reasonable amends/compensation ALL monies paid in excess of reasonable rates paid in objection and protest while this decision is being resolved in the courts.

Please do not underestimate our thankfulness for your good service — nor the resolve of a constituency set upon by indiscriminate or menopolized rule.

With Warmest Regards,

**Howard & Sandra Brown**

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Longwood, Fl 32750  
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321.277.9438

cc: Seminole County Commissioner, District 4 - Carlton Henley  
Seminole County Manager - Nicole Guillet  
Seminole County Deputy Manager - Bruce MacMenemy